

Assignment No-2

1) What is design and also explain the process of design.

① A simple definition is: Achieving goals within constraints.

② A system has been designed and built and only when it proves unusable do they think to ask how to do it right.

③ In other companies usability is seen as equivalent to testing checking where they people can use it and fixing problems rather than making sure they can from the beginning.

④ In the best companies, however, usability is designed from the start.

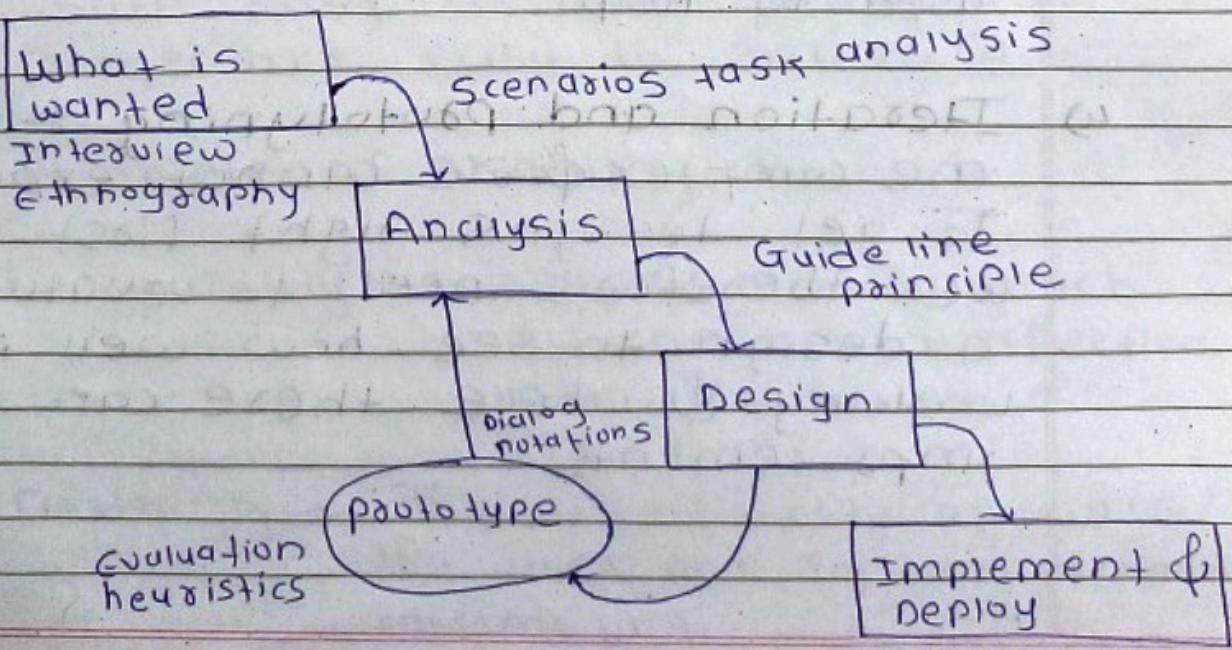


Fig-Integration design process

- 1) Requirements :- what is wanted the first stage is establishing what exactly is needed AS a precursor to this it is usually necessary to find out what is currently happening.
- 2) Analysis :- The results of observation and interview need to be ordered in some way to bring out key issue and communicate with later stages of design.
- 3) Design :- Well, this is all about design but there is a central stage when you move from what you want, to how to do it, there are numerous rules, guidelines and design principles that can be used to help.
- 4) Iteration and Evaluating :- Humans are complex & we cannot expect to get designs right first time we therefore need to evaluate a design to see how well it is working & where there can be improvements.

5) Implementation & Deployment :-

Finally, when we are happy with our design we need to create it & deploy it.

2) Explain Concept of Usability and also explain principle of HCI usability.

→ ① Usability is a measure of how well a specific user in a specific context can use a product / design to achieve a defined goal.

② HCI assists designers and analysts to identify the needs of texts, fonts, layouts, graphics, colors etc.

③ While usability ensure system the system is efficient, effective, safe easy to learn, easy to remember, easy to evaluate.

* principle of usability :-

1) Learnability :- The ease with which new can begin effective interaction.

2) Flexibility :- The multiplicity of ways the user and system exchange information.

3) Robustness :- The level of support provided to the user in determining achievement and assessment of goal directed behavior.

3) Write and explain HCI in software process. (10 M to 1999) (1)

→ ① Software engineering provides 4 means of understanding the structure of the design process.

② That process can be assessed for its effectiveness in interactive system design.

③ Usability engineering promotes the use of explicit criteria to judge the success of a product in terms of its usability.

④ Design involves making many decisions among numerous alternative designs.

⑤ Rational provides an explicit means of recording those design decisions & the context in which the decision were made.

1) Requirement Specification :-

- The system services | A structured document setting out detailed descriptions of the system services.
- Written as a contract between client and contractor.
- It is a collection of all requirements that are to be imposed on the design & product.

2) Architectural Design :-

- The process of defining a collection of hardware and software components and their interfaces to establish the framework for the development of a computer system.
- Building design called architectural design.
- ~~It is very important phase because it focuses heavily on the functionality of project.~~

3) Detailed Design :-

- The waterfall model also known as waterfall methodology.
- It is sequential development process that flow like waterfall phase through all phases of project (analysis, design, development & testing).

4) Coding and unit testing :-

- Converts the software design into the source code using a suitable programming language.
- Each unit is developed and tested for its functionality.
- The implementation phase, also known as the coding phase.

5) Integration and Testing :-

- All the units developed in the implementation phase are integrated into a system after testing of each unit.
- It is a type of software testing in which the different units, modules or components of a software application are tested as a combined entity.

6) Operation and maintenance :-

- The maintenance phase is the last stage of the waterfall model, where the project is monitored, updated & fixed after it is released to the users.
- The maintenance phase can include activities such as performance improvement, security enhancement or user feedback integration.

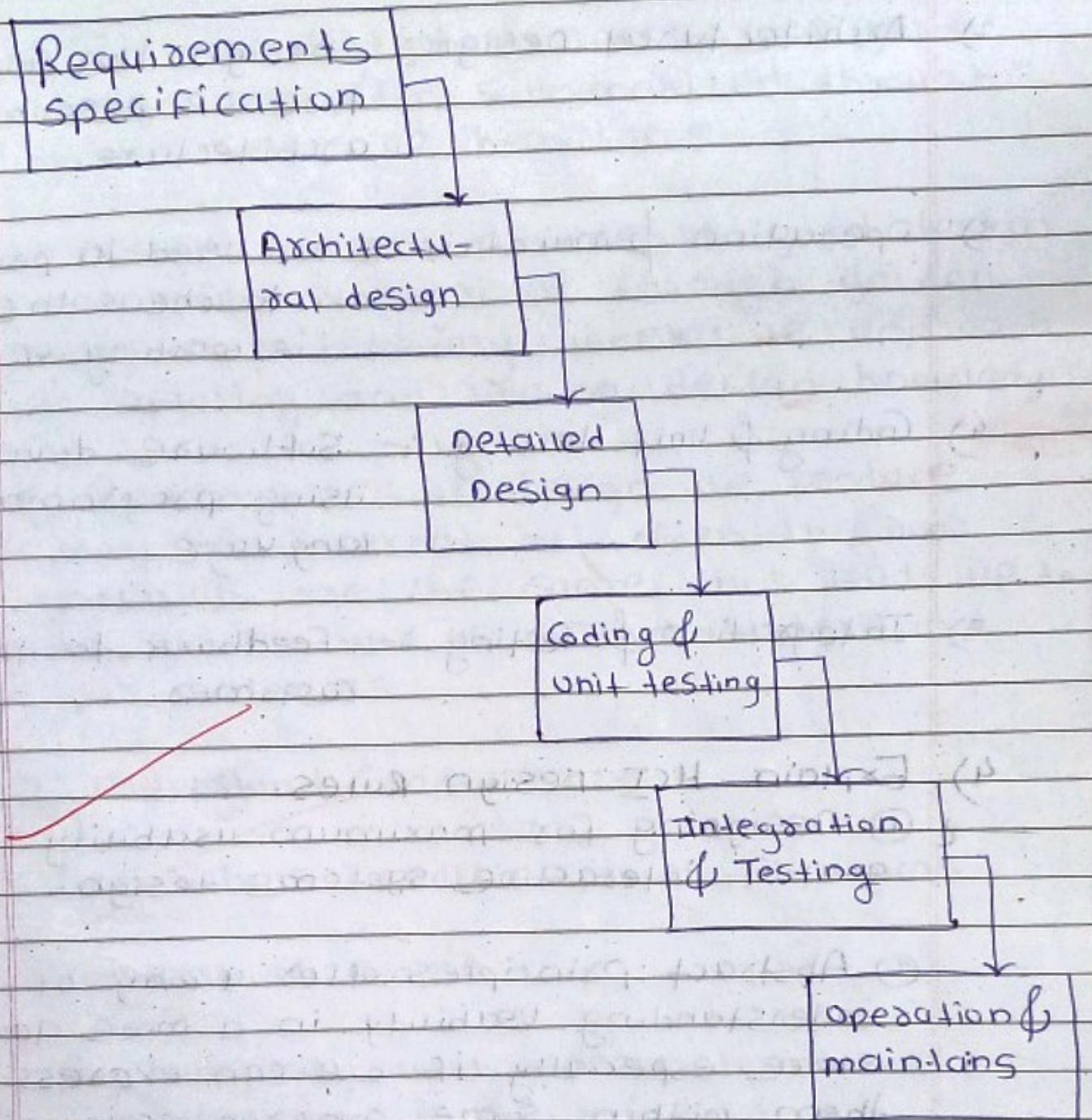


Fig - The activities in the waterfall model of the SW life cycle.

1) Requirement Specification : They are collecting the information from customer

- 2) Architectural Design :- design the architecture or describe the architecture.
 - 3) Operation & maintenance :- used in particular to check the system is working or not.
 - 4) Coding & unit testing :- software developed using programming language.
 - 5) Integration & Testing :- Feedback to the customer.
- 4) Explain HCI design rules.
- ① Designing for maximum usability is the goal of interactive systems design.
 - ② Abstract principles offer a way of understanding usability in a more general sense especially if we can express them within some convenient catalog.
 - ③ Design rules in the form of standards & guidelines provide direction for design, in both general and more concrete terms in order to enhance the interactive properties of the system.

④ The essential characteristics of good design are often summarized through golden rules or heuristics.

⑤ Design patterns provide of good design are often summarized through golden rules a potentially generative approach to capturing and reusing design knowledge.

⑥ Golden rules of design we produce may be different but often the raw materials are the same this leads up to the golden rule of design: understand your materials.

⑦ Understand Computers :-

~~limitations, capacities, tools, platforms~~

⑧ Understand people :-

Psychological, social aspects, human error.

5) Explain norman's 7 principles.

① Use both knowledge in the world and knowledge in the head.

② Simplify the structure of tasks.

③ Get the mapping right.

④ make things visible : badge the evaluation.

⑤ Design for error.

⑥ when all else fails standardize

1) Use both knowledge in the world and knowledge in the head :-

People work better when the knowledge they need to do a task is available externally.

2) Simplify the structure of task :-

Task need to be simple in order to avoid complex problem solving and excessive memory load.

3) make things visible :-

The interface should make clear what the system can do and how this is achieved & should enable the user to see clearly the effect of their action on the system.

4) Get the mapping right :-

User intentions should map clearly onto system controls user action should map clearly onto system events.

5) Design for errors :-

To errors is human, so anticipate the errors the user could make & design recovery into the system.

~~6) When all else fails , standardize :-~~

If there are no natural mapping then arbitrary mappings should be standardized so that users only have to learn them once -

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