

Contact

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Top Skills

Healthcare Information Technology

Healthcare

Healthcare Management

Certifications

CMSRN

Stephanie Bakker, MSN,RN,CMSRN

RN CARE MANAGER at Baylor Scott & White Quality Alliance
Dallas-Fort Worth Metroplex

Summary

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Experience

Baylor Scott & White Health

4 years

RN CARE MANAGER, Comprehensive Care Manager

May 2017 - Present (3 years 4 months)

Baylor Quality Alliance

RN CARE MANAGER

September 2016 - May 2017 (9 months)

BAYLOR QUALITY ALLIANCE

Serves as a Post Acute Care Manager with responsibility for assessing and coordinating patient care across the continuum utilizing accepted criteria and guidelines to manage benefits and determine medical necessity of services provided

HCA

Advanced Clinicals Program Manager

April 2016 - September 2016 (6 months)

Dallas, Texas

Front-line Manager for the Advanced Clinicals department. Responsible for day to day operation and identifying and remedy issues related to the electronic health record and maintaining up to date physician records.

Baylor Scott & White Health

17 years 8 months

Informatics Resource Nurse

April 2010 - December 2015 (5 years 9 months)

Reason for Leaving: Job Elimination

- Serve as an informatics advocate representing nursing, physicians, multidisciplinary staff, and their respective clinical information system.
- Provide support to local facility and Baylor Health Care Systems initiatives related to system EHR requirements, developments, and enhancements.
- Assist Baylor Information Systems with designs, testing, feedback, and problem solving.
- Assist with designing reports to meet the needs of management and to support the latest national healthcare guidelines.
- Serve as an advocate for system workflow and process changes.
- Contribute to usability and meaningful use measures by utilizing heuristic factors.
- Lead, manage and/or participate in team committees that support required build assignments, new technology, or optimization to the information system.
- Educate, train, and encourage staff end-users in all aspects related to electronic health record usage.
- Monitor information system outages while providing communication to Baylor Information Systems and supporting local facility during downtimes.
- Address, coordinate and convey the requests, needs, and suggestions of all end-users.
- Provide Go-Live assistance to all Baylor healthcare facilities with various implementations such as: computerized order entry and knowledge based medications administrations.
- Chair and co-chair Facility Electronic Health Record Council.

RN

May 1998 - December 2015 (17 years 8 months)

Staff/Charge Nurse-1998-2004

Nurse Supervisor-2004-2010

Informatics Resource Nurse (IRN)-2010-2015

Baylor Medical Center at Garland

12 years 4 months

Nurse Supervisor

January 2004 - April 2010 (6 years 4 months)

Supervised care delivered by the patient care team; coordinated plan of care; provided education for Medical Surgical patients and staff; collaborated with other disciplines and provided direct patient care for specific age groups.

- Participated in a teamwork approach with physicians and ancillary staff to ensure all patient needs were met.

- Responsible for supervision of all nursing and Unit-based personnel on the designated shift in order to provide a safe environment for optimum patient care.
- Facilitated in the development of budgets, continued quality improvement.

Staff Nurse, Med/Surg

January 1998 - January 2004 (6 years 1 month)

Responsible and accountable for prescribing, delegating and coordinating patient care.

- Accountable for ensuring that med/surg patient care met standards of safety, effectiveness, patient rights and guest relations.
- Served as a preceptor to graduate nurses and new incoming nurses
- Ensured patient safety, comfort, education, physical, and psychological needs of patient and family members.

Agape Home Health Care Inc

Home Health Nurse

January 2003 - January 2005 (2 years 1 month)

Reason for Leaving: To focus primarily on hospital nursing

- Responsible and accountable for prescribing, delegating and coordinating patient care in the home setting.
- Responsible for taking vital signs (blood pressure, pulse and temperature) to assessing health progress and needs.

Education

Grand Canyon University

Master of Science , Nursing; HealthCare Informatics; Nursing; Science of Nursing · (2014 - 2016)

Grand Canyon University

Bachelor's Degree, Registered Nursing/Registered Nurse · (2010 - 2013)