

Contact

kendrael@msn.com

www.linkedin.com/in/kendra-barber-mha-rn-ocn-ba2b321b
(LinkedIn)

Top Skills

Clinical Research

Oncology

Nursing

Languages

English

Certifications

Oncology Certified Nurse

Kendra Barber, MHA, RN, OCN

Division Director of Navigation, Cancer Services. Sarah Cannon/
HCA

Houston, Texas Area

Summary

Specialties: Nursing, Oncology, Business Systems Analysis, operations, strategic planning, financial planning, customer experience

Experience

Sarah Cannon

Division Director of Navigation - Cancer Services

July 2016 - Present (4 years 1 month)

Houston, Texas Area

Memorial Hermann Health System

4 years 6 months

Director, Cancer Center

August 2014 - April 2016 (1 year 9 months)

Texas Medical Center

Director for Outpatient Cancer Center departments including Oncology Clinic, Infusion Center, and Radiation Therapy. Establishing scope of service, strategic plan and operational goals for each department. Provided direct oversight for Cancer Services including Nurse Navigation, Social Work, Nutrition and Oncology Education. Successfully developed and implemented Lung Screening and Integrative Medicine Programs. Developed and implemented robust QA/QI committee with outpatient quality dashboard. Successful six sigma project improving chemotherapy scheduling process. Increased patient volumes above target for each accountable cost center.

Clinical Manager - Inpatient Oncology/General Medicine/MIMU and PICC Services

November 2011 - August 2014 (2 years 10 months)

houston, texas area

Day-to-day supervisory responsibility for the inpatient Oncology/MIMU/PICC departments including staffing, scheduling, performance evaluations and operations. Ensure optimal performance outcomes and customer

satisfaction through ongoing performance improvement initiatives. Established credibility with physicians and promote positive physician/staff relationships. Implemented new staffing model for greater efficiency of nursing staff. Successfully implemented a phased plan to cross-train all oncology nurses to care for MIMU patients. Transitioned 4 acute oncology beds to MIMU swing beds to accommodate MIMU overflow. Improved number of HCAHPS domains > 50 percentile by 50% over a 12 month span. Facilitator on Nursing Research Project – Fatigue in the workplace

The University of Texas M.D. Anderson Cancer Center

3 years 8 months

Business Systems Analyst

November 2009 - November 2011 (2 years 1 month)

Clinical subject matter expert (RN) for point of care interface used to capture treatment activity

documentation. Analysis of business and user needs, documentation of requirements, and translation into proper system requirements. Create work-flows of business processes for understanding. Manage testing of system in live environments upon deployment of each phase. Train department staff on use of new system. Develop presentations for training. Develop reference manual for training and FAQs

Clinical Nurse (RN) - Outpatient Infusion Center (CTRC)

April 2008 - November 2009 (1 year 8 months)

Houston, TX

Provided outpatient research driven treatments to cancer patients as the primary nurse. Educated patients and families on the treatment process.

American Mobile Healthcare

Travel Nurse (RN) - Outpatient Oncology

June 2007 - April 2008 (11 months)

Travel Nurse assignments in Oncology Nursing

Baylor Medical Center

Clinical Nurse (RN) - Inpatient Oncology

May 2005 - June 2007 (2 years 2 months)

Dallas, TX

Provided inpatient nursing care to hematology/oncology patients. Cross-trained to bone marrow transplant unit. Provided inpatient- hospice care

Education

Texas Woman's University

Masters in Healthcare Administration (MHA), Healthcare
Administration · (2008 - 2010)

The University of Texas at Arlington

Bachelors of Science in Nursing (BSN), Nursing · (2001 - 2005)