

Contact

valverson@aol.com

www.linkedin.com/in/virginia-alverson-72b90015 (LinkedIn)
transcendphm.com (Company)
FloridaBlue.com (Company)
Leehealth.org (Company)

Top Skills

Nursing
Inpatient
EMR

Languages

Tagalog
Spanish (Limited Working)
English

Honors-Awards

"Excellence is our Performance Standard"
Clinical Nursing Excellence Award

Publications

Editorial Board member

Virginia Alverson

BSN RN CMSRN , RN CM Population Care Management at Florida Blue
Fort Myers, Florida Area

Summary

Specialties:

Medical Surgical Nursing Certification
Emerging Leaders Alumni
Editorial Board for LMHS newsletter 'Nursing Matters'
LMHS Communications Committee
BLS Basic Life Support
Clinical Documentation Improvement Program

Highlights:

- obtained CMSRN (Certification in Medical Surgical Registered Nursing) specialty
- Completed Emerging Leaders training course
- Completed CDI Boot Camp with ACDIS (Academy of CDI Specialists)
- Completed ICD-10 Training with Precyse University
- Completed Webcast SOI/ROM (Severity of Illness/Rate of Mortality) training
- Completed Webex Training for Clinical Documentation Improvement
- Completed ICD 10 Training for Claro Group
- Completed 3M 360 Encompass Training

Experience

Florida Blue

BSN RN CMSRN , RN CM Population Care Management
April 2017 - Present (3 years 4 months)
Blue Cross Blue Shields of Florida

Florida Blue is a trade name of Blue Cross and Blue Shield of Florida, Inc., an Independent Licensee of the Blue Cross and Blue Shield Association.

Transcend PHM, a population health management company which is a subsidiary of Humana

Clinical Guidance Consultant, Quality Improvement RN

October 2016 - January 2017 (4 months)

South, Gulf Coast Market

Goals to;

- Develop, facilitate and secure opportunities to positively impact cost, quality and documentation
- Ensure quality goals are aligned and executed effectively
- Provide resources, educate and coach provider practices on Quality Improvement
- Assess and leverage provider technology to promote opportunities for quality improvement
- Oversee HEDIS (Healthcare Effectiveness Data and Information Set) reporting and trends to identify opportunities for quality improvement
- Partner with cross-functional teams to encourage member participation in population health
- Drive STAR measures (5-star Quality Rating System): Consumer Assessment of Healthcare Providers and Systems (CAHPS), Health Outcome Surveys (HOS), Care Management Services (CMS) and Healthcare Effectiveness Data Information Set (HEDIS)

Gulf Coast Medical Center, Lee Memorial Health Systems

Resource Nursing Team

October 2015 - August 2016 (11 months)

Fort Myers, Florida Area

- Provided education and met with patients and caregivers to engage in case management process regarding discharge plans
- Assessed adequacy of discharge planning and potential risks associated with compliance
- Completed assessment of the discharge process and identified potential barriers
- Collaborated with physicians in ensuring accuracy of medication reconciliation
- Focused on thorough discharge education
- Collaborated with Case Management regarding discharge plans
- Interacted with hospital staff which includes RNs, Pharmacists, Physical Therapists, Case Managers/Social Workers and other support staff

Lee Memorial Health System

8 years 5 months

Clinical Documentation Improvement Specialist

October 2010 - July 2015 (4 years 10 months)

- Implemented knowledge with clinical coding and documentation requirements to improve overall quality and completeness of records through physician queries and follow up

- Worked collaboratively with physicians to ensure clinical information in medical record is present, complete and accurately reflects the severity of illness

- Worked closely with Health Information Management staff to facilitate the most appropriate MS DRG (Medicare Severity Diagnoses Related Groups) assignment.

Gulf Coast Medical Center

March 2007 - October 2010 (3 years 8 months)

Positions held: Leadership roles as Clinical Supervisor and Nursing Director in a 56-bed acute care General Medical unit in SWFRMC (2002-2009), Clinical Regulatory Analyst/ Quality RN, Resource Nurse, CDI Specialist, Active role in the successful Resource Nursing Team Pilot study which ultimately rolled out to 4 acute care hospitals.

HCA

Southwest Florida Regional Medical Center

February 1986 - March 2007 (21 years 2 months)

Staff Nurse, Clinician IV, Clinical Supervisor/Manager, Clinical Nurse Director- evolved from being a staff nurse to directing the largest nursing unit (56 bed capacity) at Southwest Florida Regional Medical Center as Clinical Nursing Director.

Mercy Hospital and Medical Center

Registered Nurse

December 1982 - February 1986 (3 years 3 months)

Miami/Fort Lauderdale Area

Staff Registered Nurse in Medical Surgical setting including specialties as: Cardiology/telemetry, Surgery, Neurology, Nephrology, General Medicine , Infectious Diseases

Education

UERM Memorial Medical Center

Bachelor of Science in Nursing, BSN

University of the East

Associate of Arts and Sciences (AAS), Pre-Nursing Studies