Pratesh Gartaula

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Harrison, New Jersey

A veteran with more than four years of experience in logistics management, now pursuing a Master's Degree in Computer Science. Experienced in SAP ERP system management and process automation with demonstrated interest in IT support. Looking to assist corporations in identifying and applying complex technology solutions to meet their business needs.

Education & Certifications

Master's of Science in Computer Science, Pace University	Expected 05/2021
Bachelors of Science in Management Information System, East Central University	Complete
Certificate of Completion - CISCO Networking Academy	10/2020
CompTIA ITF	Expected 12/2020
CompTIA A+ 1001	Expected 12/2020
Google IT Support	Expected 12/2020

Veteran Status & Clearance

Active Duty Retirement	07/2018
Active Secret Clearance	

Key Strengths & Software

- HTML/CSS
- Database Administration
- Networking Configuration
- SAP software
- LINUX
- JAVA
- Productivity Software
- Leadership
- Troubleshooting

Professional Experience

NPower New Jersey   09/2020 – Current
Jersey City, NJ

Nationally recognized nonprofit for Veterans, provides a 4-month period of in-classroom instruction and training geared towards the CompTIA A+ 1001 and 1002 certifications.

- **Network Configuration –** Configured and supported both home and business wireless networks.
- **IT Security** – Learned and applied key security protocols and principals associated with complex wired and wireless networks.
- **Troubleshooting –** Troubleshooted and supported end-user access to various applications and data information**.**
- **Linux Support –** Worked on the Linux terminal in order to create and manage administrative accounts

SAP Developer Intern   05/2019 – 08/2019
Thermo Fisher Scientific, Carlsbad CA

- **Business Documentation** - Generated 5 extensive reports that provided an overview of business process in SAP
- **IT Support - S**upported programming interfaces in ABAP programming using SAP GUI applications for testing purposes
- **Data Reporting** – Developed an application to ensure effective data reporting by creating over 100 distinct queries in open SQL

Logistics Supervisor   02/2014 - 08/2018
United States Army, Fort Lewis, Washington

- **Infrastructure Management** - Applied GCSS Army automated logistic ERP system to track and manage supplies, spare parts and organizational equipment
- **Team Leadership -** Trained and supervised a team of two junior employees on effective us of the ERP system in order to prepare them for the execution of daily responsibilities and to streamline software processes
- **Inventory Reporting** - Provided monthly cyclic and sensitive inventory reports to the unit commander to maintain the proper accountability of supplies and equipment in accordance with all applicable IAW regulations

Student Assistant   08/2010-08/2012
East Central University, Ada, Oklahoma

- **Teleconferencing Support -** Organized 6 nursing classes under the interactive distance learning department by managing and troubleshooting teleconferencing equipment and video sessions for a class of more than 15 students across various locations within Oklahoma State.
- **Operations Management** – Monitored each class to ensure that all students were able to efficiently access all academic instruction.