

Contact

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Top Skills

Critical Care
Nursing
Healthcare

Certifications

Acute/Critical Care Nurse - Adult,
Pediatric, Neonatal (CCRN)
Certified Emergency Nurse (CEN)
Nurse Executive (NE-BC)

Publications

Shared governance and work
engagement in the emergency
nurses: Reality or perception

Corey Manges, MBA, MSN, RN, NE-BC, CCRN, CEN

Senior-Level Healthcare Leader
Dallas/Fort Worth Area

Summary

I am a highly accomplished and driven healthcare leader who has built an extensive track record of delivering the transformational leadership to take operations and patient success of world-class Emergency Departments to new levels of performance.

Throughout my career, I have excelled at building, training, and optimizing the performance of large teams of highly skilled medical professionals that continually exceed organizational and patient expectations. My focus is on creating dynamic work cultures that promote professional development, collaboration, and a patient-centric focus to achieve sustained excellence and deliver the best in class patient care services.

As a leader, I am adept at partnering with stakeholders across all areas and levels to create synergy and achieve our shared goals. I am passionate about driving continuous improvement to increase departmental capabilities and maximize operational effectiveness in meeting the needs of our patients.

My credentials include a Master of Science in Nursing and multiple certifications, including Nurse Executive Board Certified, Critical Care Registered Nurse, and Certified Emergency Nurse. I am currently working on finishing a Master of Business Administration in Strategic Management & Analytics.

A selection of my core strengths includes:

Senior-Level Leadership
Healthcare Operations Management
Patient Care Best Practices
Emergency Medical Services
Medical Program Management

Quality Improvement
Change Management
Patient Education & Advocacy
Case Management
Cross-Functional Collaboration
Team Building & Leadership
Staff Engagement & Retention

Experience

Parkland Health and Hospital Systems
Director of Nursing-Medicine
February 2020 - Present (4 months)

Parkland Hospital
11 years 2 months

Emergency Service Service Manager
March 2019 - February 2020 (1 year)
Dallas, Texas

Direct, train, coach, evaluate, and optimize the performance of a talented, 55-member team of direct reports, promoting collaboration in all operations to deliver the highest standard of patient care. Continue to successfully improve staff engagement, retention, and patient survey scores after having begun to increase overall performance previously.

Critical Care RN
January 2009 - February 2020 (11 years 2 months)
Dallas/Fort Worth Area

Christus Spohn Health System
Director of Nursing, Emergency Services
July 2017 - June 2018 (1 year)
Corpus Christi, Texas

I transitioned to Christus Spohn Health Systems to become the Director of Nursing for a Level 2 Trauma Center Emergency Department servicing the critical needs of over 76K patients each year as well as the organization's secondary Emergency Department on a separate campus handling 54K+ patients annually. Carefully managed and maximized return on investment for the budget covering both facilities. Oversaw all staff scheduling, training, evaluations, disciplinary actions, and more while ensuring all 123 direct reports

continually employed the best customer service and patient care practices. I launched a Shared Governance committee that focused on transforming the department's culture—succeeded in significantly reducing employee turnover, increasing Press Ganey Emergency Department patient experience scores, and improving ER metric compliance—acted as the Emergency Medical Service Liaison for a 10-county region surrounding Corpus Christi.

Education

Villanova University

Master of Business Administration - MBA, Strategic Management & Analytics · (2018 - 2020)

University of Texas at Arlington - College of Liberal Arts

Master of Science - MS, Nursing Administration · (2015 - 2017)

University of Texas at Arlington - College of Liberal Arts

Bachelor of Science - BS, Nursing Practice · (2013 - 2015)

Excelsior College

Associate of Science - AS, Registered Nursing, Nursing Administration, Nursing Research and Clinical Nursing · (2006 - 2008)

Brookhaven Community College

Associate of Arts and Sciences - AAS, Paramedicine · (2004)