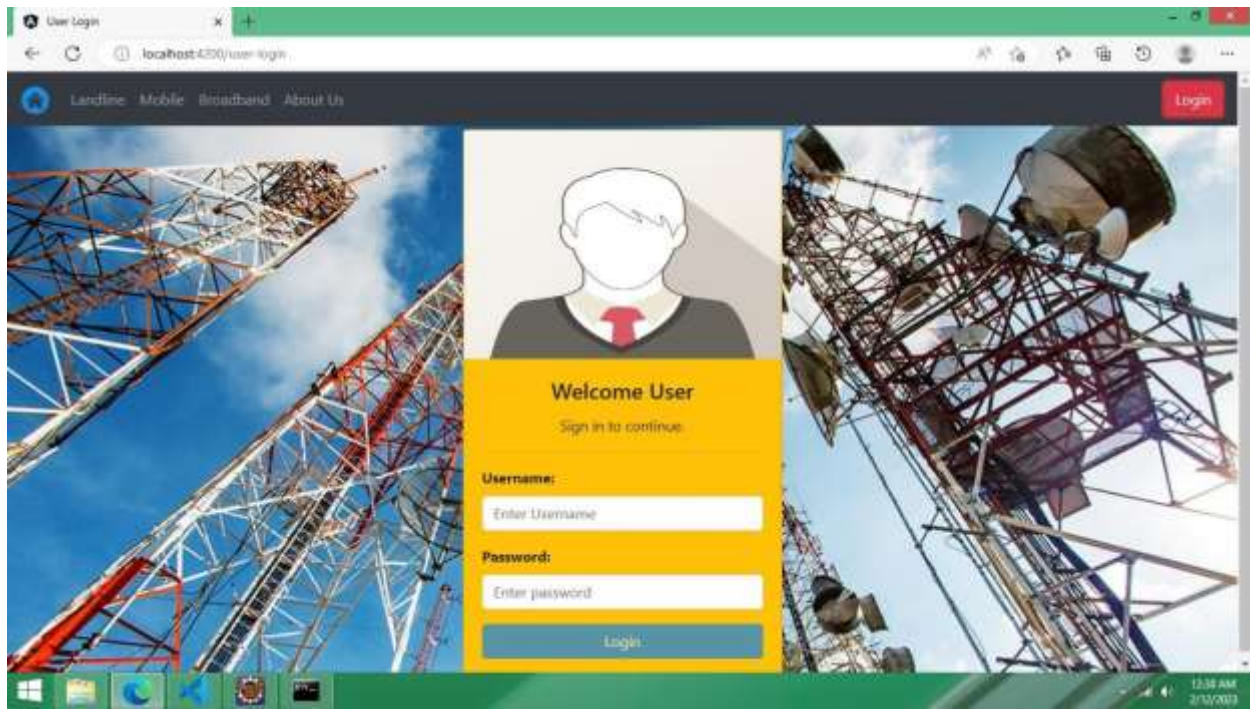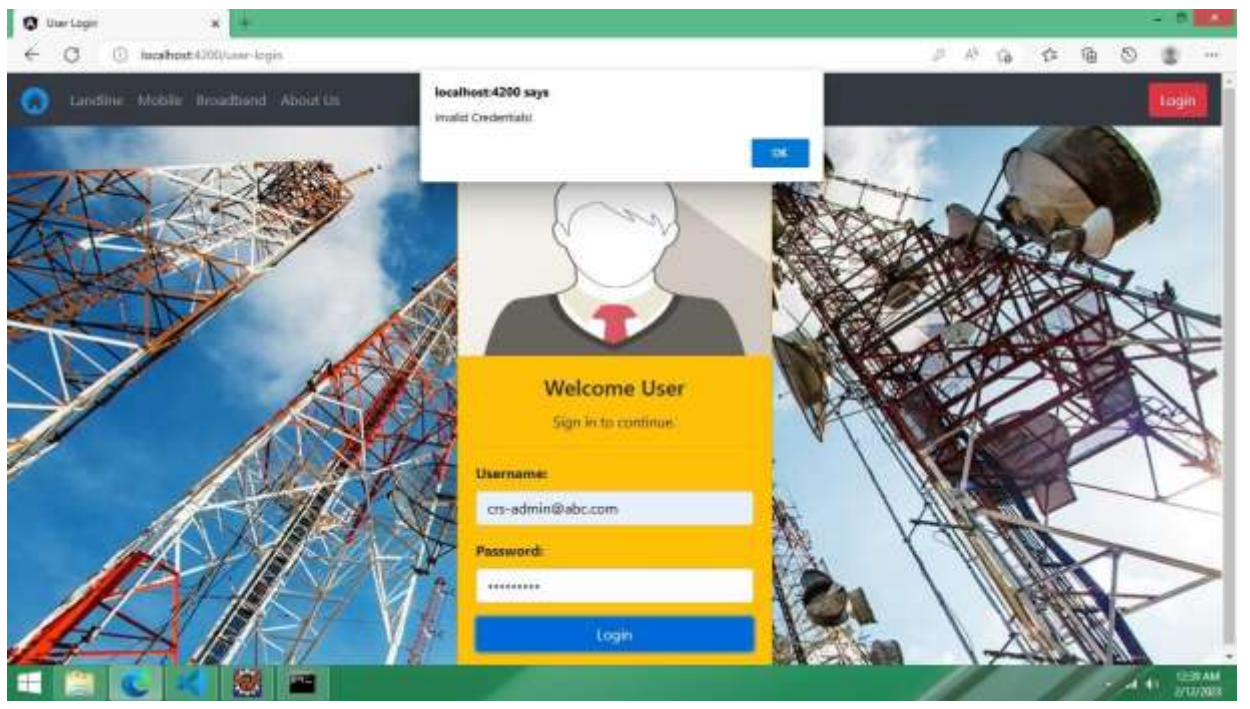# 1. Complaint Redressal System HomePage:
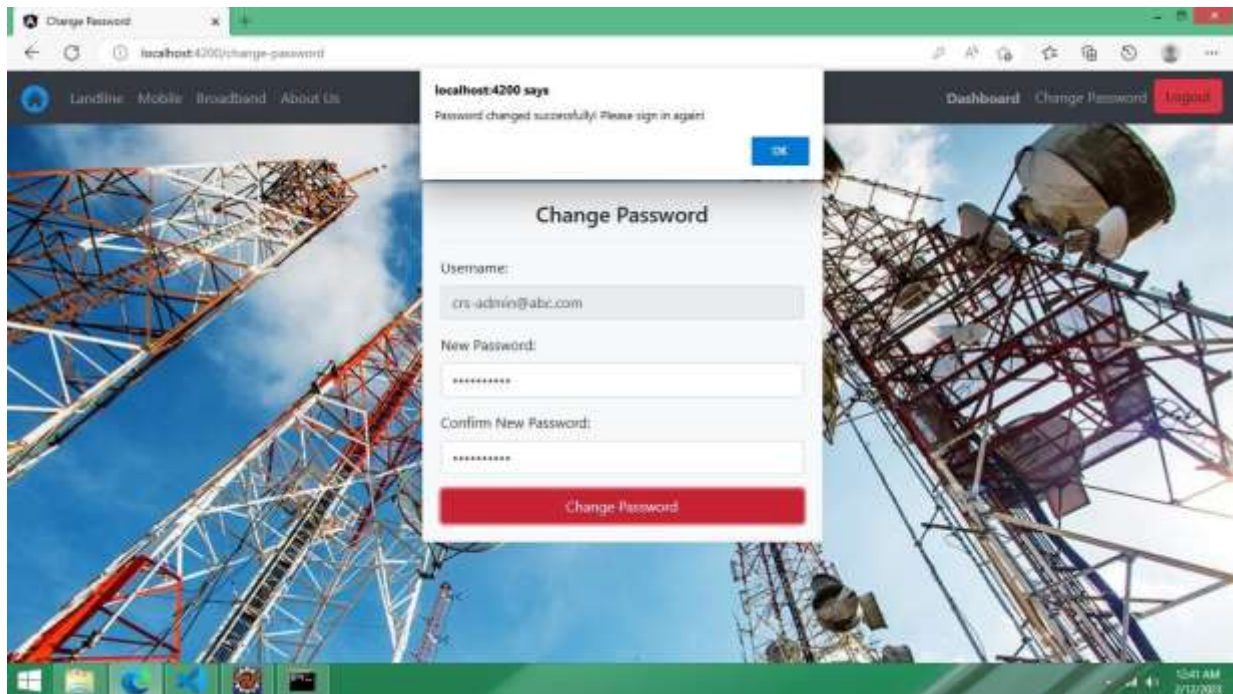
2. On Clicking Login:
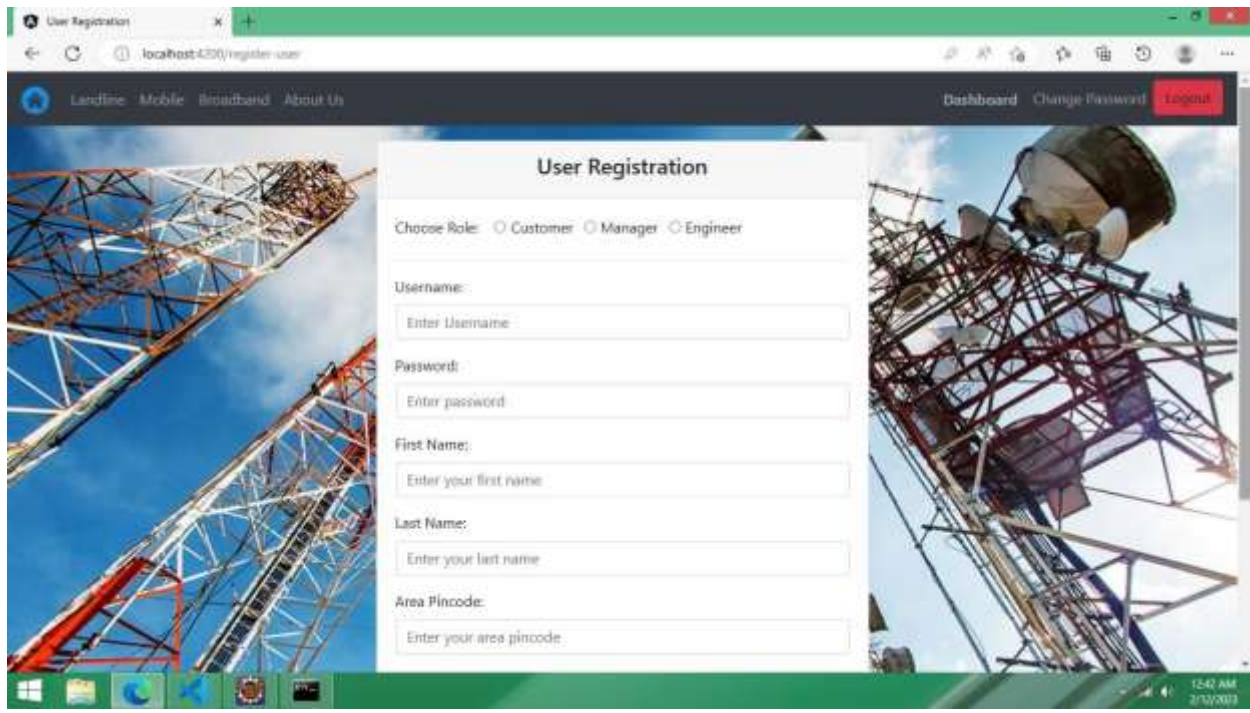

3.On giving wrong admin credentials:

4.Admin Dashboard after giving right credentials

5. On clicking ChangePassword and changing the password:

6. From Admin Dashboard on click Create User:

7. Creating a Customer User:

8. On clicking Register after entering details:
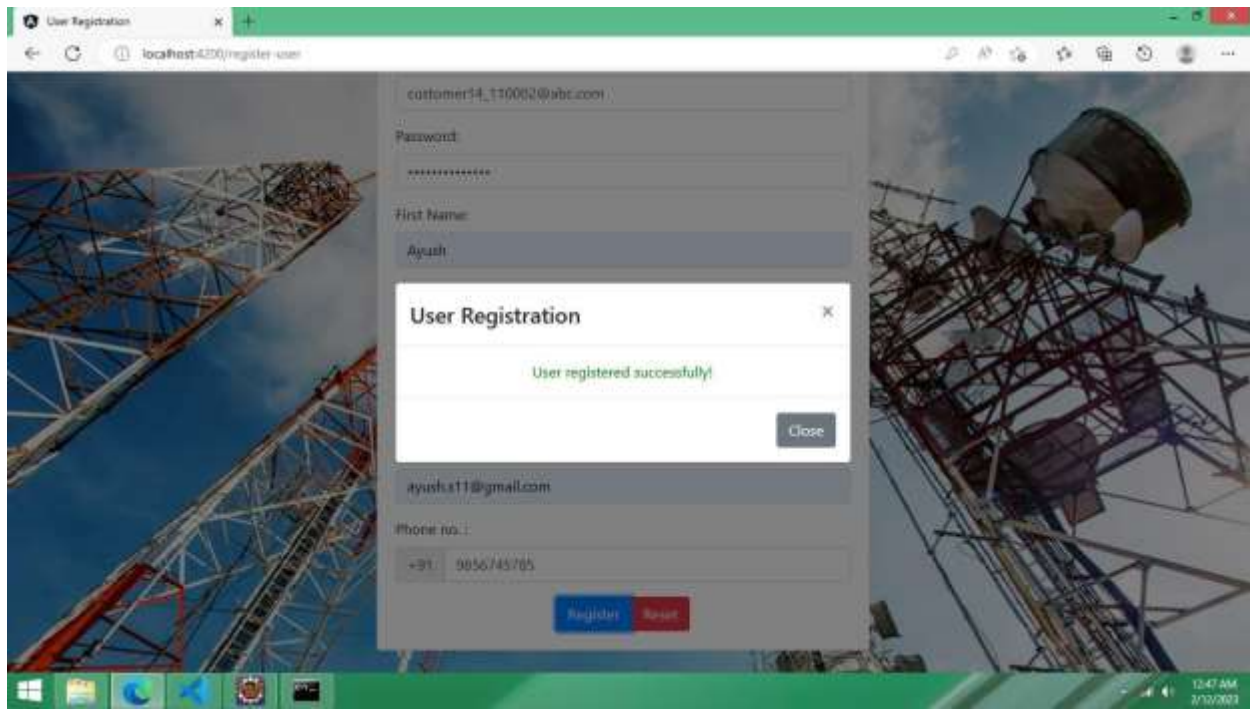
9. Creating a Manager User:
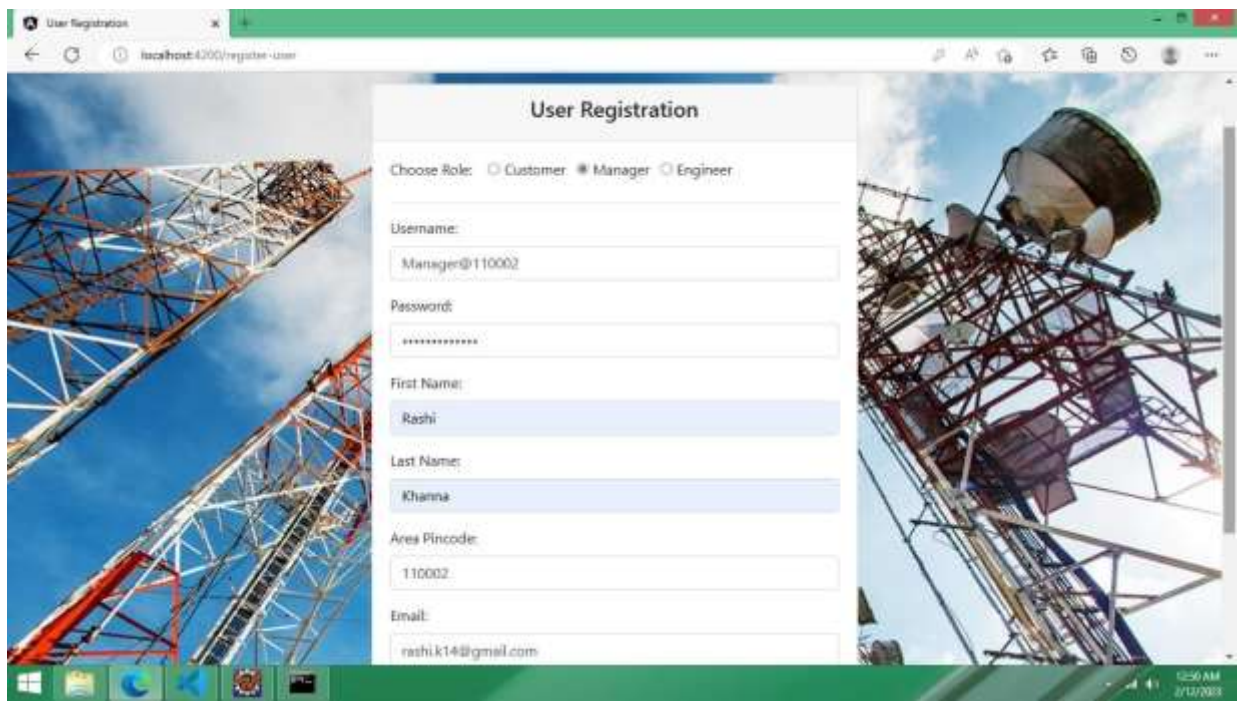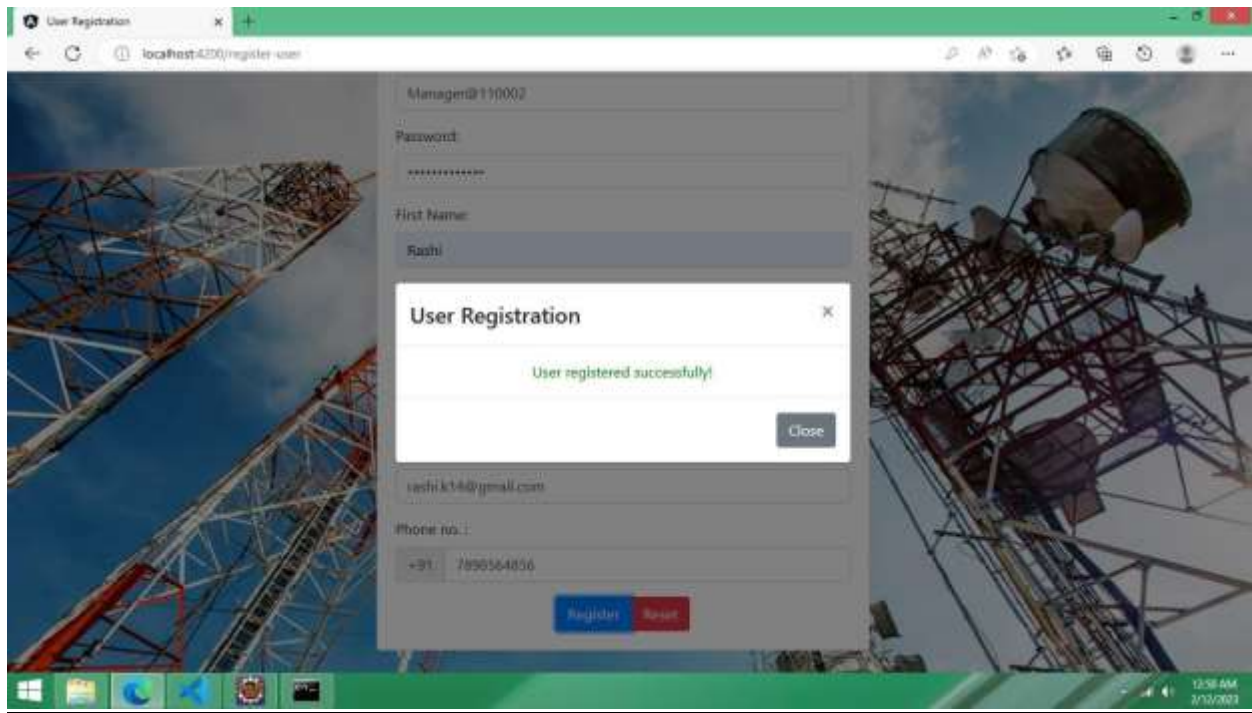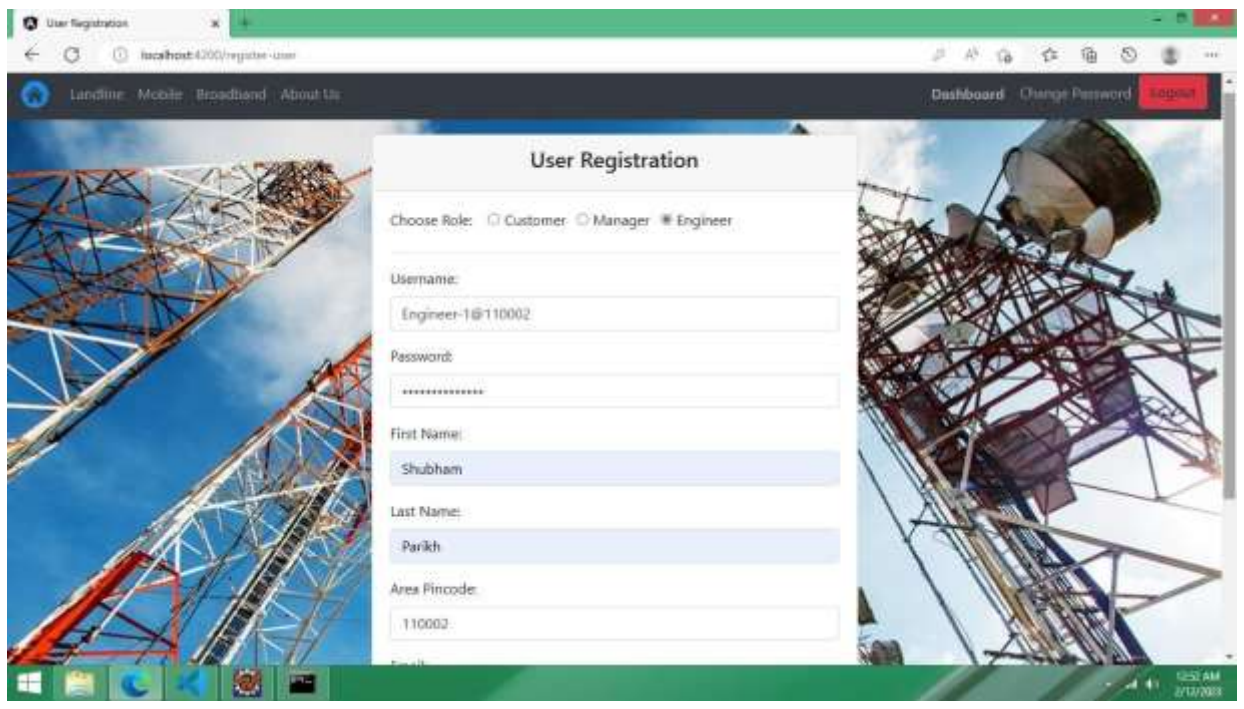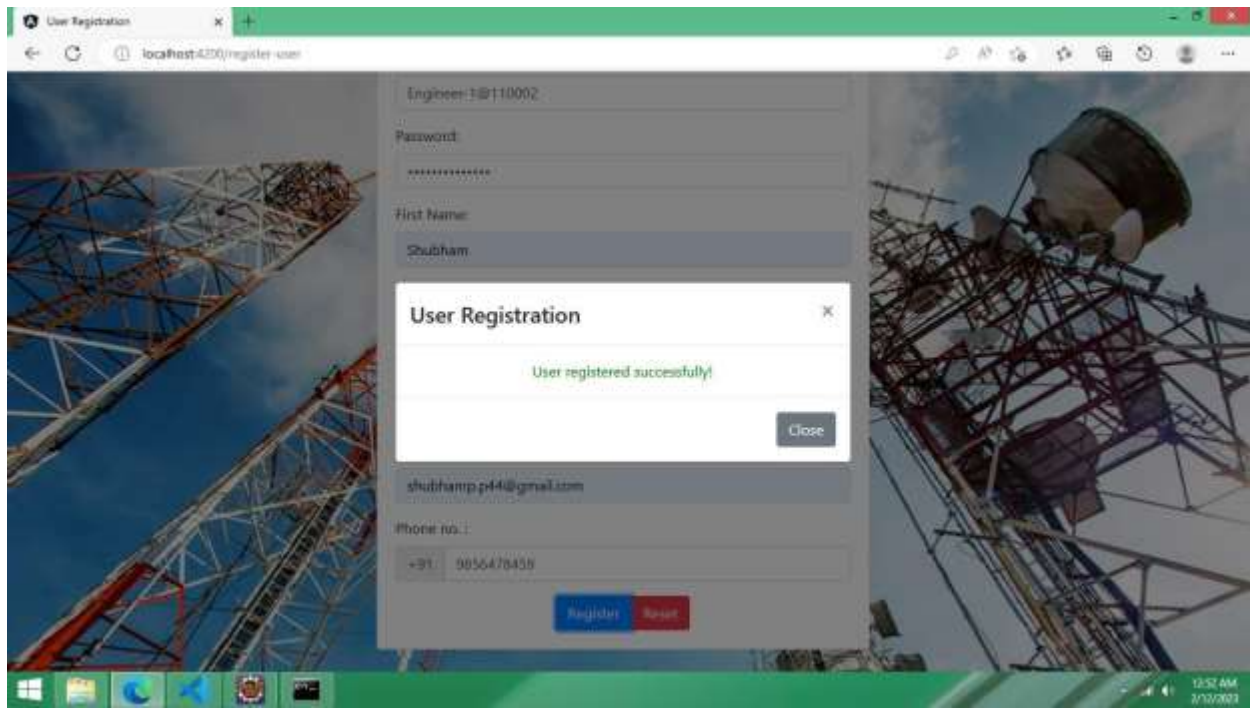
10. On clicking register:

11. Creating a Engineer User and clicking register:

12. From dashboard on clicking Show All Manager's:

All Available Manager's

S.No.	Manager Id	User Name	First Name	Last Name	Pincode	E-mail	Contact	Action
1	7	Manager@110005	Rajesh	Soni	110005	rajesh.s88@gmail.com	7454956812	Delete Update
2	51	Manager@110002	Rashi	Khanna	110002	rashi.k14@gmail.com	7898564856	Delete Update
3	55	Manager@110004	Prateek	Soni	110004	prateek.s98@gmail.com	6598745689	Delete Update
4	57	Manager@110006	Sumit	Jain	110006	sumit.s78@gmail.com	7895684856	Delete Update
5	59	Manager@110008	Ananya	Joshi	110008	ananya.j44@gmail.com	9856745685	Delete Update

13. From dashboard on clicking Show All Customer's:

14. From dashboard on clicking Show All Engineer's:

14. From Manager's, on click Update:

Updating phone number and clicking Update User:
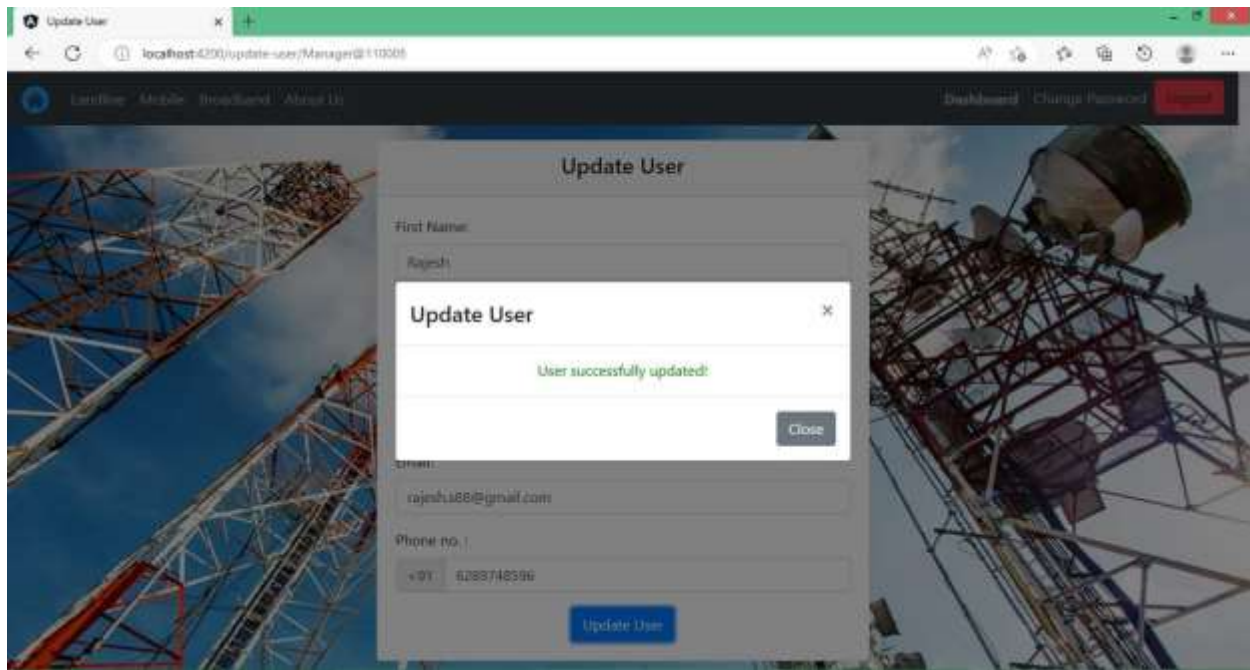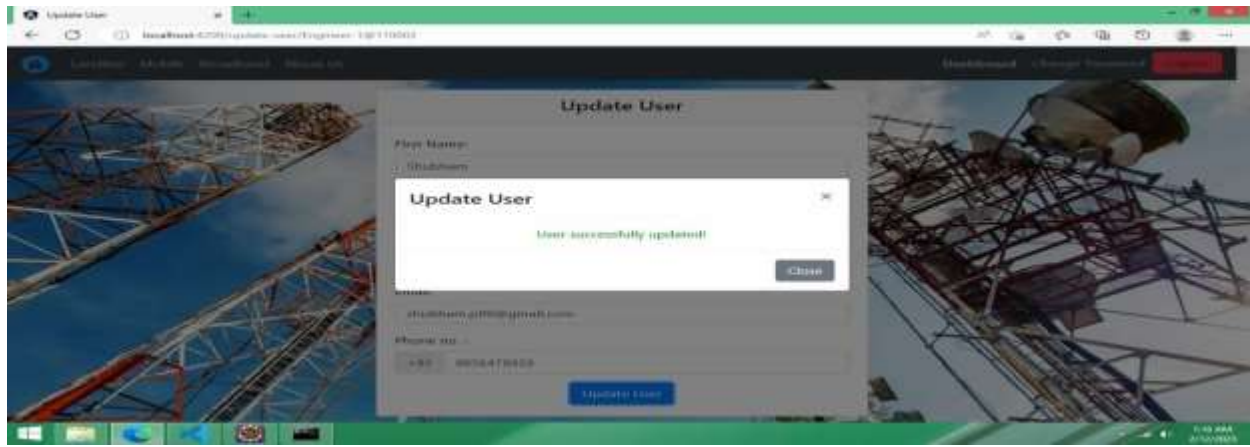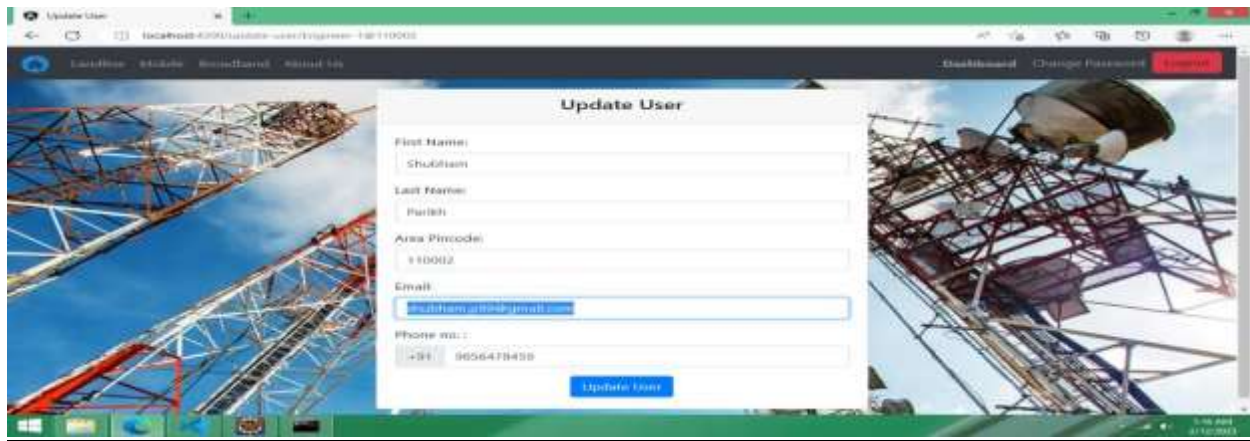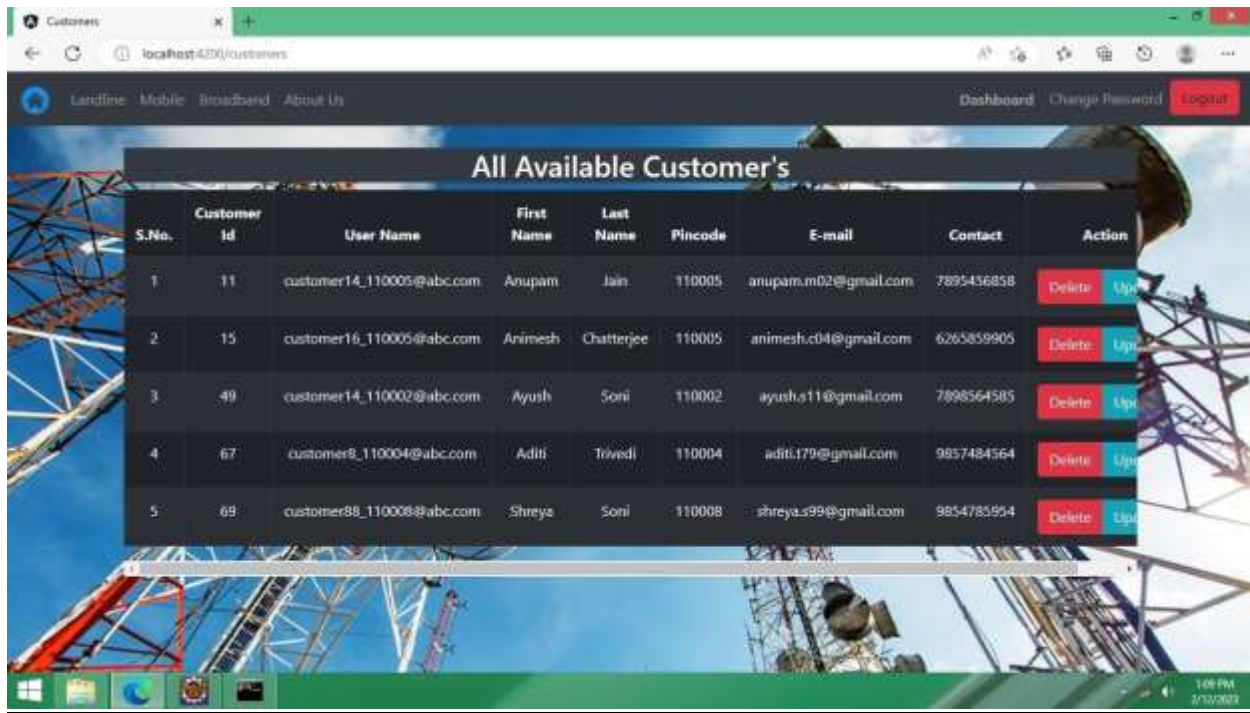
15. On Show All Manager's, Contact is updated :
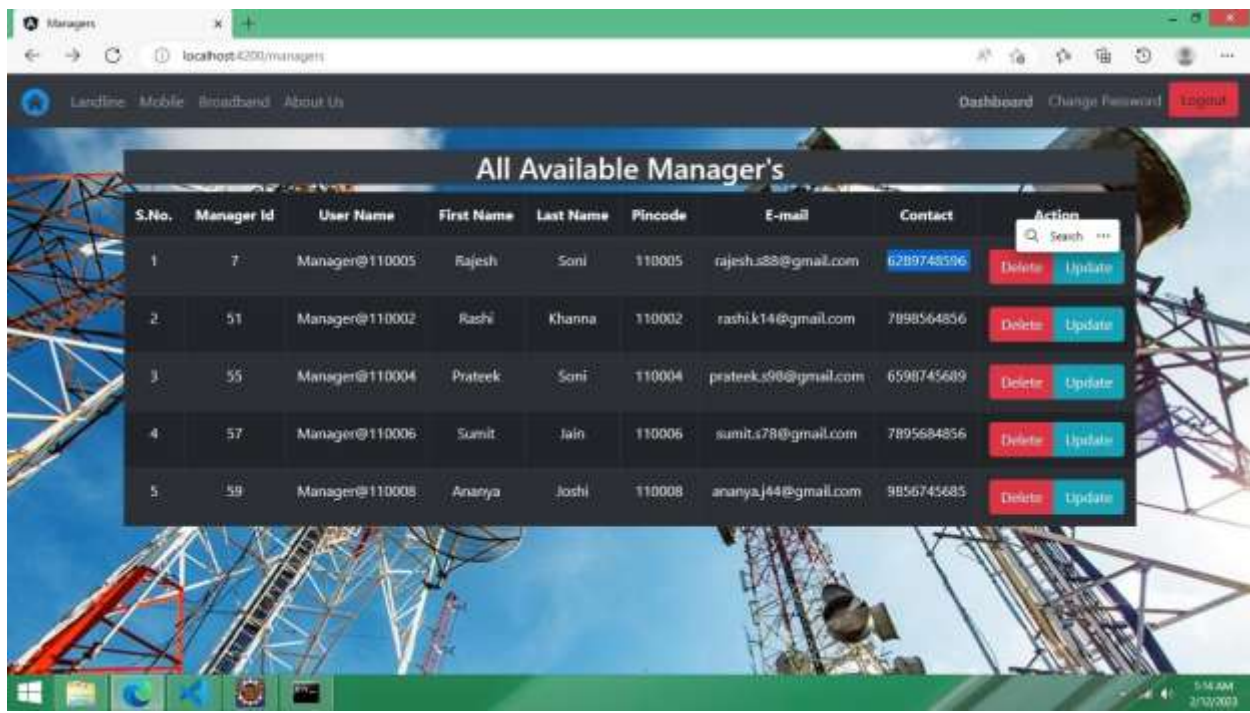
16. Similarly updating other user's:
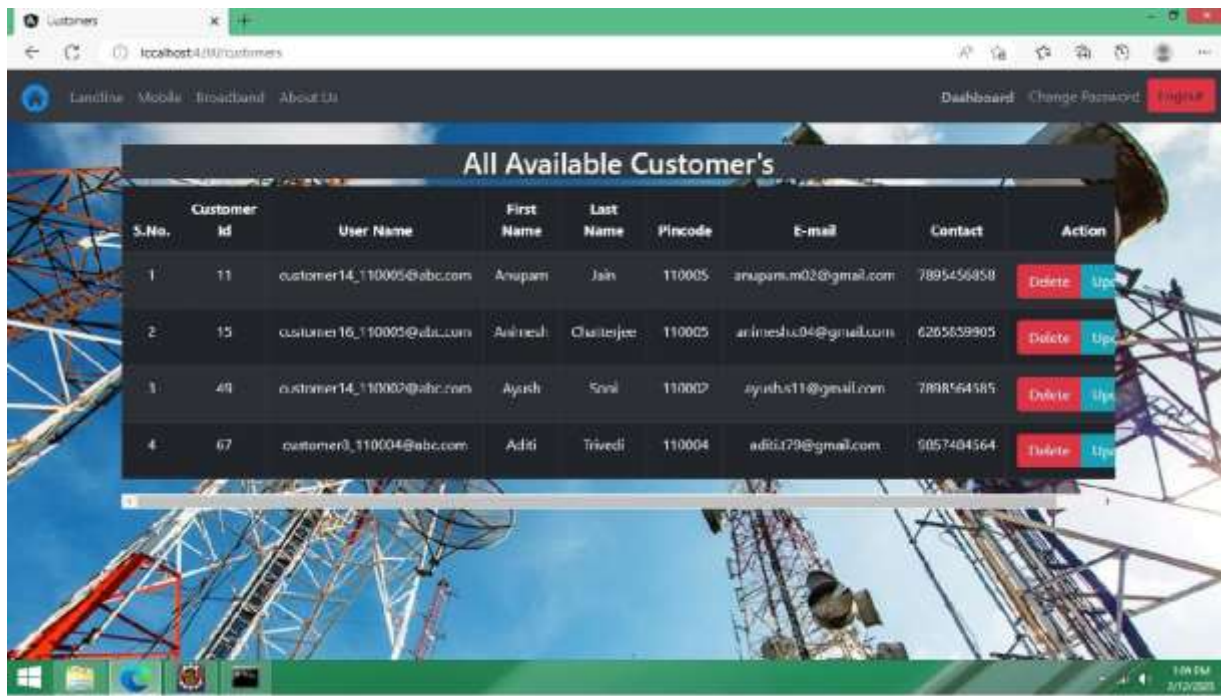
17. From Show All Customer's Deleting a customer:
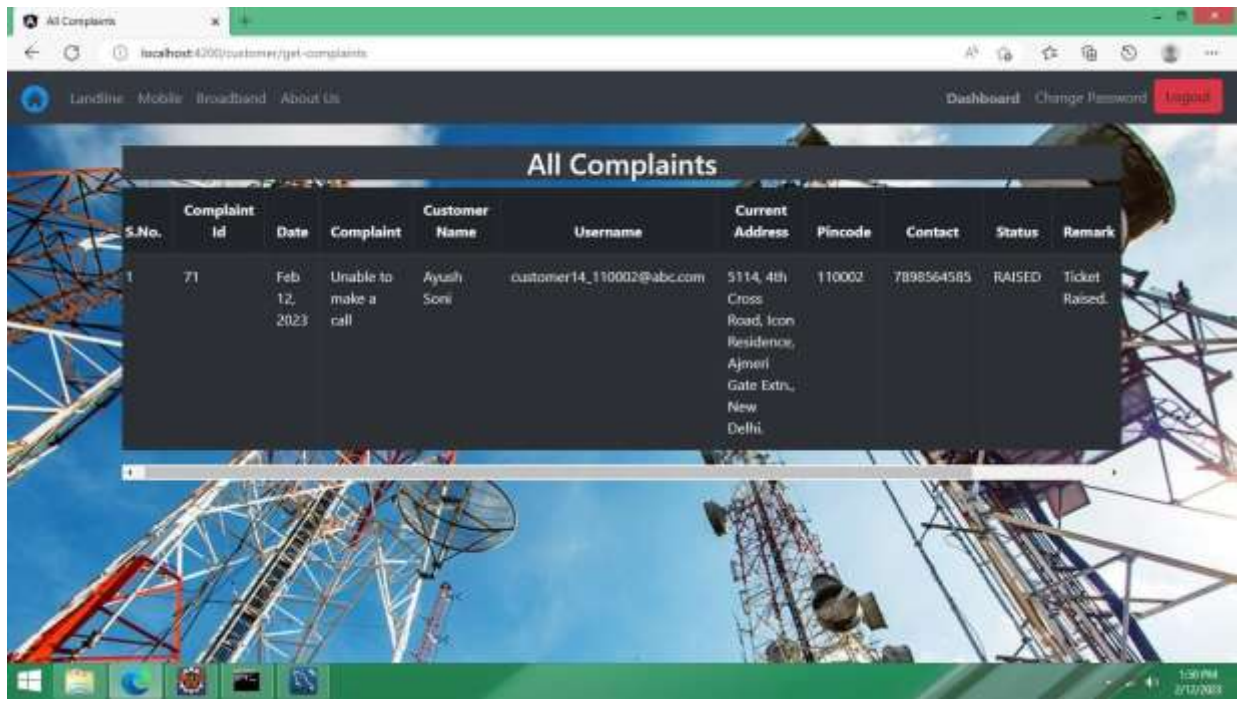
18. Customer Login:

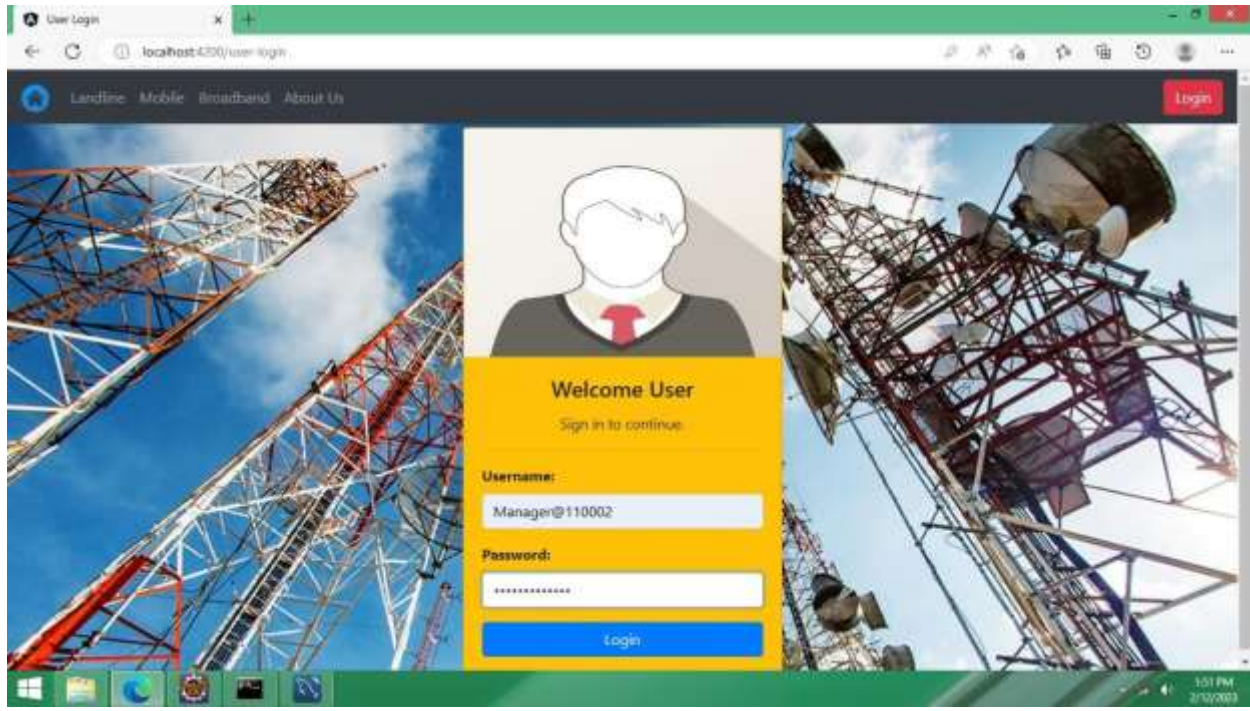## 19. Customer Dashboard:
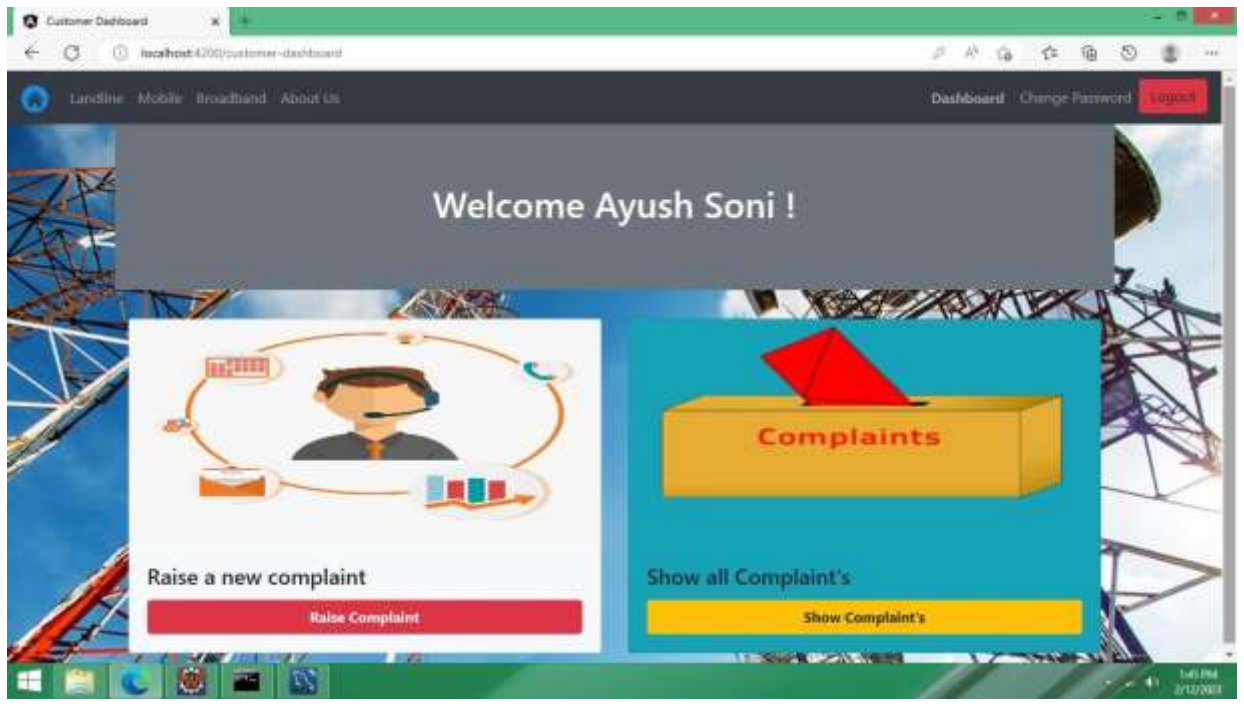
20. On clicking Raise Complaint:
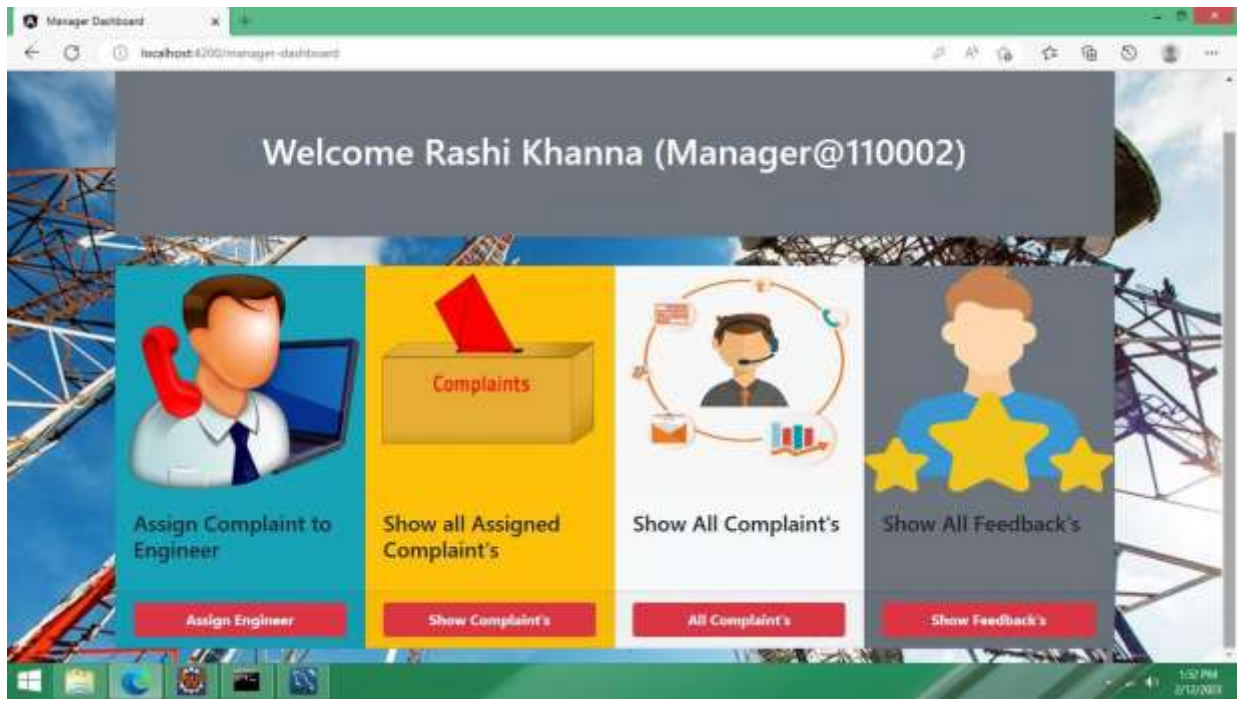
21. On clicking Register Complaint:
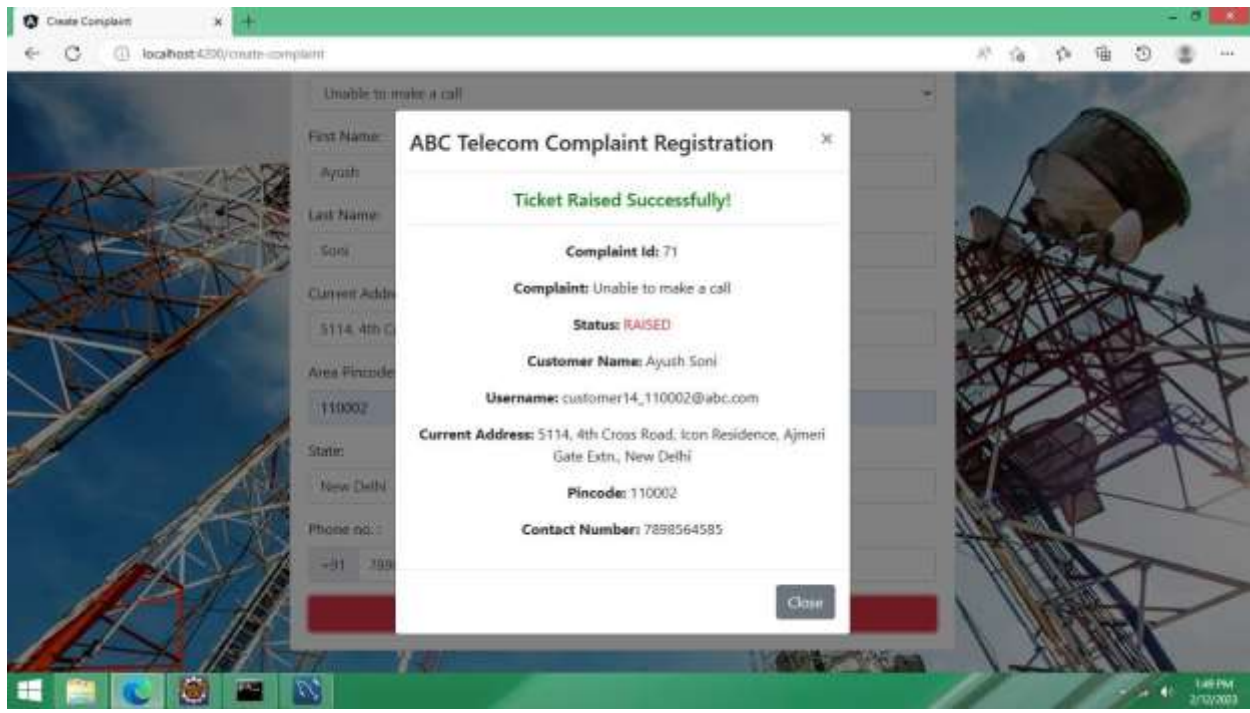
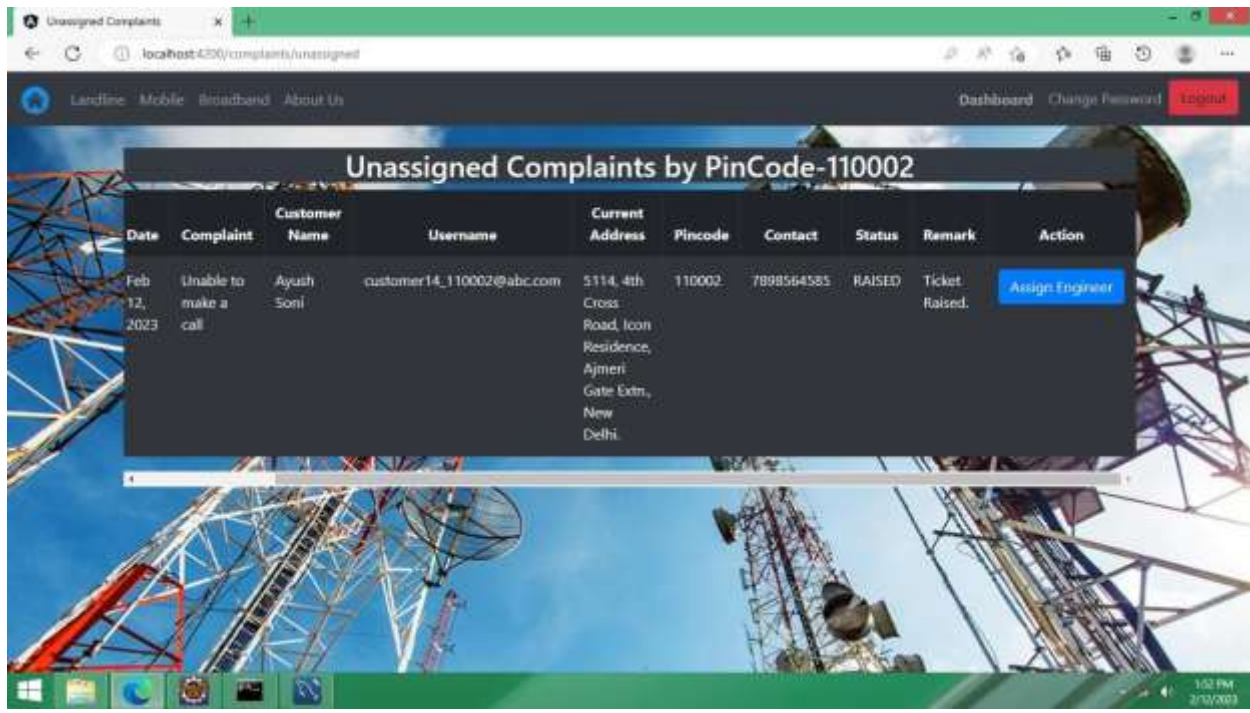## 22. From customer dashboard, click on Show Complaint's:
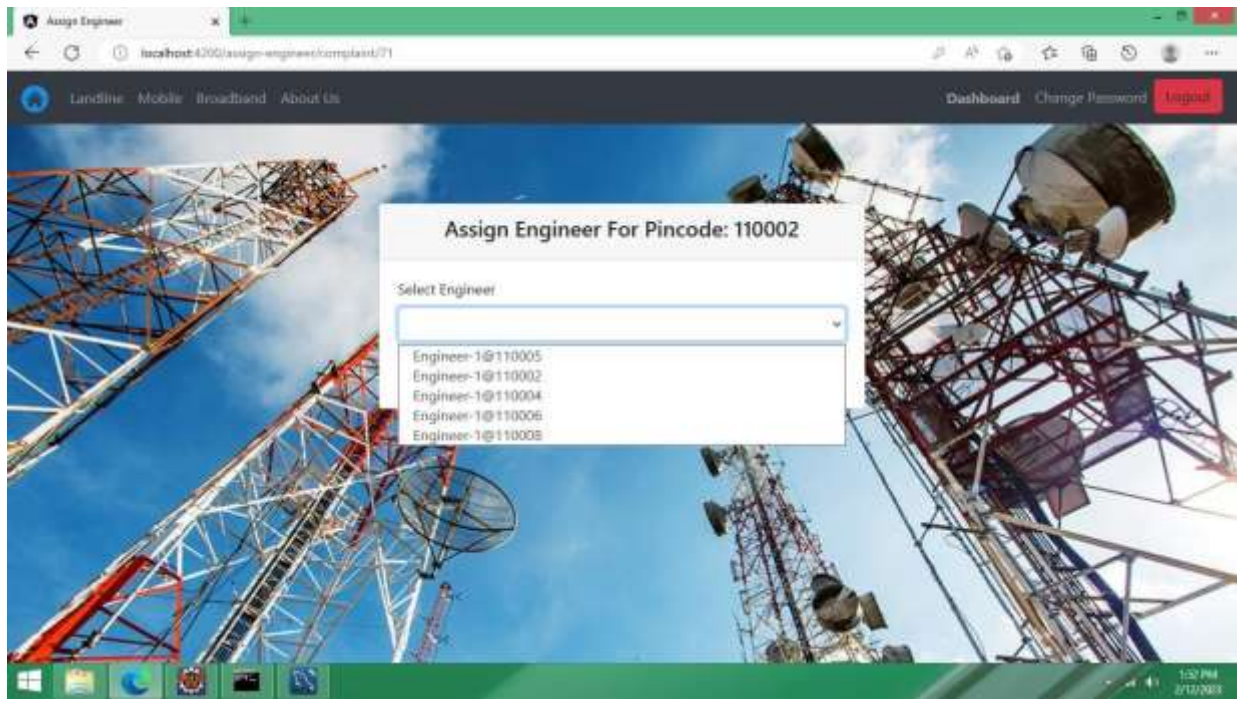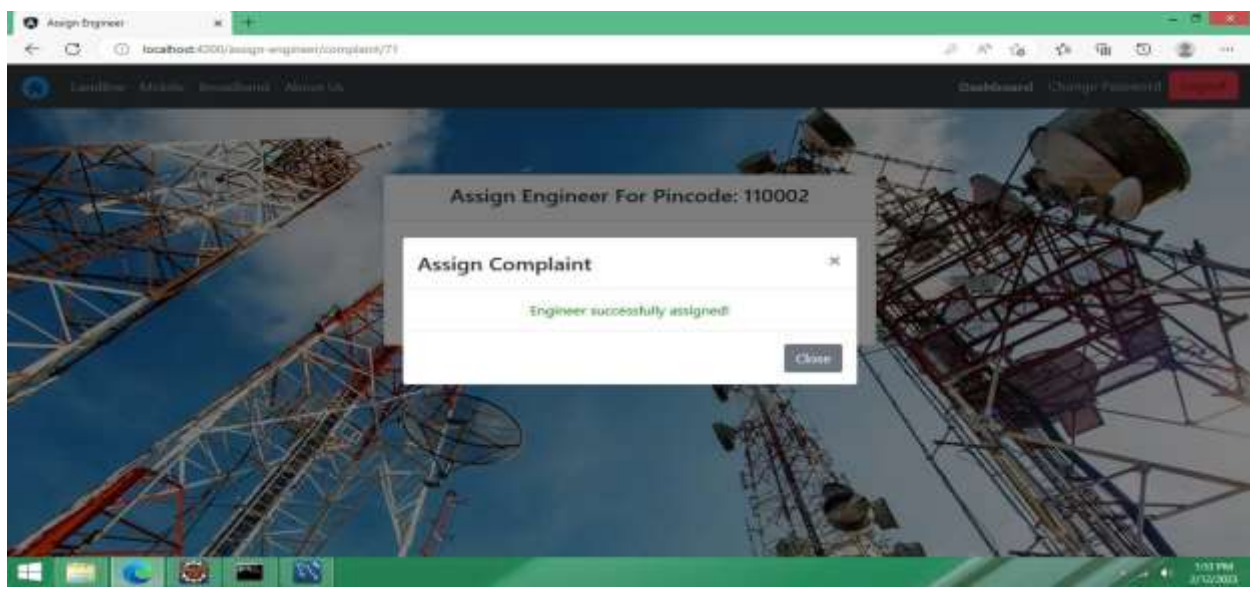
23. Manager Login:

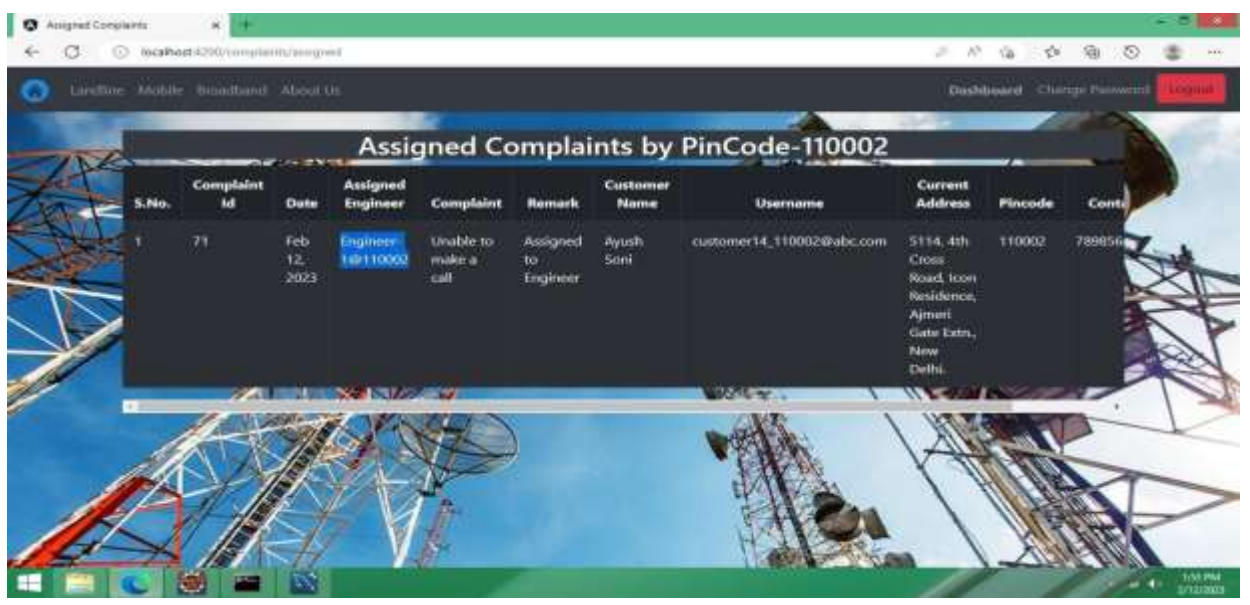## 24. Manager Dashboard:
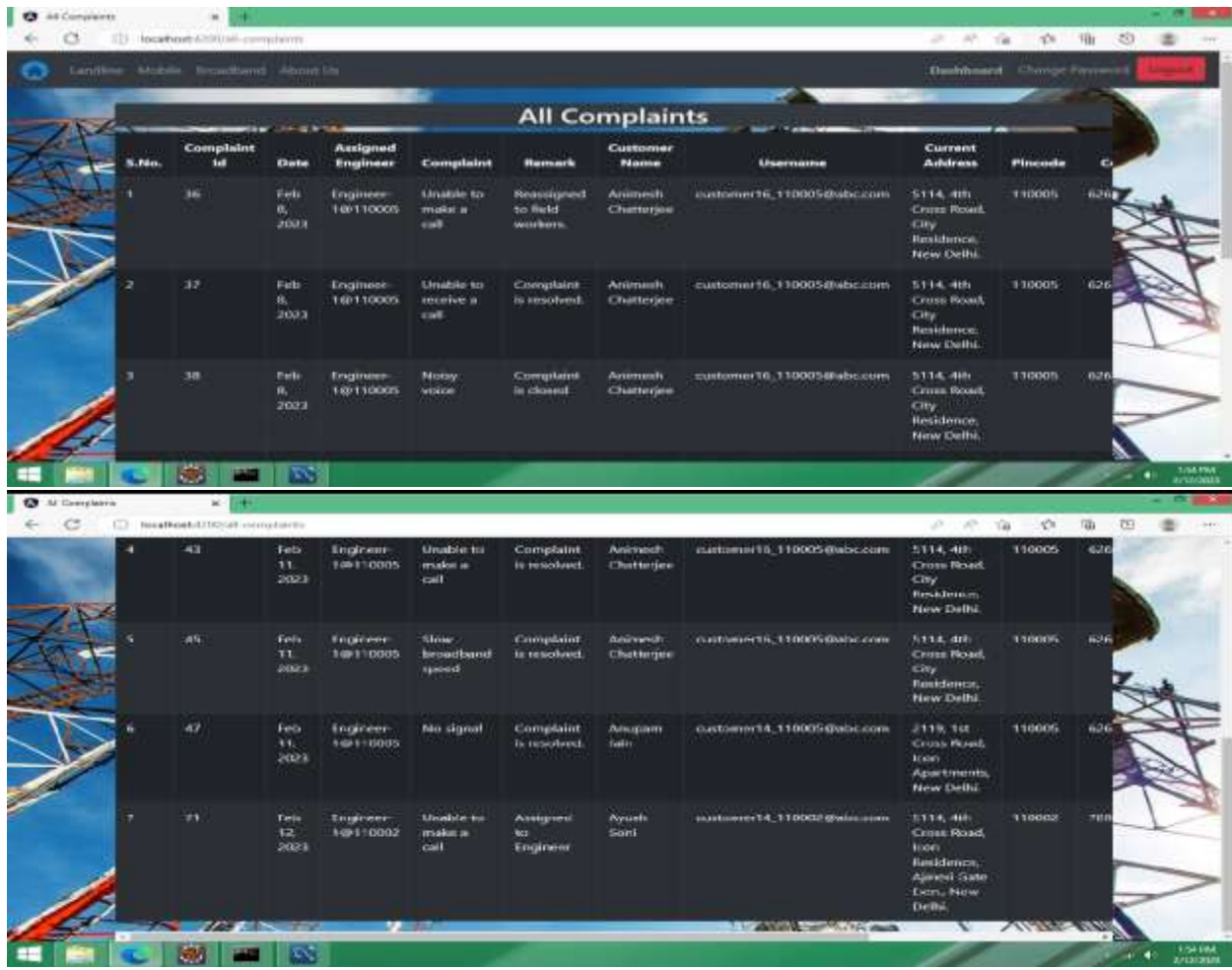
25. On clicking Assign Engineer:

Assigning Engineer:

26. On clicking Show Assigned Complaints from dashboard:

27. On clicking Show All Complaints from dashboard:

28. On clicking Show Feedback's from dashboard:

29. Engineer Login:

30. Engineer Dashboard:
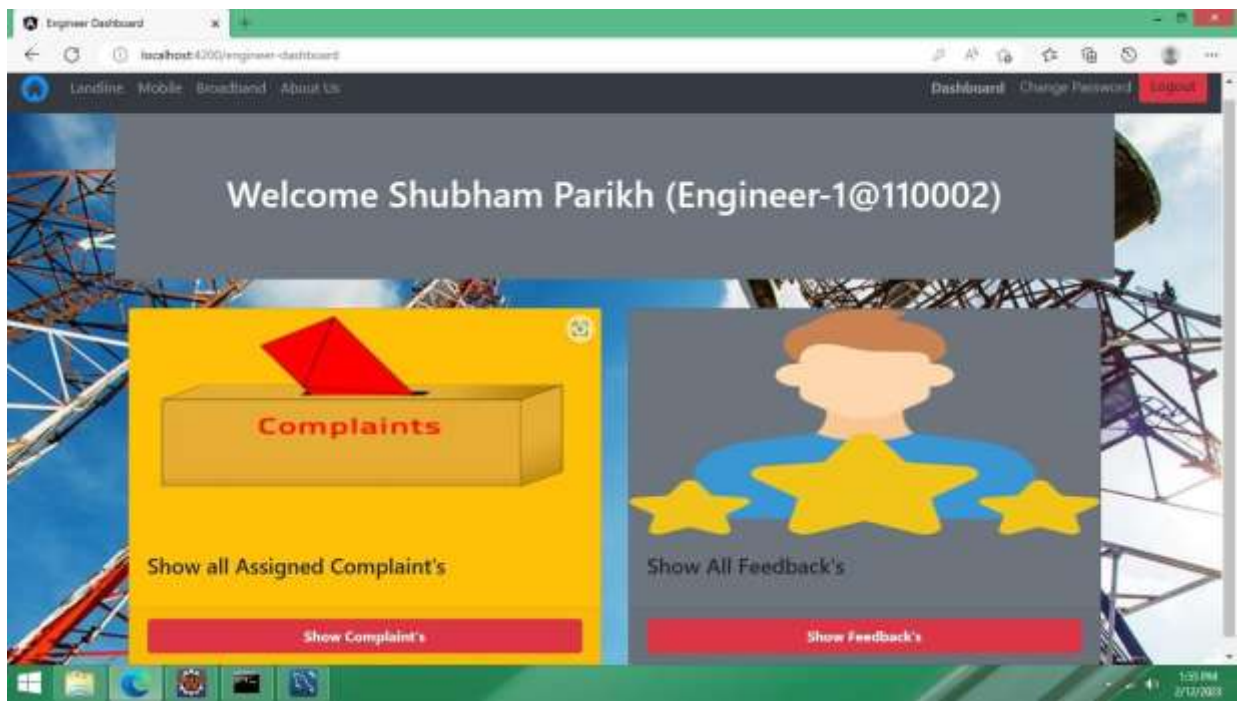
31. On clicking Show Assigned Complaints and then Assign Status:
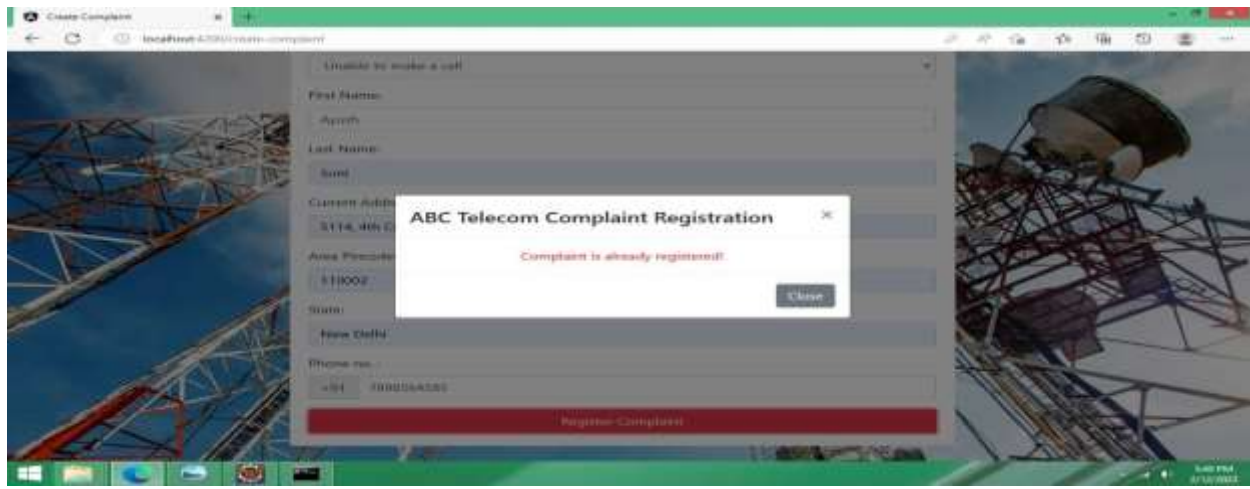
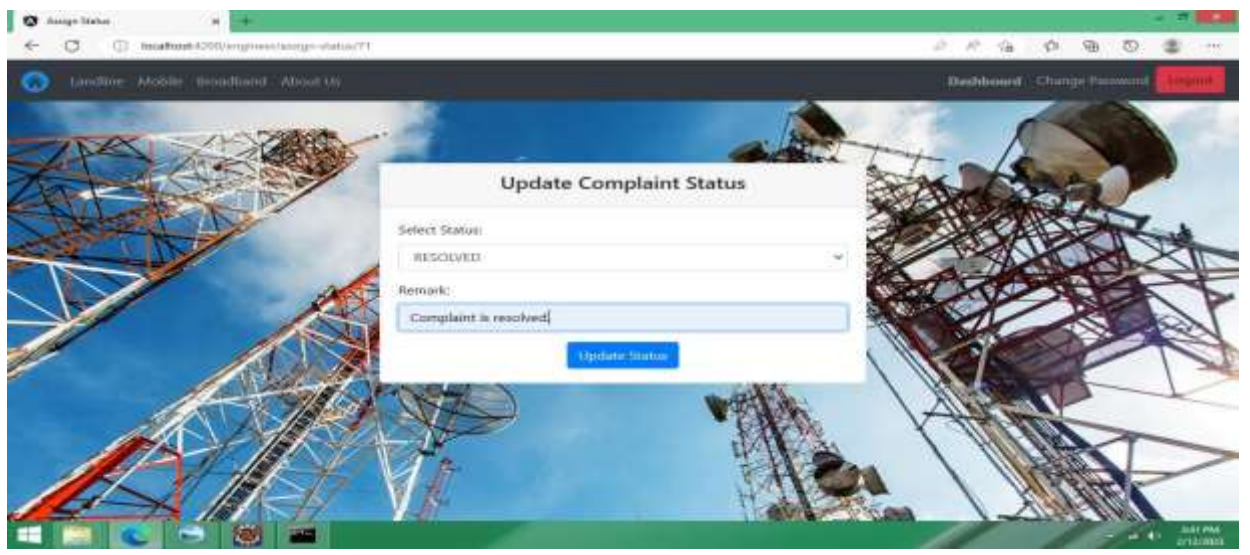# 32. Customer login and click on Show Complaints:

If Customer again Register a complaint on same issue if not resolved or work in progress:
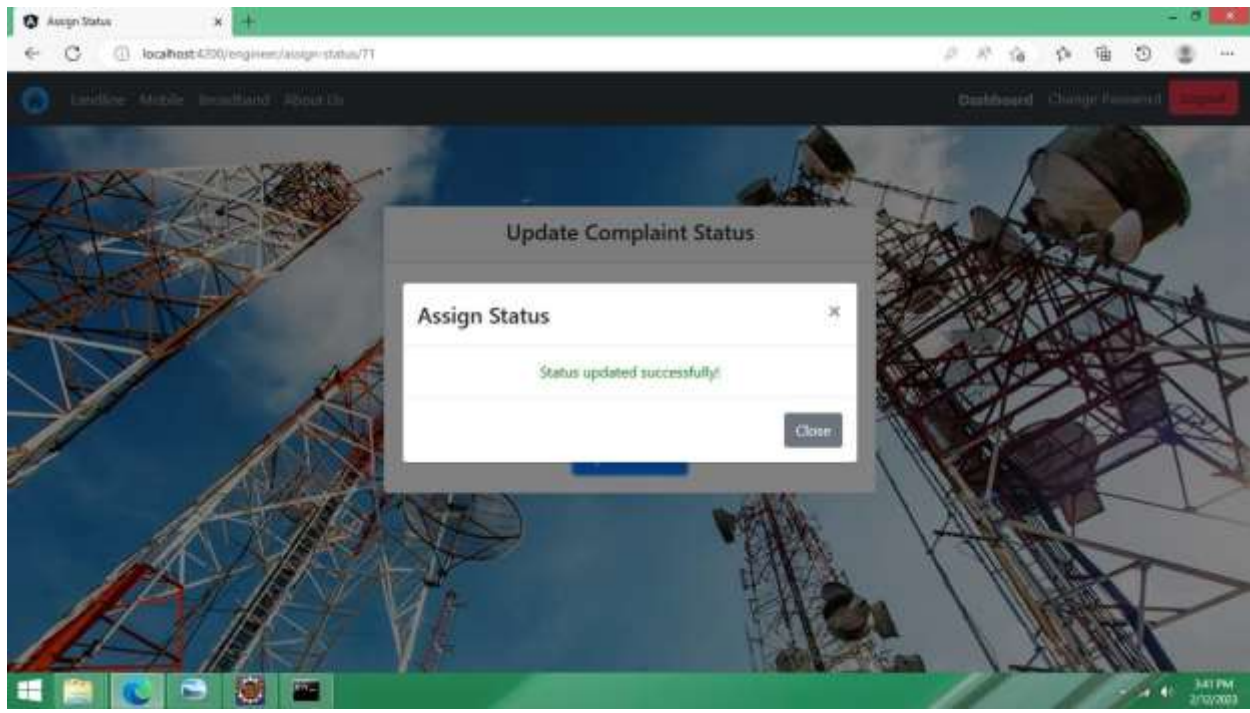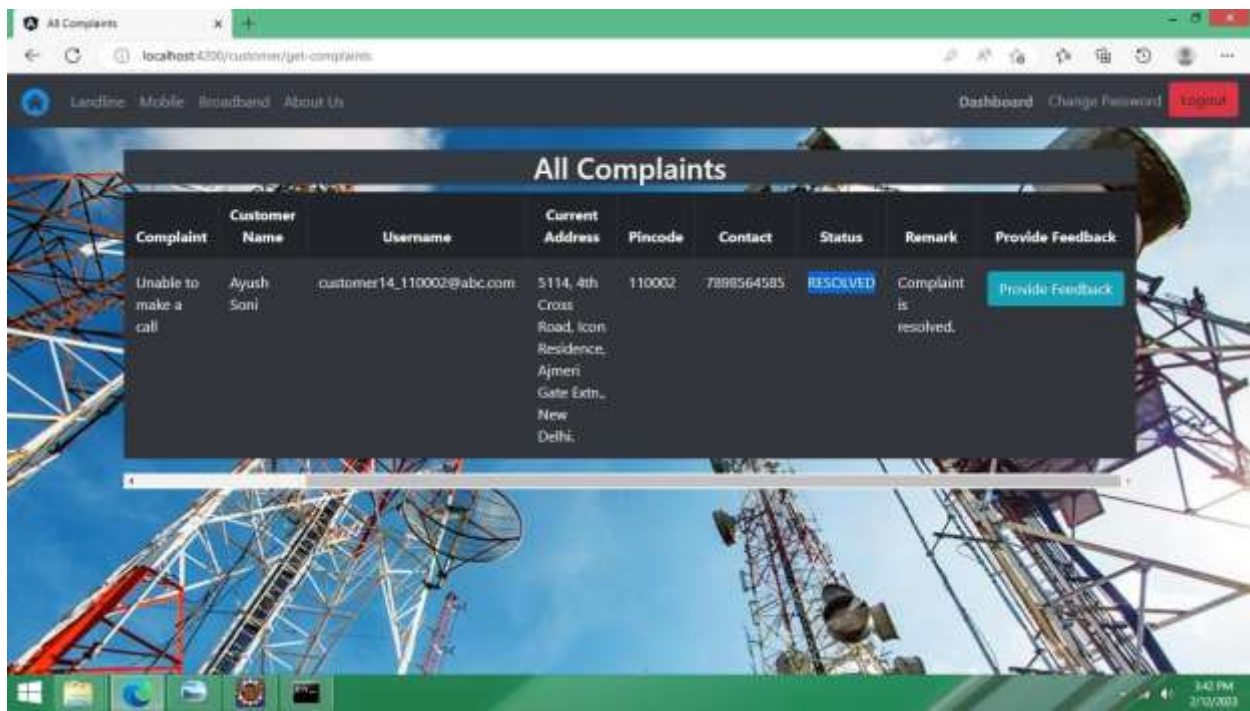
Complaint is already registered:

33. Again Engineer Login and Assign a new status:

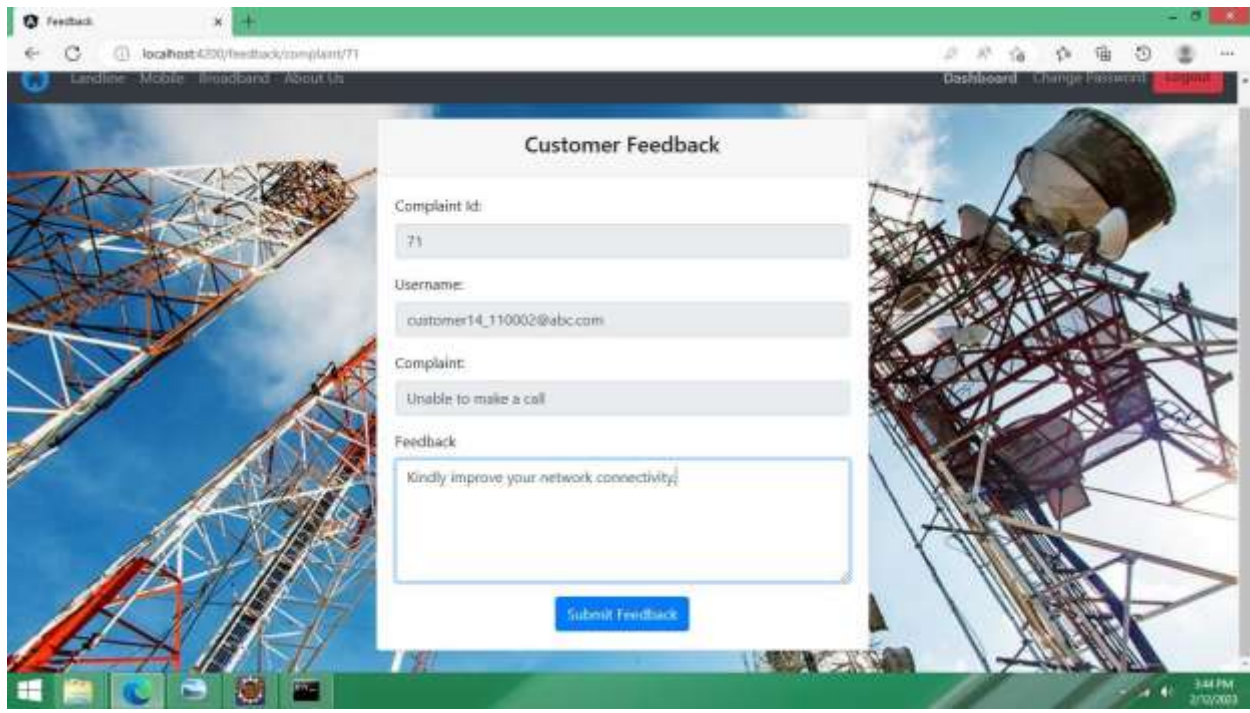# Status assigned:

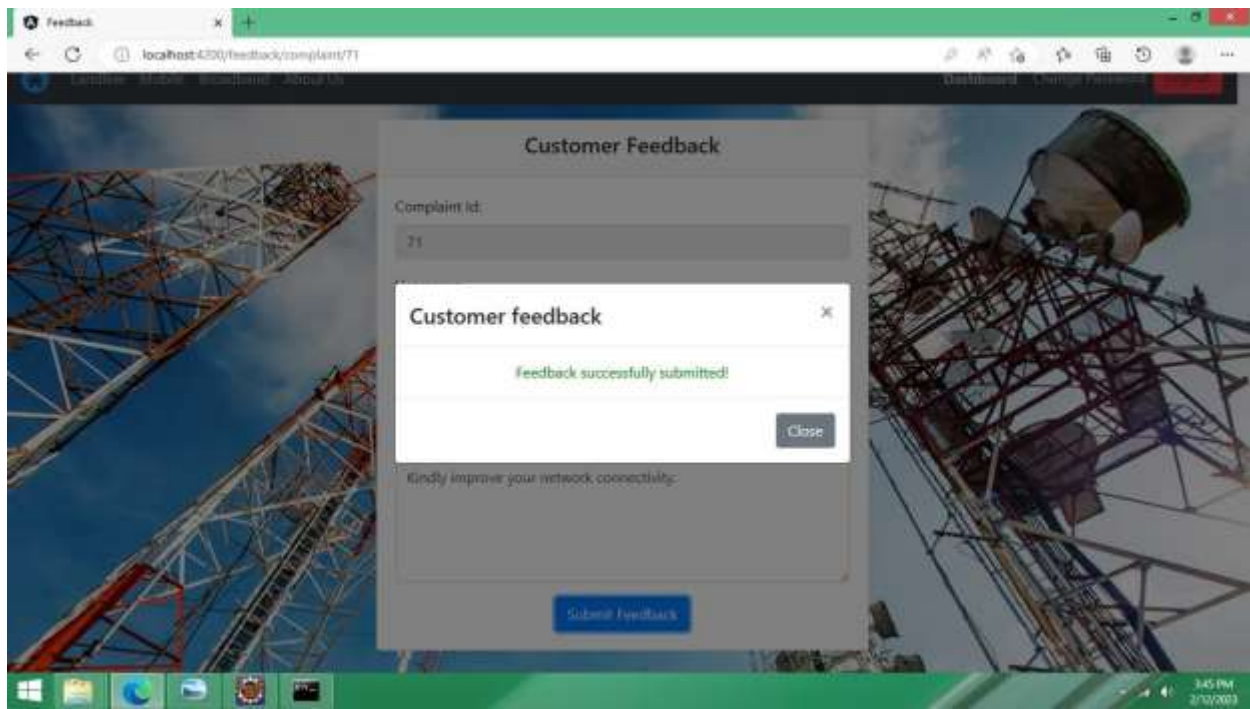

34. Customer login and see the new status of complaint:

35. Provide feedback for Resolved or Escalated Complaints: