

Contact

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Top Skills

Nursing
Healthcare
Pediatrics

Languages

English

Certifications

Registered Nurse

Santana Anderson

FlexPath Nurse Tutor at Capella University
Pomona, California

Summary

- Expertise in managing nursing care initiatives, project management, health information, and risk and change management across diverse patient populations and in alignment with quality care objectives.
- Utilize leadership, clinical and practical knowledge, technical and interpersonal skills to deliver positive outcomes.
- Collaborate with cross-functional stakeholders to assess and develop healthcare solutions.
- Establish accountability metrics to track, measure and optimize results while meeting and exceeding key performance indicator objectives aligned with strategic imperatives.
- Establish and sustain strong internal and external alliances.
- Recognition for leading key initiatives resulting in promotions and increased responsibilities.

Experience

Capella University
FlexPath Nurse Tutor
April 2020 - Present (4 months)

Wyzant
Private Nursing Tutor
October 2018 - Present (1 year 10 months)
Online

Will tutor in the following subjects: All Nursing School Levels & Subjects, NCLEX Prep, Pharmacology, Anatomy, Proofreading & APA Formatting.

RSource - Healthcare Receivables Management
Remote Utilization Review Nurse
July 2019 - March 2020 (9 months)

* Provide superior and cost-effective third-party-payer recovery services to hospitals nationwide.

* Assists hospitals with maximizing their reimbursement from insurers and other third-party payers for services rendered to patients through utilization review, retrospective reviews, concurrent reviews, appeals and denials.

Panola Community College

Professor, Associate Degree Nursing

August 2018 - January 2020 (1 year 6 months)

Carthage, TX

- Experienced in developing, implementing, and evaluating concept-based curriculum didactic and clinical lesson plans and program outcomes for LVN to RN transition students and level I, II, III and IV ADN nursing students, both online and in classroom, for the following classes:

- * RNSG2261 - Clinical II

- * RNSG2539 - Health Care Concepts IV (Critical Care)

- * RNSG2138 - Professional Nursing Concepts IV

- * RNSG2363 - Clinical IV & Capstone Experience

- * RNSG2230 - Professional Nursing Review & Licensure Preparation

- * RNSG1324 - Concept-Based Transition to Professional Nursing Practice (Health Care Concepts I & II; Professional Nursing Concepts I & II)

- * RNSG1163 - Clinical -Transition to Registered Nurse

- * RNSG1118 - Transition to Professional Nursing Competencies

- * RNSG1108 - Dosage Calculations

- Experienced in classroom and distance learning teaching, online LMS, curriculum development for classroom and distance learning, and clinical instruction.

- Experienced in student advising, mentoring and student supervision.

- Participates in and chairing committees, student recruitment, and sponsoring student organizations.

- Involvement and participation in the ACEN and SACS accreditation recertification process.

HealthTrust Workforce Solutions

StaRN Clinical Instructor PRN

May 2017 - October 2019 (2 years 6 months)

Houston, Texas Area

- Developed, delivered and maintained existing training program systems aimed at hospital and infrastructure staff.

- Design, develop and delivered new systems training to educate new nurses on the virtual platform using a blended learning approach.

- Updated teaching curriculum content and lead course instruction in the classroom, distance e-learning, and through simulation.
- Collaborated with instructors to develop new training methodologies, technologies, and approaches.

UnitedHealth Group

Sr. Case Manager Supervisor / Health Information Specialist / Clinical Quality RN

August 2016 - May 2019 (2 years 10 months)

Cypress, TX

- * Outstanding ability to assess, analyze, and evaluate patient needs, patient condition, and medical records; update and provide evaluation of progress via EMR/EHR; experienced in preparing and participating in clinical appeals on medical necessity, level of care, length of stay, and authorization denials; knowledgeable in MCG and InterQual.
- * Utilization of analytical and problem-solving skills to create, evaluate, and revise data-driven UHC policies and standard operating procedures based on state compliance; assist in the completion of agile process and quality improvement projects; and to process, prioritize, and resolve problematic system issues and clinical concerns that are discovered during audit and clinical reviews.
- * Proficient in the role of clinical nurse consultant and subject matter expert with designing and implementing tools that assisted in budget management/ cost limits and comprehensive touch point services for state compliance; various project management collaboration obligations with clinical appeals, denials, fair hearings and utilization management, as well as mentored/served as the MDCP STAR Kids team training and orientation subject matter expert.
- * Assisted in the oversight and leadership for the Harris and Hidalgo SDA MDCP case management teams.

BrightStar Care

Infusion RN

January 2018 - August 2018 (8 months)

Sugar Land, TX

- Arrange and/or provide client care by utilizing the skills of observation, assessment, nursing diagnosis, counseling and health teaching; and reporting any adverse events to the required stakeholders.
- Prepare and administers a variety of specialized intravenous or injectable pharmacological treatments.

- Conducts patient health assessments and medication administration teaching.
- Develops and reviews nursing care plans that are individualized to each client.
- Performs routine nursing duties in accordance with company policies and procedures and Standards of Nursing Practice as defined by the provincial regulating body.
- Understands and implements infection prevention practices.
- Acts as a resource to other Infusion Nurses by providing support and direction as needed.

Texas Children's Hospital

PICU RN

January 2015 - October 2016 (1 year 10 months)

Houston, Texas Area

- Provided quality care through assessment, planning, education, implementation, and evaluation of age appropriate care.
- Incorporated family centered principles and cost effective care in the pediatric intensive care unit.

American Mobile Healthcare

Travel RN

December 2013 - December 2015 (2 years 1 month)

Connecticut Children's Medical Center/Pediatric RN/Travel RN

Hartford, CT 2014

- Provided critical, terminal, acute, chronic and routine diagnoses and care in medical/surgical, NICU and PICU units.
- Provided coverage to help with the implementation of EPIC go-live/transition over to EMR.

Mercy Gilbert Medical Center/Telemetry RN/Travel RN

Gilbert, AZ 2014

- Managed critical, terminal, acute, chronic and routine diagnoses and medical problems on post-surgical and telemetry units.

Phoenix Children's Hospital

Critical Care Registered Nurse / Relief Charge Nurse

July 2011 - December 2014 (3 years 6 months)

Phoenix, Arizona Area

- Provided quality care to patients by assessing, planning, educating, implementing, and evaluating age appropriate care.
- Administered tracheostomy, vented and cardiac care to patients in the pulmonology, critical and pediatric intensive care units.
- Applied multi-disciplinary, collaborative patient management for PICU/Critical Care patients and discharge rounding barriers.
- Handled staff management per shift and staff assignments.

Loving Care Agency, Inc
 Pediatric Home Health RN
 October 2012 - August 2013 (11 months)
 Phoenix, Arizona Area

- Provided one-on-one skilled nursing care for pediatric patients in their homes.
- Provided case management through maintenance and auditing of care plans.

Conroe Regional Medical Center
 Relief Charge Nurse
 January 2010 - June 2011 (1 year 6 months)
 Houston, Texas Area

- Provided multidisciplinary and collaborative medical/surgical and telemetry patient care from pediatrics through geriatrics.
- Served as relief charge nurse for days and nights and manage staff shift assignments.
- Applied multidisciplinary and collaborative approach to treat patients.
- Conducted bed control and census auditing.

CHRISTUS Health
 Telemetry RN
 August 2009 - January 2010 (6 months)
 Beaumont/Port Arthur, Texas Area

- Provided telemetry patient care from 18 years of age through geriatrics.

Honey Bears Bar-B-Que
 Manager
 January 1999 - July 2009 (10 years 7 months)
 Phoenix, Arizona Area

- Administered AP/AR payroll, bookkeeping, bank deposits, change orders, drawer balances, and various projects.
- Managed inventory, booked caterings and scheduled deliveries.

- Handled important client matters, supervised cashiers and coordinated shift changes.

Education

Capella University

Doctor of Education - EdD, Curriculum and Instruction · (2020 - 2022)

University of South Alabama

Master of Science - MS, Executive Nursing Administration · (2015 - 2017)

Grand Canyon University

Bachelor's degree, Registered Nursing/Registered Nurse · (2008 - 2010)

Ethel Baur School of Nursing

Associate's degree in Nursing, Registered Nursing/Registered Nurse · (2006 - 2008)