

## Contact

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[www.ucsfhealth.org/](http://www.ucsfhealth.org/) (Company)  
[www.nursingsociety.org/membership/pages/default.aspx](http://www.nursingsociety.org/membership/pages/default.aspx) (Other)

## Top Skills

Nursing

Inpatient

Orthopedic

# Hilliard D. Pettus, MSN, RN

Vice President of Patient Care Services, CNO  
Ketchikan, Alaska

## Summary

I am a highly motivated individual known for excellent communication skills and the ability to manage multiple initiatives and priorities at once. I engage my directors, managers and extended team to quickly form working relationships that improve quality and collaboration within departments and between organizations. I embrace, respond to, and react to change positively and proactively. I have a keen ability to navigate change with the entire team. I have a strong desire to continue to learn and grow, while fully contributing to improve the organization I serve.

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## Experience

### PeaceHealth

Vice President of Patient Care Services  
May 2018 - Present (2 years 3 months)  
Ketchikan, Alaska

Responsibility for multiple inpatient, outpatient departments in the medical center and the overall delivery of patient care.

### Kaiser Permanente

Director of Patient Care Services, Adult and Critical Care - Interim  
July 2017 - April 2018 (10 months)  
9455 Clairemont Mesa Blvd, San Diego, California 92123

Plans, organizes, directs, evaluates and coordinates inpatient nursing services within multiple service lines. Collaborates in the development of strategic plans, the provisions of quality care, and the management of cost effective services which are aligned with regulatory bodies. Responsible for the achievement of the strategic vision of nursing in assigned areas and the quality of nursing care and services delivered. Maintains key relationships with clinical and administrative director peers. Collaborates with the CNO and other medical center management in identifying and implementing innovative models and best practices with an overall emphasis on quality of care, service improvements, and cost reduction.

Banner Health - North Colorado Medical Center  
Northern Colorado Regional Clinical Care Operations  
August 2015 - March 2017 (1 year 8 months)  
Greeley, Fort Collins, and Loveland, Colorado

Provide strategic leadership and administration in areas of patient care, education, safety and quality in accordance with standards of professional practice in multiple facilities within the Northern Colorado area for three acute care hospitals. Promotion of professional practice environment across institutions to impact business and clinical operations and nursing and patient care outcomes. Responsibilities include all aspects of clinical operations, clinical and patient/family education, customer service, patient safety, financial outcomes, quality outcome management and regulatory compliance. Further responsible for function and strategic development of clinical departments within multiple facilities in Northern Colorado.

Abrazo Scottsdale Campus/Tenet Healthcare  
Senior Director of Nursing, Nursing Administration  
August 2014 - July 2015 (1 year)  
Abrazo Scottsdale Campus - Phoenix, Arizona

Responsibilities include oversight of Perioperative Services(Pre-op, OR, and PACU), Pharmacy, Respiratory Therapy, Physical Therapy, Occupational Therapy, Speech Therapy, Nursing Supervisors, Outpatient Wound/Hyperbaric Clinic, Cardiac Catheterization Lab, Cardiac Rehabilitation, Internal Float Pool, and the Inpatient Acute Hemodialysis unit. Three directors, three nurse managers and six administrative nursing supervisors(house supervisors) are direct reports.

Abrazo Health  
Senior Director of Nursing, Nursing Administration  
December 2013 - August 2014 (9 months)  
Paradise Valley Hospital

Responsibilities included oversight of Medical/Surgical, Telemetry/PCU, Women's and Infant's Services service lines, nursing supervisors, outpatient wound/hyperbaric clinic, and inpatient acute hemodialysis unit. Three nurse managers and six administrative nursing supervisors are direct reports.

UCSF Medical Center  
Patient Care Manager  
August 2008 - November 2013 (5 years 4 months)

Managed 120 regular career staff. Unit is a transitional care, telemetry unit. Centralized telemetry recently implemented and all telemetry staff members are under my direct supervision. Centralized telemetry converts each bed in the medical center into a virtual telemetry bed. Recently obtained Magnet status.

#### Yavapai Regional Medical Center

Director of Inpatient Nursing Services

December 2006 - August 2008 (1 year 9 months)

Managed 40 bed med-surg beds and 20 ICU beds, to include, cardiology, neurology, orthopedics. Managed greater than 70 FTE's.

#### Alaska Regional Hospital

Director of Emergency Services and LifeFlight

October 2003 - December 2006 (3 years 3 months)

Managed 20 Emergency Department beds and a fixed-wing life flight program. Managed greater than 60 employees.

#### Kaiser Permanente

Department Manager

1991 - 2001 (10 years)

Managed 50 beds in facility with 150 FTE's. Units included telemetry and orthopedics.

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## Education

#### Walden University

Master's of Science in Nursing Leadership and Management, Nursing Administration · (2011 - 2013)

#### The University of Dundee

Bachelor's of Science in Nursing, Registered Nursing/Registered Nurse · (2007 - 2011)

#### Fresno City College

ADN, Registered Nursing/Registered Nurse · (1988 - 1990)