

Contact

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(LinkedIn)

Top Skills

Healthcare

Hospitals

Healthcare Management

Certifications

Master

Nurse Executive Advanced (NEA-BC)

Certified Professional Coach
(Executive/ Leadership focus)

Green Belt, Lean Six Sigma

Cynthia Dixon MSN,RN, NEA-BC,FACHE

Executive Transitional Leader/ CNO/ Consultant/ Leadership Coach
Greater Atlanta Area

Summary

An accomplished and innovative *Transitional CNO, *Healthcare Consultant and *Coach who truly understands the clinical, business and people aspects of healthcare, and works to bring these together to maximize positive energy and outcomes in an organization. A *transformational leader who has outstanding problem solving and change management skills, and is able to empower and support others as they grow and thrive, even during challenging times. Experienced in both proprietary and non-profit organizations in roles such as:

- *Chief Nursing Officer / VP of Patient Care (permanent and interim roles),
- *Regional Vice President of Clinical/ Quality/ Operations (permanent and interim roles)
- *Healthcare / Leadership Consultant and Coach, specializing in *CNO/ Nursing Leader Training
- *Administrator of Home Health Agency
- *Directors of Surgical Services, Performance/ Quality Improvement and Case Management.

Key accomplishments have included:

- Successful Leadership coaching / development to multiple CNOs and Nursing Leadership teams; assessment, customized planning, and implementation for improvement
- Outstanding *project management skills, in clinical, operational, quality and regulatory initiatives (i.e. Wound Teams, Falls Prevention, Blood Management, Shared Governance, Recruitment, Medication Reconciliation, Policy Revisions, *Patient Flow, Improving ED Throughput, Revising Block Scheduling SS, and Education; \$3 mil - \$20 mil in savings)

- Facilitation of *culture change; emphasis on accountability, caring and professionalism
- Establishing *customer service program; improving overall *HCAHPS scores by >50% mean
- Rapidly decreasing *nursing vacancy rates by 30-40% through development of strong *recruitment and retention programs

Experience

Independent and Contract
Executive Leader/ CNO/ Leadership Coach
June 2013 - Present (7 years 2 months)
Atlanta and throughout the US

VHA Georgia, Inc.
Vice President Clinical and Quality
September 2010 - April 2013 (2 years 8 months)
Atlanta, GA

Jackson Hospital and Clinic, Inc
Vice President Patient Care / Chief Nursing Officer
July 2006 - September 2010 (4 years 3 months)
Montgomery, Alabama

Ascension Health, Sacred Heart Pensacola
Administrative Director
July 2005 - July 2006 (1 year 1 month)
Pensacola, Florida

HMA, Santa Rosa Medical Center
Chief Nursing Officer
June 2000 - June 2005 (5 years 1 month)
Milton, Florida (PanHandle area)

Education

Troy State University

Master of Science, Nursing Administration · (1994 - 1995)

Auburn University at Montgomery

Bachelor of Science in Nursing · (1989 - 1990)