

Contact

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Top Skills

Nursing
Critical Care
Hospitals

Languages

English

Certifications

Lean Six Sigma Blue Belt
Certification
Certified Medical Surgery Registered
Nurse
Nurse Executive

Honors-Awards

North Carolina Nurses Association
Best Practices Award - Caring for
Ourselves
#1 Unit for HCAHPS Scores 9-10 in
FY16
Nurse Manager of the Year
#1 unit for HCAHPS scores 9-10 in
FY15
Nurse Executive Leadership
Conference: Frances Ross
Memorial Scholarship recipient

Publications

Recognition A Key Retention
Strategy for the Mature Nurse
Reducing liver transplant length of
stay: a Lean Six Sigma approach
Preparing for Electronic Medical
Record Implementation: Carolina
Care Communication in an
Electronic Environment

Tracy J. Carroll, MSN, RN, NE- BC, CMSRN

Director, Inpatient Heart & Vascular Services at UNC Health Care
Chapel Hill, North Carolina

Summary

Experienced professional with a demonstrated history of working in the hospital & health care industry. Skilled in Management, Health Care, and Nursing. Strong operations professional with a MSN focused in Health Care Systems Administration from the University of North Carolina at Chapel Hill.

Experience

UNC School of Nursing
Adjunct Faculty Instructor
January 2019 - Present (1 year 6 months)
Chapel Hill, NC

UNC Health Care

19 years 1 month

Director, Inpatient Heart & Vascular Services
October 2016 - Present (3 years 9 months)

This position provides leadership for the Heart & Vascular Inpatient Units and Adult Specialty Care Areas. The Heart & Vascular Inpatient Service is comprised of 72 inpatient beds and four specialty care services. Physician services housed throughout these inpatient units include: general cardiology, procedural cardiology (interventional and electrophysiology), heart failure, cardiac surgery, thoracic surgery and vascular surgery. The Specialty Care areas include Cardiac Surveillance, Adult Venous Access Team, Adult Specialty Care Team and Adult Rapid Response Team. Additionally, the Heart & Vascular service supports the organizational efforts to maintain Chest Pain Center Accreditation, established in April 2014.

Patient Services Manager III

November 2014 - November 2016 (2 years 1 month)
Wound, Ostomy, Continence Nurse Consult Service

Directly supervise and support Wound, Ostomy, Continence Nurses (9 employees) who provide consultation to patients throughout the organization

Patient Services Manager III

March 2011 - October 2016 (5 years 8 months)

Directly supervise and support Registered Nurses, Nursing Assistants, Health Unit Coordinators, and Clinical Support Technicians (45+ employees) on a 15-bed acute care medical-surgical unit specializing in pre/post liver and kidney transplants as well as high-risk plastic surgery, urology, and ophthalmology.

Clinical Nurse IV

April 2008 - March 2011 (3 years)

3 Anderson/ICCU

- Directly supervise and support Registered Nurses, Nursing Assistants, Health Unit Coordinators, and Telemetry Technicians (90+ employees) on a 29-bed intermediate medical cardiology unit.
- Assist with unit management including: KRONOS, annual PREP evaluations, Hiring for Excellence, orientation of new staff, staff education, and Carolina Care.
- Provide care for clinically complex patients and their families with cardiac diagnoses including physical assessment, intervention, medication administration, education and emotional support.
- Chair of the UNC Health Care shared governance Nursing Professional Development Council.
- Chair of the Critical Care CN IV Leadership Team.
- Sole UNCH Staff Nurse Representative Member on the Magnet Steering Committee.
- Instructor for Critical Care Odyssey and Critical Care Expo.
- Interim Nurse Manager (July 2009-October 2009 and October 2010-January 2011).

Clinical Nurse III

February 2005 - March 2008 (3 years 2 months)

3 Anderson/ICCU

- Provide care for clinically complex patients and their families with cardiac diagnoses including physical assessment, intervention, medication administration, education and emotional support.
- Supported the unit through staff education and participation in unit/hospital committees including: 3 Anderson Clinical Practice Committee, Skin/Wound Resource Team, Co-chair of the UNC Health Care Shared Governance Nursing Professional Development Council, and Chair of the Heart Center Professional Development Committee.

Clinical Nurse II

July 2003 - February 2005 (1 year 8 months)

3 Anderson/ICCU

Clinical Nurse I

July 2002 - July 2003 (1 year 1 month)

3 Anderson/ICCU

Nursing Assistant

June 2001 - July 2002 (1 year 2 months)

6 Women's

Education

University of North Carolina at Chapel Hill

MSN, Health Care Systems Administration · (2012 - 2015)

University of North Carolina at Chapel Hill

Bachelor's degree, Nursing · (2000 - 2002)

Wake Forest University

Bachelor's degree, Health & Exercise Science · (1995 - 1999)