### Contact

racheehope@gmail.com

www.linkedin.com/in/rachel-lassel-62364149 (LinkedIn)

### Top Skills

Nursing

Critical Care

Healthcare

### Certifications

Certified Chest Pain Center Coordinator

**BLS Instructor AHA** 

### **Publications**

Why Excellence in Heart Care Matters

# Rachel Lassel

Director of Clinical Outcomes AdventHealth East Orlando Orlando, Florida Area

# Summary

Experienced registered nurse and transformational leader. Strong healthcare services professional with a heart for service and community. MHA of Strategy and Innovation focused in Health/ Health Care Administration/Management from AdventHealth University.

# Experience

AdventHealth

5 years 2 months

Director of Clinical Outcomes May 2019 - Present (1 year 2 months)

East Orlando

Senior Manager of Regional Quality CFN Region June 2018 - May 2019 (1 year) North Region

Quality

Senior Clinical Data Analyst & Chest Pain Center Coordinator May 2015 - May 2018 (3 years 1 month)

Tavares

- Certified Chest Pain Center Coordinator
- -Led hospital to successful accreditation in multiple cycle versions with the Society of Cardiovascular Patient Care, now known as the American College of Cardiology Accreditation Services. Currently leading FHW Chest Pain Center accreditation processes.
- NCDR outcomes
- Process Improvement
- Data utilization
- Change agent
- •APACHE Coordinator.

- -Collaborate with the Intensive Care physicians, nurses, and multidisciplinary team to focus on providing our critically ill patients with the best possible care and outcomes for their clinical conditions using Cerner | APACHE IV.
- •Enhance patient experience
- Support physician decision making
- Ever-improve quality
- Utilization optimization

### Carondelet Health

Critical Care RN-Outcomes Analyst-Cardiac Cath Lab RN and Registry Site Manager

February 2001 - August 2015 (14 years 7 months)

Blue Springs, Missouri

ICU RN with Charge rotation. Registry Site Manager Analyst for NCDR Registries Cath/PCI and ACTION/GWTG's. Manage the databases for all patients undergoing Cardiac Catheterization. Perform detail chart audits for quality care measures as well as national benchmarking for cardiac care for meaningful use. Track, trend, benchmark, and identify opportunities for improvement from individual querying and studying the quarterly Executive Summary as well as the NCDR Dashboard. Provide direct feedback to Physicians and staff as well as EMS and nursing. Create and present PowerPoint presentations, create and run queries in SQL, provide trends and feedback to our adminstrative team and medical director to enhance patient outcomes and quality care. Work with nurse managers of ED, ICU, telemetry and Cardiac Rehab to implement changes where opportunities are identified. Coordinated the Chest Pain Center accreditation effort for Cycle III, Chest Pain Center Coordinator for submission of Cycle IV with the Society of Chest Pain Centers (now Society of Cardiovascular Patient Care) with accreditation in September of 2011 and continue to work with that initiative for ongoing cycles. Collaborated with cardiovascular service line to achieve Platinum recognition status for the ACTION Registry for AMI care. Implemented new collaboration efforts with EMS to support STEMI activation from the field and improve patient experiences and outcomes.

Florida Hospital Altamonte Springs RN IR-Special Procedures 1999 - 2001 (2 years)

Nursing care and multidisciplinary team approach for the patients undergoing advanced radiologic imaging. Maintained BLS and ACLS certification. Liason for ED throughout diagnostics. Monitored for critically ill patients undergoing

CT, MRI, Nuclear Medicine, US, X-ray, etc studies. Provide nursing care to patients in diagnostic area, start IV lines, monitor, as well as provide conscious sedation as needed under direction of Radiologist.

Erlanger Health System RN Burn ICU June 1999 - September 2000 (1 year 4 months) Chattanooga, Tennessee

Care of the critically burned patient. Charge nurse. Hemodynamic monitoring and management. OR scrub nurse, tank room nurse, intensive wound care, care of multisystem organ failure, sepsis, trauma, multiple critical IV drip management, conscious sedation, ventilator care. CCRN course, BLS and ACLS maintained.

## Education

AdventHealth University

MHA of Strategy and Innovation, Health/Health Care Administration/

Management · (2016 - 2019)

Southern Adventist University RN · (1997 - 1999)

Union College (NE)
Registered Nursing/Registered Nurse · (1995 - 1996)