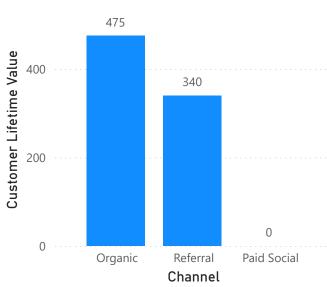
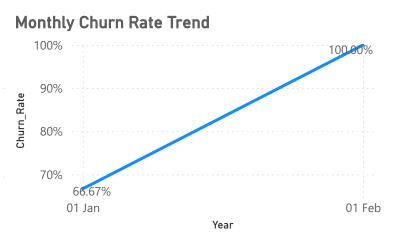
## **Customer Retention And Churn Prediction Analysis**

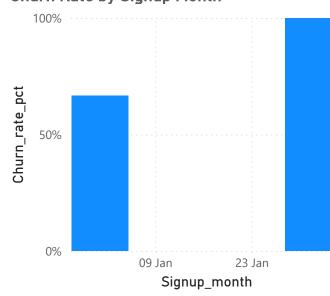




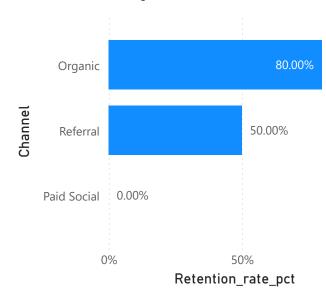


Customer_Id	Signup_date	Channel	Total_Revenue	Total
C001	10 January 2022	Organic	1300	
C002	12 January 2022	Referral	180	
C003	15 January 2022	Paid Social	0	
C004	01 February 2022	Organic	300	
C005	10 February 2022	Referral	500	

## **Churn Rate by Signup Month**







channel, signup\_date, chu... ∨



- ↑ □ 01 February 2022
  - Churned
- ✓ ☐ Paid Social
- ✓ □ Referral

**5**Total Customers

80.00%
Overall Churn Rate

\$456
Avg Customer Lifetime Va...

20.00%
Overall Retention Rate