

PRATIK GOSWAMI

DevOps Engineer | Site Reliability Engineer | Cloud Engineer

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PROFESSIONAL SUMMARY

2+ years experienced **Cloud & DevOps Engineer**, operated **solo** for the company, handling end-to-end automation on cloud (**AWS**) using **CI/CD (Jenkins, GitLab)**, containerization (**Docker, Kubernetes**), monitoring and logging (**Prometheus, Grafana**), and database management (**MySQL, PostgreSQL, MongoDB**). Successfully architected scalable and highly available infrastructure, and built on-premise web and database servers to cut costs.

TECHNICAL SKILLS

Cloud & Infrastructure	AWS (EC2, ECS, ECR, S3, RDS, Lambda, CloudWatch, IAM, ALB), Terraform
Containers & Orchestration	Docker, Kubernetes
CI/CD & Automation	Jenkins, GitLab CI/CD, GitHub Actions
Monitoring & Observability	CloudWatch, SolarWinds NMS, Prometheus, Grafana
Databases	MySQL, PostgreSQL, MongoDB
Security & Compliance	CyberArk, OWASP, SonarQube, Trivy
Version Control	Git, GitHub, Bitbucket, SVN
Operating Systems	Linux (Ubuntu, CentOS, RHEL, Debian), Windows
Web Servers	Nginx, Apache
Scripting	YAML, Shell/Bash, Python

PROFESSIONAL EXPERIENCE

DevOps Engineer
[Softforce Apps Pvt Ltd](#)

Hyderabad, Telangana
May 2023 - Present

- Architected scalable **AWS cloud infrastructure** leveraging **EC2, ECS, ECR, S3, Lambda, NLB, ALB, Route53, CloudWatch** and **IAM** to support high-availability applications
- Designed and launched **CI/CD pipelines** using **Jenkins**, cutting deployment time by **40%** across **multi-stage** environments
- Engineered **Docker** container strategies and **orchestrated ECS** deployment, improving system scalability by **35%**
- Automated **MongoDB** replica sets and **PostgreSQL** backup **scripts**, reducing **disaster recovery** time from **2 hours** to **30 minutes**
- Integrated **CyberArk** for **secure encrypted credential management** and enforced **OWASP** standards to lower security risks by **25%**

Network Operations Engineer
[LTIMindtree](#)

Pune, Maharashtra
Sept 2024 - Nov 2024

- Successfully integrated **1,200+** network devices into **SolarWinds NMS** across **72 global locations**, improving **network visibility** and reducing mean time to resolution (**MTTR**) by **2 hours**

- Handled **daily** operations of **300+ network devices** and used incident response workflows
 - **Collaborated & Partnered** with **global infrastructure teams** to optimize system efficiency by 30% through process **automation** and workflow **improvements**
 - Provided **Level 2/3** technical support for 50+ network devices daily, operating **99.5%** network **availability** and ensuring **business continuity**
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KEY PROJECTS

DRSA - Digital Roadside Assistance

Softforce Apps Pvt Ltd | May 2023 - May 2025

- Deployed **7 Python-based microservices** to **ECS Fargate** using **ECR** and individual task definitions, with traffic directed via **NLB (TCP)** and **ALB (HTTP/HTTPS)**
- Provisioned the **frontend on EC2**, integrated **Amazon RDS** for data storage, and enabled **messaging via Infobip**
- Built **CI/CD pipelines on Jenkins (EC2)** for automated build, test, and rolling deployment to ECS
- Implemented **Route 53** for **DNS**, **ACM** for **SSL**, and secured services using **AWS Secrets Manager** and **IAM** as part of **Cloud Security**
- Leveraged **AWS Lambda** for serverless compute tasks and **S3** for image uploads by customers and agents and centralized **monitoring and logging** through **CloudWatch**

eZauto - Roadside Assistance Web Application

Softforce Apps Pvt Ltd | May 2023 - May 2025

- Launched and administered **legacy 3-tier** web-application (Node.js, Angular, MongoDB) serving **1,00,000+** active users with **99.9% uptime**
 - Streamlined delivery processes across four environments - **Dev/Test/Stage/Prod**, reducing release errors by **30%**
 - Introduced **automated backup** procedures, **monitoring alerts**, and **disaster recovery protocols** ensuring business continuity
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EDUCATION

Bachelor of Technology

Sreenidhi Institute of Science and Technology

Hyderabad, IN | 2019 - 2023

Certification & Training

How OTT Platforms Handle Millions Of Concurrent Viewers Using HLD - Scaler

ACHIEVEMENTS

- **Reduced infra costs** by **25%** through strategic on-premise rollouts and cloud resource optimization
- Achieved **40% faster deploy cycles** and 30% improvement in system efficiency through automation