

**1) How can I initiate my returns or deposit money in Betskey?**

Please follow the following steps to initiate your returns:

- Login into the Betskey
- Click on your profile on the right-hand side, go to "Recharge/Withdrawal"
- Initiate withdrawal or deposit and add your account number
- Click on the deposit and complete the procedure

**2) How long can it take until I receive my returns?**

Depending on the procedure of withdrawal, you would receive the returns **within 14 working** days of your initiation.

**3) How do I know the gaming rules on Betskey?**

You must read all the terms and conditions on the website to know all the terms, conditions and gaming rules put forth by Betskey.

**4) How to play games on Betskey?**

You can start playing games by having a registered account with Betskey. Most of the rules and regulations of the games are similar to that of the regular casino. If in case there's any change in the rules of games, you'll be notified right on the Betskey dashboard.

**5) How safe is it to play on Betskey?**

It is 100% safe to play on Betskey.

**6) Can I start betting/s and gaming with Bitcoin?**

Yes over a month or so

**7) What if I lose my money due to bug/s?**

While gambling or betting, if you lose any money due to bugs then the money will be refunded after the thorough checking. If you come across bugs while playing on Betskey, please contact us at [support@betskey.com](mailto:support@betskey.com)

**8) What should I do if I forget the id or password?**

Click on to forget password and complete the password reset procedure via a registered email address and/or phone number. It is important to know and have access to the contact details provided at Betskey.

**9) Can I have more than one account?**

No, you can only have one account at a time. Due to any circumstances, if you need another account then please contact us at [support@betskey.com](mailto:support@betskey.com) . Upon opening the second account, any and all the prior account by your name and identity will be closed permanently.

**10) I tried to log in many times but still received the error message, "Wrong username/password".**

**This can happen due to the following reasons:**

**1) Your caps lock is on or off.**

- Please check-in with the caps lock, uppercase and lowercase before entering the password.

**2) You may be entering the wrong ID and/or password.**

- If you don't remember your ID and/or password, you can reset it by clicking on the 'reset password' button.

**11) What currencies can I use to bet with?**

You can bet on Betskey using all the currencies recognised by the world bank.

**12) I made a mistake! Can I change my bet?**

Always check that the betting slip is correct before confirming. As per our Terms and Conditions, we can never change, modify or cancel any bet confirmed by a user.

**13) What happens if the live dealer makes a mistake?**

If any live dealer maker makes a mistake then your bet will be cancelled and the amount of that bet will be refunded.

**14) What if I am addicted to betting?**

If you realise that you're addicted to betting then, please contact us at [support@betskey.com](mailto:support@betskey.com) . We'll help take the necessary steps to help you overcome your addiction.

**15) What is the account statement? How can I get it?**

The account statement gives you information about all the betting and monetary transactions done from your Betskey account. You can get your account statement by clicking on your profile on the right side of the Betskey dashboard.

**16) How can I change my password?**

Click on your profile on the Betskey Dashboard and reset your password from '**Change Password**'.

**17) Can I keep track of my login history?**

Yes, you can keep track of your login history. Click on your profile and get your login history in **Login History**.

**18) How do I know about my profit and loss?**

Click on your profile on the Betskey Dashboard and get detailed profit and loss statement from '**Profit & Loss**'

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## About Betskey

Founded in 2019, Betskey is a product that comes from the love of casino and sports betting. We believe the casino is more than luck and money. Casino games are no less than any sport. Speaking of sport, betting always enhances the magic of sport!

Betskey is the revolutionary platform for online casino gaming, live casino and sports betting. We cater the gamblers with a dish of entertainment mixed with the passion for gaming, a lot of luck and a pinch of luck.

Its unique UI, uninterrupted live streaming and high-tech experience is being enjoyed by many worldwide. With modern approaches and life-size vision, Betskey is radically transforming the face of gaming and betting industry worldwide.

Get on Betskey, join them!