

## Contact

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## Top Skills

Healthcare

Patient Safety

Hospitals

# Jacquelyn Bhones

Nurse manager/ Hospital Administrator  
Houston, Texas Area

## Summary

Dynamic, qualified, and highly ethical Registered Nurse with experience providing nursing care to patients of all ages in a variety of hospital settings. Solutions-oriented professional in analyzing data, assessing patient conditions, resolving problems, and implementing appropriate intervention strategies and treatment plans. Excellent leadership, communication, and interpersonal skills. Proven ability to build strong rapport with patients, family, staff, and physicians. Demonstrated success in high-pressure, challenging, and deadline-driven environments. Compassionate professional with the highest level of patient management skills, providing superb customer service to patients, family, multidisciplinary teams, and attending physicians.

I am currently looking to expand my skills into a different area of the healthcare sector. I want to take my skills and knowledge I have accumulated from working with patients at the bedside and transfer it into the office. I desire to bring creative and innovative ideas into the new changing healthcare world.

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## Experience

Villa Toscana Nursing Home and Rehab  
Director Of Nursing Services  
September 2018 - April 2019 (8 months)  
Houston, Texas

North Houston Transitional Care  
Quality Nurse and ADON  
August 2018 - September 2018 (2 months)  
Houston, Texas

Senior Care Centers Health and Rehabilitation  
DON  
September 2017 - July 2018 (11 months)  
8702 South Course Drive

Kindred Healthcare Northwest  
Nurse Supervisor  
April 2015 - January 2018 (2 years 10 months)  
Houston, Texas

Nurse Supervisor over Medical Surgical/ICU

PartnERs Emergency Centers  
Director Of Nursing  
August 2016 - August 2017 (1 year 1 month)  
6380 N. Eldridge Parkway

Free Standing Emergency Center

Kindred Northwest Hospital  
Nurse Manager  
February 2016 - September 2016 (8 months)  
11297 Fallbrook Houston Texas

Cypress Creek Emergency Center  
Project Manager  
November 2015 - February 2016 (4 months)  
837 Cypress Creek Pkwy

Houston Methodist  
Registered Nurse  
November 2013 - December 2015 (2 years 2 months)  
Houston Area, Texas

# Assists with meeting departmental goals and objectives that ensure high quality, cost-effective patient care, while working collaboratively the physicians, nurse practitioners, and unit supervisor to integrate the goals of the department.

# Obtaining, maintaining and demonstrating the knowledge and skill necessary to provide care based on the physical, psychological, educational and safety for all patient populations.

# Care coordination with social work, case management, patient family, and all other health professionals involved with patient care.

# Assist with appropriate discharge, admission and or transfer of patient within the 24-hour observation time frame according to Medicare and Medicaid guidelines.

American College of Healthcare Executives  
RN

2013 - 2015 (2 years)

Texas Chapter/Southwest

A member of the local Houston Chapter directly involved with recruitment and retainment.

Lyndon B. Johnson General Hospital

BSN, RN

February 2010 - October 2013 (3 years 9 months)

Serve as a registered nurse, ensuring patient safety and providing education regarding diagnosis, treatment, and health maintenance. Key responsibilities include the following: facilitating movement of patients within emergency center from admission to discharge and providing leadership and support to multidisciplinary teams. Ensure compliance with all hospital policy and procedures throughout the entire patient care experience. Maintain knowledgeable on hospital standards, protocols, policies and procedures to provide the highest level of patient care.

St. Lukes

RN

June 2008 - January 2010 (1 year 8 months)

Registered nurse recognized for providing exceptional care to patients with complex health issues. Ensured patient safety and provided education regarding diagnosis, treatment, and health maintenance. Key responsibilities included facilitating movement of patients within emergency center from admission to discharge and providing leadership and support to multidisciplinary teams. Ensured compliance with all hospital policy and procedures throughout the entire patient care experience. Maintain knowledgeable on hospital standards, protocols, policies and procedures.

American Mobile Nursing Travel Agency

Travel RN

March 2006 - June 2008 (2 years 4 months)

Traveled to a variety of locations in the region to provide patient care

East Houston Regional Medical Center

RN

2006 - 2007 (1 year)

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## Education

### University of Texas at Tyler

Master's degree, Executive Health Care Administration · (2013 - 2014)

### Jacksonville University

Bachelor's degree, Registered Nursing/Registered Nurse · (2012 - 2013)

### American InterContinental University

Bachelor of Business Administration (BBA), Health/Health Care Administration/  
Management · (2010 - 2012)

### Pulaski Technical College

No degree, African-American/Black Studies · (2005 - 2006)

### Garland County Community College

Associate's degree, Registered Nursing/Registered Nurse · (2001 - 2004)