# SHANAYA SACHIN NAIK

# **Operations and Sales Manager**

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# **SUMMARY**

With a decade of experience in Sales and Operations, I bring a proven track record of driving results and exceeding targets. My unique strengths lie in strategic planning, team leadership, and a keen ability to adapt to evolving market dynamics. Passionate about creating impactful solutions, I am dedicated to optimizing processes, enhancing customer relationships, and maximizing profitability. My career journey has equipped me with the skills to streamline operations, nurture high-performing teams, and deliver exceptional customer experiences. I am excited to leverage my expertise to make a significant contribution to the Company and excel in the given role.

#### **EXPERIENCE**

#### Senior Sales Executive

#### Mr. Farmer India Pvt.Ltd

Company Description

In my role as Senior Sales Executive at Mr. Farmer India Pvt Ltd, I am a pivotal force in our sales department, specializing in the dynamic realm of landscaping. With a keen focus on results, I harness my extensive experience to lead sales initiatives. My responsibilities encompass forging valuable client relationships, meticulously understanding their needs, and delivering tailored solutions that align with our landscaping offerings. I consistently surpass sales targets, underpinned by a deep understanding of our products and industry trends. My collaborative approach enhances our team's performance, contributing significantly to Mr. Farmer India Pvt Ltd's growth and prominence in the landscaping sector.

## Sales and Operational Manager

#### **Antaraa Diamonds & Gold**

Company Description

As the seasoned Sales and Operations Manager at Antara Diamonds & Gold, I bring extensive experience to the table. My role encompasses a harmonious blend of sales leadership and operational finesse. With a proven track record, I craft and execute high-impact sales strategies, consistently surpassing revenue targets. My forte lies in nurturing robust client relationships, ensuring satisfaction, and fostering enduring partnerships. In terms of operations, I optimize efficiency and reduce costs through streamlined supply chain logistics, inventory management, and process enhancement. My unwavering commitment, coupled with a deep understanding of both sales and operations, propels Antara Diamonds & Gold toward sustained growth and prosperity.

# **LANGUAGES**

<b>English</b> Native	••••	
<b>Hindi</b> Native	••••	•
<b>Marathi</b> Native		
<b>Konkani</b> Native	••••	•

## **SKILLS**

**Automation** 

**Customer Relationship Management** 

financial analysis **Team Leadership** 

**Operations Problem Solving** 

Sales Marketing

**Communication skills** 

## **EXPERIENCE**

#### Sales Executive

#### **Pankaj Tiles**

I excel as a Sales Executive at Pankaj Tiles, driving revenue growth through adept sales strategies. My role involves the proactive identification of new sales opportunities within the competitive tile industry, coupled with the nurturing of client relationships and tailored solutions. Consistently surpassing sales targets is a testament to my performance. My deep product knowledge ensures effective customer guidance and staying ahead with industry trends for innovative solutions. Customer-centricity is at the forefront, providing exceptional service to foster lasting partnerships while managing sales documentation efficiently. As a Sales Executive, I am dedicated to enhancing Pankaj Tiles' market presence, underpinned by results and product expertise.

### Office Assistant

# **Vishal Construction**

■ 02/2011 - 02/2013 Ponda Company Description

 As a Office Assistant i was Proficient in administrative tasks and operations management. Skillfully handle communication, scheduling, and document organization. Ensure office supplies and equipment are readily available, optimizing costs. Maintain a clean and efficient workspace, facilitating employee onboarding. Expertly manage logistics like travel and events. Collaborate across teams to enhance operational efficiency. Proven ability to excel in a fast-paced office environment, contributing to organizational success.

# **EDUCATION**

## HSSC

St. Thomas Higher Secondary School, Aldona

**=** 05/2010 - 05/2012

## Diploma in Stenography

**Industrial Training Institute, Mapusa** 

**iii** 06/2012 - 06/2013

# Diploma in Office Automation

**NEARinfotech India Ltd** 

**=** 06/2012 - 06/2012

#### Sacretarial Practice

National Council For Vocational Training, Ministry of Labour & Employment, Government Of India

**=** 07/2013 - 07/2013

#### Computer Course

National Institute of Electronics and Information Technology (NIELIT), Mapusa-Goa

**iii** 08/2013 - 06/2013

