

# Oracle AI for Fusion Applications

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## **Feature Listing**



Oracle AI for Fusion Applications  
Feature Listing

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Thanks for helping us improve our user assistance!



# 1 Oracle AI for Fusion Applications Feature Listing

## CX Features with AI

Product	Feature	Release
B2C Service Center	<i>Chat in Browser UI: Anchor the Suggestions Panel Outside the Chat</i>	25C
B2C Service Center	<i>Chat in Browser UI: Proofread Agent for Live Chat Sessions</i>	25C
Configure, Price, Quote	<i>AI-Generated Product Recommendations</i>	25C
Configure, Price, Quote	<i>AI-Powered Quote Assistance Agent</i>	25C
Eloqua	<i>Email Subject Line Generation</i>	24A
Eloqua	<i>Generative AI: Content Generation</i>	24A
Eloqua	<i>New Subject Line Optimization Model Enabled</i>	24C
Eloqua	<i>Subject Line Optimization Improvements</i>	23B
Help Desk	<i>Enable AI Suggestions for Categories</i>	23B
Help Desk	<i>Generate Wrap-up Notes at the Conclusion of a Call or Chat</i>	25B
Help Desk	<i>Grievance Interview template for HR Help Desk</i>	25A
Help Desk	<i>Help Desk Request Summarization</i>	24C
Help Desk	<i>Include the Generative AI summary of a Knowledge Article when sharing with the employee</i>	25B
Help Desk	<i>Start Conversation with Details</i>	24D
Help Desk	<i>Suggest knowledge to employees when creating a Help Desk Request</i>	25A
Help Desk	<i>View AI Generated Help Desk Request Summarizations in French and Spanish</i>	24D

Product	Feature	Release
Help Desk	<i>View AI Generated SR Summarizations in French and Spanish</i>	24D
Incentive Compensation	<i>Use Generative AI to Explain Incentive Expressions</i>	25A
Incentive Compensation	<i>Use Generative AI Writing Tools for Terms &amp; Conditions</i>	25A
Knowledge Management	<i>Question Answering in My Knowledge</i>	25C
Marketing	<i>Email and Landing Page Authoring Assistant</i>	24B
Marketing	<i>Gen AI Support for Web Push, In-App and Message Center (Early Adopter Program)</i>	24C
Responsys	<i>Oracle's Generative AI Features for Responsys</i>	24B
Sales	<i>Administration Interface to Manage Prompts Used for Generative AI Features</i>	24D
Sales	<i>Compose Emails using Generative AI</i>	24D
Sales	<i>Deploy Sales AI Agents using RAG tools</i>	25B
Sales	<i>Enhancement to Writing Assistant with Email and Notes</i>	25A
Sales	<i>Generate Account Description Using Generative AI</i>	25A
Sales	<i>Generate Account Overview using LLMs Public Knowledge of Account</i>	24C
Sales	<i>Generate initial outreach email using generative AI</i>	24C
Sales	<i>Generative AI Quote Summaries for JET Transaction UI</i>	25B
Sales	<i>Generative AI Quote Summaries for Redwood Quote UI</i>	25B
Sales	<i>Generate Appointment Agenda from Email</i>	24D
Sales	<i>Natively Author Sales Call Guide Interviews</i>	24D
Sales	<i>Reply to Emails using Generative AI</i>	24D
Sales	<i>Use AI Lead Score to Prioritize Your Sales Leads</i>	20D
Sales	<i>Use Generative AI to Manage Notes</i>	24D



Product	Feature	Release
Sales	<i>Use Generative AI to Summarize Custom Objects</i>	25B
Sales	<i>Win Stories from Won Opportunities</i>	24D
Sales Performance Management	<i>Create Expressions using Generative AI</i>	25C
Service	<i>Analyze generative AI use in Knowledge Authoring</i>	24D
Service	<i>Assist agent phone communications with call suggestions</i>	25A
Service	<i>Assisted Content for Fusion Interviews</i>	24C
Service	<i>Auto-generate Phone Call Summaries</i>	24D
Service	<i>Browser UI: Agent Insight Suggestions powered by Oracle Digital Assistant</i>	24D
Service	<i>Browser UI: Incident Thread Language Translation</i>	24D
Service	<i>Chat in Browser UI: Agent Suggestions powered by Oracle Digital Assistant</i>	24B
Service	<i>Chat in Browser UI: Language Translation powered by OCI</i>	24B
Service	<i>Chat in Browser UI: Language Translation Powered by Third-Party Services</i>	24C
Service	<i>Generate Resolution Notes when Resolving the Help Desk Request</i>	25B
Service	<i>Generative AI for Authoring Interviews</i>	24A
Service	<i>LLM Knowledge Search with GenAI Summarization</i>	24C
Service	<i>Nearby Activity AI Recommendations</i>	24B
Service	<i>SR Response from Recommended Knowledge Article</i>	24B
Service	<i>SR Summaries for Improved Agent Efficiency</i>	24A
Service	<i>UI enhancements to assist agent phone communications with call suggestions</i>	25B
Service	<i>Use AI Service Request Resolution Agent to Resolve Issues</i>	24D

Product	Feature	Release
Service Center	<i>Human-in-the-Loop: Review and Share AI Recommendations Effectively</i>	25C

## EPM Features with AI

Module	Feature	Release
Cloud EPM Platform	<i>Generating Insights and Predictions for Dynamic Calc Members</i>	25.05
Cloud EPM Platform	<i>Summarizing Insights with Generative AI</i>	25.04
Enterprise Profitability and Cost Management	<i>IPM Insights</i>	24.08
Enterprise Profitability and Cost Management	<i>PCM Agent</i>	25.05
Enterprise Profitability and Cost Management	<i>PCM Agent Card Now Available Both in the Modeling Cluster and on the Main Home Screen</i>	25.05
FreeForm	<i>Auto Predict</i>	24.09
FreeForm	<i>Bring Your Own ML</i>	20.11
FreeForm	<i>IPM Insights</i>	24.09
FreeForm	<i>Predictive Planning</i>	24.09
Narrative Reporting	<i>Generative AI for Management Reporting Narratives</i>	24.10
Planning	<i>Advanced Auto Predict Options</i>	22.09
Planning	<i>Auto Predict</i>	20.08
Planning	<i>Bring Your Own ML</i>	21.11
Planning	<i>Detailed Reports for Auto Predict Predictions</i>	20.12
Planning	<i>IPM Insights</i>	21.11
Planning	<i>Monte Carlo Simulations</i>	15.08
Planning	<i>Predictive Cash Forecasting</i>	24.04
Planning	<i>Predictive Planning</i>	16.12

Module	Feature	Release
Sales Planning	<i>Generating Insights and Predictions for Dynamic Calc Members</i>	25.05
Tax Reporting	<i>IPM Insights</i>	25.02

## ERP Features with AI

Product	Feature	Release
Payables and Expenses	<i>Adaptive Learning for Entire Invoice and Supplier Corrections</i>	24B
Payables and Expenses	<i>Intelligent Account Combination Defaulting for Invoices</i>	22D
Procure to Pay	<i>Expense Receipt Capture and Matching Using Document IO for Touchless Expenses with J.P. Morgan Corporate Cards</i>	25A
Procure to Pay	<i>IDR Adaptive Learning for India HSN Codes</i>	25A
Procure to Pay	<i>IDR Adaptive Learning for Supplier Corrections</i>	25A
Procure to Pay	<i>IDR Supplier Detection Improvements</i>	24D
Project Management	<i>Change Order Generation from Project Issue</i>	24D
Project Management	<i>Project Change Order Summary Generation</i>	25B
Project Management	<i>Project Program Analysis and Action Plan Generation</i>	25A
Project Management	<i>Project Program Status Summary Generation</i>	24D
Project Management	<i>Project Proposal Generation</i>	25B
Risk Management (Access Certification)	<i>GenAI Role Briefing Report</i>	25B
Risk Management (Advanced Access Requests)	<i>GenAI Role Briefing Report</i>	25A
Self Service Financials	<i>Expense Policy Inquiry Using Expenses Policy Agent for Touchless Expenses with J.P. Morgan Corporate Cards</i>	25C
Treasury and Payments	<i>Predictive Cash Forecasting</i>	25C

## See Also

- *Enterprise Performance Management features with AI*
- *Procurement features with AI*

## HCM Features with AI

Product	Feature	Release
Advanced HCM Controls	<i>Security Briefing for HCM Access Certifications</i>	25A
Benefits	<i>Enable AI Agent in Redwood Benefits Pages</i>	24D
Common	<i>AI Agents</i>	24D
Compensation	<i>AI Assist for Individual Compensation Plan Instruction Generation</i>	25B
Compensation	<i>AI Assistance for Market Composites</i>	24D
Compensation	<i>Market Data: Business Rule for AI Assist in Compensation Info Market Composites</i>	25C
Compensation	<i>Total Compensation Statement: HCM AI Agent</i>	25A
Digital Customer Service	<i>Show an AI Generated Answer as the Top Search Result on the DCS Portal</i>	25B
Dynamic Skills	<i>Create and Manage Skill Rating Assessments</i>	25C
Dynamic Skills	<i>Skill Description Using AI Assist</i>	25C
Global Human Resources	<i>AI Agent Task Type for Guided Journeys</i>	25A
Global Human Resources	<i>AI Suggested Issuing Comments for Document Records and Description for Document Types</i>	25A
Global Human Resources	<i>Connections: About Me</i>	24B
Global Human Resources	<i>Create Journeys and Tasks Using Generative AI</i>	25A
Global Human Resources	<i>Manager Survey Analytics using Generative AI</i>	25B
Global Human Resources	<i>Survey Questions</i>	24B
Global Human Resources	<i>Workflow Agent Subtask Type in Guided Journeys for Redwood Pages</i>	25C

Product	Feature	Release
Learning and Development	<i>AI Assist for Learning Item Summary and Description</i>	25A
Learning and Development	<i>AI Assist for Request and Record Forms</i>	25A
Learning and Development	<i>Career Role Recommendations to Grow Your Career</i>	25C
Learning and Development	<i>Enhancements to the Skills Advisor for Learning Process</i>	24D
Learning and Development	<i>Enhancements to the Skills Library Enrichment Advisor Process</i>	24D
Learning and Development	<i>Learning Description Enrichment Agent</i>	25B
Learning and Development	<i>Skills Advisor for Learning Support for Skill Level</i>	23A
Learning and Development	<i>Use AI Assist for Role and Capability Guide Descriptions</i>	25B
Oracle Me Employee Experience	<i>Employee Recognition Message</i>	24A
Profiles	<i>Anytime Feedback Assistance</i>	24A
Profiles	<i>Candidate Assistant Q&amp;A</i>	24B
Recruiting	<i>Add Work Summary to Job Applications</i>	24A
Recruiting	<i>Best Candidates</i>	21D
Recruiting	<i>Candidate Work Summary in Job Applications</i>	25A
Recruiting	<i>Career Site Content Assistant</i>	24B
Recruiting	<i>Create or Edit Posting Description Using Generative AI</i>	25A
Recruiting	<i>Email Response for Candidates</i>	24C
Recruiting	<i>Generative AI Intelligent Asset Element for Job Details</i>	24D
Recruiting	<i>Generative AI Recommended Category Tile Assets</i>	24D
Recruiting	<i>Generative AI: Paragraph Element Content</i>	24B
Recruiting	<i>Job Application Details Page</i>	25A
Recruiting	<i>Job Application Matching Scores</i>	25B

Product	Feature	Release
Recruiting	<i>Job Category Tiles &amp; Landing Pages</i>	24A
Recruiting	<i>Job Match Snippet</i>	24A
Recruiting	<i>Job Posting</i>	24B
Recruiting	<i>Redwood Experience: Create a Job Offer</i>	25C
Recruiting	<i>Redwood Experience: Enhancements to Job Application AI Rating</i>	25C
Recruiting	<i>Redwood Experience: Enhancements to the Message Center</i>	25C
Recruiting	<i>Redwood Experience for Candidate Details Pages</i>	24C
Recruiting	<i>Recommendation Strength on AI Features</i>	22A
Recruiting	<i>Recommended Jobs</i>	21D
Recruiting	<i>Send Message to Multiple Candidates</i>	24D
Recruiting	<i>Similar Candidates</i>	21D
Recruiting	<i>Similar Jobs</i>	21D
Recruiting	<i>Text Response for Candidates</i>	24C
Recruiting	<i>Time to Hire</i>	21D
Talent Management	<i>Add Synonyms to Skills Using the Skills Library Enrichment Agent</i>	25A
Talent Management	<i>AI Agent for Job Skills Enrichment</i>	25A
Talent Management	<i>AI Agent to Ingest External Files Containing Skill Data</i>	25A
Talent Management	<i>AI Agent to Translate Your Skill Catalogs</i>	25A
Talent Management	<i>AI Assistance Enhancements For Manager Evaluations In Redwood Performance Documents</i>	25B
Talent Management	<i>AI Enhancements For Manager Evaluations in Redwood Performance Documents</i>	25C
Talent Management	<i>Configure Availability of AI-Matched Career Roles in Opportunity Marketplace</i>	25A
Talent Management	<i>Gen AI: Summary of Team's Goals</i>	25B

Product	Feature	Release
Talent Management	<i>Giving Feedback</i>	24A
Talent Management	<i>Grow Deployment Accelerator Agent</i>	25A
Talent Management	<i>Goal Creation</i>	24A
Talent Management	<i>Goal Evaluation Comments</i>	24C
Talent Management	<i>Job and Position Profile Authoring Assistance</i>	24A
Talent Management	<i>Manager Evaluations for Performance Documents</i>	24A
Talent Management	<i>Performance Feedback and Development Tips</i>	24A
Talent Management	<i>Redwood: AI Assistance in Goal Creation Enhancements</i>	24B
Talent Management	<i>Review and Subscribe to Jobs for Position-Based Career Roles in Opportunity Marketplace</i>	25B
Talent Management	<i>Suggested Goals Based on Previous Performance Evaluations</i>	24C
Talent Management	<i>Suggested Goals Enhancement</i>	25C
Talent Management	<i>Suggested Successors Redwood Experience in Succession Management</i>	24A
Talent Management	<i>Touchpoints Check-in Enhancements</i>	25B

For Help Desk features with AI, see *CX Features with AI*.

## Industry Features with AI

Product	Feature	Release
Permitting and Licensing	<i>Enable AI Assist for Ad hoc Communication</i>	25A

## SCM Features with AI

Product	Feature	Release
Demand Management	<i>Redwood: Analyze Planning Data Quality Issues</i>	25C
Inventory Management	<i>Automatically Generate Accrual Clearing Summary</i>	24D
Inventory Management	<i>Redwood: Review and Clear Open Receipt Accrual Balance Using a New User Experience</i>	24D
Inventory Management	<i>Redwood: Review Period Close Summary Using Generative AI</i>	25C
Inventory Management	<i>Redwood: Troubleshoot Cost Processing Errors Using Generative AI</i>	25C
Inventory Management	<i>SCM AI Agents</i>	25A
Inventory Management	<i>Summarize and Categorize the Manual Accrual Clearing Transactions for a Period</i>	25A
Logistics	<i>Embedded machine learning enhancements</i>	25A
Logistics	<i>Embedded ML - Order Route Prediction</i>	24C
Logistics	<i>Embedded ML - Planned Shipment ETA Prediction</i>	24C
Maintenance	<i>Generate Repair Summary</i>	24C
Maintenance	<i>Redwood: Use Generative AI for Service Estimates</i>	25C
Maintenance	<i>Use Repair Suggestions in the Maintenance Technician Workbench</i>	24D
Manufacturing	<i>Create Shift Notes for Operator Handoff</i>	24C
Manufacturing	<i>Generate Shift Summary for the Production Supervisor</i>	24D
Manufacturing	<i>SCM AI Agents</i>	24D
Manufacturing	<i>Summarize Shift Notes</i>	24D
Manufacturing	<i>Use an AI Agent to Help Create Work Instructions for an Operation</i>	25B
Order Management	<i>Create and Manage Sales Orders</i>	24D
Order Management	<i>Create Guided Journeys for FAQs in Order Management</i>	25B
Order Management	<i>Create Your Pricing Promotion's Description</i>	25A



Product	Feature	Release
Order Management	<i>Redwood: Look Up Claim Policies During Claim Settlement Using Generative AI</i>	25C
Order Management	<i>SCM AI Agents</i>	24D
Procurement	<i>Add Requirements with Generative AI</i>	25A
Procurement	<i>Classify Transactions Using Artificial Intelligence</i>	25B
Procurement	<i>Create Negotiation Cover Page</i>	24B
Procurement	<i>Create Qualification Questions</i>	24D
Procurement	<i>Enable Generative AI for Buyers and Team Members for Negotiation Messaging</i>	25A
Procurement	<i>Enable Generative AI for Suppliers for Negotiation Messaging</i>	25A
Procurement	<i>Extract Key Terms from Contract Documents Using Generative AI</i>	25B
Procurement	<i>Generate Rules Using Artificial Intelligence</i>	25B
Procurement	<i>Generate Supplier Negotiation Synopsis</i>	24C
Procurement	<i>Leverage Generative AI for Your Initial Training</i>	25A
Procurement	<i>New Supplier Recommendations</i>	24A
Procurement	<i>Summarize Award Approval Attachments with Generative AI</i>	25B
Procurement	<i>Summarize Negotiation Approval Attachments with Generative AI</i>	25B
Procurement	<i>Summarize Supplier Registration Attachments</i>	24D
Procurement	<i>View Purchase Order Highlights</i>	24D
Procurement	<i>View Purchase Order Highlights Generated by AI in Approval Notifications</i>	25A
Product Lifecycle Management	<i>Generate Item Description</i>	24A
Product Lifecycle Management	<i>Populate Manufacturer Profile Attributes</i>	25A
Product Lifecycle Management	<i>Redwood: Create Change Approval Summary Using Generative AI</i>	25C
Product Lifecycle Management	<i>Redwood: Quality Workflow Summary using Generative AI</i>	25C

Product	Feature	Release
Quality Management	<i>Generate Inspection Instructions for the Entire Inspection Plan</i>	25A
Quality Management	<i>Generate Inspection Plan Description</i>	24D
Quality Management	<i>Generate Instructions Based on Inspection Characteristics</i>	24C
Quality Management	<i>Generate List of Inspection Characteristics</i>	24C
Sales and Operations Planning	<i>Assist in Augmenting Plan Notes Using Generative AI</i>	25B
Supply Planning	<i>Assist in Augmenting Plan Notes Using Generative AI</i>	25B
Supply Planning	<i>Redwood: Analyze Planning Data Quality Issues</i>	25C
Sustainability	<i>Classify Invoices Using AI</i>	25B
Sustainability	<i>Get AI-Suggested Invoice Classification Rules</i>	25B
Warehouse Management	<i>Advanced Constraint Model Cubing</i>	24D
Warehouse Management	<i>AI/ML Predictive Fulfillment Dashboard</i>	22D
Warehouse Management	<i>AI/ML Predictive Slotting During Directed Putaway Using Market Basket Analysis</i>	23C
Warehouse Management	<i>Enhancements to AI/ML Training Template for Market Basket Analysis</i>	23B
Warehouse Management	<i>Expedite Orders at Risk Using Digital Assistant (ODA)</i>	24C
Warehouse Management	<i>Predict Locations for Cycle Count using AI/ML</i>	24D
Warehouse Management	<i>View Machine Learning-Driven Market Basket Analysis for Product Associations</i>	23A