

## Contact

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## Top Skills

Microsoft Office  
Customer Service  
Training

## Languages

Cantonese (Native or Bilingual)  
Mandarin (Limited Working)  
English (Native or Bilingual)

## Certifications

Advanced Cardiovascular Life Support (ACLS) Healthcare Provider  
Pediatric Advanced Life Support (PALS) Healthcare Provider  
Basic Life Support (BLS) Healthcare Provider

## Honors-Awards

Member of Phi Theta Kappa Honor Society  
Member of Alpha Chi Honor Society

# Kenny Lam, BSN-RN

Travel Nurse at White Glove Placement, Inc  
New York, New York

## Summary

Hello, my name is Kenny Lam. I recently became a licensed registered nurse and am excited to jumpstart my nursing career with a healthcare organization whose dedication to patient care and service matches my own. Leveraging the following skills, I am able to provide high-quality patient care to diverse patient populations:

- Patient Assessment, Diagnosis, and Management
- EKGs & Clinical Testing
- Health Education & Outreach
- Blood Draws & Vital Signs
- Medical-Surgical Care
- EMR Systems: GE Centricity, Epic, Allscripts, Meditech, and Kareo

Ready to offer unmatched patient care, please send me a message to discuss how I can make immediate and positive impacts on your organization.

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## Experience

White Glove Placement, Inc  
Travel Nurse  
February 2020 - Present (5 months)  
Brooklyn, New York, United States

MAXiM Hair Restoration  
Surgical Technician  
September 2018 - Present (1 year 10 months)  
Great Neck, New York, United States

Robotic Hair Restoration of Long Island  
Surgical Technician  
February 2020 - Present (5 months)  
Huntington, New York, United States

Wyckoff Heights Medical Center  
Medical Surgical Nurse  
October 2018 - January 2020 (1 year 4 months)  
Brooklyn, New York, United States

Staten Island University Hospital  
Nursing Student - Medical-Surgical Capstone/Preceptorship (125 hours)  
April 2018 - May 2018 (2 months)  
Greater New York City Area

As a Nursing Student, I mastered medical-surgical nursing functions during the completion of a senior year medical-surgical capstone/preceptorship, caring for patients on contact precautions, small bowel obstructions, chest tubes-pneumothorax, diabetes-insulin administration, cancer-oxycodone administration, altered mental status, UTIs, dementia, ileostomies, neural tube defects, kidney stones, and total knee replacements.

Further, I assessed patient status, health, and risks to design targeted treatment plans for patients with varying conditions, injuries, and complex comorbidities. I also recorded vital signs and accurately documented all patient data in electronic medical records.

Bosley Inc.  
Certified Medical Assistant | Hair Transplant Technician  
May 2013 - April 2016 (3 years)  
Greater New York City Area

As a Certified Medical Assistant, I offered nursing support and direct patient care during end-to-end hair transplantation procedures. Furthermore, I cultivated meaningful relationships between patients and staff members to maximize healthcare. As such, I ensured safe, high-quality, and thorough patient care following procedure completion.

Key points as a Bosley certified medical assistant:

- Prepared surgical rooms for hair transplant clients daily.
- Assisted surgeon during hair transplantation procedure while also monitoring patient vitals.
- Produced viable hair grafts from donor tissue.
- Inserted hair grafts into recipient sites created by the surgeon.

- Performed post-op hair care and suture removal for clients.
- Addressed client concerns regarding proper hair care and common post-op occurrences.

#### Wise Television Services Inc.

##### Audio Video Technician

July 2003 - December 2015 (12 years 6 months)

Greater New York City Area

As an Audio and Video Technician, I installed and prepared sound and video equipment for indoor/outdoor charity and community events hosted by non-profit organizations such as Asian Americans for Equality (AAFE), and Brooklyn Chinese-American Association (BCAA).

I also worked on outreach programs in partnership with the Chinatown police department (5th precinct) such as the National Night Out Against Crime, an annual community-building program that promotes police-community partnerships that help make neighborhoods safer.

#### Charles B Wang Community Health Center

##### Medical Assistant Internship

February 2013 - May 2013 (4 months)

- Prepared patients to see practitioner by performing patient interview and history.
- Performed and assisted in the taking of patients' vital signs and measurements which included BP, HR, RR, T, HT, and WT.
- Performed procedures which included ECG, venipuncture, Snellen vision exams, and specimen collection.
- Provided education and outreach for patients with hypertension, diabetes mellitus, and hepatitis B.
- Acted as translator and interpreter for patients as needed.
- Entered patient documentation into GE Centricity (EMR/EHR).

#### xCubicle, Inc.

Electronic Repair Technician and Manager; Sales and Customer Service Representative

January 2011 - November 2012 (1 year 11 months)

- Troubleshoot and repaired Apple devices such as iMac, iPhones, iPads, and iPods.
- Diagnosed, updated, and repaired inoperable video game consoles such as Sony Playstation, Microsoft Xbox, Nintendo Wii, Sony Playstation Portable, and Nintendo Developer's System.
- Provided professional and courteous customer service to new and returning customers through telephone and e-mail correspondences as well as in person.
- Educated, supervised and mentored two junior electronic repair technicians.
- Interacted with external vendors on new sales initiatives.

MeeGenius, Inc.

Quality Assurance Specialist

August 2010 - January 2011 (6 months)

As a quality assurance specialist at MeeGenius, Inc., I collaborated with the web development team to resolve bugs and coding issues and implemented regression and stress tests on the company's website. I was also tasked with creating and implementing audio cues for children's ebooks.

U.S. Census Bureau

11 months

Quality Assurance Office Operations Supervisor

March 2010 - August 2010 (6 months)

- Collaborated with the manager to select qualified individuals for each quality assurance clerk.
- Supervised and trained ten quality assurance clerks.
- Oversaw printing operations, assignment preparation, quality checks, data entry, and shipment activities.
- Maintained the flow and quality of completed work, making adjustments to expedite production.

- Recommended corrective action to keep operations on schedule and in proper sequence, including recommending shifting personnel from one operation to another as priorities changed.
- Applied Title 13 U.S. Code daily to protect the confidentiality of census information.

#### Office Clerk

October 2009 - March 2010 (6 months)

- Prepared enumeration materials by checking address registers for duplicate or missing addresses, organizing crew leader assignment control records, keying data and checking training materials.
- Prepared work assignments for field staff.
- Tracked and shipped census forms for processing at the U.S. Census Bureau's National Processing Center.
- Performed assigned tasks in the operations control system.

#### U.S. Census Bureau

##### Enumerator

March 2009 - May 2009 (3 months)

- Conducted interviews with residents in assigned areas by following stringent guidelines and confidentiality laws. Explained the purpose of the census interview, answered residents' questions, elicited information following a script, and recorded census data on forms.
- Planned work by reviewing assignment area to determine the organization of neighborhoods and locate households for conducting interviews.
- Assessed quality control levels on selected addresses, determined which samples passed or failed, and maintained records for quality control verification.
- Complied with accuracy standards while maintaining high production rates.
- Met daily with supervisor to review and submit work, as well as receive additional instructions.

Euro Antiques and Gems Inc.

Sales and Customer Service Representative

September 2004 - January 2006 (1 year 5 months)

- Provided customer service for sales and returns department by fielding telephone calls and e-mail correspondences.
- Managed e-Bay live auctions during flash sales of jewelry.
- Interacted with external vendors on new sales initiatives.
- Streamlined shipping logistics to accommodate high volume customers.

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## Education

Long Island University

Bachelor's Degree, Registered Nursing/Registered Nurse · (2016 - 2018)

Borough of Manhattan Community College

Certificate of Medical Assisting, Medical/Clinical Assistant · (2012 - 2013)

Baruch College, City University of New York (CUNY)

Bachelor of Science (BS), Dual Major: History/Political Science · (2007 - 2009)

Borough of Manhattan Community College

Associate's Degree, Liberal Arts and Sciences, General Studies and Humanities · (2006 - 2007)