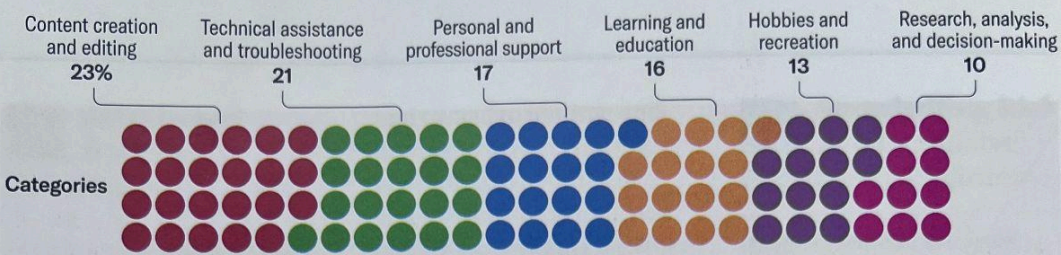


# How People Are Using Generative AI

More than a year and a half has passed since OpenAI introduced ChatGPT. As individuals and organizations experiment with it and similar tools, use cases for gen AI are proliferating. By mining tens of thousands of posts in online forums like Reddit and Quora, researchers at Filtered found 100 kinds of applications of gen AI, which fell into six broad categories.



## Uses

- |                                       |                                       |                                  |
|---------------------------------------|---------------------------------------|----------------------------------|
| 1 Generating ideas                    | 36 Critique and counterargument       | 71 Using MS Office apps          |
| 2 Therapy/companionship               | 37 Knowledge checks                   | 72 Understanding movie plots     |
| 3 Specific search                     | 38 Coding for amateurs                | 73 Coding for a basic video game |
| 4 Editing text                        | 39 Meeting summaries                  | 74 Tracking medical symptoms     |
| 5 Exploring topics of interest        | 40 Cleaning up notes                  | 75 Healthier living              |
| 6 Fun and nonsense                    | 41 Explaining legalese                | 76 Preparing for meetings        |
| 7 Troubleshooting                     | 42 Spotting logical fallacies         | 77 Explaining idioms             |
| 8 Enhanced learning                   | 43 Creating a holiday itinerary       | 78 UX/user story writing         |
| 9 Personalized learning               | 44 Editing a legal document           | 79 Suggesting code libraries     |
| 10 General advice                     | 45 Business advice                    | 80 Writing poems                 |
| 11 Drafting emails                    | 46 Replying to emails                 | 81 Work buddy                    |
| 12 Simple explainers                  | 47 Generating code (for pros)         | 82 Editing video transcript      |
| 13 Writing/editing CV/résumé          | 48 Getting past writer's block        | 83 Motivating yourself           |
| 14 Excel formulas                     | 49 Generating a lesson plan           | 84 Packing for travel            |
| 15 Adjusting tone of email            | 50 Rubber duck debugging              | 85 Sampling data                 |
| 16 Evaluating copy                    | 51 Negotiating a deal                 | 86 Technical use of software     |
| 17 Enhanced decision-making           | 52 Fact-checking                      | 87 Helping people with ADHD      |
| 18 Language translation               | 53 Career advice                      | 88 Ad/marketing copy             |
| 19 Improving code (for pros)          | 54 Practicing difficult conversations | 89 Special needs education       |
| 20 Drafting a document                | 55 Seeing blind spots                 | 90 Spotting anomalies            |
| 21 Reconciling personal disputes      | 56 Data entry                         | 91 Building a business plan      |
| 22 Summarizing content                | 57 Legal research                     | 92 Refining prompts              |
| 23 Making a complaint                 | 58 Writing job postings               | 93 Helping entrepreneurs         |
| 24 Recommending movies, books, etc.   | 59 Strengthening an argument          | 94 Building a website/app        |
| 25 Cooking with what you have         | 60 Jumping to the useful info         | 95 Writing blog posts            |
| 26 Generating appraisals              | 61 Generating video                   | 96 Writing a funding proposal    |
| 27 Creativity                         | 62 Safe space to ask questions        | 97 Writing a press release       |
| 28 Medical advice                     | 63 Interpreting song lyrics           | 98 Editing digital images        |
| 29 Generating a legal document        | 64 Dungeons & Dragons                 | 99 Planning workouts             |
| 30 Fixing bugs in code                | 65 Generating relevant images         | 100 Project management           |
| 31 Drafting a formal letter           | 66 Data manipulation                  |                                  |
| 32 Writing and editing a cover letter | 67 Homework                           |                                  |
| 33 Personalized kid's story           | 68 Writing social media copy          |                                  |
| 34 Explaining technical documents     | 69 Translating code (for pros)        |                                  |
| 35 Preparing for interviews           | 70 Writing realistic web copy         |                                  |

Source: "How People Are Really Using GenAI," by Marc Zao-Sanders (HBR.org, 2024)