

## Contact

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## Top Skills

Staff RN  
House Supervisor  
M/S Nursing Supervisor

# Donna Baylous

RN Care Manager at CHI St. Luke's Health - Baylor St. Luke's Medical Center  
Houston, Texas Area

## Experience

CHI St. Luke's Health - Baylor St. Luke's Medical Center  
RN Care Manager  
October 2019 - Present (8 months)

HCA Houston Healthcare Kingwood  
Project Red Discharge RN  
August 2018 - October 2019 (1 year 3 months)

Kingwood Medical Center  
14 years 8 months  
Director of M/S TELEMETRY  
August 2013 - October 2019 (6 years 3 months)  
22999 US HWY 59N

Task to facilitate effective hourly rounding and follow up with results from Nurse Leader Rounding on patients. Our biggest goal is to ensure that our patients receive great quality care from a nursing staff that is compassionate, knowledgeable and are good listeners. By utilizing best practice methodology we will meet and exceed our patients expectations, every patient every time.

Unit Supervisor  
January 2006 - August 2013 (7 years 8 months)  
Tasked to ensure the unit is working as a team, communicating effectively, and in a timely manner to patients, families, physicians and each other. Responsible for daily timekeeping of staff, and processing bi-weekly payroll. Other duties include monitoring documentation of patients regarding pain assessment, hourly rounding, bedside reporting, and patient falls. I also round on the staff to help ensure that communication with patients is effective and provide service recovery as needed. I am responsible for monthly staff meeting agendas, providing adequate coverage on the monthly schedule, and annual performance evaluations as well as any verbal/written counseling are required.

Charge Nurse  
March 2005 - January 2006 (11 months)

Responsible for rounding with physicians, assisting the nursing staff as the condition of the patients warranted. Made daily assignments for oncoming shift, ensuring that the nurse to patient ratio, and the license to license (RN/LVN) was correct. Rounded on patients daily providing service recovery to patients as warranted.

### Plaza Specialty Hospital

10 years 3 months

#### RN SUPERVISOR

July 1995 - March 2005 (9 years 9 months)

#### Staff RN

January 1995 - January 2005 (10 years 1 month)

#### Staff Nurse

January 1995 - January 2000 (5 years 1 month)

Job duties included providing care for patients with wounds, requiring IV therapy, vent dependent patients, and post- surgical care patients some requiring PCA drug administration.

### Plaza Speciality Hospital

#### House Supervisor

January 2000 - January 2005 (5 years 1 month)

Responsible for staffing the facility to ensure safe working environment and quality care provision for the patients. Also ensured that patients met the admission criteria and were received in the facility by the admission time. Helped to facilitate transferring of patients that required surgical intervention to a higher level of care. Rounded with physicians to discuss plans of care and discharge dates and times.

### AHN Homecare, INC

#### Field Nurse and Interim Nurse Manager

January 2002 - January 2003 (1 year 1 month)

Responsible for admissions, discharge planning/teaching and discharge of patients admitted for IV therapy, wound care, diabetic monitoring and teaching as well as many other disease processes.

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## Education

Western Governors University

MSN, Nursing Leadership and Management · (2015 - 2016)

Prairie View A&M University

Bachelor of Science, Nursing · (1992 - 1995)