

Customer Segmentation and Analysis

Steps to solve the problem :

1. Importing Libraries.
2. Exploration of data.
3. Data Visualization.
4. Clustering using K-Means.
5. Selection of Clusters.
6. Plotting the Cluster Boundry and Clusters.
7. 3D Plot of Clusters.

Importing Libraries.

```
In [1]: import numpy as np # linear algebra
import pandas as pd # data processing, CSV file I/O (e.g. pd.read_csv)
import matplotlib.pyplot as plt
import seaborn as sns
import plotly as py
import plotly.graph_objs as go
from sklearn.cluster import KMeans
import warnings
import os
warnings.filterwarnings("ignore")
py.offline.init_notebook_mode(connected = True)
#print(os.listdir("../input"))
```

Data Exploration

```
In [2]: df = pd.read_csv(r'../input/Mall_Customers.csv')
df.head()
```

Out[2]:

	CustomerID	Gender	Age	Annual Income (k\$)	Spending Score (1-100)
0	1	Male	19	15	39
1	2	Male	21	15	81
2	3	Female	20	16	6
3	4	Female	23	16	77
4	5	Female	31	17	40

```
In [3]: df.shape
```

Out[3]: (200, 5)

```
In [4]: df.describe()
```

```
Out[4]:
```

	CustomerID	Age	Annual Income (k\$)	Spending Score (1-100)
count	200.000000	200.000000	200.000000	200.000000
mean	100.500000	38.850000	60.560000	50.200000
std	57.879185	13.969007	26.264721	25.823522
min	1.000000	18.000000	15.000000	1.000000
25%	50.750000	28.750000	41.500000	34.750000
50%	100.500000	36.000000	61.500000	50.000000
75%	150.250000	49.000000	78.000000	73.000000
max	200.000000	70.000000	137.000000	99.000000

```
In [5]: df.dtypes
```

```
Out[5]: CustomerID          int64  
Gender          object  
Age            int64  
Annual Income (k$)  int64  
Spending Score (1-100)  int64  
dtype: object
```

```
In [6]: df.isnull().sum()
```

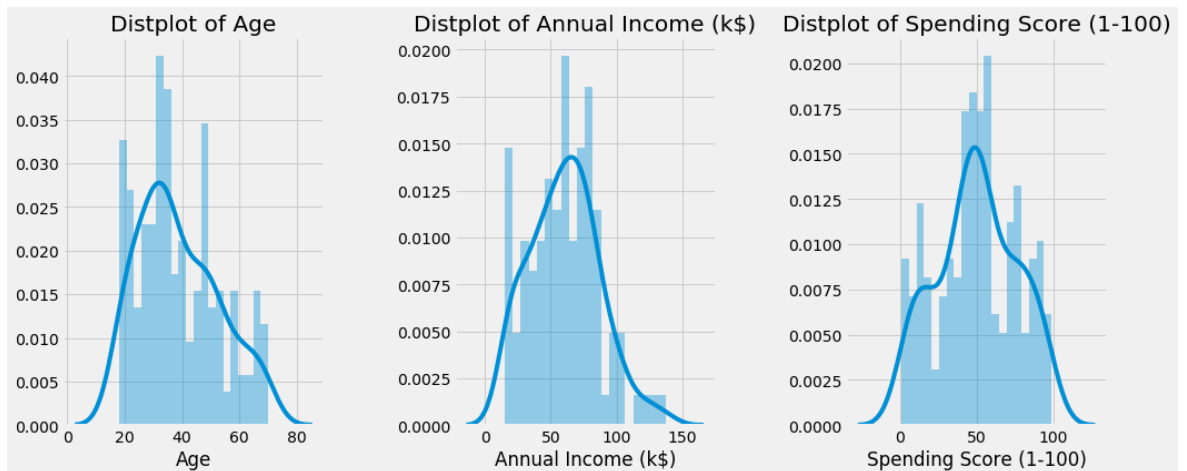
```
Out[6]: CustomerID          0  
Gender          0  
Age            0  
Annual Income (k$)  0  
Spending Score (1-100)  0  
dtype: int64
```

Data Visualization

```
In [7]: plt.style.use('fivethirtyeight')
```

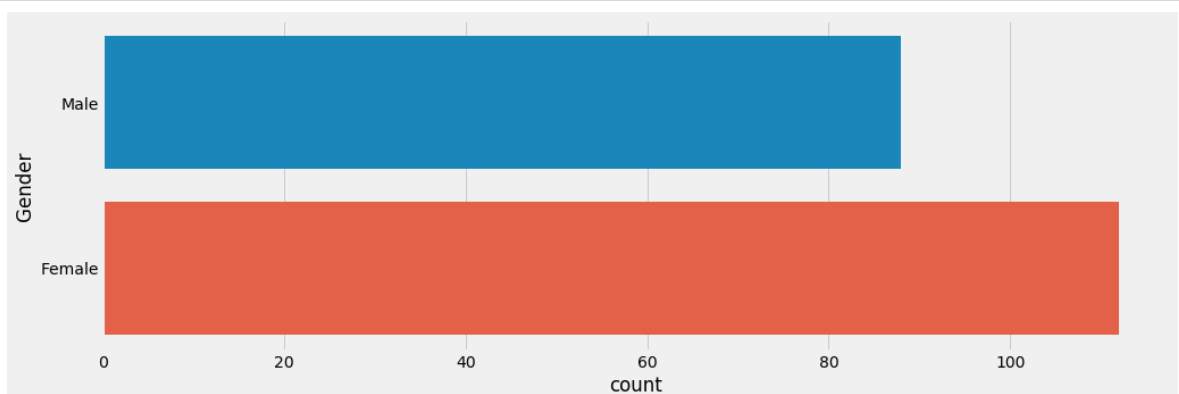
Histograms

```
In [8]: plt.figure(1 , figsize = (15 , 6))
n = 0
for x in ['Age' , 'Annual Income (k$)' , 'Spending Score (1-100)']:
    n += 1
    plt.subplot(1 , 3 , n)
    plt.subplots_adjust(hspace = 0.5 , wspace = 0.5)
    sns.distplot(df[x] , bins = 20)
    plt.title('Distplot of {}'.format(x))
plt.show()
```



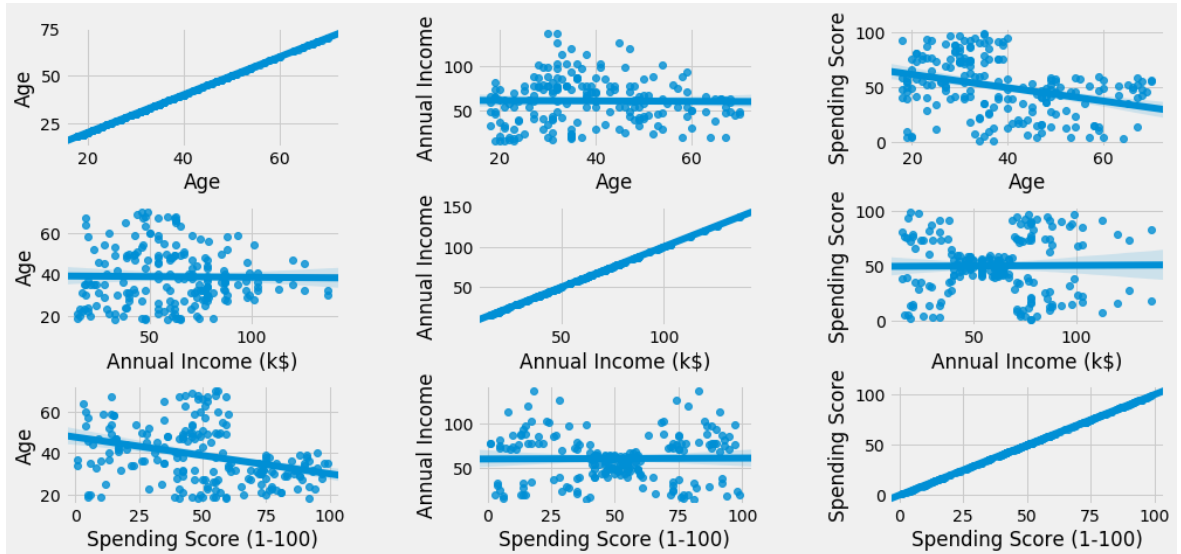
Count Plot of Gender

```
In [9]: plt.figure(1 , figsize = (15 , 5))
sns.countplot(y = 'Gender' , data = df)
plt.show()
```

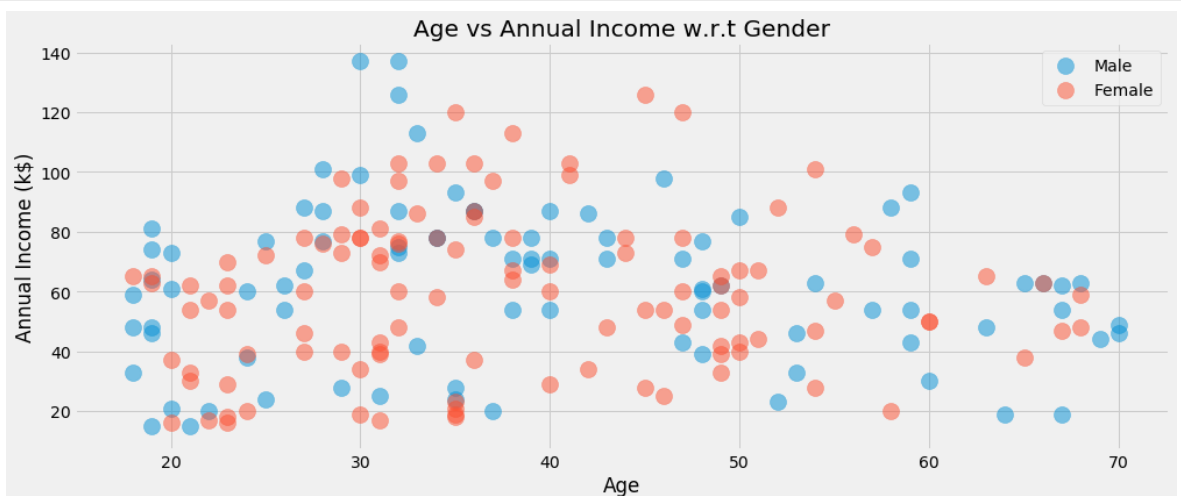


Plotting the Relation between Age , Annual Income and Spending Score

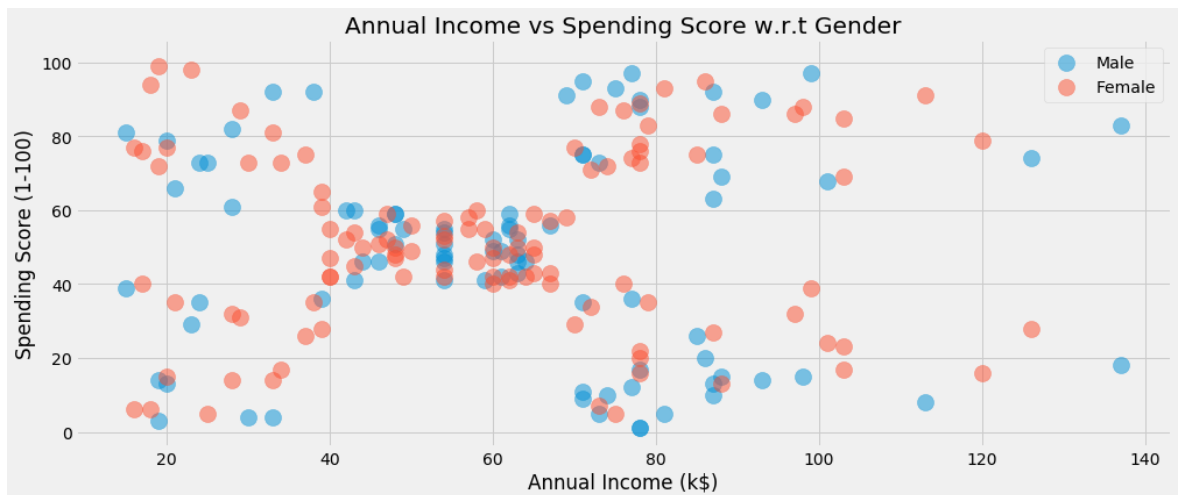
```
In [10]: plt.figure(1 , figsize = (15 , 7))
n = 0
for x in ['Age' , 'Annual Income (k$)' , 'Spending Score (1-100)']:
    for y in ['Age' , 'Annual Income (k$)' , 'Spending Score (1-100)']:
        n += 1
        plt.subplot(3 , 3 , n)
        plt.subplots_adjust(hspace = 0.5 , wspace = 0.5)
        sns.regplot(x = x , y = y , data = df)
        plt.ylabel(y.split()[0]+' '+y.split()[1] if len(y.split()) > 1 else y )
plt.show()
```



```
In [11]: plt.figure(1 , figsize = (15 , 6))
for gender in ['Male' , 'Female']:
    plt.scatter(x = 'Age' , y = 'Annual Income (k$)' , data = df[df['Gender'] ==
                                                                gender] ,
                s = 200 , alpha = 0.5 , label = gender)
plt.xlabel('Age') , plt.ylabel('Annual Income (k$)')
plt.title('Age vs Annual Income w.r.t Gender')
plt.legend()
plt.show()
```

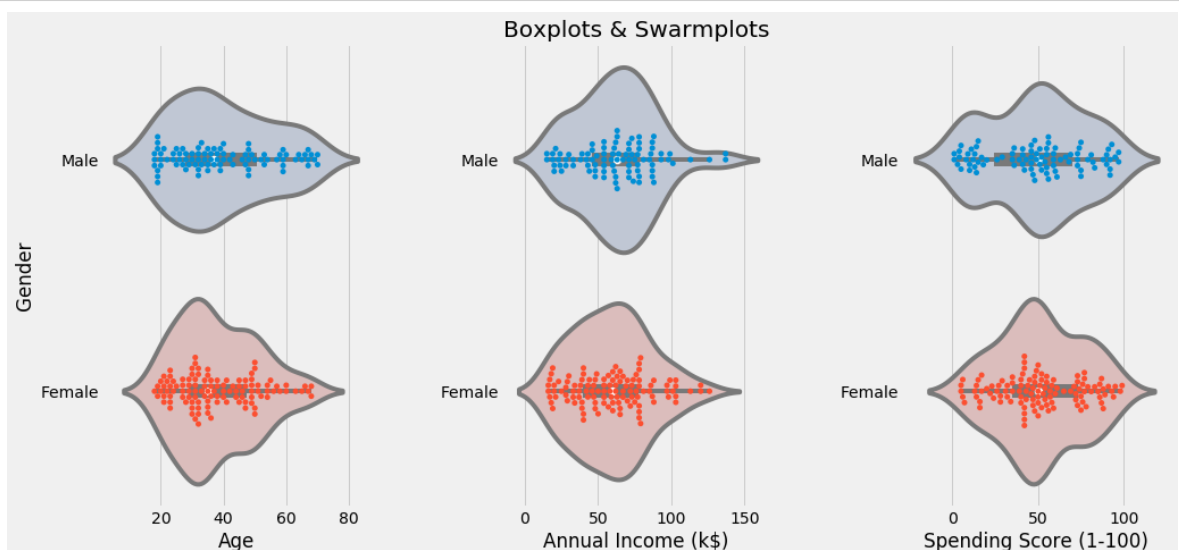


```
In [12]: plt.figure(1 , figsize = (15 , 6))
for gender in ['Male' , 'Female']:
    plt.scatter(x = 'Annual Income (k$)', y = 'Spending Score (1-100)' ,
                data = df[df['Gender'] == gender] , s = 200 , alpha = 0.5 , label
                = gender)
plt.xlabel('Annual Income (k$)', plt.ylabel('Spending Score (1-100)')
plt.title('Annual Income vs Spending Score w.r.t Gender')
plt.legend()
plt.show()
```



Distribution of values in Age , Annual Income and Spending Score according to Gender

```
In [13]: plt.figure(1 , figsize = (15 , 7))
n = 0
for cols in ['Age' , 'Annual Income (k$)' , 'Spending Score (1-100)']:
    n += 1
    plt.subplot(1 , 3 , n)
    plt.subplots_adjust(hspace = 0.5 , wspace = 0.5)
    sns.violinplot(x = cols , y = 'Gender' , data = df , palette = 'vlag')
    sns.swarmplot(x = cols , y = 'Gender' , data = df)
    plt.ylabel('Gender' if n == 1 else '')
    plt.title('Boxplots & Swarmplots' if n == 2 else '')
plt.show()
```



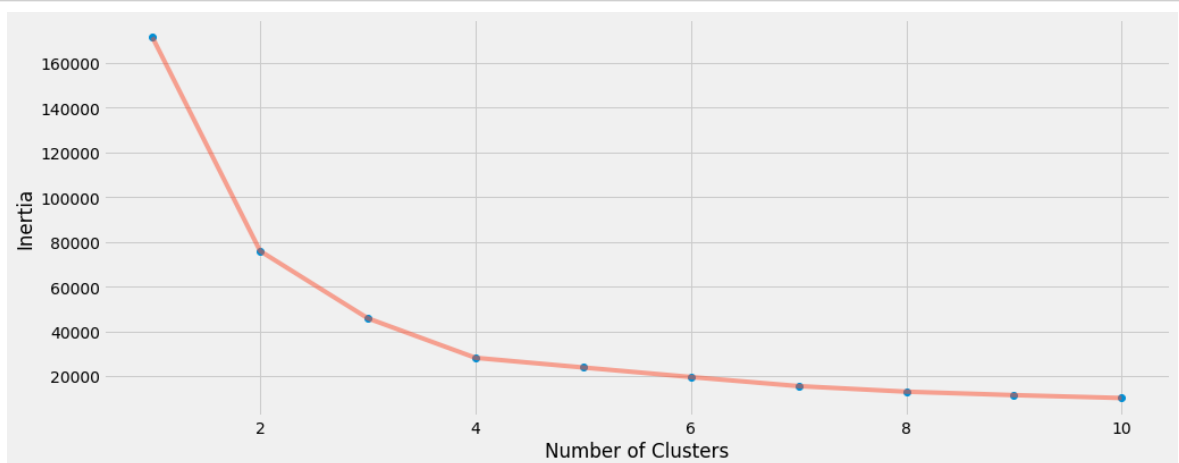
Clustering using K- means

1.Segmentation using Age and Spending Score

```
In [14]: '''Age and spending Score'''
X1 = df[['Age' , 'Spending Score (1-100)']].iloc[:, :].values
inertia = []
for n in range(1 , 11):
    algorithm = (KMeans(n_clusters = n ,init='k-means++', n_init = 10 ,max_iter=
300,
                        tol=0.0001, random_state= 111 , algorithm='elkan') )
    algorithm.fit(X1)
    inertia.append(algorithm.inertia_)
```

Selecting N Clusters based in Inertia (Squared Distance between Centroids and data points, should be less)

```
In [15]: plt.figure(1 , figsize = (15 ,6))
plt.plot(np.arange(1 , 11) , inertia , 'o')
plt.plot(np.arange(1 , 11) , inertia , '-' , alpha = 0.5)
plt.xlabel('Number of Clusters') , plt.ylabel('Inertia')
plt.show()
```

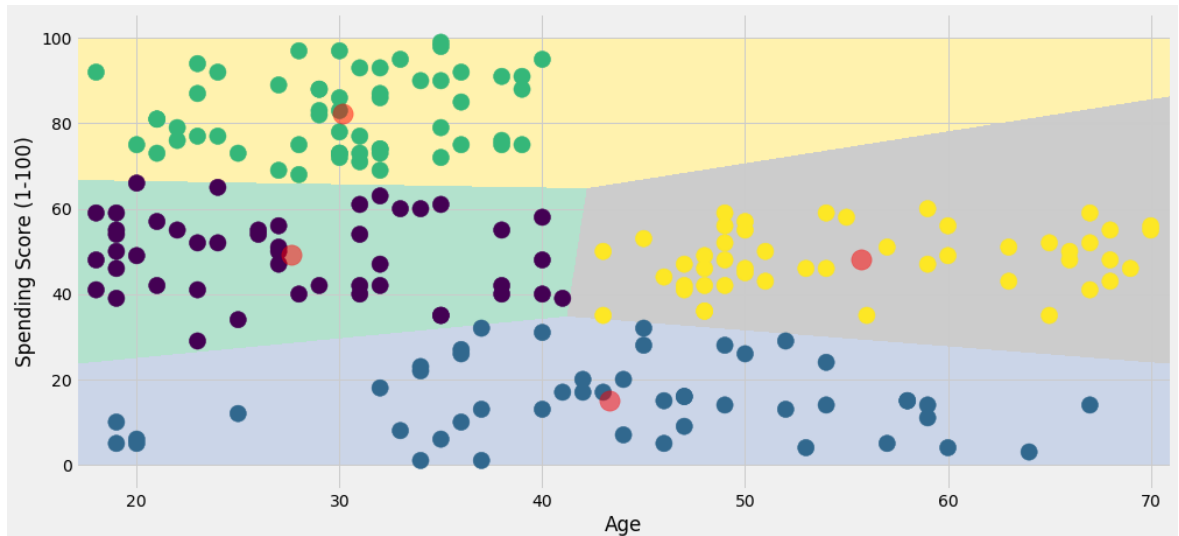


```
In [16]: algorithm = (KMeans(n_clusters = 4 ,init='k-means++', n_init = 10 ,max_iter=300,
                        tol=0.0001, random_state= 111 , algorithm='elkan') )
algorithm.fit(X1)
labels1 = algorithm.labels_
centroids1 = algorithm.cluster_centers_
```

```
In [17]: h = 0.02
x_min, x_max = X1[:, 0].min() - 1, X1[:, 0].max() + 1
y_min, y_max = X1[:, 1].min() - 1, X1[:, 1].max() + 1
xx, yy = np.meshgrid(np.arange(x_min, x_max, h), np.arange(y_min, y_max, h))
Z = algorithm.predict(np.c_[xx.ravel(), yy.ravel()])
```

```
In [18]: plt.figure(1 , figsize = (15 , 7) )
plt.clf()
Z = Z.reshape(xx.shape)
plt.imshow(Z , interpolation='nearest',
           extent=(xx.min(), xx.max(), yy.min(), yy.max()),
           cmap = plt.cm.Pastel2, aspect = 'auto', origin='lower')

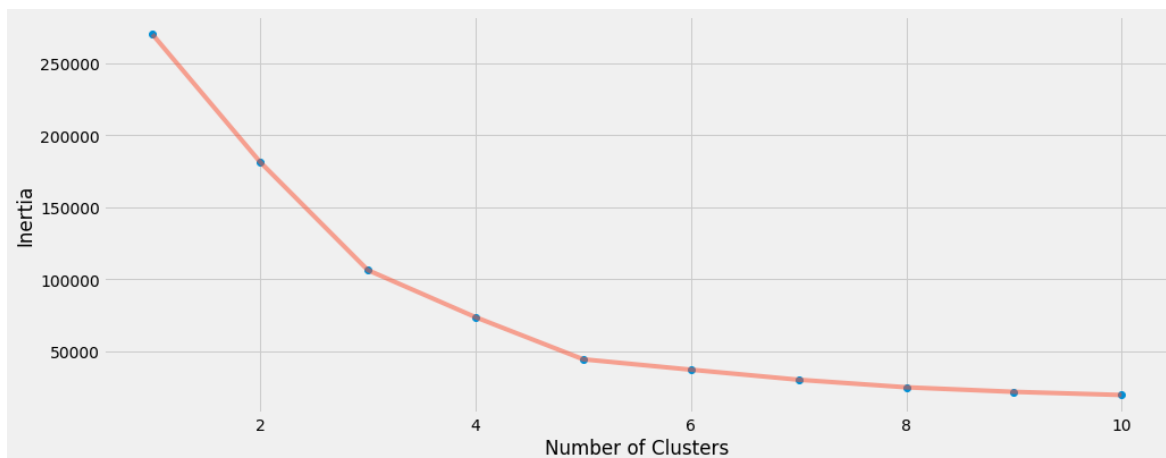
plt.scatter( x = 'Age' , y = 'Spending Score (1-100)' , data = df , c = labels1 ,
            s = 200 )
plt.scatter(x = centroids1[:, 0] , y = centroids1[:, 1] , s = 300 , c = 'red'
            , alpha = 0.5)
plt.ylabel('Spending Score (1-100)' ) , plt.xlabel('Age')
plt.show()
```



2. Segmentation using Annual Income and Spending Score

```
In [19]: '''Annual Income and spending Score'''
X2 = df[['Annual Income (k$)' , 'Spending Score (1-100)']].iloc[:, :].values
inertia = []
for n in range(1 , 11):
    algorithm = (KMeans(n_clusters = n , init='k-means++' , n_init = 10 , max_iter=
300,
                        tol=0.0001, random_state= 111 , algorithm='elkan') )
    algorithm.fit(X2)
    inertia.append(algorithm.inertia_)
```

```
In [20]: plt.figure(1 , figsize = (15 ,6))
plt.plot(np.arange(1 , 11) , inertia , 'o')
plt.plot(np.arange(1 , 11) , inertia , '-' , alpha = 0.5)
plt.xlabel('Number of Clusters') , plt.ylabel('Inertia')
plt.show()
```



```
In [21]: algorithm = (KMeans(n_clusters = 5 ,init='k-means++', n_init = 10 ,max_iter=300,
                             tol=0.0001, random_state= 111 , algorithm='elkan') )
algorithm.fit(X2)
labels2 = algorithm.labels_
centroids2 = algorithm.cluster_centers_
```

```
In [22]: h = 0.02
x_min, x_max = X2[:, 0].min() - 1, X2[:, 0].max() + 1
y_min, y_max = X2[:, 1].min() - 1, X2[:, 1].max() + 1
xx, yy = np.meshgrid(np.arange(x_min, x_max, h), np.arange(y_min, y_max, h))
Z2 = algorithm.predict(np.c_[xx.ravel(), yy.ravel()])
```

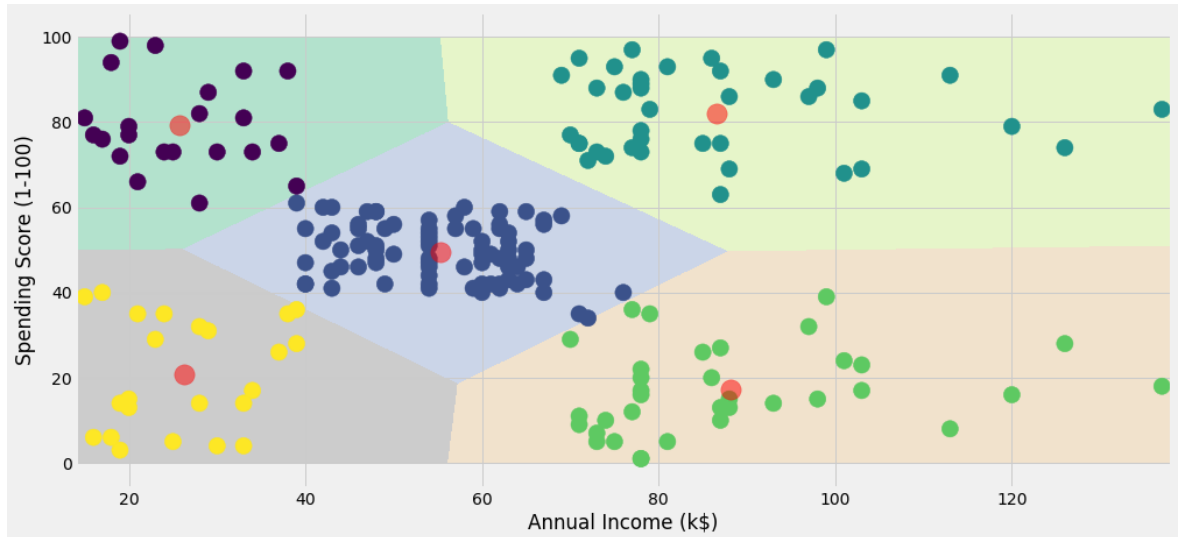


```

In [23]: plt.figure(1 , figsize = (15 , 7) )
plt.clf()
Z2 = Z2.reshape(xx.shape)
plt.imshow(Z2 , interpolation='nearest',
           extent=(xx.min(), xx.max(), yy.min(), yy.max()),
           cmap = plt.cm.Pastel2, aspect = 'auto', origin='lower')

plt.scatter( x = 'Annual Income (k$)' , y = 'Spending Score (1-100)' , data = df
, c = labels2 ,
            s = 200 )
plt.scatter(x = centroids2[:, 0] , y = centroids2[:, 1] , s = 300 , c = 'red'
, alpha = 0.5)
plt.ylabel('Spending Score (1-100)' ) , plt.xlabel('Annual Income (k$)')
plt.show()

```



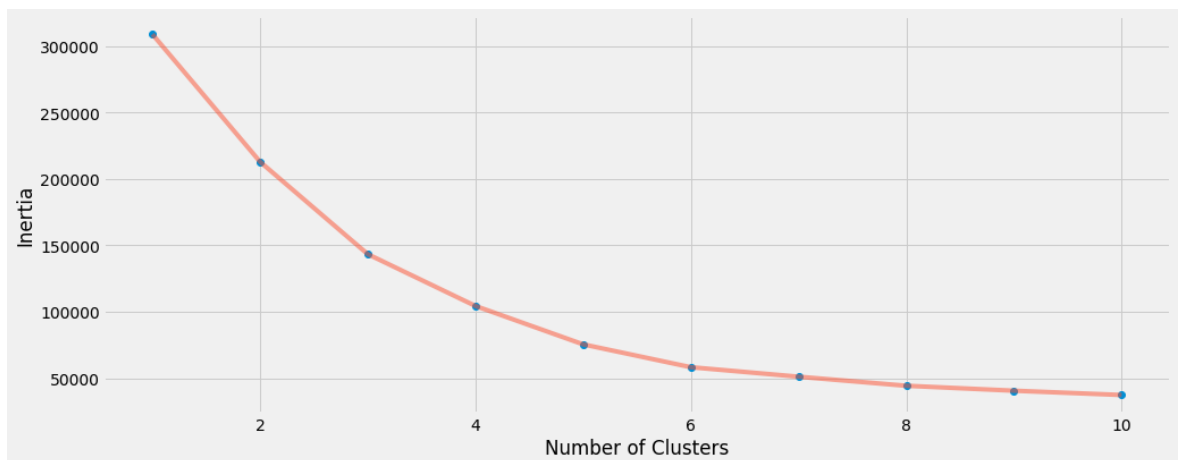
3.Segmentation using Age , Annual Income and Spending Score

```

In [24]: X3 = df[['Age' , 'Annual Income (k$)' , 'Spending Score (1-100)']].iloc[:, :].va
lues
inertia = []
for n in range(1 , 11):
    algorithm = (KMeans(n_clusters = n , init='k-means++' , n_init = 10 , max_iter=
300,
                      tol=0.0001, random_state= 111 , algorithm='elkan') )
    algorithm.fit(X3)
    inertia.append(algorithm.inertia_)

```

```
In [25]: plt.figure(1 , figsize = (15 ,6))
plt.plot(np.arange(1 , 11) , inertia , 'o')
plt.plot(np.arange(1 , 11) , inertia , '-' , alpha = 0.5)
plt.xlabel('Number of Clusters') , plt.ylabel('Inertia')
plt.show()
```



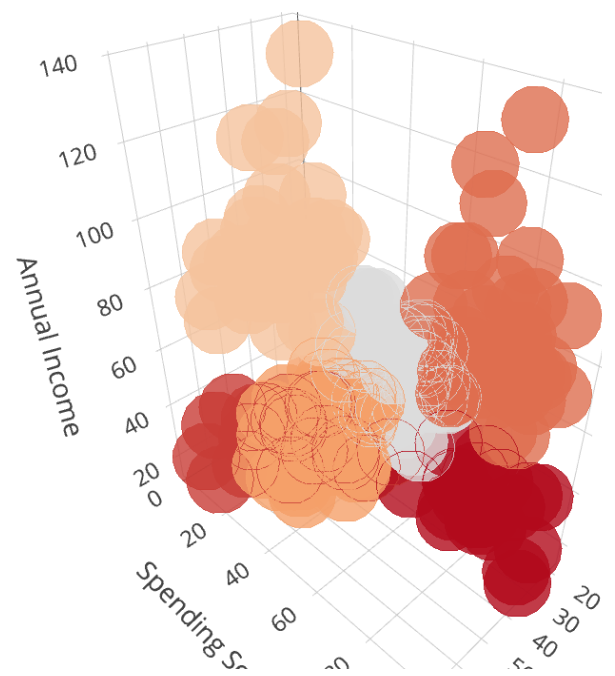
```
In [26]: algorithm = (KMeans(n_clusters = 6 ,init='k-means++', n_init = 10 ,max_iter=300,
                             tol=0.0001, random_state= 111 , algorithm='elkan') )
algorithm.fit(X3)
labels3 = algorithm.labels_
centroids3 = algorithm.cluster_centers_
```

```

In [27]: df['label3'] = labels3
trace1 = go.Scatter3d(
    x= df['Age'],
    y= df['Spending Score (1-100)'],
    z= df['Annual Income (k$)'],
    mode='markers',
    marker=dict(
        color = df['label3'],
        size= 20,
        line=dict(
            color= df['label3'],
            width= 12
        ),
        opacity=0.8
    )
)
data = [trace1]
layout = go.Layout(
    # margin=dict(
    #     l=0,
    #     r=0,
    #     b=0,
    #     t=0
    # )
    title= 'Clusters',
    scene = dict(
        xaxis = dict(title = 'Age'),
        yaxis = dict(title = 'Spending Score'),
        zaxis = dict(title = 'Annual Income')
    )
)
fig = go.Figure(data=data, layout=layout)
py.offline.iplot(fig)

```

Clusters



If you liked my Work Please Upvote , Thank you.