**Use Case Study 1**

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| **Power Chat Bots** | |
| **Industry** | Any industry involving enquiry |
| **Technology Used** | * Python * Tensor Flow * NLP * Google Scripting * IBM Watson Platform and Packages * FB Integration * Decision Management |
| **Client Requirement** | Chat bot with learning, sentimental analysis and personalized keen reply technology. |
| **Our Solution**  **(Overview)** | Basic chat environment is integrated using FB, this chat module can be used by OAUTH authentication. Data are picked up and stored to google drive space using google scripting.  Enquiries received are processed using NLP, then based on nature of enquiry replies are generated. From the language and words used Sentimental Analysis is done. Based on these findings intensity and nature of replies given back are controlled.  Specialized working and languages are to be handled by the module. Also module will pick up Multilanguage word from the libraries integrated. |