

## Contact

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## Top Skills

Certified Perianesthesia Nurse  
Hospitals  
Surgery

## Certifications

Certified Perianesthesia Nurse

# Caroline Ring

CNO at Spectrum Health Big Rapids & Reed City Hospitals  
Grand Rapids, Michigan

## Summary

I believe the best patient care happens when the team is working together with the patient to achieve their goals. This requires being open to new and innovative ways to best meet the needs of the patient. There can be no status quo. We must implement and evaluate the effectiveness of new care delivery models and welcome technology while embracing the humanistic elements that connect us to one another. There will be many challenges but there will be great opportunities to improve the health of our communities.

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## Experience

### Spectrum Health

17 years 5 months

#### Chief Nursing Officer

January 2015 - Present (5 years 7 months)

Big Rapids & Reed City Michigan

Responsible for clinical operations for Spectrum Health Big Rapids Hospital & Spectrum Health Reed City Hospital.

Big Rapids is a 69 bed hospital located just blocks from Ferris State University. Our Emergency Department volumes are close to 30,000 visits annually, with plans to become a level 3 Trauma Center. The OB department averages 650 births annually. We provide inpatient medical - surgical care and have a 4 bed Intensive Care Unit staffed by SH Hospitalists 24/7. Surgical Services provides a variety of outpatient and inpatient surgical procedures, including orthopedics, gynecologic, general surgery, and ENT. We offer a full range of interventional radiology procedures, infusion therapy, physical therapy and have an inpatient acute rehab unit.

Spectrum Health Reed City Hospital is a Critical Access Hospital that offers inpatient medical - surgical and intensive care services. The Emergency Department has 17,000 visits annually. Surgical Services offers urology, general surgery and orthopedic services. Endoscopy services are also

available. There is a 50 bed, 5 Star rated Skilled Nursing Facility attached to the hospital.

Susan P Wheatlake Cancer Center provides state of the art cancer treatment. Radiation treatments are provided with the True Beam offering the best in Radiation Oncology. Chemotherapy infusions are provided by highly trained staff. Nurse Navigator services are available to ensure that all cancer patients are treated in a holistic fashion. A variety of wellness programs are offered as well.

#### Director of Post Operative Services

May 2011 - December 2014 (3 years 8 months)

Spectrum Health Grand Rapids

Responsible for the 24 hour operation of two Post Anesthesia Care Units, three surgical prep/recovery areas, and the anesthesia service line within a two-campus 900 bed teaching hospital. The hospital achieved Magnet Recognition Status effective July, 2009. Scope includes a 36 bay PACU with 11,000 annual cases, a 28 bay PACU with 17,000 annual cases, a 50 bed & 31 bed surgical prep/recovery unit, and a 10 bed cardiovascular surgical prep/recovery unit. The anesthesia service line includes an acute pain service providing over 11,000 procedures annually. Responsible for 250 FTEs, an \$18 million operating budget, and program administration for anesthesia services and postoperative services.

Responsible for department wide education, with 4 FTE staff educators dedicated to ensure clinical competency utilizing a variety of teaching methodologies including simulation.

Responsible for clinical quality and safety , including SCIP measures

#### PACU Manager

March 2003 - May 2011 (8 years 3 months)

Spectrum Health Hospitals

Responsible for the 24 hour operation of two PACU, 3 Surgical Intake units, acute pain service and an anesthesia service line within a two campus 900 bed teaching hospital. Scope included 48 PACU bays, 180 FTEs and anesthesia program administration. Supervised the design and construction of new Surgical Intake Unit, new 36 bay PACU and anesthesia workroom. Participated in the design and construction of 12 bay PACU and 20 bed Prep/Recovery Unit for Helen DeVos Childrens Hospital. Developed and provided oversight for an acute pain service for Blodgett Hospital for surgical patients. Supervised the trial, purchase and deployment of \$3 million dollars of anesthesia machines at 5 different sites. Assisted in the development

and implementation of CPOE for anesthesiologists and surgeons. Provided direction and implementation of electronic nursing documentation for PACU.

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## Education

### Rush University

Doctorate of Nursing Practice, Nursing Administration · (2016 - 2018)

### Loyola University New OrleansMS

MSN, Health Care System Management · (2011 - 2013)

### Ferris State University

BSN, Registered Nursing/Registered Nurse · (2004 - 2006)

### Butterworth School of Nursing

Diploma of Nursing · (1982 - 1985)