

## Contact

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## Top Skills

Leadership-Currently hold a Charge Nurse Position

Leadership-Chair of the Unit Based Council in the ICU at Baylor Plano

Leadership-Hold CCRN Certification from the AACN

## Certifications

Nurse Educator-Graduate Certificate

Nurse Executive (NE-BC)

# Alissa Schick

Director of Service Excellence at Baylor Scott & White Health  
Dallas/Fort Worth Area

## Summary

- A Fellow in the Southern Methodist University /Baylor Scott & White Health / Cox School of Business Executive Fellowship Program
- Serving as chair of the Finance Committee at Baylor University Medical Center Dallas
- Golden Key International Honor Society Member March 2012
- Sigma Theta Tau International Honor Society Member April 2003
- BLS, ACLS, and NE-BC Certified

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## Experience

Baylor Scott & White Health

5 years

Director of Service Excellence

January 2020 - Present (5 months)

Dallas/Fort Worth Area

Nurse Manager-Baylor University Medical Center Dallas

November 2017 - January 2020 (2 years 3 months)

Dallas/Fort Worth Area

- Managed a 20 bed Medical/Telemetry department; leading a team of Registered Nurses, Patient Care Technicians, and Unit Secretaries
- Improved nurse domain communication scores related to inpatient satisfaction into the 90th percentile
- Designed and implemented the first electronic multi-disciplinary rounding board at BUMC, which was adopted throughout the entire medicine service line

Nurse Manager - Clinical Observation Unit, Garland

May 2016 - November 2017 (1 year 7 months)

Dallas/Fort Worth Area

- Led team of 30 Registered Nurses, 10 PCT's and 16 Monitor Technicians
- Responsible for departmental budget
- Accountable for development of unit goals and objectives

### Nurse Supervisor - Medical Surgical, Dallas

June 2015 - May 2016 (1 year)

- Supervise all nursing staff and unit-based personal on designated shift
- Responsible for scheduling nursing staff and unit-based personal to ensure adequate staffing
- Assist Nurse Manager in human resources management of personal: to include hiring, coaching for improved performance and professional development, and termination of employees

### Oklahoma State University Medical Center

#### Nurse Educator Specialist - Critical Care

August 2014 - June 2015 (11 months)

Tulsa, Oklahoma

- Created curriculum and educational programs such as a newly designed mock code training
- Coordinated nursing orientation, skills fair and educational offerings
- Wrote competencies for clinical care departments

### Baylor Scott & White Health

6 years 7 months

#### Nurse Educator Specialist - Schools of Nursing Coordinator, Dallas

December 2012 - July 2014 (1 year 8 months)

- Coordinated and managed 275 undergraduate student nurses and advanced practice nurses in clinical rotations every semester
- Acted as a liaison for the hospital between community high schools and universities
- Assisted the legal team in drafting and maintaining educational affiliation agreements between health care organizations and universities

### Registered Nurse - Intensive Care Unit, Plano

January 2008 - December 2012 (5 years)

- Provided safe, competent, quality nursing care to two critically ill and post-surgical patients in a Medical/Surgical Intensive Care Unit
- Charge nurse with responsibilities of: assist with bed control, physician collaboration, nurse assignments, and serve as a resource for the sixteen bed Medical/Surgical Intensive Care Unit
- Elected and held the position of Unit Based Council Chair for the Intensive Care Unit

### HCA North Texas

Registered Nurse - Neurological and Renal, Plano  
May 2005 - January 2008 (2 years 9 months)

The Medical Center of Aurora/Centennial Medical Plaza  
Registered Nurse - ICU stepdown, Aurora  
January 2004 - April 2005 (1 year 4 months)

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## Education

SMU Cox School of Business  
Nurse Executive Fellowship · (2018 - 2019)

The University of Texas at Arlington  
Master's degree in Nursing (MSN), Nursing · (2011 - 2013)

University of Nebraska Medical Center  
Bachelor's Degree, Registered Nursing/Registered Nurse · (2001 - 2003)