

Customer Churn Dashboard



1869

Count of customerID

885

Sum of numAdminTickets

2173

Sum of numTechTickets

2.86M

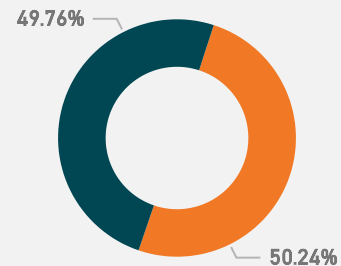
Sum of TotalCharges

139.13K

Sum of MonthlyCharges

Demographics

Female Male



25%

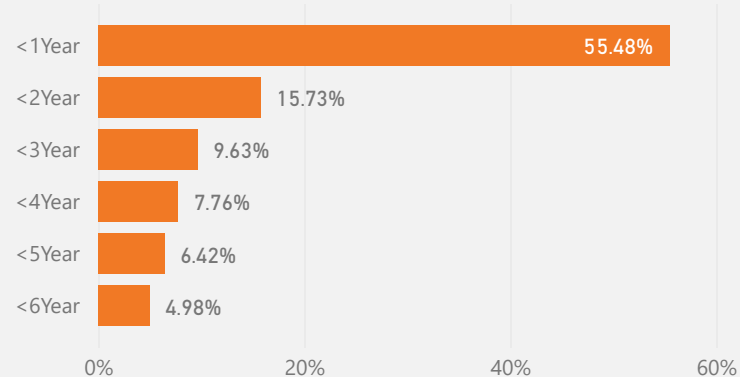
Senior-Citizen in %

36%

Partner in %

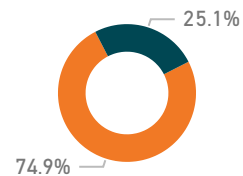
17%

Dependents in %



Customer Information

PaperlessBilling



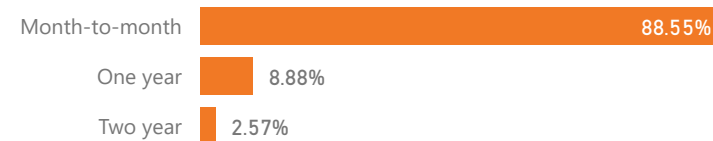
74.44

Average of MonthlyChar...

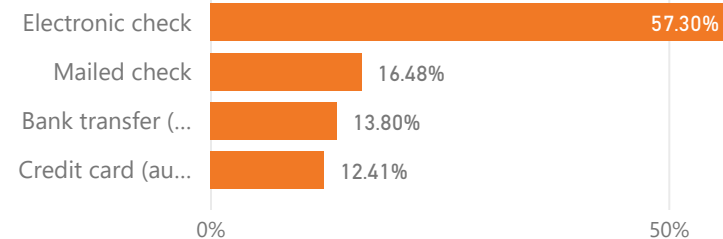
1,531.80

Average of TotalCharges

Contract

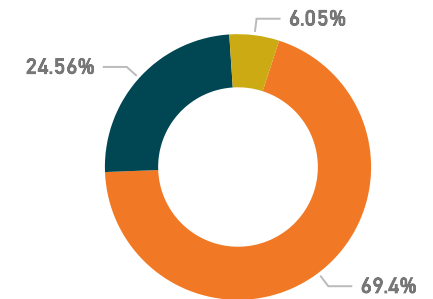


PaymentMethod



Services Information

Fiber optic DSL No



91%

%PhoneService

29%

%DeviceProtection

50%

%Multiple lines yes

16%

%OnlineSecurity

28%

%OnlineBackup

44%

%StreamingMovies

44%

%StreamingTV

17%

%TechSupport

Customer Risk Analysis



Churn

- ☐ No
☐ Yes

InternetService

- ☐ DSL
☐ Fiber optic
☐ No

tenure

0 72

Contract

- ☐ Month-to-month
☐ One year
☐ Two year

7,043

Count of customerID

26.54%

%Churn

1869

16.06M

Sum of TotalCharges

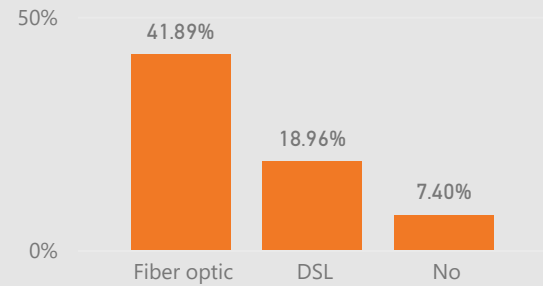
3632

Sum of numAdminTickets

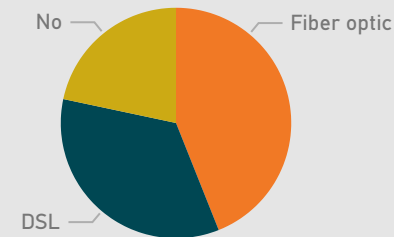
2955

Sum of numTechTickets

Churn by InternetService



Count of customerID by InternetService



InternetService

