

## Contact

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## Top Skills

Clinical Research  
Hospitals  
Nursing

# Monique Taylor

## MBA,MS,APRN,ACNS-BC

Nurse Manager at UT Physicians  
Houston, Texas

## Summary

2015 National Winner Nurse.com GEM Award: Patient and Staff Management

2015 Regional Winner Nurse.com GEM Award: Patient and Staff Management

### Ambulatory Care:

- Increased outpatient clinic volume by ~9%
- Increased gross monthly charges of outpatient clinic by 26%
- Decreased operational expenses by 3%
- Revised processes to ensure compliance with regulatory agencies

### Hospital-Inpatient Care-Quality:

- Internal Quality Auditor
  - Developed mitigation plan to maintain Core Measures and Value Based Purchasing during implementation of EPIC (electronic medical record)
  - Decreased LOS with implementation of Rapid Rounds
  - Facility Stroke Coordinator--implemented Stroke Notification Process
  - Received AHA/ASA Get With The Guidelines Bronze Award
  - Performance Improvement DMAIC Team Leader: 2 Projects
- Stroke Goal Times ED to CT/ED to La  
Optimizing Use of EPIC: Nurses Documenting at the Bedside

Successes as outlined above are demonstrated repeatedly throughout my professional portfolio.

Sincerely,

Monique Taylor, MBA, MS, APRN, ACNS-BC

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## Experience

UT Physicians

Nurse Manager

August 2017 - Present (2 years 10 months)

Adult Neurology

Chamberlain College of Nursing

Visiting Professor

December 2015 - Present (4 years 6 months)

Pearland, Texas

Memorial Hermann Health System

Operations Administrator (per diem)

March 2016 - Present (4 years 3 months)

Pearland, Texas

Harris Health System

2 years 7 months

Hospital Supervisor

December 2015 - March 2016 (4 months)

Houston, Texas Area

Lyndon B. Johnson Pavilion

Clinical Resource Nurse/Hospital Supervisor

September 2013 - December 2015 (2 years 4 months)

Houston Area, Texas

Ben Taub Pavilion

Norton Healthcare

Clinical Nurse Specialist- Med-Surg

August 2012 - August 2013 (1 year 1 month)

Houston, Texas

Stroke-Heart Team Coordinator

Quality Improvement

Trained DMAIC Team Leader

Coordination of patient care

Developed process for monitoring Core Measure compliance  
Assisted with EPIC Implementation

### Vanderbilt University

Manager, Patient Care Services

October 2010 - July 2012 (1 year 10 months)

Managed daily operations of Allergy Clinic

Increased patient volume by ~9%

Implemented process changes necessary for compliance

Successfully opened satellite clinic

### The Methodist Hospital System

3 years 4 months

Operations Administrator

May 2008 - October 2010 (2 years 6 months)

Managed throughput by coordinating admissions with ED and bed management

Service recovery

Served as Incident Commander

Project Management

### Oncology Specialist

July 2007 - May 2008 (11 months)

Developed Oncology Curriculum

Patient education

Competency assessment

### UT MD Anderson Cancer Center - Cancer Prevention Research

Training Program

PC Nurse Manager, Manager, Educator, Clinical Nurse Specialist

July 2001 - June 2007 (6 years)

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## Education

Texas A&M University - Mays Business School

MBA, Business · (2002 - 2004)

Georgia State University

MS, Nursing · (1996 - 1999)

Western Kentucky University  
ADN, Biology, Nursing · (1988 - 1992)