

## Contact

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(LinkedIn)

[www.ioraprimarycare.com](http://www.ioraprimarycare.com)

(Company)

## Top Skills

Nursing

Hospitals

Healthcare

## Languages

English

## Certifications

Registered Nurse-AL

Registered Nurse-NH

Registered Nurse-MA

BLS

Registered Nurse-GA

## Honors-Awards

Sigma Theta Tau International Honor Society for Nursing, member 2019

National Society of Collegiate Scholar Nominee

# Kathleen Meleedy, BSN, RN

Clinical Team Manager at Iora Health

Houston, Texas

## Summary

Transforming healthcare.

I have been privileged to be a part of a healthcare company doing something different, connecting with people. We meet patients where they are and I have had the honor of working and leading incredible teams who are just as passionate.

## Experience

Iora Health

5 years 7 months

Clinical Team Manager

July 2019 - Present (1 year)

Houston, Texas

Clinical Team Manager

June 2017 - June 2019 (2 years 1 month)

Greater Boston Area

Clinical Team Manager

December 2014 - October 2017 (2 years 11 months)

Hartford, Connecticut

As a Clinical Team Manager, my role is a manager within a primary care practice who works closely with the Lead Provider to ensure that we develop a high performing team capable of delivering exceptional care and a world-class experience to our patients. I build and develop a team of Health Coaches and Administrative Staff in supporting patients through their clinical and social needs from both a clinical and professional development perspective. Also provide leadership for staff members in the form of ongoing training, performance feedback, goal setting, and problem resolution; cultivate a culture of innovation and creativity in service of better patient care. Actively manage practice activity to ensure smooth patient flow, timely care, and outstanding service to patients including triage via walk-ins, emails, or phone calls. Management of the practice maintenance, inventory and general costs

necessary to deliver sustainable patient care. Create a culture of collaboration, transparency and trust. Positive attitude as well as a commitment to our mission of bringing humanity to healthcare.

#### RNnetwork

##### Travel Registered Nurse

September 2014 - December 2014 (4 months)

Wareham, Massachusetts

Licensed as a Registered Nurse in Alabama, Connecticut, Massachusetts, Florida, Georgia and New Hampshire.

#### Clevenger Creamery LLC dba Lake Guntersville Ice Cream Shop Vice President

September 2011 - December 2014 (3 years 4 months)

14258 Highway 431 Guntersville, AL 35976

Lake Guntersville Ice Cream Shop:

Developed and executed a business plan for an independently owned Ice Cream Shop. Directed marketing strategies, store layout, decor, and education in ice cream production, front line staff and menu.

#### Marshall Medical Centers

##### Director of Emergency Services

September 2005 - May 2014 (8 years 9 months)

Guntersville, Alabama

Served as Director of Emergency Department for 8 years. Experienced in operations, budgeting, staffing, hiring, quality improvement initiatives, 1/2 million dollar improvement with expansion and management of all emergency patient care. Planned and implemented T System EMR with excellent transition for nursing and physicians. Supervised 50+ employees, nurse scheduling and provided staff rounding and evaluations for excellence. Knowledgeable in LEAN initiatives, Studor, the Advisory Board and other high quality management strategies. Served as Emergency Preparedness Chair and implemented NIMS and HICS. Served as County ESF 8 Steering Committee for Marshall Medical Centers. Managed hospital tornado disaster event during a successful Joint Commission survey on April 27th, 2011.

#### Marshall Medical Centers

11 years 3 months

##### Unit Charge Nurse

January 1999 - March 2005 (6 years 3 months)

Registered Nurse and Unit Charge Nurse responsible for management of daily patient flow, scheduling, daily nurse assignments, department ordering, patient follow up and complaints, mentoring and educating staff.

#### Registered Nurse

September 1996 - January 1999 (2 years 5 months)

#### Home Health-Certified Nursing Assistant

January 1994 - September 1996 (2 years 9 months)

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## Education

#### University of Rhode Island

Bachelor of Science (B.S.), Nursing Science · (2017 - 2019)

#### Gadsden State Community College

Associate of Arts and Sciences (AAS), Nursing · (1994 - 1996)