

Reviewer's Guide: XenDesktop 7

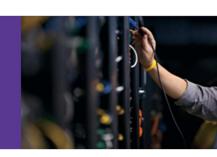






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Introduction

The Reviewer's Guide is designed to help you quickly install and configure XenDesktop 7 for evaluation. It guides you through a XenDesktop 7 deployment scenario to help you better understand how the applications and desktop delivery capabilities work in the new generation, unified FlexCast management architecture. The instructions in this section are meant to provide you with an evaluation method to the three common use cases: hosted-shared desktops, hosted-shared apps and VDI desktops.

The assumptions for target audience of this document are:

- intermediate level of technical skills
- familiar with previous versions of XenApp and XenDesktop
- knowledge of virtual machine management and Windows server infrastructure.

At the end of this guide, reviewer will be able to deliver applications and desktops using XenDesktop 7 and access those resources using Citrix StoreFront and Receiver.

Important: Please follow the instructions in the Reviewer's Guide for XenDesktop 7 in the order they are presented. The Reviewer's Guide for XenDesktop 7 experience is designed to build from topic to topic using Administrative practices; skipping steps may therefore affect the desired outcome.

The guide will highlight the following new features in XenDesktop 7:

- 1. FlexCast Management Architecture (FMA)
- 2. Intuitive Workflows
- 3. Support for Windows 8/ Windows Server 2012
- 4. Realtime Configuration Validation
- 5. Director Dashboard
- 6. HDX Mobility end-user enhancements

For a more in-depth evaluation or more details on the release, please see the Administrator's Guide

What is XenDesktop 7?

At Citrix Synergy 2013 in Anaheim, Mark <u>introduced</u> the Project Avalon – Excalibur as XenDesktop 7. This reimagining of application and desktop virtualization for the mobile and cloud era has been available in Tech Preview since Synergy Europe 2012, and countless usability enhancements and real-world customer feedback since then have gone into its released form. Transforming apps and desktops delivery, XenDesktop 7 allows customers to select, configure and scale more mobile use cases more quickly, easily and economically than ever before. Click here for the <u>Keynote video</u>

One of the major changes you will find in this release is the concept of a unified architecture and management for XenApp and XenDesktop. Unlike previous deployments requiring separate infrastructure for XenApp and XenDesktop, the unification of the architecture enables administrators to

design and deploy a single delivery infrastructure for delivering applications (formerly, XenApp) and desktops (XenDesktop).

So what does this mean to existing XenDesktop and XenApp customers?

XenDesktop 7 includes a new App edition, to complement the existing VDI, Enterprise and Platinum editions. The new XenDesktop App edition is designed for customers interested in delivering applications today, and want the flexibility to expand to the full FlexCast model at a later time. The unified FlexCast management architecture makes it simple for customers to upgrade from the App edition to XenDesktop Enterprise or Platinum. They are ready to deliver virtual desktops to their hostedapp users — without having to set up any parallel infrastructure or management consoles.

As a benefit of Subscription Advantage, XenApp customers with Enterprise and Platinum licenses are entitled to the XenDesktop App edition. This blog has more details on the new features.

Here's an overview of the unified infrastructure components:

- Citrix Receiver. Receiver provides users with self-service access to resources published on XenDesktop servers. Receiver combines ease of deployment and use, and offers quick, secure access to hosted applications, desktops, and data. Receiver also provides on-demand access to Windows, Web, and Software as a Service (SaaS) applications.
- **Citrix StoreFront**. StoreFront authenticates users to XenDesktop 7 sites and manages stores of desktops and applications that users access using Citrix Receiver.
- **Citrix Studio**. Studio enables you to configure and manage your XenDesktop deployment. Studio provides various wizards to guide you through the process of setting up your environment, creating your desktops, and assigning desktops to users.
- **Citrix Director.** Director is a Web-based tool that enables IT support and help desk teams to monitor the performance of the XenDesktop environment over time, troubleshoot issues before they become system-critical, and perform support tasks for end users.
- Delivery Controller. The Delivery Controller is responsible for distributing applications and desktops, managing user access, and optimizing connections to applications. For redundancy purposes, a site should have at least two delivery controllers.
- **Server OS Machines.** VMs or physical machines based on Windows Server operating system used for delivering applications or hosted shared desktops to users.
- Desktop OS Machines. VMs or physical machines based on Windows Desktop operating system
 used for delivering personalized desktops to users or applications from desktop operating
 systems.
- **Virtual Delivery Agent**. The Virtual Delivery Agent has to be installed on the virtual or physical machines (server or desktop OS'es) to which your users will be connecting for applications and desktops. It enables the machines to register with the Delivery Controllers and manages the HDX connection between the machines and Citrix Receiver.

Getting Started

Part 1: Download the software

Please visit <u>www.citrix.com/tryxendesktop</u> to download the trial software. The software is available as an ISO file that can be burned on a DVD or mounted on a virtual disk drive. For this evaluation, we assume the reviewer will perform the necessary steps to put the ISO on a DVD.

XenDesktop 7 comes with a 30-day license for 10-users out of the box. This is sufficient for purpose of this evaluation, and no separate licensing is required. Citrix also offers a free 90-day, 99-user evaluation license of XenDesktop 7.

This guide is developed using Microsoft Hyper-V Server 2012 as the hypervisor. Microsoft offers a free technical overview course on leveraging Hyper-V for virtualization tasks.

Part 2: Network design

The Reviewer's Guide for XenDesktop 7 leads you through a detailed scenario to a planned outcome. Each of the tasks contained here build toward that outcome. Once you have concluded this series of exercises, you will have an environment on which you can explore XenDesktop 7's full features and scalability. Not every component, feature, or configuration is addressed here.

The instructions in this section are meant to provide you with an evaluation method. For convenience in evaluating, components are installed on fewer servers¹ than are recommended for a production environment. An *Active Directory* infrastructure with DNS and DHCP services is required (for this evaluation, we recommend an isolated active directory and DHCP for the test environment.)

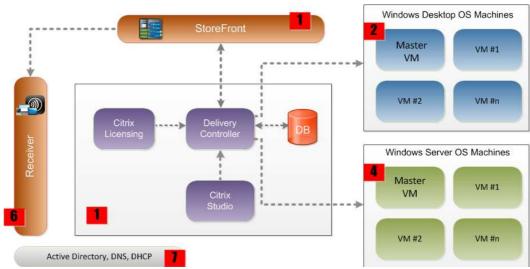


Figure 1 Simplified network design for XenDesktop 7 evaluation

¹ The inset numbers in Figure 1 correspond to the virtual machines listed in Table 1

Part 3: Prerequisites

We shall perform installation and step-by-step configuration of XenDesktop 7, running through the 3-step wizard to perform initial configuration. The installation (excluding the pre-requisites listed below), configuration, and delivery of the three use cases is expected to take around 3-4 hours.

Before we begin, please complete these prerequisite tasks.

- 1. Create a group *CitrixEval* in the active directory. Add users (*user1*, *user2*, etc.) to the *CitrixEval* group. These accounts must have local administrator privileges and be domain administrators in the Active Directory.
- 2. Create the virtual environment using your hypervisor of choice. XenDesktop 7 is fully supported on Microsoft Hyper-V Server 2012, VMware vSphere 5.1, and Citrix XenServer 6.2. This guide was created using **Microsoft Hyper-V Server 2012**. Please refer to vendor documentation for setting up the hypervisor in your environment for desktop virtualization.
- 3. You need a VM template for each operating system under test: Windows 7, Windows 8, Windows Server 2008 R2, and Windows Server 2012. Create virtual machine templates as follows: define the VM specifications (say, 2 vCPU, 2GB RAM, 24GB vDisk for Desktops and 2 vCPU, 4GB RAM, 24GB vDisk for Servers). Assign a single network interface to all VMs. Install the operating system and activate. Convert to template. (Full details may be found in hypervisor vendor documentation)
- 4. If using Hyper-V with System Center Virtual Machine Manager (SCVMM), it is a pre-requisite to have the SCVMM Console installed on the same machine as the delivery Controller.

Here's the list² of VMs we require for the setup, as seen in Figure 1.

Table 1 Virtual Machine assignments

1	Windows Server 2012	Citrix Studio, Director, StoreFront, SQL Database, and License	
		server	
2	Windows 8	Windows 8 master image	
3	Windows 7 SP1	Windows 7 master image	
4	Windows Server 2012	Windows Server 2012 master image	
5	Windows Server 2008 R2 SP1	Windows 2008 R2 master image	
6	Windows 7 SP1	End-point client with Citrix Receiver	
7	Windows Server 2008 R2 SP1	(Optional) Either create new Active Directory domain and run DNS	
		and DHCP services, or reuse existing	
8-12		Auto-created VMs by Machine Creation Services (MCS)	

² VM #3 and #5 are optional for evaluation purpose because the process to create and deliver desktop OS (Windows 8 or Windows 7) and server OS (Windows Server 2012 or Windows Server 2008R2) is similar across the operating system versions.

Using these templates, create VM's 1 through 7 as per Table 1. Take *snapshot* of the "clean state" for each VM before installing any software other than the operating system (helpful if you ever wish to go back to square one). Join all VMs to Active Directory domain. Using these VMs to create base image is explained later, in *Step 1.1: Creating the master image*

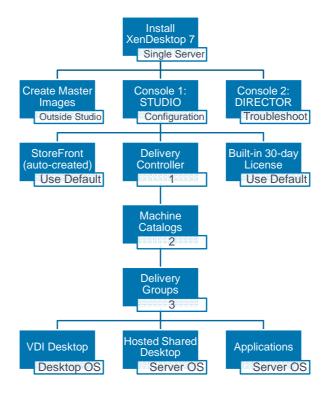
<u>Tip</u>: All virtual machines for this evaluation may be run on a single physical server. This guide was built using server hardware that had 8 CPU cores and 64GB RAM. In production, please follow best-practices around separation of components and redundancy.

Part 4: Activity scenario

The example scenario is to deliver two VDI desktops, one hosted shared desktop, and two sets of applications.

- 1. One desktop with Windows 7 operating system (aka VDI Desktop)
- 2. One desktop with Windows 8 operating system (aka VDI Desktop)
- 3. One desktop based on Windows Server 2012 operating system (aka Hosted Shared Desktop)
- 4. Two Microsoft applications (Wordpad, Calculator) published from Windows Server 2008 R2
- 5. Two Microsoft applications (Notepad, Paint) published from Windows Server 2012

During this evaluation, our server-side activity flowchart will look something like this.



After we download and install the software, getting to your published desktops and apps is a 3-step process, driven through a user-friendly wizard in **Citrix Studio**. There is only one task that need to be performed outside of the wizard-based Studio console, and that is creation of the **master images**. This involves setting up Windows machines with the required OS and other applications, then installing Citrix **Virtual Delivery Agent** on them to enable communication with the controller.

The FlexCast management architecture offers multiple ways of delivering desktops and apps to your users. In this guide, we shall see two examples under step-3 (Creating delivery groups). Throughout the document, we will highlight some of the key new technologies that are highly anticipated by the Citrix community, such as the Intelligent Configuration Validation, Inline Context-Aware Help, or the ability to deliver latest Microsoft technologies (viz. Windows 8/ Windows Server 2012/ Hyper-V).

At the end-point, we will launch **Citrix Receiver** from a client device and connect to the virtual desktop infrastructure to review the experience as an end-user. During this time, we will use the second console in XenDesktop 7, called Director, to view real-time session information and analytics. **Citrix Director** is a web-based console that offers a context-aware dashboard to empower the IT help desk and Citrix specialists to quickly identify and resolve issues before they negatively impact end user. Director now integrates with NetScaler performance monitoring engine (HDX Insight) to provide end-to-end visibility: from network-layer all the way up to the application layer.

Please visit http://www.citrix.com/products/xendesktop/whats-new.html for more details.

Tip: Register here for Introduction to XenDesktop 7, a free, two-hour online course will help guide learners through desktop and app virtualization terminology, and provides new and existing customers with an understanding of architecture, components, key solution scenarios and use cases, whether adopting or transitioning to XenDesktop 7 app and desktop solutions.

Learn about XenDesktop 7 in a free online training course.

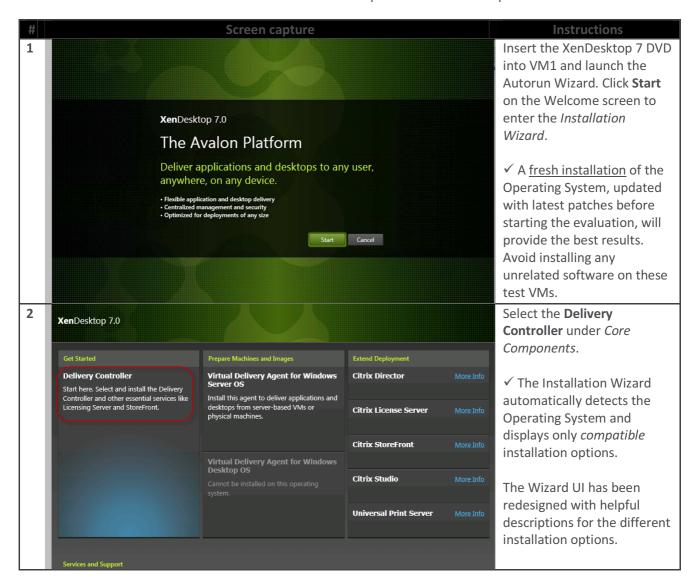
Register now >

Step 1: Installation

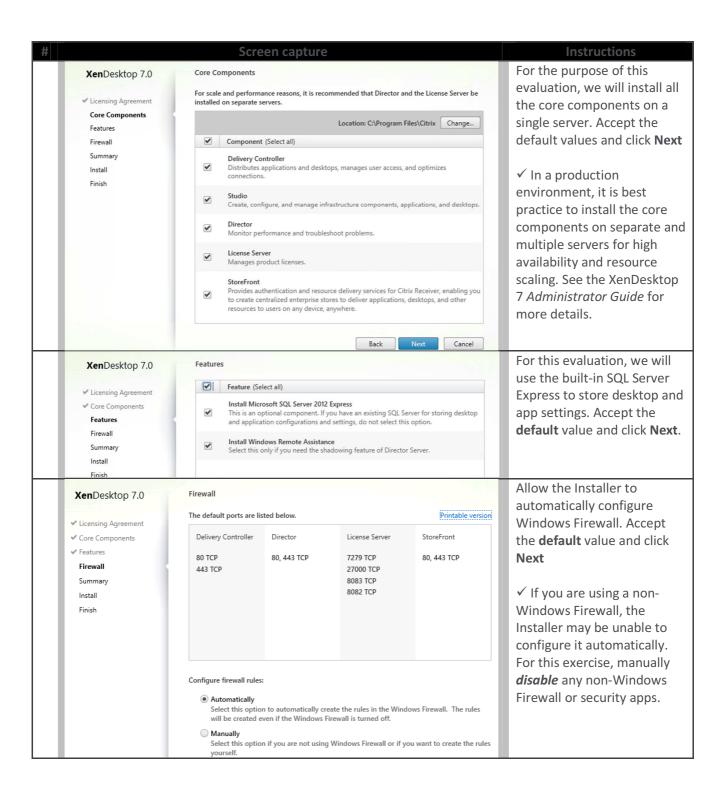
We assume that pre-requisites (previous section) are in place, and the software has been downloaded to a DVD (or mounted on a virtual DVD). Also, create VM1 and install Windows Server 2012 (as per Table 1), and add the computer to active directory domain. This chapter describes the process for installing various components³ of XenDesktop 7 and first-run of the Delivery Studio.

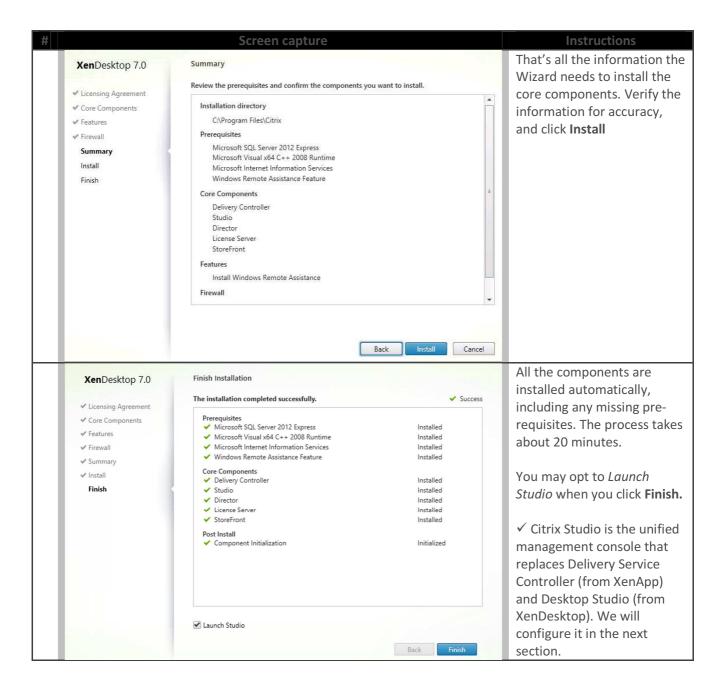
Install the core components on VM1

VM1 is the Windows Server 2012 that will host the core components of XenDesktop 7.



³ Note: As a thumb rule, we will select the default option for most configuration settings. Where a different option is recommended, or there is interesting information to help you perform a better evaluation, such comments are indicated with a \checkmark sign.

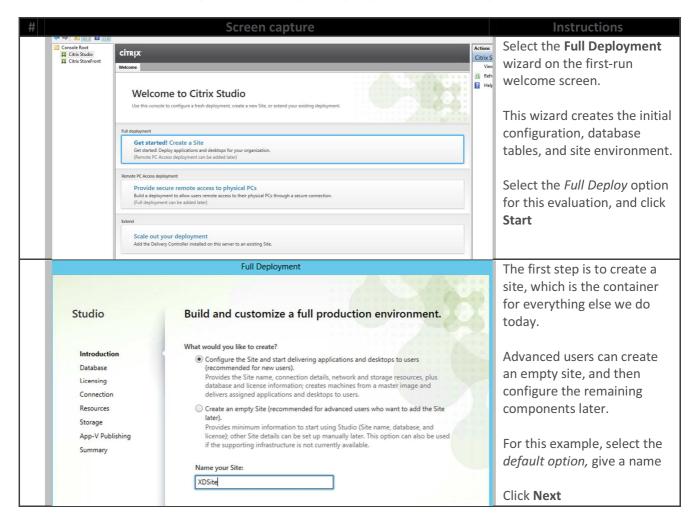


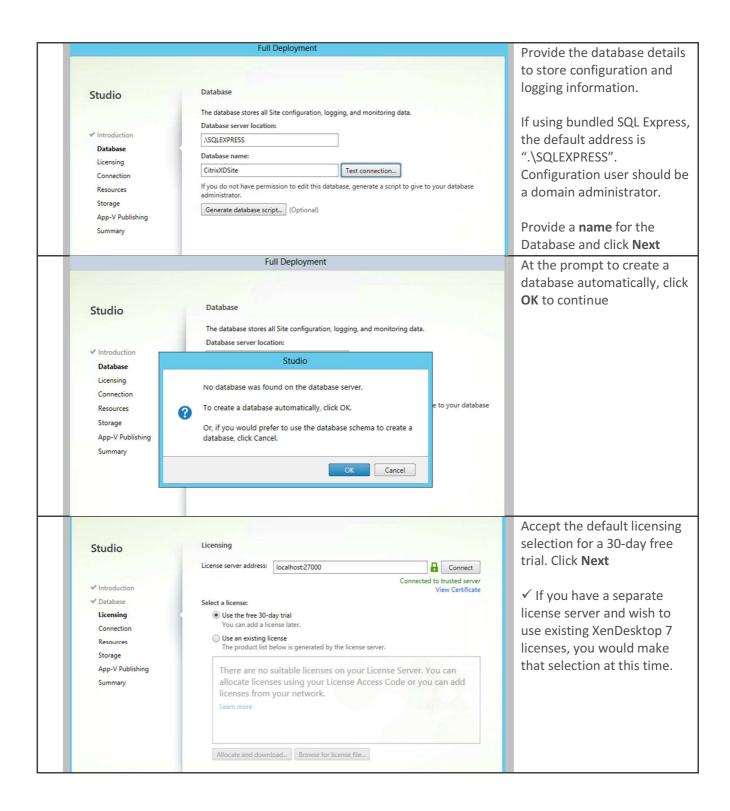


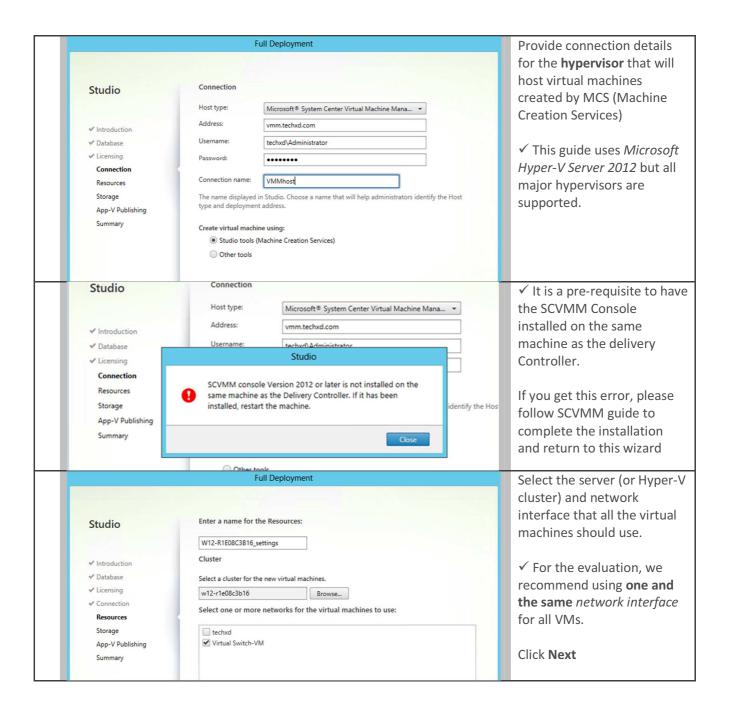
First run of Citrix Studio

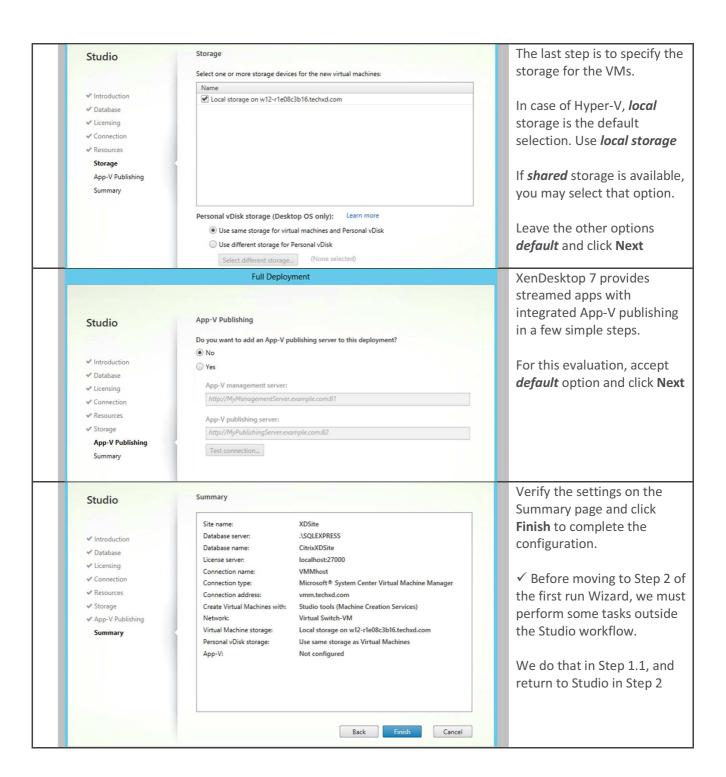
The first run wizard of the Citrix Studio helps you quickly build a new site, create pool of desktops and servers (machine catalog), and assign users to those desktops and applications (delivery groups). Alternatively, you can enable Remote PC Access to physical machines and add the virtualized deployment later, or add this controller to an existing deployment. These latter steps are not in scope of this guide.

On subsequent runs, individual wizards may be invoked from the Studio console to accomplish any of the same tasks, such as creating machine catalog or assigning users to a delivery group.









Step 1.1: Creating the master image

Before we move on to step 2 of the Wizard and configure Desktops or Apps, it is necessary to create the master images that will be used by Machine Creation Services (MCS) to create further VMs. This is also known as a Golden Image or a Base Image.

XenDesktop 7 creates a default store in Citrix StoreFront; once Delivery Groups are created, the environment is available for access without any additional steps unless you wish to customize the store. The StoreFront configuration is available via the Studio console as well as its own standalone console.

Install Delivery Agent on the Master Image (Desktop OS)

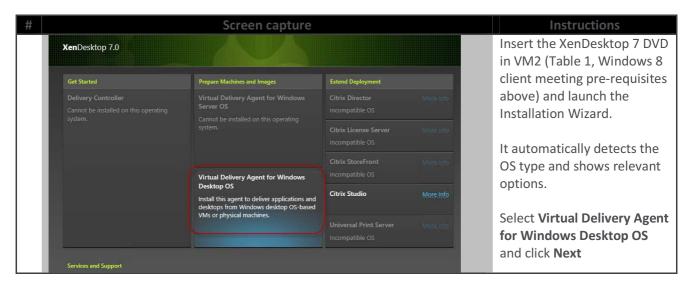
In the section on *Getting Started*, one prerequisite is to create the virtual machine (VM) templates. This means you define the VM (vCPU, RAM, Disk space), install the operating system (OS), install the apps, and make any configurations you want to be part of your user's desktops.

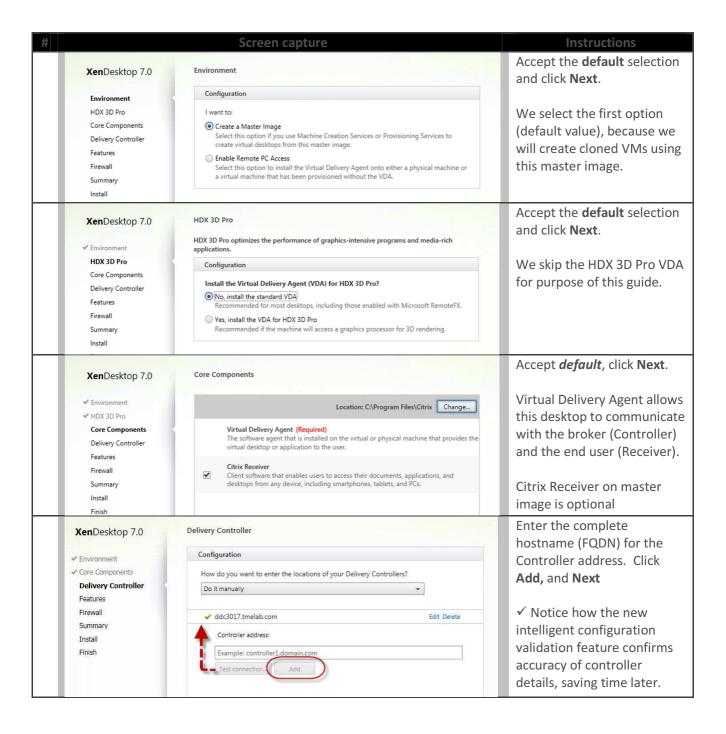
Your account must have local administrator privileges and be a domain administrator in the Active Directory.

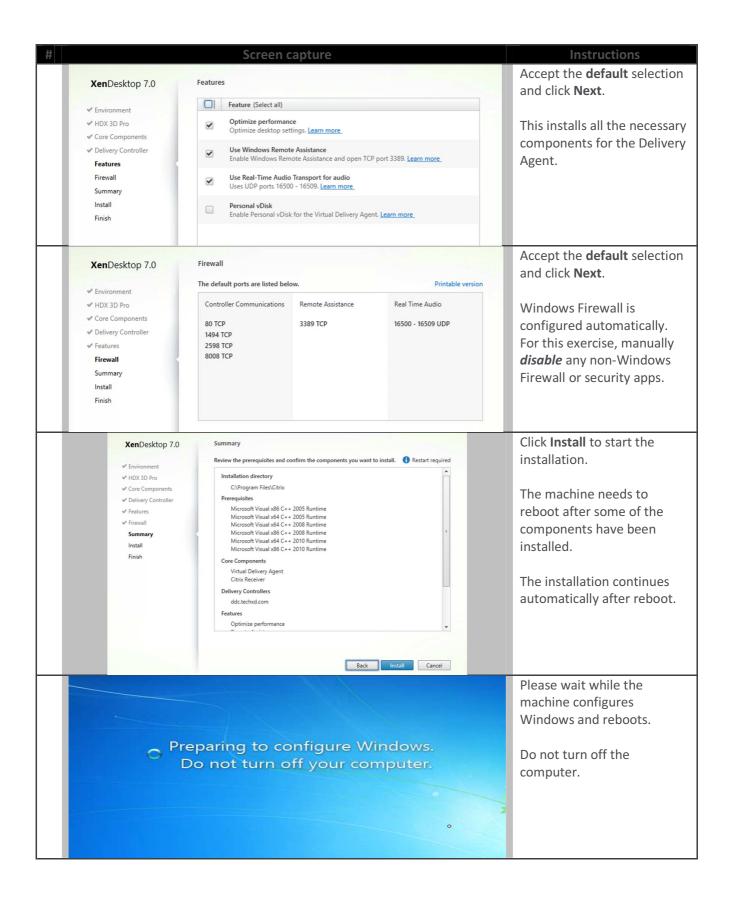
Use a client OS template to create VM for desktop delivery master image, as follows:

- Freshly installed Windows 8 or Windows 7 OS
- Joined to the domain and activated
- DHCP assignment for IP address to cloned VMs

<u>Note:</u> You may choose to repeat the process, once for Windows 8 and another time for Windows 7, if you want to deliver both types of desktops. The instructions remain the same.







#	Screen capture			Instructions	
	Installing		W	Installation continues	
	Installation Environment	Prerequisites		automatically after reboot.	
	HDX 3D Pro	✓ Microsoft Visual C++ 2008 Runtime	Installed		
	Core Components	 ✓ Microsoft Visual x86 C++ 2008 Runtime ✓ Microsoft .NET Framework 4 	Installed Installed	After installation succeeds,	
	Controller Location	✓ Microsoft Visual x86 C++ 2005 Runtime	Installed	do the following:	
	Configure Port	 Microsoft Visual x64 C++ 2005 Runtime Microsoft Visual C++ 2010 Runtime 	Installed Installed	1. Restart the machine	
	Configurations	Core Components		2. Shut down the	
	Firewall	Delivery Agent for Windows Desktop Machines	Installing	machine	
	Summary	Citrix Receiver			
	Install	Post Install			
	Finish	Initializing			

Install Delivery Agent on the Master Image (Server OS)

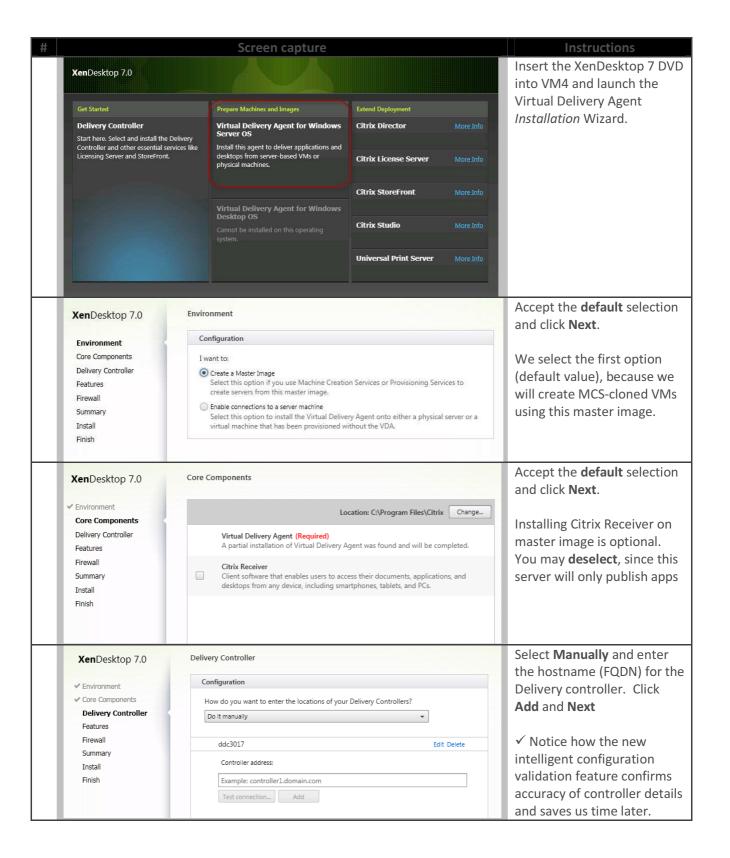
Before we publish applications or hosted-shared desktops, we must prepare a Windows Server with the necessary applications installed. The Delivery Agent is installed on this server to create a Master Image. Depending on the end-user requirements, you install the Delivery Agent in one of two modes: to deliver applications from the server itself (no replication) or to be replicated (by MCS) into server VMs that deliver apps.

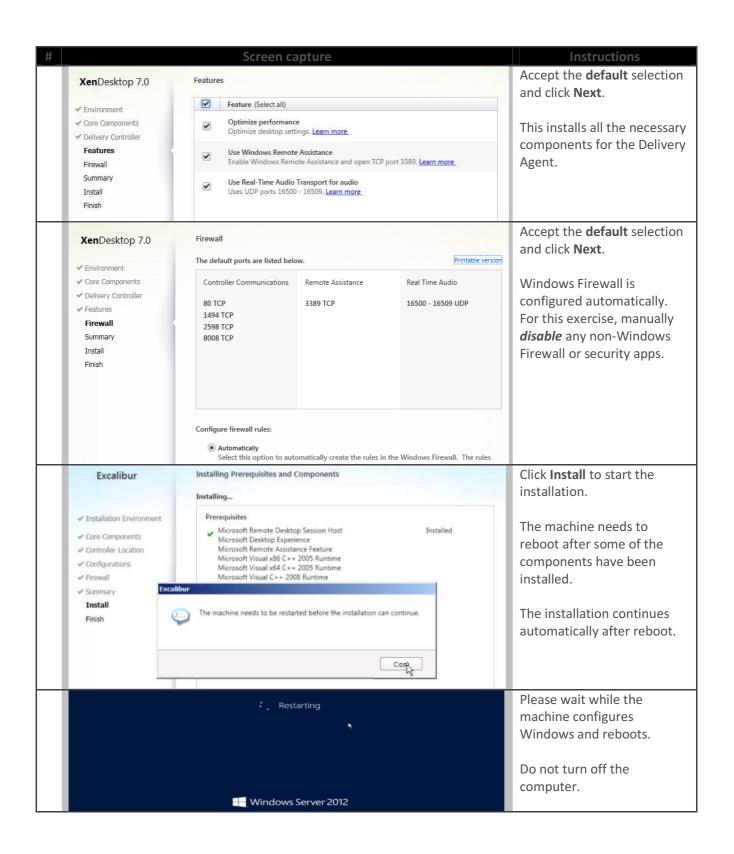
Your account must have local administrator privileges and be a domain administrator in the Active Directory.

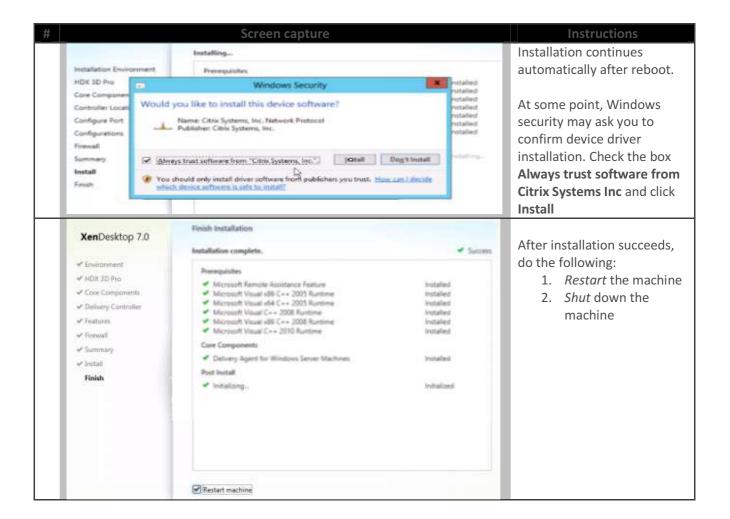
Use a Server OS template to create VM for application delivery master image, as follows:

- Freshly installed Windows Server 2008 R2 SP1 or Windows Server 2012
- Joined to the domain and activated
- DHCP assignment for IP address to cloned VMs

<u>Note:</u> You may choose to repeat the process, once for Windows Server 2012 and again for Windows Server 2008 R2, if you want to deliver apps from both platforms. The instructions remain the same.





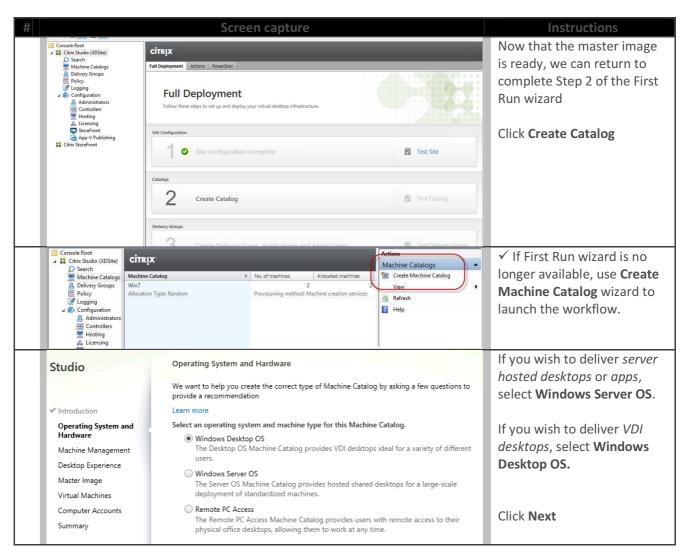


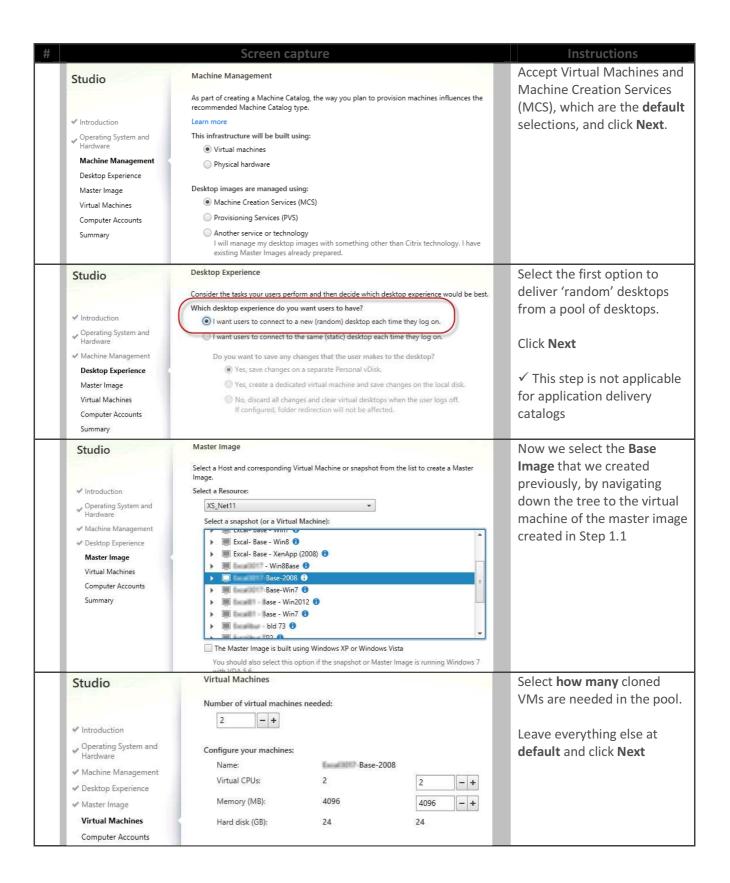
Step 2: Creating the machine catalog

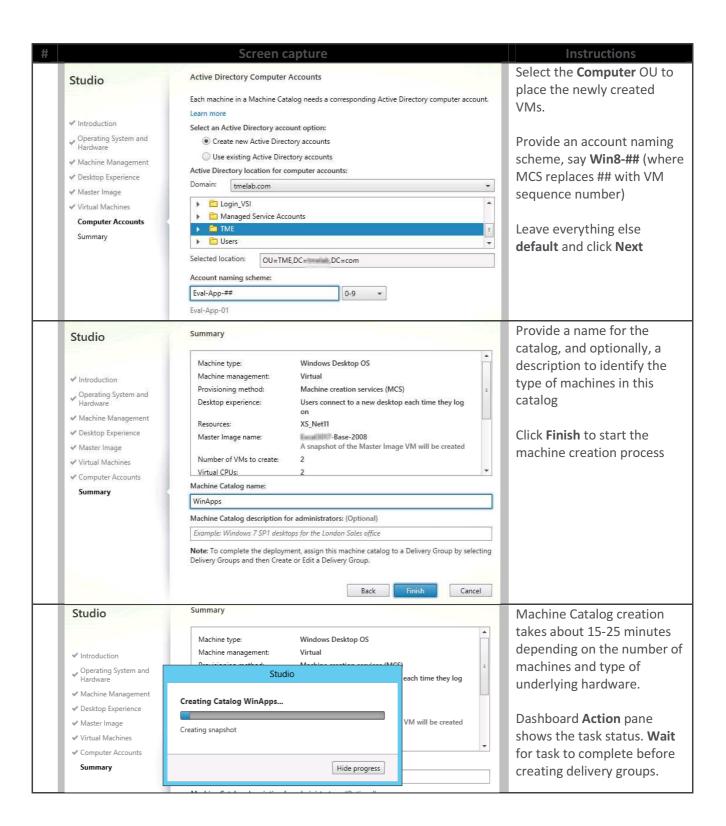
Create Machine Catalogs

Collections of desktops or physical computers are managed as a single entity called a machine catalog. To deliver desktops and applications to users, the *machine administrator* creates a catalog of machines and the *assignment administrator* allocates machines from the machine catalog to users by creating delivery groups.

Your account must have local administrator privileges and be a Domain Administrator in the Active Directory.







To create machine catalog based on Server OS (for hosted shared desktops and applications), follow the same steps above making suitable selection for Server OS. Create two machines, one for testing application delivery and another for hosted-shared desktops.

Step 3: Publish desktops and applications

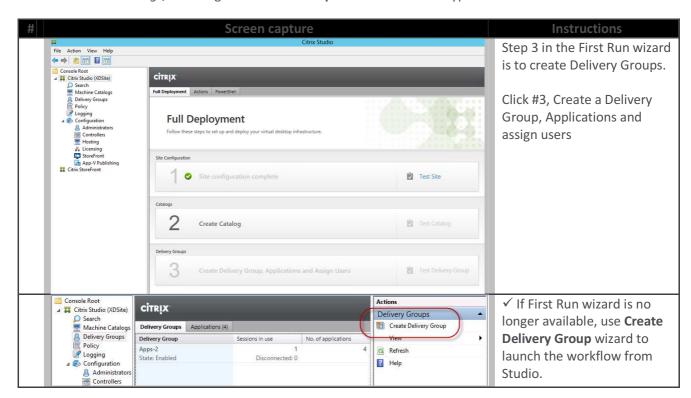
While the workflow to publish desktops and applications is more or less similar, for simplicity we will look at these separately.

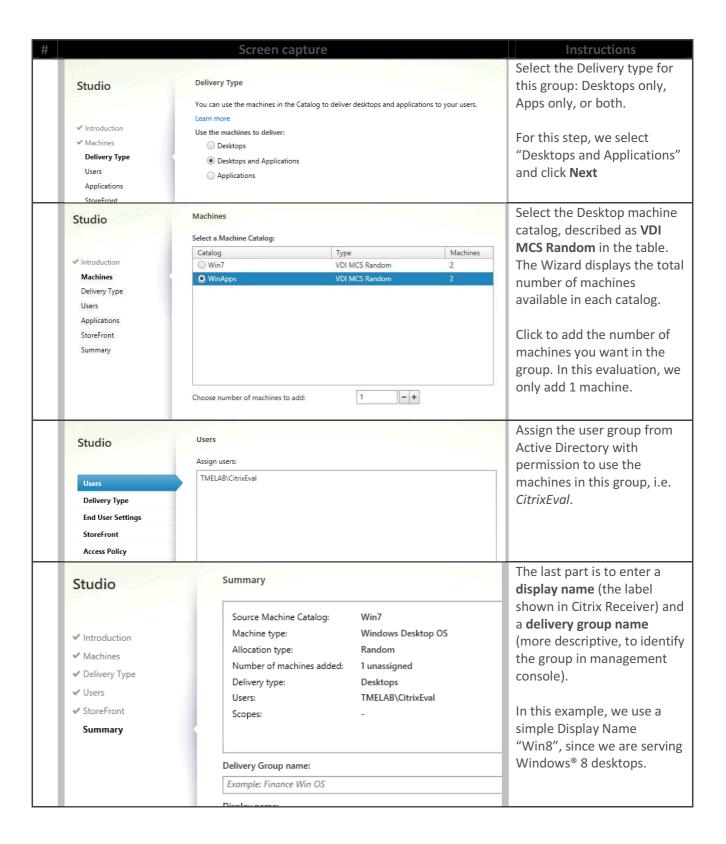
To publish applications in a unified infrastructure, you create and add applications in Studio to make them available to delivery group users. Using Studio, you will first have to configure a site, create and specify machine catalogs, and then create delivery groups within those machine catalogs. Delivery groups are then used to determine which users will have access to the applications you decide to publish.

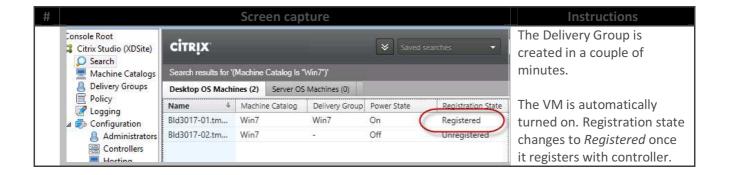
For more details on how application publishing has evolved with XenDesktop 7 release, please see *Important Information for XenApp Administrators* in the Administrator's Guide.

Create Desktop OS Delivery Groups (VDI)

The first delivery group we create is for VDI desktops, using desktop OS. Create a new Windows 8 machine catalog using the snapshot created in *Step 1.1* as the Base Image. Follow the steps in *Step 2: Create Machine Catalogs*, selecting **Windows Desktop OS** as the machine type.



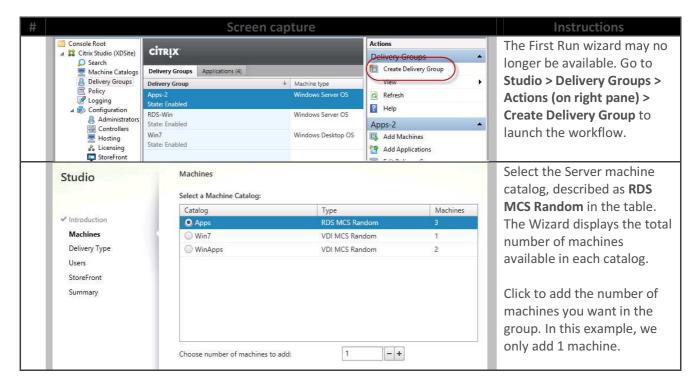


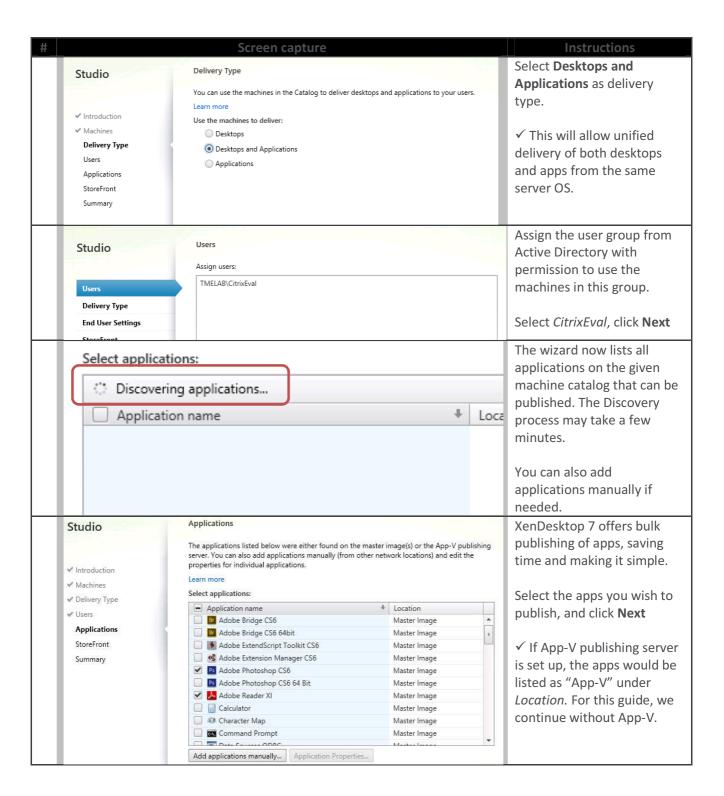


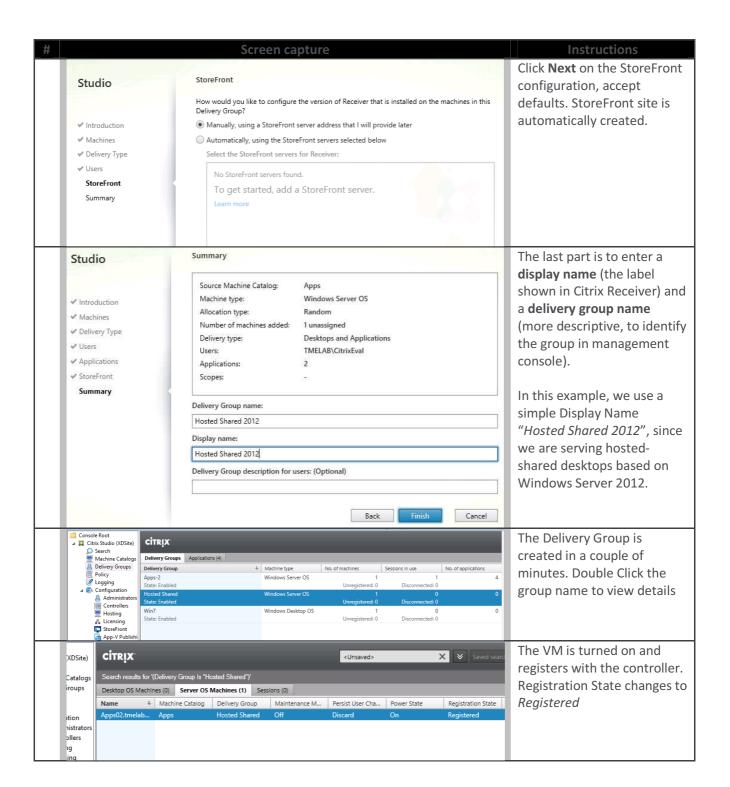
Create Server OS Delivery Groups (Hosted Shared)

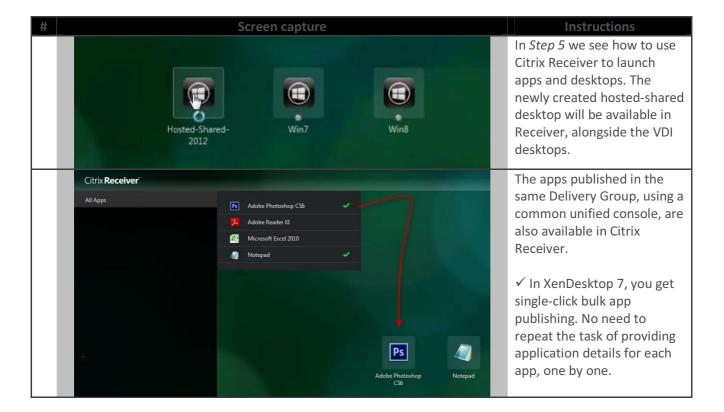
Delivery groups based on Server OS can deliver both hosted-shared desktops as well as applications. Create a new Windows Server 2012 machine catalog using the snapshot created in *Step 1.1* as the Base Image. Follow the steps in *Step 2: Create Machine Catalogs,* selecting **Windows Server OS** as the machine type this time.

Once the catalog is created, come back here to create application delivery group.



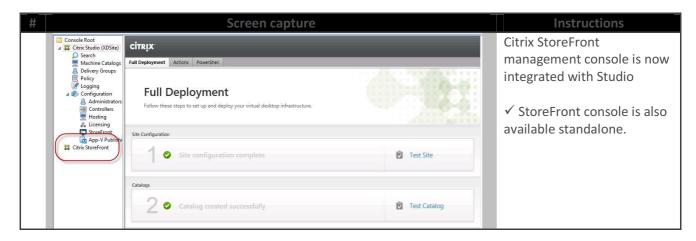


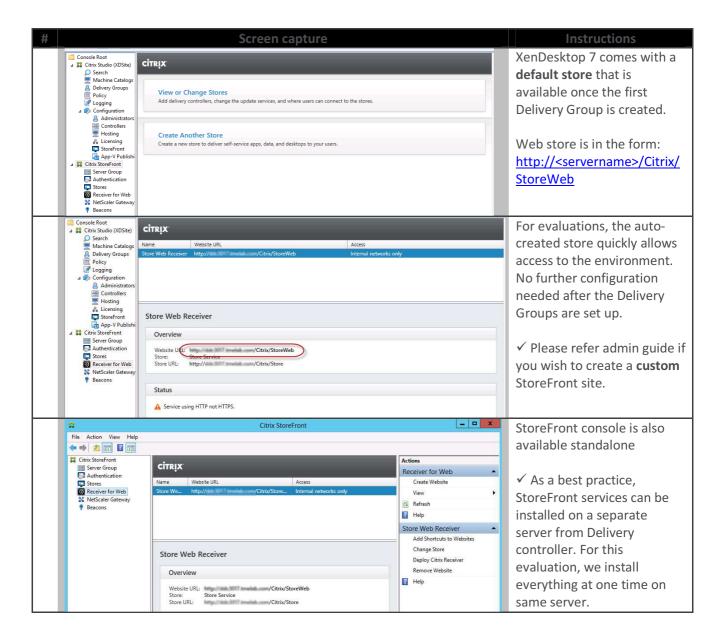




Step 4: Configuring the StoreFront Server

Citrix StoreFront is the next generation of Web Interface, and enables self-service provisioning of desktops and applications, among a host of new functionality. Storefront authenticates users and manages the store of desktops and applications. In this evaluation, Storefront runs on the same server as the Controller (VM1).



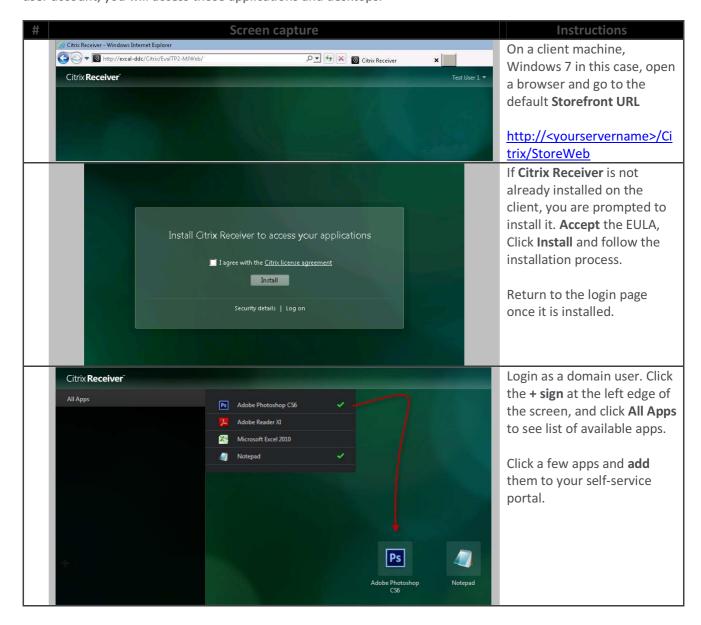


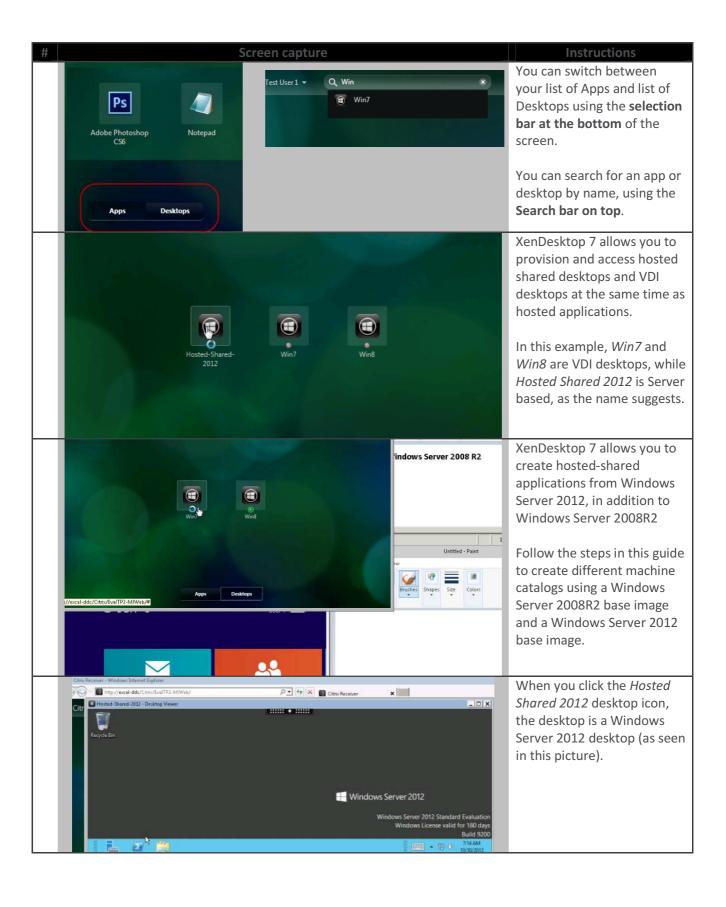
Step 5: End-user session launch with Citrix Receiver

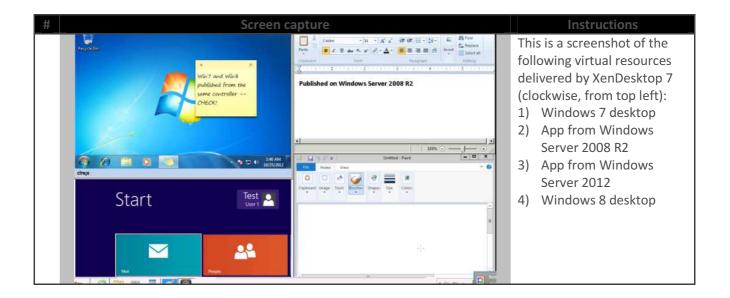
We now use VM #6 (from Table 1) to launch the desktops and apps on a client and evaluate the enduser experience.

Exercise 1: Self-service desktops and apps on Windows client

Citrix Receiver is the unified access client to access applications and desktops from StoreFront. With a user account, you will access those applications and desktops.



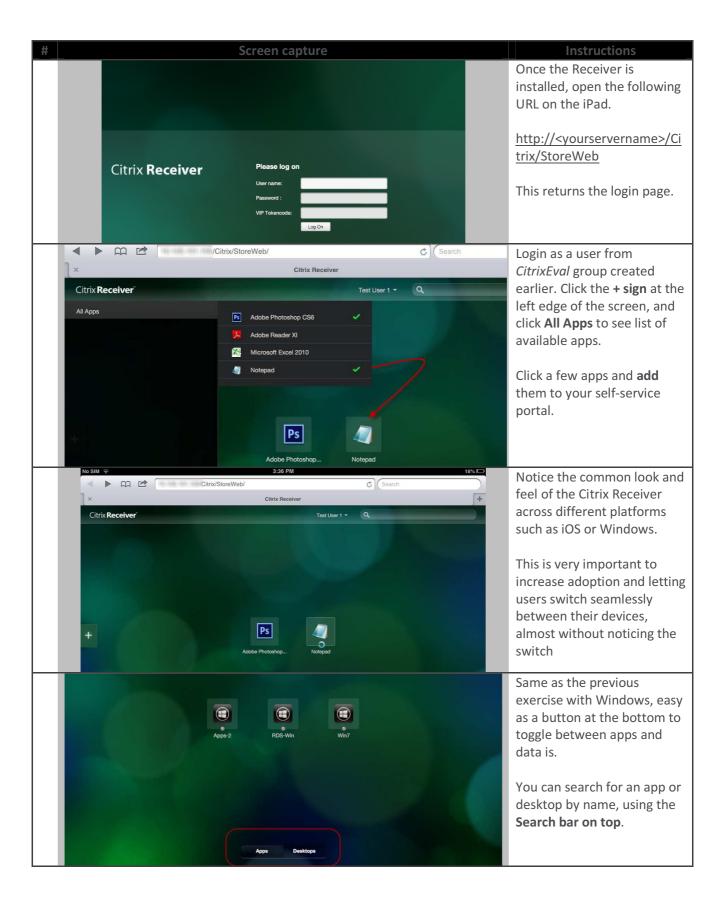




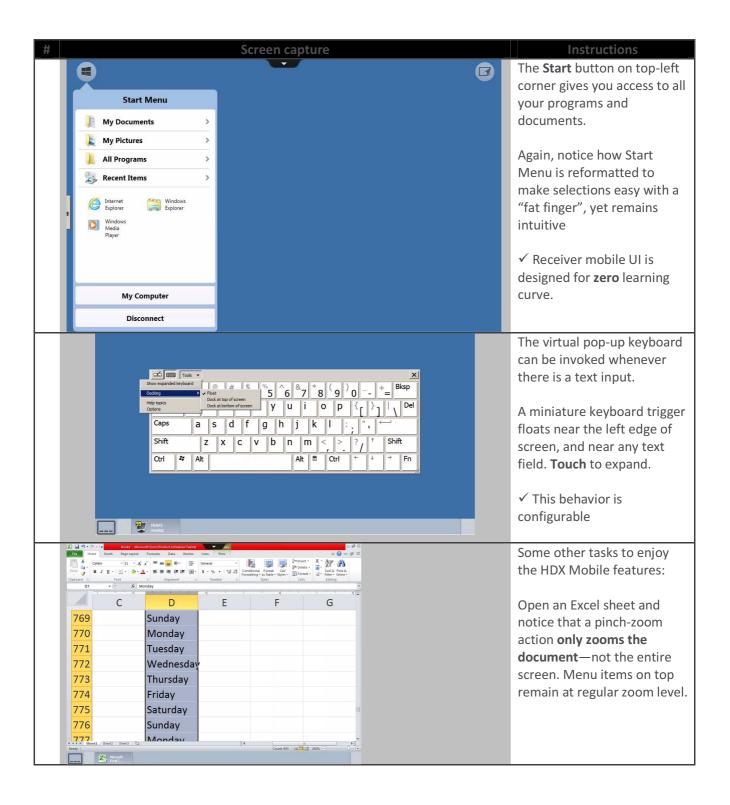
Exercise 2: Using desktops and apps on mobile device (HDX Mobile)

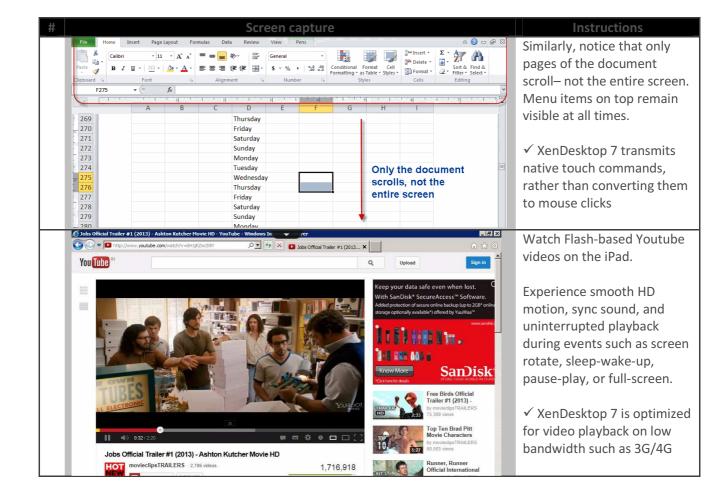
One of the main themes running through XenDesktop 7 is the mobilization of Windows apps, with a native-touch experience and high performance. We call this <u>HDX Mobile</u>. Try the beautiful Receiver user-interface from a touch-enabled mobile device for yourself. In this example, we used an iPad Mini





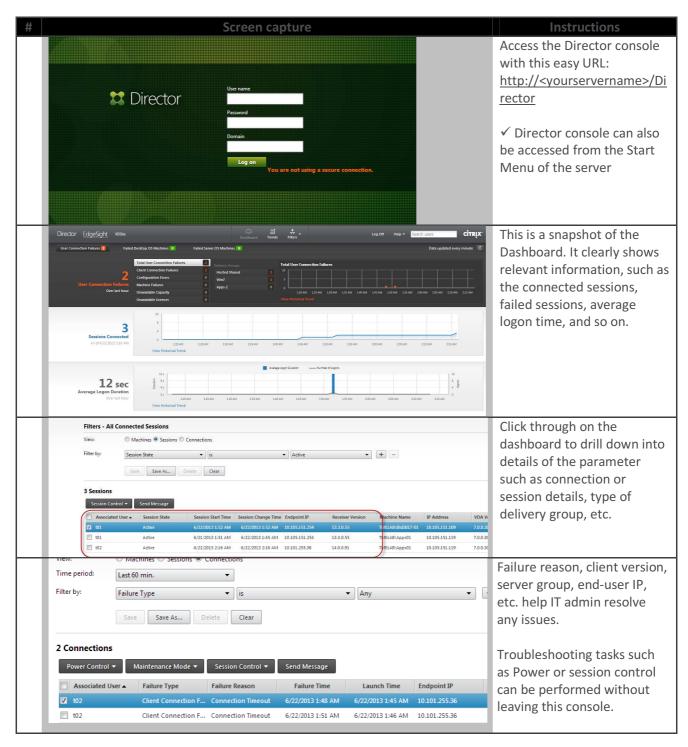


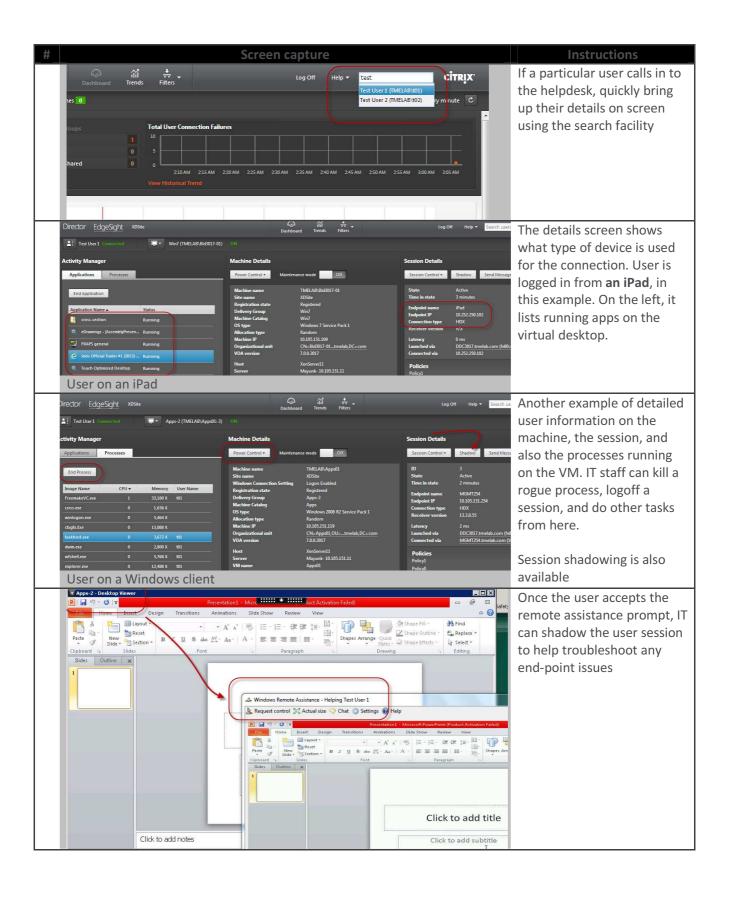


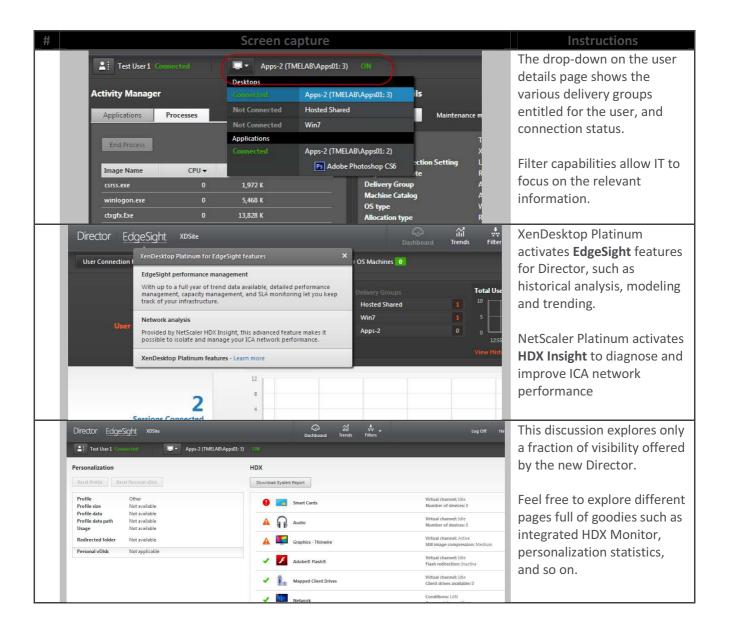


Step 6: Operations helpdesk and monitoring with Director

Director is completely redesigned for XenDesktop 7, intended for use by operations helpdesk and Citrix specialists. It provides great detail about user sessions and helps to quickly identify and resolve issues before they negatively impact end-user performance.







Conclusion

This concludes your evaluation of XenDesktop 7 release.

Through this process, we learnt how to install a basic deployment of XenDesktop 7, configure a Studio site and create machine catalogs. Using delivery groups, we provisioned both Apps and Desktops from a single unified console, including full support for Windows 8 with high level of interactivity and graphics. We enjoyed the enhancements in HDX Mobile that provided a rich and native user-experience on mobile devices such as iOS and Android, including HD video and Windows menus optimized for touch. Finally, we experienced the powerful monitoring, troubleshooting, and analytical features of Director that make it very simple to manage day-to-day operations of a large-scale virtualized desktop environment while also providing great statistics for long term modeling and trending of the usage.

This guide helped you gain familiarity with the powerful feature set in XenDesktop 7, and see how a basic deployment works. With XenDesktop 7, Citrix offers a full featured 90-day evaluation license for 99-users. This provides sufficient time and scalability to perform in-depth pilot of features such as Rich Graphics using GPU cards, Windows media multicast support, HTML5 client-less Receiver, configuration logging, delegated administration, App-V integration, ShareFile integration, NetScaler integration for Network insight, and much more.

Note that this is a simplified guide intended for a quick evaluation of the product features, using a narrow scope of work. For more advanced use-cases and deep-dive into the new features, please visit www.citrix.com/tryxendesktop to download a copy of the evaluation license, then follow the guides available on Citrix eDocs, Citrix Forums, CitrixTV, and various community pages to experience all the components and features available with this release.

About the author

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