

Contact

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Top Skills

Nursing
Nursing Education
Spanish

Languages

Spanish

Certifications

Registered Nurse
Advanced Cardiovascular Life
Support
Nurse Practitioner in Family Health
Basic Life Support & CPR
Pediatric Advanced Life Support

Publications

How Compliance Measures,
Behavior Modification, and
Continuous Quality Improvement
Led to Routine HIV Screening in an
Emergency Department in Brooklyn,
New York

Jose M Maria MS, FNP, RN, CEN, TCRN

Director of Nursing, Nurse Educator, ED operations, Nurse
Practitioner, Nursing Finances, Nurse Administrator
New York, New York

Summary

An individual who uses the knowledge gained from direct experience, academic achievement and leadership responsibilities to support positive patient outcomes in line with national goals while increasing staff satisfaction and productivity.

Experience

NYU Langone Health
Registered Nurse
March 2020 - Present (3 months)

FlexStaff Careers
Registered Nurse
March 2020 - Present (3 months)

Mercy College
Clinical Adjunct
February 2020 - Present (4 months)
New York

NYC Health + Hospitals
Director of Nursing Emergency Services
August 2019 - February 2020 (7 months)
Jacobi Medical Center

Nursing Director for the ACS Level 1 Adult ED, ACS Level 2 Pediatric ED, Hyperbaric Medicine and ExpressCare units.

Improved Epic EMR utilization by nursing staff to improve trauma documentation (68% November, compared to 30% paper utilizing Quadramed)

Recruited staff and developed pipeline for new personnel, reducing vacancies by 50% within 1 quarter

- # Successfully transitioned nursing personnel into exclusively opening the visit within the Epic EMR, previously completed by registration staff.
- # involved staff in updated policies & procedures to cover nursing documentation and nursing practice
- # Updated job descriptions to align with NYS mandates of emergency nursing services
- # Facilitated & sponsored, Shared Governance Council for ED
- # Led staff to reduce walk out rate by 4% points, within 2 quarters, from 7-8% during Epic go live to just under 2.5% by end of 2019.
- # Led staff to reduce incidents of extended wait times from 3-4 hours post triage to less than an hour in the adult emergency department.
- # Established a framework for improved communication between direct care staff and nursing leadership
- # directly instructed a triage training program that involved, 4 – 5 hour instruction on ESI, direct care triage orientation, and plan for monthly triage review (over/under triage)

Brookdale University Hospital and Medical Center

Director Of Nursing, Emergency Services

March 2017 - August 2019 (2 years 6 months)

Brooklyn, New York

24/7 responsibility of emergency nursing services at ACS level 2 Trauma center and Primary Stroke / Thrombectomy center. FDNY 911 receiving hospital, > 100k visits per year, leadership of 170 FTE, 4 charge nurses & 3 managers. EPIC clinical informaticist certification, Epic ASAP proficient.

Achievements

- > Implementation of a Greeter RN role, who documents a quick triage for all walk in patients and places patients in cue for provider evaluation. Door to triage decreased from 30 mins to 9-11 minutes. LWBS decrease from 4% 2017 to 2.4% end of 2018
- > Implementation of Materials Handler program - created stock personnel to cover ED needs 24/7 who along with a cart based stocking system, brought more supplies to the bedside. Supply chain improvements to increase number and improve quality of supplies while staying below budget.
- > Part of a dynamic team that improved patient satisfaction from 20th percentile to 50th percentile
- > \$15 million budget, 50% reduction in overtime from 2017 to 2018 through focus on recruitment and retention, remained within projected budget, identifying and implementing strategies to avoid peaks

> directly responsible for aligning clinical rotations through the ED with St Francis College Nursing, and BMCC, KBCC and Laguardias paramedic programs. Selected high performing staff RNs to become clinical instructors. Relationship has produced a direct line to new local talent aware of our process' and filled vacancies.

> given responsibility of nursing office and operations by CNO. Access to all cost centers and budgets with the primary purpose of evaluating opportunities to improve internal process'

New York-Presbyterian Hospital

Registered Nurse ED

August 2010 - July 2019 (9 years)

New York, NY

2010-2016, NYP Lower Manhattan Hospital

per diem nurse in the emergency room caring for both the adult and pediatric populations.

2016 - 2019, NYP Morgan Stanley Children's Hospital

Per diem nurse in the emergency department

St. Francis College

Adjunct Assistant Professor

September 2016 - June 2018 (1 year 10 months)

Brooklyn, New York

Department of Nursing, Undergraduate studies

NYC Health + Hospitals

Assistant Director of Nursing, Emergency Services

August 2016 - March 2017 (8 months)

Metropolitan Hospital

35 bed ED with >65K visits/per year, 60 FTE (clinical), Stroke center

Mount Sinai St. Luke's and Mount Sinai West

Manager, Patient Care Services, Emergency Department

April 2015 - May 2016 (1 year 2 months)

Mount Sinai West

46 bed ED with 75K visits/year, 110 FTE (clinical) + 2 Assistant Manager reports. Stroke center, Split Flow patient throughput.

Northwell Health

Assistant Director of Nursing

March 2014 - March 2015 (1 year 1 month)

Forest Hills Hospital

Per diem Nursing supervisor responsible for clinical operations during evenings/overnight shifts

Wyckoff Heights Medical Center

Patient Care Manager Emergency Department

July 2013 - October 2014 (1 year 4 months)

Brooklyn, NY

>90K visits per/year, consisting of Adult, Peds and Fast track areas with their respective staff, 125FTE (clinical/non clinical), Stroke center

NYU Langone Medical Center

2 years 11 months

Assistant Nurse Manager - Acute Cardiology

May 2012 - July 2013 (1 year 3 months)

New York, NY

30 bed cardiology inpatient unit with 50 FTE (clinical/non clinical). pre/post cath, observation, LVAD. off shift coverage of all Surgical and Cardiac units

Registered Nurse ED

September 2010 - May 2012 (1 year 9 months)

New York, NY

full time staff member in the emergency department responsible for delivery of patient care to both adult and pediatric populations. duties included triage, direct care and charge nurse duties.

Long Island College Hospital

Paramedic / staff RN

October 2006 - September 2010 (4 years)

Brooklyn, NY

provided advanced cardiac life support services to the neighborhoods of Cobble Hill, Boerum Hill, Brooklyn Heights, Gowanus, DUMBO, Downtown Brooklyn, Red Hook and Flatbush through the FDNY-NYC 911 system. Staff RN in ED serving Adult and Pediatric populations.

TransCare

EMT/Paramedic

August 2002 - July 2009 (7 years)

EMT/Paramedic initially assigned to the medical transport division of company serving the New York City area and later as a member of the 911 Division

assigned locally to hospitals mainly in the Bronx such as Bronx-Lebanon, St. Barnabas and Montefiore Medical Center

Education

College of Mount Saint Vincent

Master of Science (M.S.), Family Nurse Practitioner · (2011 - 2014)

College of Mount Saint Vincent

Bachelor of Science (B.S.), Nursing · (2006 - 2009)

Hunter College

Bachelor of Science (B.S.), Film · (1999 - 2005)