### CHAPTER 1 INTRODUCTION

#### 1.1 OVERVIEW

The Online student feedback system is the web-based feedback collecting system from the students and provides the automatic generation of a feedback which is given by students. We have developed student feedback system to provide feedback in a quick and easy manner to the particular faculty's and to the particular course.

NAAC and Higher Education inspects the infrastructure, facilities and also assesses the performance and academic excellence of the teachers and course of an institution. It gives grades on the basis of performance and prospects of an institution. In order to maintain a good recognition at university, the management does every possible aspect in maintaining the qualities of the lecturers. One of the main evaluations done at the university is getting an anonymous student feedback at the end of each module at the end of the semester and getting summary of the student's feedback regarding the faculty lecturer's teaching. In order to get productive feedback, the university has prepared a questionnaire to be filled by the students which covers the key points regarding a lecture, course and college.

#### 1.2 STATEMENT OF THE PROBLEM

The purpose of this online feedback system questionnaire is to gather information on your learning experience, as well as your response. When clicking the answer, you have to think of these questions as your subjective perceptions on various aspects of the course and the teacher's involved in the program.

A typical feedback form consists some questions where students have to give a grade. Recording the identity of the students with their login string. One student is allowed to give only one time feedback in one turn.

#### 1.3 MOTIVATION

The success of any teaching programme lies in planning a curriculum, which allows the students to gain maximum meaningful knowledge in the short span of time available. To achieve this goal, it is very important to have adequate communication between teachers and students. The students undoubtedly are in the best judges to assess the teaching and evaluation

methods and hence their comment may be regarded as the expressions of the effectiveness of any teaching system.

The student feedback is generally obtained as answers to a set of questions, which are designed to cover all aspects of course delivery to students. The objective of this study is to further quantify this objective response by assigning proper weightages.

#### 1.4 MERITS

- Evaluation of courses and curriculum through online surveys is an effective way to enhance student's learning capabilities in the classroom.
- Reduces a lot of time and effort.
- Track and improve learning and teaching excellence. Continuously improve teaching standards with online feedback received.
- Ensure authentic & accurate results.
- Friendly user interface.
- Automated Evaluation.

#### 1.5 ORAGANISATION OF REPORT

- The first chapter contains the introduction to the topic. Followed by, it contains overview and problem statement. The next section contains motivation and merits.
- The second chapter contains Existing system. It will give the information about already existing feedback system in Mangalore University.
- The third chapter explains software requirement specification. This contains software required and used to develop the system.
- Chapter four contains system design which contains the architecture of proposed system and design of database.
- Chapter five contains implementation and it contains the information about software implemented while developing the feedback system.
- Chapter six contains testing and result which describes about the possible outcome of the software and result.
- Chapter seven contains conclusion and future works.
- References section contains all the previous works referred that are relevant to the project.

## CHAPTER 2 EXISTING SYSTEMS

#### 2.1 EXISTING SYSTEM

Coming to the existing system the feedback is done only for the second, fourth, and sixth semester students. The existing system students can give feedback about the lecturers, course and overall opinion about Mangalore University. And there were few flaws in old software like students were struggling to select the proper course and faculty name while giving feedback. To overcome that problem, we came up with new improved software where both odd and even semester students can give the feedback.

#### 2.2 PROPOSED SYSTEM

Online Student Feedback System for Mangalore University which we design is in the same line of existing system, the proposed system as easily student can select the proper course and faculty name while giving the feedback. Admin can able to view the number students who had submitted the feedback and analysis report. We came up with this improved software where both odd and even semester students can give the feedback.

# CHAPTER 3 SOFTWARE REQUIREMENT SPECIFICATION

Online student feedback system for Mangalore University in Kannada

3.1 INTRUDUCTION

A software requirement specification is a description of a software system to be developed. It

lays out functional and non-functional requirements and may include set of use cases that

describes user interactions that the software must provide. To derive the requirements, they

need to have clear and thorough understanding of the product to derive the requirements they

need to have clear and thorough understanding of the products to be developed.

3.2 PURPOSE OF THE PROJECT

Student Feedback is an essential component of the educational system. It can be incorporated

to enhance teaching and learning techniques since it has an immediate impact on the process

of acquiring knowledge and has a direct impact on both teaching and learning.

Student Feedback assists all students in understanding the subject matter and provides clear

guidance on how to improve their learning procedure. Feedback can help students gain

confidence, self-awareness, and enthusiasm for what they are learning.

3.3 SCOPE OF THE PROJECT

In this project an attempt is made to design a software for the Online student feedback that

collects the student feedback about courses, faculties and overall opinion about the

Mangalore University. The objective of this software is to maintain and analyse the feedback

given by the students and it also maintains the student's status. It has the features like adding,

viewing, updating and managing the faculty, course, campus, course, students and

programmes. This software analyses the feedback given by the student to particular course and

faculty.

3.4 DEFINITION, ACRONYMS, ABBREVIATION

**SRS:** Software Requirement Analysis and Specification

**GUI:** Graphical User Interface

**RAM:** Random Access Memory

**SQL:** Structure Query Language

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**DFD:** Data Flow Diagram

**CFD:** Context Flow diagram

**USER:** The people who will actually use the software.

#### 3.5 FUNCTIONAL REQUIREMENTS

This output has to be produced for the given input is specified by the functional requirements. According to the data type specified, the inputs are entered and for mandatory fields. The system does not take the invalid inputs. It helps in prompting to re-enter the data and it also helps in showing an appropriate error message.

#### 3.6 NON-FUNCTIONAL REQUIREMENTS

Non-Functional requirements are requirements that are not directly concerned with the specific function delivered by the system. They may relate to emergent system properties such as reliability, response time and store occupancy. Alternatively, they may define constraints on the system such as the capabilities of I/O devices and the data representation used in system interfaces.

#### 3.7 HARDWARE REQUIREMENTS

CPU	Intel Pentium Core i3 processor and above
HARD DISK SPACE	500 GB or above
RAM	8GB or above
KEYBOARD	Standard Keyboard

Table 3.1 Hardware requirements

#### 3.8 SOFTWARE REQUIREMENTS

The software requirements are a technical specification of requirements for the software product. The goal of software requirements definition is to completely and consistently specify the technical requirements for the software product in a concise and unambiguous manner

Data base	MYSQL version 2.70
Server	XAMPP
Language	PHP, Java Script, HTML
Documentation Tools	MS Word 2007
Operating System	Windows version 11
Web Browser	Google Chrome
Framework	CodeIgniter 3

Table 3.2 Software Requirements

# CHAPTER 4 SYSTEM DESIGN

#### 4.1 OVERVIEW

A system design is as an integrated set of components that accomplish a defined objective. The process of systems design includes defining software and hardware architecture, components, modules, interfaces, and data to enable a system to satisfy a set of well-specified operational requirements.

#### 4.2ARCHITECTURE OF PROPOSED SYSTEM/SYSTEM DESIGN

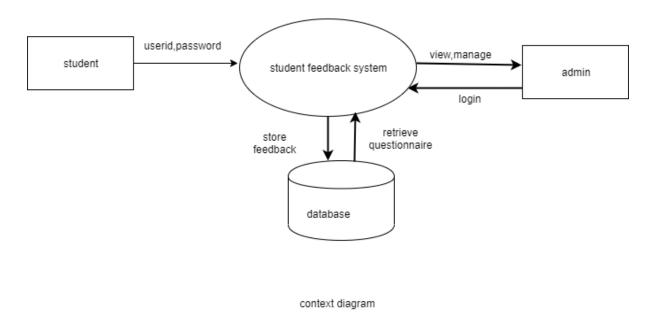


Figure: 4.1 context diagram

#### DATA FLOW DIAGRAM

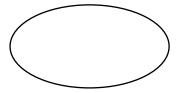
A data flow diagram (DFD) is a structured analysis and design tool that can be used for flow charting in place of or in association with information oriented and process-oriented system flowchart. A DFD is network that describes the flow of data and the processes that change or transform data throughout a system. Dataflow models are used to show how data flows through sequence of processing steps. The data is transformed at each step before moving on to the next stage. These processing steps or transformations are program functions where data flow diagrams are used to document a software design. Data flow diagrams do not supply detailed description of the modules but graphically describes a system data and how the data interact

with the system. DFD is a graphical tool used to describe and analyse the movement of data through a system.

Dataflow diagrams are constructed from four basic building blocks

- Processes
- Data Flow
- Store
- Terminator

#### THE PROCESSES:



- Also called bubble, Function and transformation
- Shows a part of a system that transform input to output
- Represented graphically as a circle
- Named with single word, phase, or sentences

#### **DATA FLOWS**



It is represented by arrow line and name of the data is specified by the line as label. This is used for data movement.

#### TWO DATA PACKETS



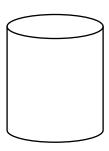
Represented graphically by an arrow in to out of service process. Describes movement of information in the system "Data in motion". If flows show direction.

Double-headed arrow stands for dialogue-convenient packaging of two data packers. Data

flows	can	diverge	or	converge	in	a	DFI	).

#### **DATA STORE**

It is represented by one open end rectangle. The database used in the system is specified by this notation.



#### **SOURCE OF LINKS**

It is represented by one end rectangle. It is used for specifying from where data comes are where it Reaches.



#### LEVEL 0 DFD

#### 1.User login

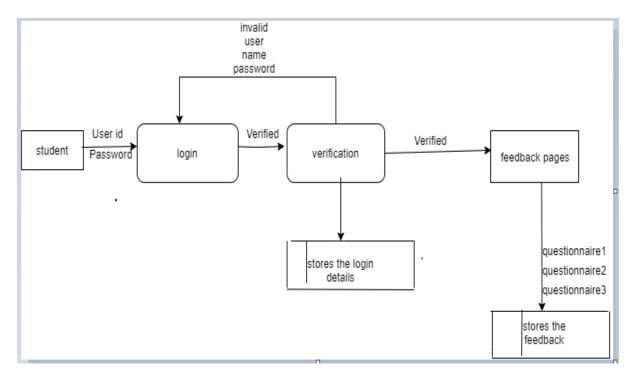


Figure: 4.2 user login

#### LEVEL 1 DFD

#### 2.Admin Login

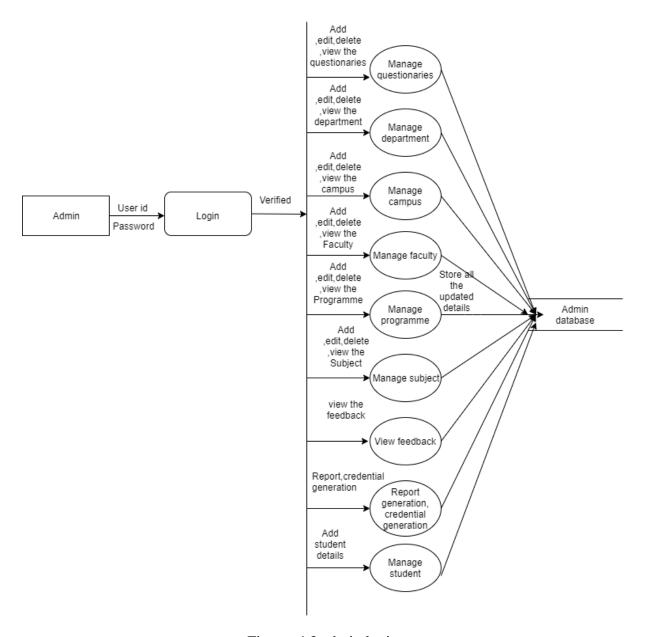


Figure: 4.3 admin login

#### **ENTITY-RELATIONSHIP DIAGRAM**

It is also called as entity relationship module, is a graphical representation of entities and their relationship to each other, typically used in computing in regard to the organization of data within databases or information systems. It is a specialized graphic that illustrates the

relationship between entities in a database. ERD.E\_R diagrams represent the sachems rather than the instances. This is more useful because database schema changes rarely, whereas extension changes frequently. In addition, the schemes are usually easier to display than the extension of a database. An ER diagram is a pictorial representation of the information that can be capture by the database.

#### **ELEMENTS OF E-R DIAGRAM**

#### **ENTITY**

The basic object that the ER diagram represents in entity, it is a thing in the real world with and independent existence. An entity may be an object with a physical existence.

#### WEAK ENTITY

Weak entity is an entity that depends on existence of another entity. In more technical term it can defined as an entity that cannot be identified by its own attributes. It uses a foreign combined with the attributed to foreign key.

#### **ATTRIBUTE**

An entity is represented by a set of attributes. Attributes are descriptive proprieties possessed by all member of entity set.

#### **Attribute Type**

- Simple Attribute: cannot be divided into subparts.
- Composite Attribute: It can be divided into subparts.
- Single-Valued Attribute: each entity has only one value.
- Multi-Valued Attribute: an entity may have zero, one, or more value.
- **Derived Attributes:** can be computed by another attribute.

#### RELATIONSHIP

It describes how entities interact. Simply an association among several attributes. A set of relationship can share common features.

SL. No	Entity set/Attribute	ER-notation	Meaning in life
1	Strong Entity Set		Rectangular Box (Single line)
2	Weak Entity Set		Rectangular Box (Double line)
3	Attributes		Oval box (Double)
4	Multi-valued Attributes		Oval box (Double)
5	Derived Attributes		Oval box (Double)
6	Primary key		Underlined
7	Relationship Set		Diamond Box (Single line)
8	Participation Constraints		Single line(total)  Double  Line(partial)

Table 4.1 Relationship table

## E-R DIAGRAM FOR ONLINE STUDENT FEEDBACK SYSTEM FOR MANGALORE UNIVERSITY

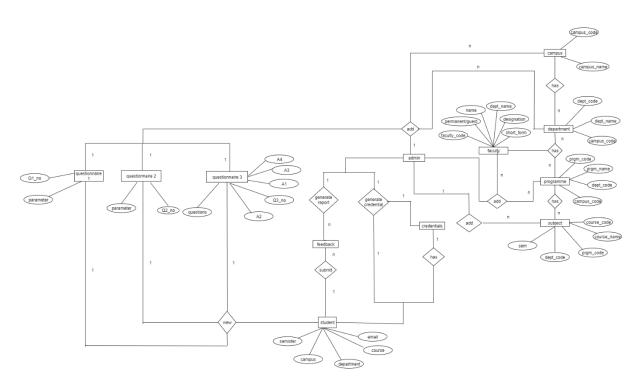


Figure 4.4 E-R diagram

### USECASE DIAGRAM FOR ONLINE STUDENT FEEDBACK SYSTEM FOR MANGALORE UNIVERSITY

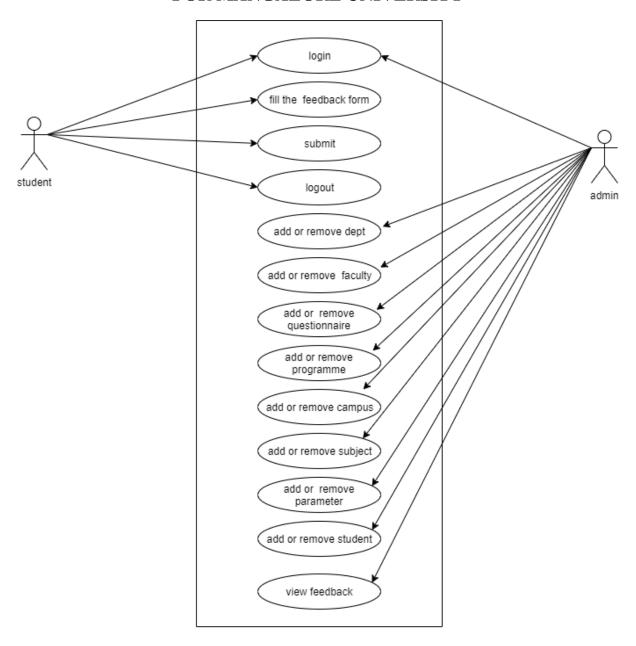


Figure 4.5 use case diagram

#### **4.3 DATABASE DESIGN**

#### **DATABASE**

Database design is the process of producing a detailed data model of a database. This data model contains all the needed logical and physical design choices and physical storage parameters needed to generate a design. It contains all the logical design and physical design parameters and attributes. It will be used to create a database. The data model should address all the attributes in great detail for each entity.

#### **SCHEMA DESIGN**

Attributes	Data type	Constraints
user	Varchar (30)	Not null
pass	Varchar (50)	Not null

Table 4.2 admin table

Attributes	Data type	Constraints	Linked to
campus_code	Int (10)	Foreign key, not null	department,
			programme,
			studentstrength,
			course, credential->
			campus_code
campus _name	Varchar (30)	not null	

Table 4.3 campus table

Attributes	Data type	Constraints	Linked to	
course_code	Varchar (30)	Not Null		
course_name	Varchar (255)	Not null		
campus_code	Varchar (30)	Foreign key,	department, programme, studentstrength,	
		not null	campus, credential-> campus_code	
programme_code	Varchar (30)	Foreign key,	programme-> programme_code	

		not null	
dept_code	Int (10)	Foreign key,	department, programme, credential -> dept
		not null	_code
semester	Varchar (10)	Foreign key,	Studentstrength, credential-> semester
semester	varenar (10)	not null	Studentstrength, eredental > semester

Table 4.4 course table

Attributes	Data type	Constraints	Linked to
user_name	Varchar	Primary Key, not	
	(30)	null	
password	Varchar	not null	
	(30)		
dept_code	Char (30)	Foreign key, not null	department, programme, course
			-> dept _code
semester	Int (10)	Foreign key, not null	studentstrength, course, ->
			semester
programme_name	Char (30)	Foreign key, not null	programme, studentstrength,
			student-> Programme_name
campus _code	Varchar	Foreign key, not null	department, course, programme,
	(30)		campus, studentstrength, ->
			campus_code

Table 4.5 credential table

Attributes	Data type	Constraints	Linked to
dept_code	Int (10)	Foreign key, not	programme,
		null	course,
			credential-> dept
			_code
dept_name	Varchar (30)	Foreign key, not	faculty,
		null	programme,
			studentstrength->

			dept_name
campus_code	Int (10)	Foreign key, not	campus,
		null	programme,
			studentstrength,
			course,
			credential->
			campus_code

Table 4.6 Department table

Attributes	Data type	Constraints	Linked to
faculty_no	Int (10)	Primary Key, not	
		null	
p_g_faculty	Varchar (30)	not null	
faculty_name	Varchar (100)	not null	
faculty_code	Varchar (30)	not null	
dept_name	Varchar (30)	Foreign key, not	department,
		null	programme,
			studentstrength->
			dept_name

Table 4.7 Faculty Table

Attributes	Data type	Constraints	Linked to
FC_no	Int (10)	Primary key	
dept_name	Varchar (100)	none	
programme_name	Varchar (100)	none	
semester	Varchar (10)	none	
C_code	Varchar (10)	none	

C_name	Varchar (100)	none	
P1	Varchar (5)	none	
P2	Varchar (5)	none	
P3	Varchar (5)	none	
P4	Varchar (5)	none	
P5	Varchar (5)	none	
P6	Varchar (5)	none	
P7	Varchar (5)	none	
user	Varchar (20)	none	

Table 4.8 Course feedback table

Attributes	Data type	Constraints	Linked to	
Fb_no	Int (10)	Primary key		
dept_name	Varchar (100)	none		
programme_name	Varchar (100)	none		
T_name Varchar (10)		none		
P1	Varchar (5)	none		
P2	Varchar (5)			
P3	3 Varchar (5)			
P4	Varchar (5)	none		
P5	Varchar (5)	none		

P6	Varchar (5)	none	
P7	Varchar (5)	none	
P8	Varchar (5)	none	
P9	Varchar (5)	none	
user	Varchar (10)	none	

Table 1 4.9 Guest faculty feedback table

Attributes	Data type	Constraints	Linked to	
FO_no	O_no Int (10)			
dept_name	Varchar (100)	None		
programme_name	Varchar (100)	None		
semester	Varchar (20)	None		
Q1	Varchar (30)	None		
Q2	Varchar (30)	None		
Q3	Varchar (30)	None		
Q4	Varchar (30)	none		
Q5	Varchar (30)	None		
Q6	Varchar (30)			
Q7	Varchar (30)	None		
Q8	Varchar (30)	None		
Q9	Varchar (30)	None		

010	17. 1. (20)	N
Q10	Varchar (30)	None
Q11	Varchar (30)	none
Q12	Varchar (30)	None
Q13	Varchar (30)	None
Q14	Varchar (30)	None
Q15	Varchar (30)	None
Q16	Varchar (30)	None
Q17	Varchar (30)	None
Q18	Varchar (30)	None
Q19	Varchar (30)	None
Q20	Varchar (30)	None
Q21	Varchar (30)	None
Q22	Varchar (30)	None
Q23	Varchar (30)	None
Q24	Varchar (30)	none
Q25	Varchar (30)	None
Q26	Varchar (30)	None
Q27	Varchar (100)	None
Q28	Varchar (100)	None
user	Varchar (20)	None

Table 4.11 Overall feedback table

Attributes	Data type	Constraints	Linked to
Fb_no	Int (10)	Primary key	
dept_name	Varchar (100)	none	
programme_name	Varchar (100)	none	
T_name	Varchar (10)	none	
P1	Varchar (5)	none	
P2	Varchar (5)	none	
P3	Varchar (5)	none	
P4	Varchar (5)	none	
P5	Varchar (5)	none	
P6	Varchar (5)	none	
P7	Varchar (5)	none	
P8	Varchar (5)	none	
P9	Varchar (5)	none	
user	Varchar (10)	none	

Table 4.12 Faculty feedback table

Attributes	Data type	Constraints	Linked to
programme_code	Varchar (30)	Foreign key,	course-> programme_code
		not null	
programme_name	Varchar	Foreign key,	studentstrength, student, credential->
	(100)	not null	programme_name
dept_name	Varchar (30)	Foreign key,	faculty, Department studentstrength, student->
		not null	dept_name

campus_code	Int (10)	Foreign key,	campus, department, studentstrength,
		not null	credential-> campus_code
dept_code	Int (10)	Foreign key,	department, course, credential-> dept _code
		not null	

Table 4.13 Programme table

Attributes	Data type	Constraints	Linked to
SL_NO	Int (10)	not null	
dept_name	Varchar (30)	Foreign key, not null	faculty, department,
			programme-> dept_name
programme_name	Varchar (100)	Foreign key, not null	programme, credential->
			programme_name
semester	Varchar (10)	Foreign key, not null	course-> semester
std_strength	Int (10)	not null	
campus_code	Varchar (30)	Foreign key, not null	department, course,
			programme, campus,
			credential-> campus_code

Table 4.14 Studentstrength

## CHAPTER 5 IMPLEMENTATION

#### **DETAILED IMPLEMENTATION**

Online student feedback system using HTML, CSS, PHP, JavaScript and MYSQL. The proposed software provides improvements to the existing software design. It tries to make the existing software more efficient, convenient and user friendly.

#### **TOOLS AND TECHNOLOGIES**

#### HTML:

HTML stands for Hyper Text Markup Language. It is used to design web pages using markup language. Hypertext defines the link between the Web pages. Markup language is used to define the text document within the tag which defines the structure of web pages.

#### **CSS**:

Cascading Style Sheet is a simply designed language intended to simplify the process of making web pages presentable.CSS allows you to apply to web pages. More importantly, CSS enables you to do this independent of the HTML that makes up each web page. CSS is easy to learn and understood but it provides powerful control over the presentation of an HTML document.

#### PHP:

PHP is one of the most widely used server-side scripting language for web developments. PHP is so popular because it's very simple to learn code and deploy on server, hence it has been the first choice for beginning since decades. PHP can actually do anything related to server-side scripting or more popularly known as the backend of a website. For example, PHP can receive data from forms, generate dynamic page content, can work with databases, create sessions, send and receive cookies, send emails. There are also many hash functions available in PHP to encrypt users' data that makes PHP secure and reliable to be used as a server-side scripting language. So, these are some of the abilities of PHP that makes it suitable to be used as server-side scripting language.

#### **JAVASCRIPT:**

JavaScript is a lightweight, interpreted programming language. It is designed for creating network centric applications. It is complementary to and integrated with Java. JavaScript is very easy to implement because it is integrated with HTML. It is open and cross platform.

#### MYSQL:

MYSQL is a freely available open-source Relational Database Management System that uses Structured Query Language. SQL is the most popular language for adding, accessing and managing content in a database.

#### **XAMPP:**

XAMPP is an abbreviation for cross platform, Apache, MYSQL, PHP and Perl and it allows building word press side offline, on a local web server on the computer. This simple and lightweight solution works on windows. Linux and Mac-hence the "cross platform "part.

#### **CODEIGNITER FRAMEWORK**

**CodeIgniter** is a PHP MVC framework used for developing web applications rapidly. CodeIgniter provides out of the box libraries for connecting to the database and performing various operations like sending emails, uploading files, managing sessions, etc.

The PHP CodeIgniter framework uses the Model-View-Controller architectural design. It is industry standard practices when working with web applications. MVC separates the data, business logic, and presentation.

#### MODULE DECOMPOSITION OF COMPONENT

#### DESCRIPTION OF THE COMPONENT

Login

- Input: Username, Password
- Output: Redirect to respective feedback pages
- processing: If the username and password is incorrect relevant messages should be displayed.

#### Questionnaire 1

- Input: A, B, C, D
- Output: Redirect to respective feedback pages
- Processing: If the grade is not given for the any of the course the relevant messages should be displayed.

#### Questionnaire 2

- Input: A, B, C, D
- Output: Redirect to respective feedback pages
- Processing: If the grade is not given for the any of the faculty the relevant messages should be displayed.

#### Questionnaire 2a

- Input: A, B, C, D
- Output: Redirect to respective feedback pages.
- Processing: If the grade is not given for the any of the faculty the relevant messages should be displayed.

#### Questionnaire 3

- Input: Select Relevant option
- Output: Redirect to respective their pages
- Processing: If the option is not selected relevant messages should be displayed.

#### **Admin Login:**

- Input: Username, Password
- Output: Redirect to admin dashboard
- Processing: If the username and password is incorrect relevant messages should be displayed.

#### Campus

#### Add campus:

- Input: Campus name
- Output: Campus details will be inserted to database.

 Processing: If the Campus name is already existing the relevant message will be displayed.

#### Manage campus:

#### Update

- Input: Campus code and Campus name
- Output: Updated information will be stored.
- Processing: Updated information related message will be displayed.

#### Delete

- Input: Ok, Cancel
- Output: Campus will be deleted from database.
- Processing: relevant messages should be displayed.

#### **Department**

#### Add Department:

- Input: Campus name (select from drop down list), Department name
- Output: Department name will be inserted to respective table of database.
- Processing: relevant message will be displayed.

#### Manage Department:

- Input: Department code, Department name, Campus code.
- Output: Department information will be Updated to database.

#### Delete

- Input: Ok, Cancel
- Output: Department name will be deleted from database.
- Processing: relevant messages should be displayed.

#### **Programme**

#### Add Programme:

- Input: Campus name (select from drop down list), Dept name (select from drop down list), Programme code and Programme name.
- Output: Programme name will be inserted to database.
- Processing: If the Programme name is already existed relevant message will be displayed.

#### Manage Programme:

- Input: Campus name (select from drop down list), Department name (select from drop down list).
- Output: Selected dept Programmes will be displayed.

#### Update

- Input: Programme no, Programme code, Programme name, Dept name, Campus code.
- Output: Information will be updated to database.
- Processing: Updated information related message will be displayed.

#### Delete

- Input: Ok, Cancel
- Output: Programme will be deleted from database.
- Processing: relevant messages should be displayed.

#### Course

#### Add Course:

- Input: Campus name (select from drop down list), Department name (select from drop down list), Programme name (from drop down list), Semester (from drop down list), Course code, Course name
- Output: Course will be updated to database.

Processing: If no field is selected relevant message will be displayed.

#### Manage Course:

- Input: Campus name (select from drop down list), Department name (select from drop down list), Programme name (from drop down list).
- Output: Course detail will be displayed.

#### Update

- Input: Course no, Course code, Course name, Dept name, Programme name, Campus code.
- Output: Updated information will be added to database.
- Processing: Updated information related message will be displayed.

#### Delete

- Input: Ok, Cancel
- Output: Course will be deleted from database.
- Processing: relevant messages should be displayed.

#### Faculty

#### Add Faculty:

- Input: Campus name (select from drop down list), Department name, Permanent/Guest Faculty (select from drop down list), Faculty name
- Output: Faculty will be added to relevant table of database.
- Processing: If no field is selected relevant message will be displayed.

#### Manage Course:

- Input: Campus name (select from drop down list), Department name (select from drop down list)
- Output: Faculty details of selected department will be displayed.

#### Update

- Input: Faculty no, Faculty name, Dept name, Programme name.
- Output: Faculty Updated information will be stored to database.
- Processing: Updated information related message will be displayed.

#### Delete

- Input: Ok, Cancel
- Output: Faculty will be deleted from database.
- Processing: relevant messages will be displayed.

#### **Student**

#### Add Student strength table

- Input: Campus name (select from drop down list), Department name (select from drop down list), Programme name (select from drop down list), Semester (select from drop down list)
- Output: Student strength of particular programme added to database.
- Processing: If anyone of the field is not selected relevant message will be displayed. If the student strength already exist then relevant messages will be displayed

#### Manage Student strength:

- Input: Campus name (select from drop down list), Department name (select from drop down list)
- Output: Student strength details will be displayed.
- Processing: If anyone of the field is not selected relevant message will be displayed.

#### Update Student strength:

- Input: SI no, Dept name, Programme name, Student strength, Semester
- Output: Faculty Student strength will be updated in database.

#### Delete

- Input: Ok, Cancel
- Output: Faculty will be deleted from database.
- Processing: relevant messages should be displayed.

#### Credential

#### Generate Credential

- Input: Campus name (select from drop down list), Department name (select from drop down list), Programme name, Semester (from drop down list)
- Output: Generated credential will be stored in database.
- Processing: Relevant message will be displayed.

#### View Credential:

- Input: Campus name (select from drop down list), Department name (select from drop down list), Programme name, Semester (from drop down list)
- Output: Pdf form of generated credential will be displayed.
- Processing: If the credential is not generated yet it will display the relevant message.

#### **Feedback Report:**

#### **Questionnaire 1**

- Feedback responses: It will display the course response of every student in pdf form.
- Feedback responses count: It will display the count of each grade in pdf form for each course and also total numbers of grades given by students.
- Feedback analysis report: It will give the information about the impact of particular course in percentage.

#### **Questionnaire 2(Permanent Faculty)**

- Feedback responses: It will display the grade for particular faculty.
- Feedback analysis report: It will give the information about the impact of particular Faculty in percentage.

#### **Questionnaire 2(Guest Faculty)**

- Feedback responses: It will display the grade for particular faculty.
- . Feedback analysis report: It will give the information about the impact of particular Faculty in percentage.

#### **Questionnaire 3**

- Feedback responses: It will display the corresponding answer selected by student to a particular question in pdf form.
- Feedback Descriptive comments: Display the comments and suggestions given by the students.
- Feedback analysis report: It will analysis the overall rating for each question separately, and it will display the percentage of grade obtained by every question.

## CHAPTER 6 TESTING AND RESULT

#### **SOFTWARE TESTING**

Software Testing is a process of evaluating the functionality of a software application to find any software bugs. It checks whether the developed software met the specified requirements and identifies any defect in the software in order to produce a quality product. It is basically executing a system in order to identify any gaps, error or missing requirements in contrary to the actual requirements.

#### **SYSTEM TESTING**

System Testing is testing conducted on a complete, integrated system to evaluate its compliance with the specified requirements. After the completion of the integration testing, the product is passed for system testing. System testing is undertaken by independent testers who haven't played a role in developing the program. This testing is performed in an environment that closely mirrors production. System Testing is very important because it verifies that the application meets the technical, functional and business requirements that were set by the stakeholders.

#### **TEST CASE**

Test Case Id	Test Description	Test Case Data	Expected Output	Actual Output	Remark
1	Clicking the Login button without entering username and password.	Clicking on Login Button	Error Message "Fill out this fields"	Same as expected	Pass
2	Clicking the Login button entering correct username and password	Clicking on Login Button	Success Message "Login success"	Same as expected	Pass

Table 6.1 Test Case for User Login

Test	Test	Test	Expected	Actual	Remark
Case Id	Description	Case	Output	Output	
		Data			
1	Clicking the	Clicking on	Error Message	Same as	Pass
	submit button	Submit	"Please select	expected	
	without entering	Button	the course"		
	Grade				
2	Clicking the	Clicking on	Error message	Same as	Pass
	checkbox	checkbox	"Please enter	expected	
	without entering		the		
	the grade				
3	Clicking the	Clicking on	Error message	Same as	Pass
	Submit button	Submit	"Please enter	expected	
	entering incorrect	Button	the correct		
	Grade		values"		
4	Clicking the	Clicking on	Success	Same as	Pass
	submit button	submit	Message "Data	expected	
	entering correct	Button	Saved		
	username and		Successfully		
	password				

Table 6.2 Test Case for Questionnaire 1

Test	Test	<b>Test Case</b>	Expected	Actual	Remark
Case Id	Description	Data	Output	Output	
1	Clicking the submit button without entering Grade	Clicking on Submit Button	Error Message "Please select the course"	Same as expected	Pass
2	Clicking the checkbox without entering Grade	Clicking on checkbox	Error message "Please enter the correct values"	Same as expected	Pass
3	Clicking the Submit button entering incorrect grade	Clicking on submit Button	Error message "Please enter the correct values"	Same as expected	Pass
4	Clicking the submit button entering correct username and password	Clicking on submit Button	Success Message "Data Saved Successfully "	Same as expected	Pass

Table 6.3 Test Case for Questionnaire 2

Test	Test	<b>Test Case</b>	Expected	Actual	Remark
Case Id	Description	Data	Output	Output	
1	Clicking the submit button without entering Grade	Clicking on Submit Button	Error Message "Please select the course"	Same as expected	Pass
2	Clicking the checkbox without entering Grade	Clicking on checkbox	Error message "Please enter the correct values"	Same as expected	Pass
3	Clicking the Submit button entering incorrect grade	Clicking on submit Button	Error message "Please enter the correct values"	Same as expected	Pass
4	Clicking the submit button entering correct username and password	Clicking on submit Button	Success Message "Data Saved Successfully "	Same as expected	Pass

Table 6.4 Test Case for Questionnaire 2a

Test	Test	Test	Expected	Actual	Remark
Case	Description	Case	Output	Output	
Id		Data			
1	Clicking the submit button without select Radio button	Clicking on Submit Button	Error Message "Please enter the values"	Same as expected	Pass
2	Clicking the submit button	Clicking on submit Button	Success Message "Data Saved Successfully"	Same as expected	Pass

Table 6.5 Test Case for Questionnaire 3

#### **RESULTS**

**ADMIN LOGIN PAGE:** Admin must first login to use the admin dashboard.

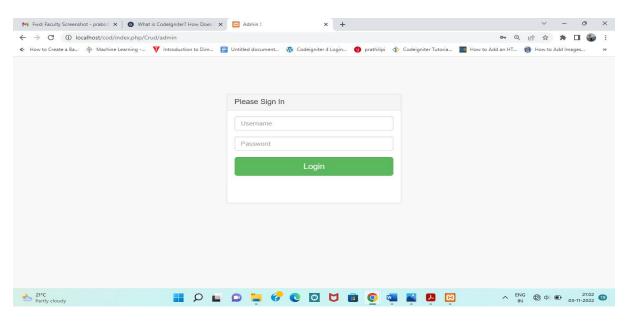


Figure 6.1 ADMIN LOGIN PAGE

**ADMIN DASHBOARD:** After the admin login admin dashboard will display.



Figure 6.2 ADMIN DASHBOARD

#### ADD FACULTY: Admin has the privilege to add the faculty.

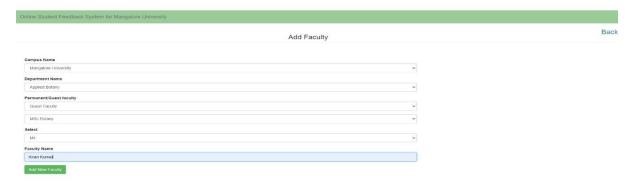


Figure 6.3 ADD FACULTY

#### MANAGE FACULTY: Admin has the privilege to manage the faculty

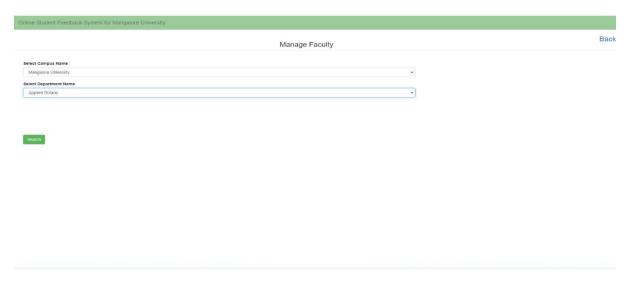


Figure 6.4 MANAGE FACULTY

## DELETE FACULTY DETAILS: Admin has the privilege to remove the faculty details from database.

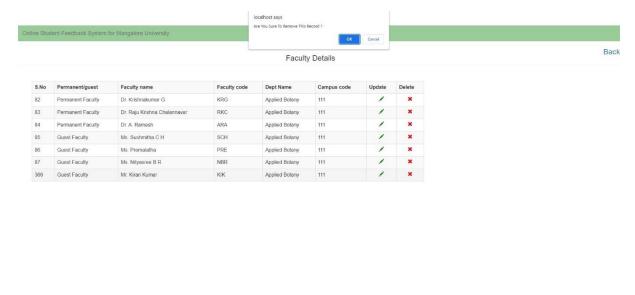


Figure 6.5 DELETE FACULTY DETAILS

## UPDATE FACULTY DETAILS: Admin has the privilege to update the faculty details to database.



Figure 6.6 UPDATE FACULTY DETAILS

#### UPDATED DETAILS OF FACULTY

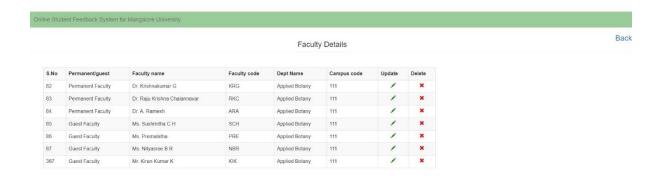


Figure 6.7 UPDATED FACULTY DETAILS

#### ANALYSING THE FEEDBACK: Admin can analyse the feedback.



Figure 6.8 REPORT GENERATION FOR QUESTIONAIRE1

#### **FEEDBACK RESPONSE:**

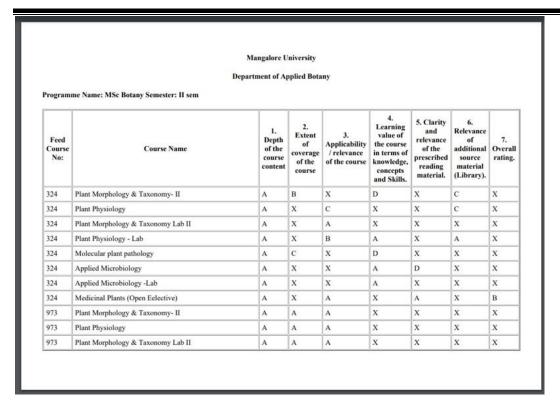


Figure 6.9 REPORT RESPONSE

#### FEEDBACK RESPONSE COUNT:

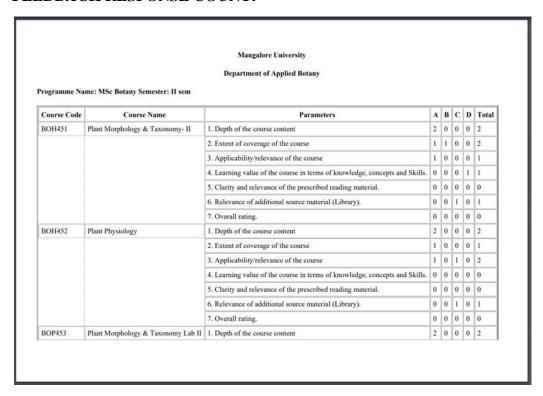


Figure 6.11 REPORT RESPONSE

#### FEEDBACK ANALYSIS REPORT:

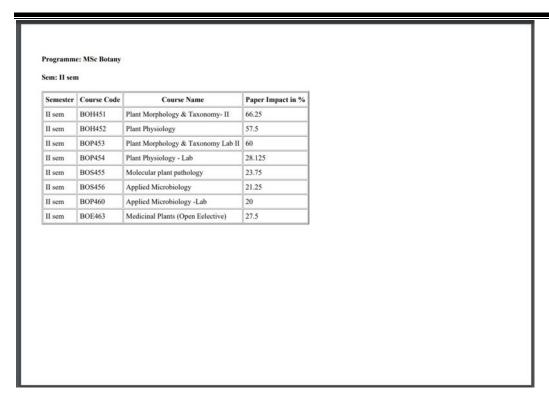


Figure 6.12 REPORT RESPONSCE

#### REPORT GENERATION FOR QUESTIONAIRE2:



Figure 6.13 REPORT GENERATION FOR QUESTIONAIRE2

#### PERMANENT FACULTY'S ANALYSIS REPORT:

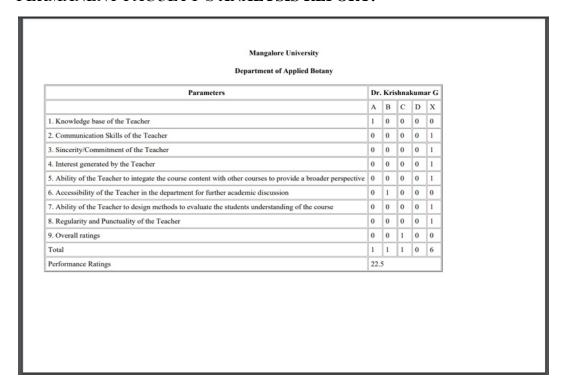


Figure 6.14 PERMANENT FACULTY'S ANALYSIS REPORT

#### **GUEST FACULTY'S ANALYSIS REPORT:**

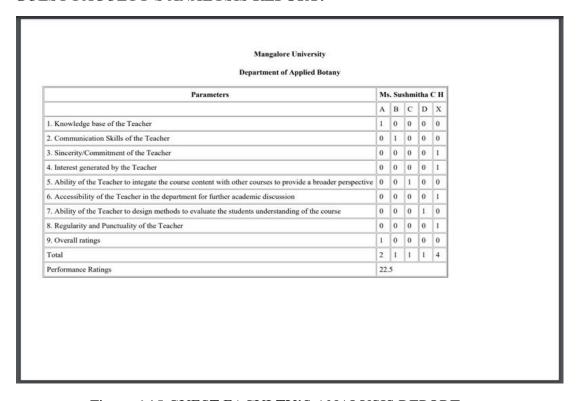


Figure 6.15 GUEST FACULTY'S ANALYSIS REPORT

#### REPORT GENERATION FOR QUESTIONAIRE3:

Online Student Feedback System for Mangalore University	
Report Generation Questionnaire3	Back
Students' Overall Evaluation of Programme and Teaching	
=> 1. Feedback Responses	
=> 2. Feedback Descriptive Comments	
=> 3. Feedback Analysis Report	

Figure 6.16 REPORT GENERATION FOR QUESTIONAIRE3

#### **FEEDBACK RESPONSES:**

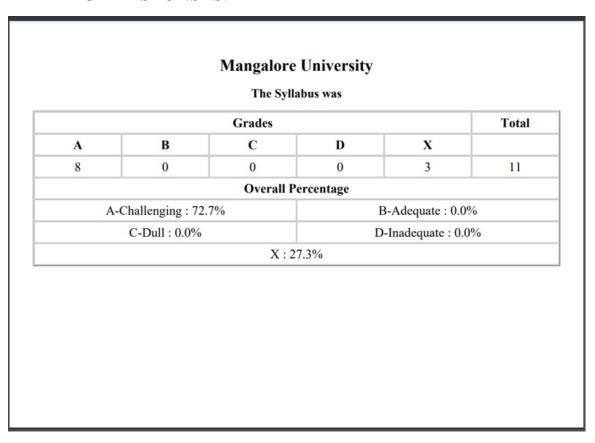


Figure 6.17 FEEDBACK RESPONSES

#### FEEDBACK DESCRIPTIVE COMMENTS:

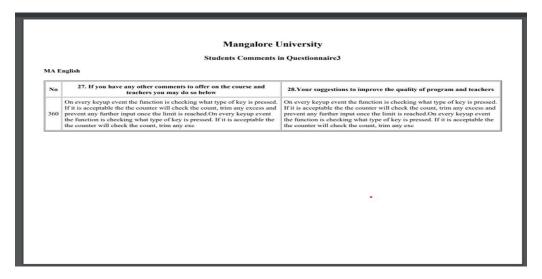


Figure 6.18 FEEDBACK DESCRIPTIVE COMMENTS

#### FEEDBACK ANALYSIS REPORT:

Mangalore University									
Department of Economics  MA Economics									
MA Economics									
User	Sl.No	Parameters	Response						
778	1.	The Syllabus Was	A-Challenging						
	2.	Your background for pursing the course was	A-More than adequate						
	3.	Conceptually how difficult the courses was	C-Difficult						
	4.	How much of the syllabus was covered in class?	B-70 to 85%						
	5.	What is your opinion about the library materials for the course?	C-Inadequate						
	6.	Were you able to get the prescribed reading material?	B-With difficulty						
	7.	How well did the teachers prepare for class?	B-Satisfactorily						
	8.	How well did the teachers communicate?	C-Satisfactorily						
	9.	Did the teachers encourage student participation in class?	C-Tried						
	10.	How helpful was the teachers' advice?	B-Helpful						
	11.	Were the teachers	A-Most Courteous						
	12.	Internal assessment in the department was	C-Too Strict						
	13.	How did the teachers provide feedback on your performance?	C-Reluctantly						
	14.	Were your assignments discussed with you?	A-Yes, fully						
	15.	Were you briefed with an outline of the coursework and the scheme of evaluation at the beginning?	A-Yes						

Figure 6.19 FEEDBACK ANALYSIS REPORT

User login page: User must first login to use the User Id and Password.

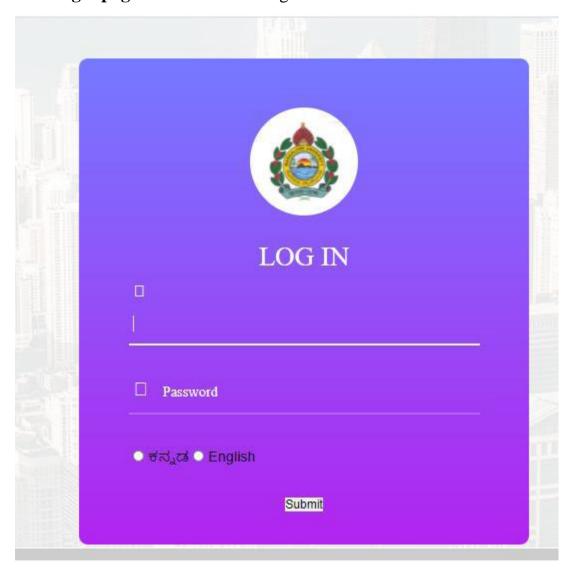


Figure 6.21 User login page

#### Questionnaire 1: After the user login questionnaire 1 will display.

		ಮಂಗಳೂರು ವಿ	ಶ್ವವಿದ	್ಯಾನಿಲ	ಯ				
		ಪ್ರಶ್ನಾವಳಿ	ನಂಖೆ	0					
		, a							
		ಕೋರ್ನ್/ಪತ್ರಿಕೆಯ ಕುರಿತು :	ರ್ವಿಧ್ಯಾರ್ಥಿಗ	ಳಿಂದ ಹಿವ	ಕ್ಕಿಕ್ಕೆಪ				
		(ಪ್ರತಿ ಪತ್ರಿಕೆ /ಕೋರ್ಸಿಗೆ ಸಂಬಂ	ದಿಸಿದಂತೆ ಭ	ರ್ತಿ ಮಾಡುಕ	ತ್ರದು)				
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Paj	Peroca ವಿಷಯಗಳಿಗೆ ೪ ಮೌಲ್ಯಾಂಕಗಳ ನೆಲೆಂ A B ತುೃತ್ರಮ  per/Course: Educational Technology and Methods of Teaching in ck and Field (Jumping Events)PC-201) 5. Yoga & ching and 05 lessons in outdoor activities)(TP-201  Parameter ಪರ್ಕೃತ್ರಮದ ಗಹನತೆ ಯಾವ ಪ್ರಮಾಣದಲ್ಲಿ, ಪರ್ಕೃತ್ರಮವನ್ನು ಪೂರ್ಣ ಚಿತ್ರಕೃತ್ರಮದ ಅನ್ಮಯಿಕ ತೆ.ಪ್ರಸ್ತುತತೆ ತಿಳುವಳಿಕೆ,ಪರಿಕಲ್ಪನೆ ಮತ್ತು ಕೌಶಲ್ಯಗಳಿಗೆ ಸಂಜ	B ಕರ್ಳಿಸ್/ಪತ್ರಿಕೆಗಳ ಮೌಲ್ಯಾ B ಉತ್ತಮ  Physical Education(CC-202 ) 2. Orga Acrobics(PC-202) 6. Games - Cricket, )  ಗೊಳಿಸಲಾಗಿದೆ	oಕಗಳನ್ನು ನ nization and A Volleyball, Ter	C ತ್ಯಪ್ಪಿಕರ dmiistration(C nis and Kho l	Kho(PC-203) ಪತ್ರಿ	7. Teaching   ಕೆಗಳು/ಕೋ	ಅತ್ಯ n and Weight Practices (05)	ಸ್ತಿಕರ Managemeni lessons in cla	ss room
Paj	Processes ವಿಷಯಗಳಿಗೆ ೪ ಮೌಲ್ಯಾಂಕಗಳ ನೆಲೆಂ  A  B  B  B  B  B  B  B  B  B  B  B  B	B ಕರ್ಳಿಸ್/ಪತ್ರಿಕೆಗಳ ಮೌಲ್ಯಾ B ಉತ್ತಮ  Physical Education(CC-202 ) 2. Orga Acrobics(PC-202) 6. Games - Cricket, )  ಗೊಳಿಸಲಾಗಿದೆ	oಕಗಳನ್ನು ನ nization and A Volleyball, Ter	C ತ್ಯಪ್ಪಿಕರ dmiistration(C nis and Kho l	Kho(PC-203) ಪತ್ರಿ	7. Teaching   ಕೆಗಳು/ಕೋ	ಅತ್ಯ n and Weight Practices (05)	ಸ್ತಿಕರ Managemeni lessons in cla	ss room

Figure 6.22 Questionnaire 1

**Questionnaire 2:** After the submission of questionnaire 1 if the user has permanent faculty, then questionnaire 2 will display.

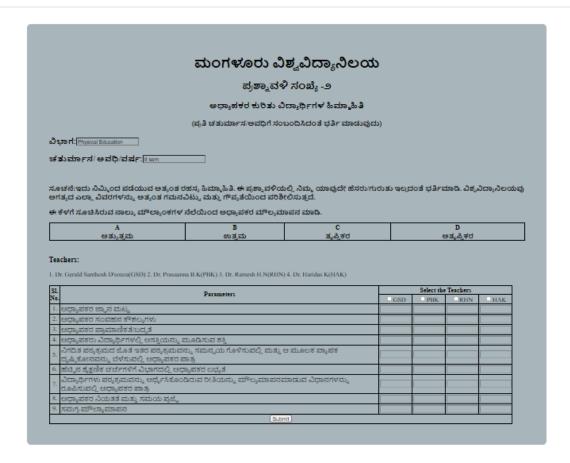


Figure 6.23 Questionnaire 2

**Questionnaire 2a:** After the submission of questionnaire 2 if the user has guest faculty, then questionnaire 2a will display.

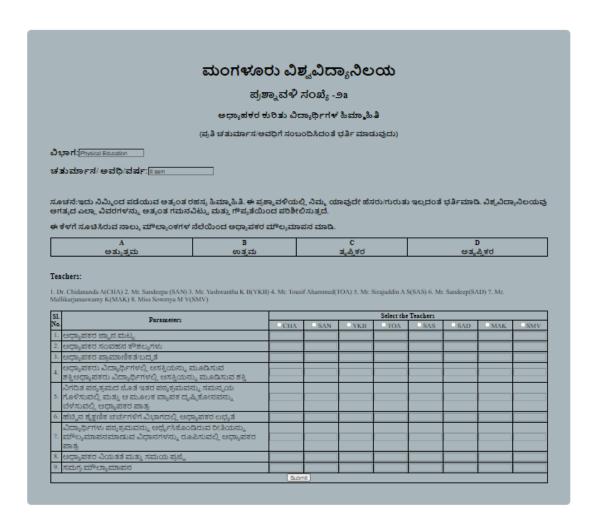


Figure 6.24 Questionnaire 2a

**Questionnaire 3:** After the submission of questionnaire 2a then questionnaire 3 will display.

	ಮಂಗ	ಳೂರು ವಿಶ್ವವಿದಾ	್ಯನಿಲಯ
		ಪ್ರಶ್ರಾವಳಿ-೩	
	ಅಧ್ಯಾಪನ ಮತ್ತು ಪೊ	್ರೀಗ್ರಾಂನ ಕುರಿತು ವಿದ್ಯಾರ್ಥಿಗ	ಳ ಸಮಗ್ರ ಮೌಲ್ಯಮಾಪನ
	rida	್ರಗಣ್ಯಂಥ ಕೂಡೆಯಲ್ಲಿ ಭರ್ಷಿಯಾಂ	ತುದ್ದದ್ದು
Separation Physics	of Enhancement	Programmer Mandador of Physical Ed	Tax Num
			ಮಾತ್ರ ನಿಮ್ಮ ಪ್ರತಿಕ್ರಿಯೆಗಳನ್ನು ಗಮನಿಸಲಾಗುವುದು. ತ್ರ ಈ ಮಾಹಿತಿಯನ್ನು ಬಳಸಿಕೊಳ್ಳಲಾಗುವುದು.
ುವಾರ ಪಕ್ಕದ ಸ್ವರೂಪವು ಹೀಗಿದ	š.		
ಸವಾಲಿಸದು	ndere	ವೀರನ	. ಜನದ ರ್ವಕ
z ಈ ಕೋರ್ನ್ ಮ, ಅಯ್ಯುಕೊಳು			
ಸಾಕಮ್ಮ ಸಮರ್ಪಕ	್ರವಲ್ಪ ಸಮ್ಮ ಜನ್ಯವ ಅಗತ್ಯಕ್ಕೆ ತಕ್ಕಮ್ಮ ಸಮಪ	ire existeire	
subtriculos africa para para esta de contra	ಎಷ್ಟರದುಟ್ಟಿಗೆ ಕಪ್ಪಕರವಾಗಿತ	ų, r	
mod	ಿನಿಭಾಯಿಸುವ ಮಟ್ಟಿಗೆ	ಕಪ್ಪಕರ	ಅತ್ಯಂತ ಕಪ್ಪಕರ
ಟಕರಗತಿ ಬೋಧನೆಯಲ್ಲಿ ಎಮ್ಮ	ಭಾಗವನ್ನು ಫೂರ್ಣಗೊಳಿಸಲಾ	hdt	
CR Bod noon	LO BOOL CHA	MM DOC LOW	ಸಹಗು ಕೈಂಪ ಕ'ದಿಯೆ
		ಕುರಿತು ನಿಮ್ಮ ಅಭಿವ್ಯಾಯವೇನು:	
ಅತ್ಯುತ್ತದು	rich aire	ಆನಮರ್ಪಕ	ಎಣೆ? ನೂ ಬದು
ಎನಿಗರಿಡಿಸಿದ ಓದಿನ ಸಾಯಗ್ರಿಗಳ	'ಮ್ಮ ನಿಮಗೆ ಪಡೆಯಲು ನಿಮಗೆ	ಸಾಧ್ಯಪಾಯಿತೇ:	
modesh	<b>ಕಪ್ರಪ</b> ಟ್ಕು	ಬಡು ಕಪ್ಪಕರವಾಗಿ	ಎಂದಿಗೂ ಪಡೆಯಲು ಸಾಧ್ಯವಾಗಿಲ್ಲ
ಸ.ಅಧ್ಯೂಪಳರು ತರಗತಿಗೆ ಎಷ್ಟರ :			
toperaret		ನಿರ್ಣಕ್ಷ. <b>ದಿಂ</b> ದ	ಎರೆಗೂ ಸಾಲದು
1.ವಿಷಯವನ್ನು ಅಧ್ಯಕ್ಷಕ್ಕರು ಎಂ	ಬ್ದ ಚೇಡ್ನಾಗಿ ಸಂಪಡನಗೂ ಳಿಸಿರ	ರುಷ್ಕಾರೇ	
ಅತ್ಯುತ್ತದು ಜಾಗಿ	ಪರಿಣಾಮ ಕಾರಿಯಾಗಿ	ತ್ರಪ್ರಿಕರಣಾಗಿ	ಿ ಎನ್ನೇರೂ ಸಾಲಯ
ಒತರಗತಿಯಲ್ಲಿ ವಿದ್ಯಾರ್ಥಿಗಳ ಭ	ಾಗವಹಿಸುವಿಕೆಯನ್ನು ಅರ್ಜಾರ	මරා කුළුරුක බැස් කළ ප්රේණ :	
constractions	foded,	ಪ್ರಯತ್ನಿಸಿದ್ದಾರೆ	ಯಾರಣಿಸ್ಕೆ ಇಲ್ಲ
: ಕ. ಅಧ್ಯಕ್ಷ ಪೆಳರು ನಿನಿಯವೆ ಸಲಹೆಗ			
ತುಂಬಾ ಉಪಯುಕ್ತ	ಕಾಪಯುಕ್ತ	ಕೆಲವೊಮ್ಮೆ ಕಾಪಯುಕ್ತ	್ಷ ನಿರುವಯು ಕೃ

Figure 6.25a Questionnaire 3

Commit	ಮಾತನಾಡಲು ಬಾಹ್ಯ ತಜ್ಞರನ್ನು ಆ		achido me	
ಗಿದಾಲ	ಿ ಸಂದರ್ಭಾನುಸಾರ	ಿವಿರಳವಾಗಿ	ಿ ಎಂದಿಗೂ ಇಲ್ಲ	
22.ಕ್ರೇತ್ರಕಾರ್ಯ ಮತ್ತು ಇ	ಪ್ರಯೋಗಶಾಲಾ ಅಧ್ಯಯನಗಳ ಮ.	ೂಲಕ ಅಧ್ಯಾಪಕರು ವಿಷಯದ	ಬಗ್ಗೆ ನೀಡಿದ ಪರಿಚಯಾತ್ಮಕ ತಿಳುವಳಿಕೆಯು	
ಅತ್ಯುತ್ತಮ	ಉತ್ತಮ	ಸಾಧಾರಣ	ಿ ಎನೇನು ಸಾಲದು	
23.ಪಠ್ಯೇತರ ಚಟುವಟಿಕೆ	ಗಳಿಗೆ ವಿಭಾಗದಿಂದ ದೊರೆಯುವ ಪ್ರ	)e)ೇತ್ಸಾಪ		
ಅತ್ಯುತ್ತಮ	ಿ <b>ಉತ್ತಮ</b>	ಾಸಾಧಾರಣ	ಿ ಕನಿಷ್ಕ	
24.ವಿಭಾಗದಲ್ಲಿ ಒಟ್ಟಾರೆ	ಶೈಕ್ಷಣಿಕ ವಾತಾವರಣ ಹೇಗಿತ್ತು?			
ಅತ್ಯುತ್ತಮ	ಿ ಉತ್ತಮ	ಾಸಾಧಾರಣ	ಿ ಕನಿಷ್ಕ	
25.ವಿಬಾಗದ ಅದಾ.ಪಕರ	ಶಲ್ಲಿ ಇರುವ ಶಿಸ್ತು ಮತ್ತು ಉತ್ತಮ ನಂ	ಡವಳಿಕೆ		
	ಉತ್ತಮ	ಸಾಧಾರಣ	ಿ ಕನಿಪ್ತ	
26.ಅಧ್ಯಾಪಕರು ವಿದ್ಯಾಥಿ	ರ್ಗಗಳನ್ನು ಸಂಶೋಧನೆ ನಡೆಸಲು ಪ	್ರೇರೇಪಿಸುತ್ತಾರೆಯೇ?		
ಂಯಾವಾಗಲೂ	ಿ ಕೆಲವೊಮ್ಮೆ	ಿವಿರಳವಾಗಿ	ಎಂದಿಗೂ ಇಲ್ಲ	
27.ಕೋರ್ಸ್ ನ ಬಗೆ. ಮತ	ು ಆದ್ಯಾಪಕರ ಬಗೆ ಏನಾದರೂ ಟಿ	ೇಕೆ-ಟಿಪ ಣಿಗಳಿದ ರೆ. ಈ ಕೆಳಗೆ	ಬರೆಯಿರಿ ಅಗತ್ಯವಿದ್ದಲ್ಲಿ ಪ್ರತ್ಯೇಕ ಹಾಳೆಯನ್ನು ಬಳಸಿ.	
ಇಲ್ಲಿ ನಿಮ್ಮ ಟೀಕೆ-ಟಿಪ್ಪಂ				
28.ಪ್ರೋಗ್ರಾಂ ಮತ್ತು ಅಧ	ಶ್ಯಾಪನದ ಗುಣಮಟ್ಟವನ್ನು ಹೆಚ್ಚಿಸ	ುವಲ್ಲಿ ನಿಮ್ಮ ಸಲಹೆ-		
	)			
ನಿಮ್ಮ ಸಲಹೆಯನ್ನು ಇಕ				
ನಿಮ್ಮ ಸಲಹೆಯನ್ನು ಇಕ				

Figure 6.25b Questionnaire 3

# CHAPTER 7 CONCLUSION AND FUTURE WORKS

#### **CONCLUSION**

The Student Feedback System portal is developed to facilitate easy processing of Feedback in educational institutions. And also, it is possible to freely submit the feedback without any hesitation. So, this portal overcomes all these limitations.

#### **FUTURE WORKS**

This project Student Feedback System has been developed in such a manner, that the future requirements of the user are met. The project is flexible to adapt the changes efficiently without affecting the present system. In future, there can be a provision to adjust the questions and to new student names and faculty and course through the admin portal.

As a future work the software must include student can get user id and password for login through email.

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