

Rolex Watch Care - FAQs

Q: How can I look after my Rolex?

A: Clean it occasionally with a microfiber cloth.

Wash the case and bracelet (excluding leather straps) using soapy water and a soft brush.

After exposure to seawater, rinse with fresh water to remove salt and sand deposits.

Ensure the winding crown is screwed down properly to maintain waterproofness.

Q: Can a Rolex be polished?

A: Professional polishing should only be done by an Official Rolex Service Centre.

Q: Do I have to wind my Rolex?

A: If worn daily, there's no need to wind it manually.

When not worn, it can retain its charge for up to 70 hours, depending on the model.

To wind manually, unscrew the crown to the winding position and turn it clockwise about 20 times.

Q: How do I set the time on a Rolex?

A: Unscrew the crown and pull it out to the second notch; the seconds hand will stop, allowing you to set the time.

Each model may have specific instructions; refer to the appropriate user guide.

Q: How do I set or use a specific function on a Rolex Professional watch?

A: Functions vary depending on the model.

Learn how to set and use your timepiece's functions by watching the user guide videos and/or downloading the corresponding guide.

Q: Do Rolex watches have batteries?

A: No; Rolex watches are powered by a Perpetual rotor that transfers energy to the mainspring as you move your wrist.

If not worn, they can retain charge for about two days, depending on the model.

Q: Are all Rolex watches waterproof?

A: All Rolex Oyster Perpetual wristwatches are waterproof to depths of at least 100 metres.

The Perpetual 1908 is waterproof to a depth of 50 metres.

Some Oyster watches can withstand depths of 1,220 or even 3,900 metres.

To maintain waterproofness, ensure the winding crown is screwed down tightly.

Q: Can I play sports with my Rolex on?

A: Yes; the Rolex Oyster case provides optimal protection against shocks.

All Rolex wristwatches are waterproof to depths of at least 100 metres for Oyster Perpetual models, and 50 metres for the Perpetual 1908 watch.

Q: Does a Rolex resist extreme conditions like snow or cold?

A: Yes; Rolex watches are designed to withstand extreme conditions, including cold environments.