

Contact

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(LinkedIn)

Top Skills

Medical-Surgical

Healthcare

Inpatient

Languages

English (Native or Bilingual)

Dalphany Blalock MSN, RN, NEA-BC

Director

Houston, Texas Area

Summary

A successful leader with over 20 years of clinical and progressive administrative leadership across various professional organizational settings that encompassed both inpatient and outpatient facilities.

A proven leader with an intense focus on building positive relationships, quality improvement financial management, risk management, regulatory compliance and strong customer satisfaction. Consistently demonstrates accountability, compassion and collaboration, yielding outcome driven results.

- Direct financial management by overseeing expenditures, reviewing charge capture, and reconciling financial data
- Implement Center strategic initiatives in collaboration with members of the leadership team and faculty members
- Responsible for the hiring, training, development, and evaluation of staff; Facilitate coordination with Human Resources of personnel activities including, but not limited to the development of position descriptions, the orientation and training of new staff, and employee relations.
- Provide strategic leadership, oversight and management of the day to day administration of clinic operations
- Oversee patient care operations and identify barriers and implement solutions to enable efficient workflows
- Ensure regulatory compliance with institutional guidelines and other regulatory agencies
- Identify strengths, weaknesses, opportunities, threats to Center and employ strategic plan to facilitate improvements
- Provide direct supervision of nursing care team members/activity to ensure efficient patient workflows and safe patient care
- Manage and monitor quality improvement initiatives and patient outcomes

- Member of American College of Healthcare Executives (ACHE)

- Member of American Organization of Nurse Executives (AONE)
- Member of ARIN (Association of Radiologic Imaging Nurses)
- Member of STTI (Sigma Theta Tau International Nursing Society)
- STTI Rising Star of Research Poster Presenter at STTI Convention

Experience

HCA Gulf Coast Division

Director

October 2018 - Present (1 year 10 months)

MD Anderson Cancer Center

Nurse Manager (Ad Interim Director)

July 2015 - October 2018 (3 years 4 months)

Houston, Texas

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Memorial Hermann Health System

Charge Nurse

November 2009 - July 2015 (5 years 9 months)

OPID- The Medical Center (Houston, TX)

- Conducted mock codes/emergency scenarios for outpatient imaging personnel
- Led initiatives to enhance patient satisfaction by providing reminder appointment calls with procedure education/discussions; conducted procedure follow up calls to positively impact patient outcomes by reducing post procedure calls by 90%
- Implemented strategies to track ordering of departmental supplies
- Provided Point of Care testing, quality control, clinical proficiencies/competencies of personnel
- Analyzed department variance reports from Risk Management to determine strategic action plans for identified areas of improvement
- Collaborated with Physicians, Business Office, and Bed Control to reduce hospital transfer time by 50%
- Partnered with Life Flight® dispatch to coordinate emergent patient transfers from field to ER/ inpatient settings
- Administered Conscious Sedation to patients undergoing radiologic procedures
- Managed throughput of patient flow to IR/MRI/CT as Charge Nurse

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- Interventional Radiology Staff Nurse
 - Case Manager for Life Flight/Transfer Center
 - Outpatient Radiology Staff Nurse
 - Communication Liaison-Shared Governance Committee
 - Member of Ambulatory Practice Council
 - Facilitator for clinical/business personnel in-service/ training
 - Manage ordering and cost of departmental supplies
 - Educator for Point of Care Testing for new employees/annual renewal of staff
 - Member of ARIN (Association of Radiologic Nursing)

MD Anderson Cancer Center

Research Nurse- DI Translational

July 2008 - November 2009 (1 year 5 months)

Houston, Texas

Research Nurse for Diagnostic Imaging

- Collaborated with Principal Investigator and Clinical Trial Sponsor on protocol design, budgeting, planning, and implementation
- Assessed patient eligibility via personal interviews and medical record review
- Performed protocol-specific clinical tasks
- Assisted with collection and evaluation of data

Memorial Hermann Health System

Registered Nurse III

July 2007 - July 2008 (1 year 1 month)

Interventional Radiology- The Medical Center (Houston, TX)

Provide Conscious Sedation to patients ages Pediatrics to Adults undergoing special radiological procedure in IR, CT, MRI

Kelsey-Seybold Clinic

Registered Nurse

July 2004 - July 2007 (3 years 1 month)

Gynecology Clinic- The Medical Center (Houston, TX)

- Provide education to patients related to disease condition/treatment
- Assist physician with invasive and non-invasive procedures
- Provided telephone triage to patients in the ambulatory setting
- Provided oversight for LVN and Medical Assistant clinical competencies in ambulatory setting
- Obtain insurance verification/authorization for scheduled GYN procedures
- Scheduled surgical procedures with respective hospital facilities
- Assisted with interviews of new personnel and provided input on LVN and MA annual performance evaluations

Rankin Medical Center

Registered Nurse (Endoscopy/ PreOp Surgery)

November 2003 - July 2004 (9 months)

Brandon, Mississippi

Endoscopy and Recovery Room Nurse

- Administered Conscious Sedation for patients undergoing endoscopic procedures
- Managed care for post procedure patients
- Provided discharge instructions post procedures
- Conducted 24 to 48 hour follow up patient phone calls

Hpo Healthcare Staffg

Travel Nurse (L&D/ Mother/Baby)

October 2001 - October 2003 (2 years 1 month)

USA

Travel Nurse

- Provide care for patients in Labor/Delivery/Mother/ Baby Units
- Circulate on OB/GYN surgical procedures
- Assist with scheduling of inductions/c/sections of L&D patients

University of Mississippi Medical Center
Registered Nurse/ Charge Nurse Labor & Delivery
March 1998 - October 2001 (3 years 8 months)
Jackson, Mississippi Area

Charge Nurse Labor & Delivery

- Supervised and delegated patient assignments according to patient acuity, volume, and staffing
- Managed flow of patient admissions and discharges
- Assisted with employee performance evaluations
- Collaborated with physicians on scheduling patient inductions and cesarean sections
- Circulated for OB/Gynecology surgical procedures

Education

University of Houston-Victoria
Master's degree, Nursing Administration · (2012 - 2014)

The University of Southern Mississippi
Bachelor of Science, Registered Nursing/Registered Nurse · (1993 - 1997)