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Top Skills

Nursing
Inpatient
Medicine

Certifications

Nurse Executive-Board Certified

Honors-Awards

Sr. Margaret Vincent Blandford
Award for System Leadership
Cath Lab with PCI Accreditation

Publications

Presentation: It's a Small World:
Providing Culturally Competent Care

Presentation: The Nursing
Workplace: Current Issues and
Creative Solutions

Presentation: Implementing and
sustaining a gold standard Perinatal
Bereavement Program

Structure Strengthens Nursing
Communication

Mentoring: the retention factor in the
acute care setting

Amy Funderburk, DNP, RN, NE-BC

COO/CNO at Cadre Health
Lexington, South Carolina

Summary

I am an experienced leader, coach and nurse executive. With 23 years of nursing experience and 16 years in progressive leadership positions. My goals include advancing the role and visibility of nurses in business; serving as an advocate for healthcare quality; and empowering organizations to achieve outstanding results by leveraging technology and best practices. I know that leadership is it's own specialty and, driven by that knowledge, I am specifically attuned to the challenges of women in leadership and, more importantly, their potential impact on individuals, teams and organizations when their leadership potential is unlocked!

My experience as an executive leader in nursing, and my wonderful mentors and coaches, has shaped my determination to build high performance organizations that make a difference in both patient and community's well being. As a Magnet Appraiser, I am blessed to have the opportunity to see and interact with organizations who are top performers. These best practices and current innovations lend credence to the ideas and drive behind my everyday practice. As an instructor with the University of South Carolina in the graduate programs, I am able to coach and grow our future leaders in healthcare.

When not working in nursing, I spend a good amount of time driving around to proudly watch my two active girls in their various activities or facetimeing my eldest daughter, son-in-law and grandson as he serves overseas.

Experience

Cadre Health
1 year 9 months

COO/CNO

July 2019 - Present (1 year 1 month)

Focus on the design and implementation of technologies that will improve patient outcomes while reducing the high cost of quality care. Serve in dual role as CNO for Magnet Medical Staffing, a Cadre Health subsidiary and healthcare staffing agency based in Omaha, Nebraska.

- Introduced Telehealth and virtual bedside nursing, with “Virtually Enhanced Care,” a system

designed to assist more patients during critical times of high demand.

- Partnered with multiple organizations to develop a slate of solutions to reduce bad debt accounts

and enhance revenue streams, including enrolling eligible patients in Medicaid, reducing length of

stay where possible, and improving patient satisfaction.

Chief Nurse Executive, Consultant

November 2018 - July 2019 (9 months)

Consulting on tools and workflow such as discharge management systems; dashboards, screening software, structures and processes.

American Nurses Credentialing Center

Magnet Appraiser

January 2019 - Present (1 year 7 months)

University of South Carolina

Instructor, College of Nursing

July 2018 - Present (2 years 1 month)

Columbia, South Carolina

Teach “Healthcare Finance” to masters-level nursing students

- Foster student understanding of how to maximize revenue while controlling costs.
- Teach business management skills, including how to predict needs and plan programs.

Mary Kay

1 year 8 months

Independent Sales Director

November 2019 - Present (9 months)

Independent Sales Consultant

December 2018 - Present (1 year 8 months)

USA

Palmetto Health Baptist

Campus Nurse Executive

June 2017 - September 2018 (1 year 4 months)

Columbia, South Carolina

Directed nursing practice throughout the facility and for related home-health, hospice, and outpatient behavioral health services.

- Spearheaded quality improvements, including launch of a Leadership Mentoring program for nurse managers and directors and a Nursing Peer Review process.
- Introduced and initiated use of AONL (American Organization for Nursing Leadership) Nurse Leader Competencies to assess skills and identify possible areas for growth across nursing staff.
- Pursued and achieved full CMS and TJC accreditation in 2017, which involved adoption of best practices for ligature risk reduction and elimination of parasuicidal behaviors via high fidelity learning.
- Collaborated with the executive team to develop and lead a Harm Elimination Team and implement regular Event Review process, using HPI methodologies, to ensure safety of personnel and patients.
- Successfully engineered the relocation and integration of medical oncology services at the Baptist campus, which increased oncology patient volume by 23 percent.

CHI St. Vincent

9 years 11 months

Market Director of Nursing, Jack Stephens Heart Institute

October 2013 - May 2017 (3 years 8 months)

Little Rock and North Little Rock, AR

Directed system operations and a budget of +\$100M for cardiac services that included ICU, CVOR, and coronary care units, as well as general inpatient cardiology, short-stay, and step-down. Oversaw the central monitor room and the heart station and held system responsibility for respiratory therapy and the sleep labs. Developed and oversaw the quality program for multiple registries, including NCDR, GWTG, core measures, STS, and Mission Lifeline.

- Achieved multiple accreditations during tenure, including: Full TJC (2017), Cardiac Cath with PCI from Accreditation for Cardiovascular Excellence (2015 – one of only 48 catheterization labs across the country to receive this), and Cycle IV Chest Pain from the Society of Cardiovascular Patient Care (2014 – averaging 58 minutes for all STEMIs).

- Chaired the national Evidence-Based Practice team for CHI across 19 U.S. markets, developing an evidence-based practice (EBP) model that was implemented in 2012-2013 and presented at the 2013 Magnet Conference.
- Implemented several new programs, including an LVAD program for destination therapy and bridge-to-transplant (2017 at SVI – successfully reduced LOS); an ECMO program (2016 at SVI); a 24/7 STEMI program (2016 at SVN); a Watchman™ program (2016 at SVI); a perinatal bereavement program (recognized as a gold standard by Magnet®); and a TransAortic Valve Replacement program (2014 at SVI) that resulted in 130+ surgeries with a LOS average of <3 days and a maximization of a short-stay penalty program planned and developed with a multidisciplinary team approach.
- Co-wrote Magnet Application, which resulted in twice achieving designated organization status (2013, 2018).

Executive Director of Nursing

March 2008 - October 2013 (5 years 8 months)

Little Rock, AR

Oversaw nursing operations for general medical, oncology, the Outpatient Infusion Center, the New Outlook Cancer Recovery Program and Behavioral Health Services (responsibilities added in 2012). Doubled volume in the OIC by expanding offered treatments. Served on steering and implementation team for the Cerner OneCare Electronic Medical Record (2012). Directed multiple inpatient care units, including labor and delivery, level 3 NICU, the mother/baby unit, and developed the internal nurse PICC line team. Collaborated on merger of St. Vincent Hot Springs by facilitating their integration into system-wide quality, infection control, and epidemiology processes and procedures. Collaborated with risk management implementing the Safety First high-reliability program system-wide, which resulted in a 20 percent increase in overall safety reporting and interventions and used GE Change™ tools and lean principles that reduced actual serious safety events by 20 percent over the first year.

Administrative Director of Quality

July 2007 - June 2008 (1 year)

Successfully led the quality assurance and performance improvement program, with responsibility for QA/PI reporting, the infection control program, and regulatory readiness. Worked with nursing executive leadership to launch a communications center for regulatory visits. Redesigned policies and procedures to drive quality improvements. Interdisciplinary collaboration which led to the the establishment of a Professional Practice Model (for relationship-based care), a Nursing Clinical Advancement Program (NCAP), a Shared

Governance Congress (and structures), and an emergency code update that standardized the system. Achieved payout of \$5 million in phase one meaningful use.

Our Lady of Lourdes Medical Center

Director of Nursing Excellence and Performance Improvement

June 2002 - July 2007 (5 years 2 months)

Camden New Jersey

Education

University of Arkansas for the Medical Sciences

DNP, Executive Leadership · (2013 - 2016)

Drexel University

MSN, Leadership and Administration · (2003 - 2008)

University of South Carolina-Columbia

BSN, Nursing · (1993 - 1997)