#### Contact

chrystalmccord@gmail.com

www.linkedin.com/in/chrystal-mccord (LinkedIn)

### Top Skills

Nursing Healthcare BLS

# **Chrystal McCord**

RN Float at Ascension

Greater Nashville Area, TN

### Summary

Intuitive and detail oriented Registered Nurse and Clinical Educator with over 15 years' experience across a wide variety of perioperative settings ranging from out-patient ambulatory to large metropolitan hospital settings. Exceptional administrative and clinical expertise including assessing, diagnosing, critical thinking, planning and interpersonal communication skills combined with outstanding accuracy in patient planning, evaluation and clinical documentation. Integrity-driven change agent with a successful track record of improvements and innovations that have accelerated internal efficiencies and overall cost savings. Exhibits superior communication skills while forging trustworthy relationships, laser-focused on problem-solving through needs analysis and presenting effective solutions that have an immediate impact on operational performance and overall profitability.

#### CORE COMPETENCIES:

Patient Care Management | Team Leadership | Process Improvement | Training & Development | Clinical Nursing | Patient Advocacy | Regulatory Compliance | Ambulatory Care | Conflict Resolution | Patient Assessment | Healthcare Administration | Staff Supervision | Critical Thinking | Clinical Documentation | Peri-Operative Care

#### **TECHNICAL SKILLS:**

Microsoft Word | Excel | PowerPoint | Access | Outlook365

#### ADDITIONAL EXPERIENCE:

Baptist Hospital | Charge Nurse

Animas Surgical Hospital | OR | RN
Hendersonville Medical Center | OR | RN
USPI, Physicians Pavilion | Pre-Op | PACU | OR | RN
ST. Thomas Hospital | OR | RN
Legal Nurse Consultant | Independent

### Experience

Ascension RN Float September 2019 - Present (10 months) Greater Nashville Area, TN

AMBULATORY SURGERY CENTER Staff RN | PRN | PreOp 2018 - September 2019 (1 year) Tampa/St. Petersburg, Florida Area

ASC is an HCA owned out-patient surgery center with approx. 40 employees in Tampa, FL. Brought on board to provide direct perioperative patient care for high volume out-patient procedures. Exhibited expert knowledge of clinical procedures and techniques in administering routine and specialized treatments to ambulatory patients.

- •#Collaborate with Physicians to coordinate and document professional nursing care services within an ambulatory setting, utilizing the standard clinical processes and standardized procedures.
- •#Perform clinical duties, including pre-operative patient education, care and planning to enhance patient experience, knowledge, and treatment within the center.
- \*#Led a quality improvement initiative by educating staff, patients, and family members that increased overall customer satisfaction by 80%.

Cross Country TravCorp | National Travel Nurse | Staff RN | OR 2012 - 2018 (6 years)

CCTC is a leading travel nurse staffing provider, with more than 10,000 active nurses on staff with over 2500 facility partnerships across the US. Traveled as a lead perioperative Operating Room Nurse for multiple assignments in North Carolina, Utah, and Colorado, in facilities ranging from surgical hospitals to

large metropolitan hospitals. Administered direct patient care, consultative training sessions and specialized care treatments.

- •#Performed as a Peri-operative/OR RN providing direct patient care in partnership with physicians and other nursing staff, while assisting with the revision of charts and records.
- •#Served as a preceptor and educator in training all new nurses, increasing staff and administration fulfillment which impacted 50% of personnel scheduling and on-call needs.
- •#Led an organizational redesign project by reorganizing and reducing stock levels and setting operating room par levels; resulted in a 30% decrease in supply chain costs and a 50% storage utilization increase.
- •#Collaborated with senior health care team members to create patient processes that improved administrating patient care plans and ensuring positive health outcomes.
- \*#Worked in team model serving as team lead, assisting other nursing personnel in the delivery of patient care.

TriStar Centennial Medical Center Charge Nurse | Operating Room 2008 - 2016 (8 years) Nashville, TN

TriStar Centennial Medical Center is a 741- bed comprehensive Level 3 facility in Nashville, TN offering medical and surgical services, including oncology and a 24-hour emergency center. Served as a Staff RN in the Coronary Care Unit and Operative Room and promoted to Charge Nurse throughout tenure.

- \*#Served as a principal member of the Interdisciplinary Healthcare Team, providing routing and life-saving interventions, while supervising surgical teams.
- \*#Supervised up to 2 surgical "on-call" teams while ensuring clinical operational flow, critical care, conflict resolution, and employee relations.
- \*#Recognized as an active contributor in dealing with employee relations, patient management, and assessment, and acting as a trusted advisor to nursing staff for interdepartmental communications and special projects.
- \*#Maintained interdisciplinary communications while prioritizing and scheduling numerous cases for the dedicated weekend surgical teams.
- \*#Served as the preceptor and educational liaison for hospital staff regarding peri-operative patient services.

## Education

Western Governors University

Master of Business Administration - MBA, Health/Health Care Administration/ Management · (2018 - 2019)

Western Governors University

Bachelor of Science (BS), Registered Nursing/Registered Nurse · (2014 - 2016)

Vickie Milazzo Institute

CLNC, Legal Nurse Consulting · (2010 - 2010)

Tennessee State University

Associate of Science (A.S.), Registered Nursing/Registered Nurse  $\cdot$  (2003 - 2005)