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www.usa.philips.com/healthcare/consulting/emergency-department-optimization (Company)

Top Skills

Nursing
Healthcare Management
Performance Improvement

Certifications

Certified Emergency Nurse

Publications

Acute unscheduled care in seven developed nations: a cross-country comparison

ED CAHPS: Why emergency department patient perception of care matters and how to prepare for this upcoming nationwide CMS survey.

Recruitment and Retention Benefits of EMT-Paramedic Utilization during Emergency Department Nursing Shortages.

Executive succession and competitive advantage in U.S. hospitals: Simulating a randomized control trial.

Ryan Oglesby, PhD, MHA, RN, CEN, CFRN, NEA-BC

Optimizing care delivery and patient throughput as Principal and Global Assessment Lead at Philips
Fort Lauderdale, Florida

Summary

Analytical, innovative and performance-oriented nurse leader and coach. Adept at process assessment and root-cause analysis focusing on design/re-design to achieve strategic and mission-critical outcomes that enhance patient and team safety, effectiveness, efficiency, patient-centeredness, timeliness and quality. My transformational role in leading quality improvement and positive patient outcomes and my ability to connect with people on their level has promoted creativity, innovation and change throughout the organizations with whom I have worked and coached. My leadership skills and abilities positively influence the work environment and foster staffs' commitment to the achievement of superior patient outcomes and excellence in patient experiences.

In my role as lead for emergency department and patient throughput assessments with Philips Healthcare Transformation Services, I have had the opportunity to evaluate and make recommendations for improvement in the care delivery and patient throughput of healthcare facilities around the globe. I am directly responsible for scoping and selling implementation engagements to be delivered by our solutions delivery team members. Prior to joining Philips, I held numerous emergency department leadership positions including that of a large, integrated healthcare system with over 104,000 annual visits. I am also an active member of the Emergency Nurses Association and am currently serving on the Board of Directors at the national level.

Failed improvement initiatives, high staff turnover, engagement scores that need improvement? If this sounds familiar to your facility I would encourage you to review our successes and contact me for further information of how we can customize a solution for you.

Experience

Philips

4 years 10 months

Principal / Global Lead for Emergency Department and Patient Throughput Assessments

January 2017 - Present (3 years 7 months)

Andover, Massachusetts

Functioning as a member of the Healthcare Transformation Services leadership team, this position oversees all emergency department and patient throughput assessments. Work closely with facility executives to evaluate performance improvement and enhanced interim leadership service opportunities and to establish targets and engagement objectives. Collaborate with other Philips leaders to improve on existing client offerings and to develop new content for future client services. To learn more about our consulting services, visit www.philips.com/healthcareconsulting

Principal

October 2015 - January 2017 (1 year 4 months)

Andover, Massachusetts

Functioning as a member of the Healthcare Transformation Services team, the Principal oversees Consultants and Senior Consultants providing consulting services to assigned client accounts. Work closely with facility executives to evaluate performance improvement and enhanced interim leadership services provided and progress towards established targets and engagement objectives. Collaborate with Philips leadership to improve on existing client offerings and to develop new content for future client services.

AeroCare Medical Transport System, Inc

Flight Nurse

May 2016 - January 2019 (2 years 9 months)

Fort Lauderdale, Florida

Provide advanced nursing care within a comprehensive fixed wing transport service, both nationally and internationally, using a fleet of Learjet 55 and 60 aircraft. Proficient in ventilator management, invasive monitoring, rapid sequence intubation, intra-aortic balloon pumping and other critical care delivery in confined spaces autonomously with minimal supervision.

Wake Forest Baptist Health
Emergency Department Staff Nurse
March 2013 - March 2017 (4 years 1 month)
Greensboro/Winston-Salem, North Carolina Area

Manage and implement nursing care for patients in an adult level-one trauma center. Maintain Basic and Advanced Cardiac Life Support certifications as well as a Certified Emergency Nurse.

Philips Blue Jay Consulting
Vice President
April 2014 - October 2015 (1 year 7 months)
Orlando, Florida Area

Functioning as a member of the Emergency Services leadership team, the Vice President oversees Consultants and Senior Consultants providing consulting services to assigned client accounts. Worked closely with facility executives to evaluate performance improvement project management and enhanced interim leadership services provided and progress towards established targets and engagement objectives. Collaborated with Blue Jay leadership to improve on existing client offerings and to develop new content for future client services.

Studer Group
Account Leader and International Coach
June 2012 - April 2014 (1 year 11 months)

Duties and Responsibilities:

- Accountable for successful client results and relationships.
- Demonstrates understanding and coaching competence in the following areas: Leadership evaluation, leadership institutes, service excellence and accountability systems – collectively termed Evidenced Based Leadership.
- Ensure client implementation and understanding of Studer Group Evidenced based Leadership by setting clear expectations for success and developing and implementing a sequenced work plan.
- Facilitate and navigate client leaders and teams as they initiate processes by conducting on-site client coaching.
- Provide professional and highest quality communication and administration to client, thus building effective client relationships.
- Contribute to Studer Group team by providing intellectual capital and building of Firestarter network.

- Work with Partner Relations Coordinator to maintain efficient and effective communication between client, coach and Studer Group team.
- Assist Partner Relations Coordinator in developing professional presentations
 - conduct presentation sessions at client locations.
- Share coaching skills and lessons learned with Studer Group team.

Blue Jay Consulting, LLC

Senior Consultant

April 2009 - June 2012 (3 years 3 months)

Blue Jay Consulting, LLC was acquired by Philips in October 2015. Provided consulting services for healthcare institutions nationwide providing project management and interim leadership. Maintained existing emergency services operations while addressing opportunities for process improvements. Worked with facility administration to seek out departmental performance improvement rather than simply providing needed temporary department leadership. Collaborated with management from other departments to implement change while executing the day-to-day leadership needs. Partnered with human resource representatives to support and enhance recruitment efforts, educate and mentor new managers in order to ensure seamless transitions and continue the momentum of newly implemented process improvements. To learn more about our consulting services, visit <https://www.usa.philips.com/healthcare/consulting/emergency-department-optimization>

Novant Health

Emergency Department Nurse Manager

July 2007 - April 2009 (1 year 10 months)

Provided overall operational leadership for an 81 bed Emergency Department treating more than 104,000 patients annually in six different patient care areas. These six areas encompassed 55,000 square feet of space specifically designed to incorporate best practices for the efficient assessment and treatment of patients. This nursing leadership position provided oversight of 159.6 full time equivalents, including six Clinical Shift Managers, three Staff Development Clinicians, two Emergency Nurse Practitioners and an administrative specialist. Also provided 24-hour emergency services accountability for the medical center. Served as Chair of the Nurse Manager Shared Governance Council and as a member of the Medical Center Ethics Committee.

Maryland Institute for Emergency Medical Services Systems

Stroke Center Site Examiner

January 2007 - April 2009 (2 years 4 months)

Wake Forest University Baptist Medical Center

5 years 3 months

Unit Manager

August 2006 - July 2007 (1 year)

Provided clinical and administrative leadership for the management and long-term planning of this 26 bed vascular surgery and family medicine unit. Responsibilities of this 24-hour unit accountability also include oversight of 38.8 full time equivalents including Registered Nurses, Certified Nursing Assistants and Medical Unit Secretaries. Served as the unit's chief retention and recruitment officer. Created and maintained an environment that stimulated the ongoing professional development of staff and was conducive to optimal patient outcomes. Promoted a cooperative work environment by utilizing effective communication skills and team building. Unit earned most improved patient satisfaction FY06 as determined by

ED and Transport Services Educator

September 2004 - August 2006 (2 years)

Coordinated orientation and other continuing education needs for staff in the Emergency Department and AirCare Critical Care Transport. Provided patient care and unit coverage in both departments as needed.

Critical Care Staff Development Instructor

May 2003 - September 2004 (1 year 5 months)

Coordinated orientation and other continuing education needs for staff in the Trauma, Cardiothoracic and Neurosurgical Intensive Care Units. Taught numerous critical care specialty classes to incoming nurses during orientation. Served

Flight Nurse

May 2002 - May 2003 (1 year 1 month)

Provided advanced nursing care for patients within this critical care transport service utilizing both air and ground vehicles. Managed and implemented nursing care for patients in both the Adult and Pediatric Level-One Trauma Centers. Member of the Medical Center's CODE 44 emergency response team

Carolinas HealthCare System

Flight Nurse

April 2001 - May 2002 (1 year 2 months)

Provided advanced nursing care within a comprehensive transport service, both nationally and internationally, using a fleet of vehicles including two Bell 222 / 230 helicopters, two Beechcraft King Air 200's, one Cessna Citation V jet and eight ground units. Public Relations Workgroup Leader.

Wake Forest University Baptist Medical Center

2 years 11 months

Emergency Department Staff Nurse

July 1999 - April 2001 (1 year 10 months)

Managed and implemented nursing care for patients in both the Adult and Pediatric Level-One Trauma Centers. Member of the Medical Center's CODE 44 emergency response team

Intensive Care Unit Staff Nurse

June 1998 - July 1999 (1 year 2 months)

Managed and implemented nursing care for a two patient assignment in this Surgical Intensive Care Unit.

Education

University of North Carolina at Greensboro

PhD, Nursing · (2008 - 2012)

University of North Carolina at Charlotte

MSN/MHA, Nursing Administration · (2004 - 2006)

University of North Carolina at Charlotte

BSN, Nursing · (1994 - 1998)

Robert B. Glenn High

· (1990 - 1994)