

Why We Plan



Planning a Network

Why do we do it?

 Many small and medium businesses utilize an ad hoc network design with a break-fix mentality

Ad Hoc Networks with a Break-Fix Mentality can Lead to Issues

- Troubleshooting issues
- Scalability issues
- Reliability issues
- Security issues
- Data loss issues
- Costly repairs



Planning a Network

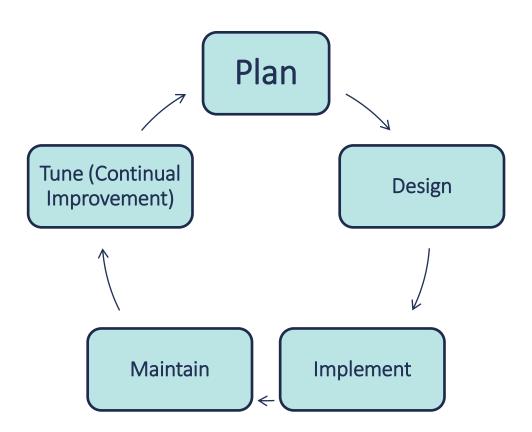
- Business downtime → Decreased Revenues & Profitability, Tarnished Reputation and Loss of Customers
- Keeps the Process Focused and Organized
- Good Plans Produce the Best Results
- Clients and Employers Expect It



The Overall Process



The Overall Process





Understanding the Business



Understanding the Business

- You Must Understand the Business to Properly Plan and Design a Network for It
- Business and Regulatory Requirements Drive Technical Needs
- What are the Business's Core and Strategic Competencies?

You Should Perform the Following:

- <u>Business Process Analysis</u>: Understand Business Processes
- Business Impact Analysis: Define Essential Business Processes
- Key Stakeholder Interviews: Analyses Established via Interviews
- <u>Examine Regulatory Requirements</u>: Review all Regulatory Requirements



Establishing a Business Need



Establishing a Business Need

Ask, How Can IT and a Network Help the Organization?

- Increased Operational Efficiencies via Business Process Improvement
- Decreased IT and Operational Costs
- Increasing Profitability, i.e., the Bottom Line
- Ensure we Meet Regulatory Requirements
- Increased Network Security Posture

Where Is the Positive ROI Coming From?



Defining Specific Areas of Improvement



Define Specific Areas of Improvement

Some Areas of Improvement

- Improved Communications and Data Sharing
 - Knowledgebase Software or Service
 - Interoffice Chat System (Video / Audio)
 - Voice Over IP (VoIP) Phones
- Automated Business Processes
 - Digitize Antiquated Paper-Based Processes
 - Automate Essential Business Processes
 - Automate Reporting with On-Demand Dashboards



Define Specific Areas of Improvement

Some Areas of Improvement

- Implementation of Business Intelligence Solutions
 - Business Objects
- Implementation of a Data Backup System
 - Ensure Data is Properly Backed Up and Restorable
- Enhanced Information Security
 - Better Protect the Company Against Network and Data Breaches



Buy-in and Resources



Buy-In & Resources

- Obtain Management / Customer Approval & Buy-In
 - o Initial Proposal
- Obtain the Necessary Resources
 - o Funding
 - Personnel
 - o Time



Hidden Costs



Understand the Hidden Costs

- Planning a Network Involves More than Just
 - Designing the physical and logical network
 - Planning equipment purchases
 - Selecting necessary software
- Networks Change the Way People Work (Process Improvement & Change Management)
 - Resistance to change and instituting change management
 - Training costs (end-users and administrators)
 - Documentation & ongoing support costs
 - Transition planning

It's more than just designing and building the network



Other Considerations



Some Considerations

- Assess your needs against available technologies
 - o What are the latest trends?
 - Virtualization
 - o Cloud Computing
- Pick the solutions that best fit your needs
- Weigh your solutions options against your financial budget



More Considerations

Bandwidth Requirements

- High or Low Bandwidth?
- 100Mbps or Gigabit Speeds?

Security Needs

- Regulations & Requirements
- Encryption?
- Physical & Logical Security?
- Twisted Pair or Fiber Optics?

Size and Scalability

- Plan for Further Growth?
- Equipment will Handle Size and Growth?

Specialized Software Requirements

What are They?



Planning Questions



Planning Questions

You should ask questions regarding the following:

- Network Type (Peer-to-Peer or Client-Server)?
- Network Cabling (UTP, STP, Fiber Optic, Wireless)?
- Printer Requirements (Centralized or not)?
- E-mail Requirements (Internal or External)?
- Data Requirements (Centralized)?
- Network Security Requirements (Logical & Physical)?

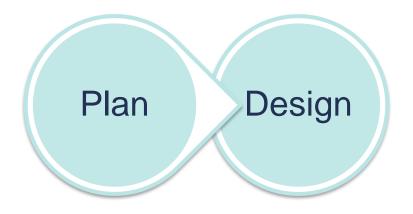
Whatever you do, stay within your cost constraints!



The Next Steps



What's Next





The Network Design Process

