Employee Name
Jyoshna Dasari
ECode
10202166
Gender
Female
Designation
Senior Executive
Department
Retail Branch
Location
Gandhinagar
City
Ok Pos/2013
Working Location
Gujarat Region

Company
Bersin Global Shared Services Ltd
Working For
Bersin Global Shared Services Ltd
Job Role
Login Desk

Appraiser:
10202101Gopalkumar Nandani
Reviewer:
10202012Jaykishorsinh M
Review Period:
Employee Date: 24-Mar-2025
KRA Period:
KRA Date:01-Mar-2025
KRA Amendment No.
0

Section: Performance / Assessment Against KRA

Note: 1) Click on any cell of KRA review to view more details.
2) EMP WT.(COLUMN-WT) * % Achievement / 100.

KRA Weightage (100 %)

SR.	KEY RESULT AREA (KRA)/ GOAL	KEY PROCESS AREA (KPA)/ DEFINITION	ACHIEVEMENT/ MEASUREMENT SOURCE	WTS	EMP % ACHI.	EMP WT. SCORE	EMP REMARK
1	•Contribute to organization's financial health •Optimization of operational costs	1.Productivity •Hold Maker-per hour / per day •Irrespective of TL see ensuring feedback is ...	1) •Maker Day Sheet for Login desk 2) Bio-Day sheet for Ma ker ensuring 3) 100% adherence	40.00	100.00	40.00	have contributed login and mak er ...
2	•Ensure Customer Satisfaction	•Capturing of leads in CRM form and after receipt of all the docu ments and generate the number	100% adherence	20.00	100.00	20.00	NA
3	•Process Compliance	•Ensure correct flows and w orkflows & sign is regional or ... •Attended at SOP, and strongly ...	100% adherence	20.00	100.00	20.00	NA
4	•Knowledge, Skills and Competency Development for Self	1. L&D ensure Daily Drills (Pro ... •Participating in Knowledge ... Training of self 2. Reviewing of ...	1, 2, 3 &	20.00	100.00	20.00	NA
						100.00	

Employee Wt Score: 100.00

Section: Performance / Assessment Against Competencies

Note: To Edit an particular Competency and to view detail/description of respective Competency
1) Competency Score Scale: 1=Exhibits behaviors consistently (Rating value 5.00), 2=Exhibits behaviors most of the times (Rating value 4.00), 3=Exhibits behaviors often (Rating value 3.00), 4=Exhibits behaviors sometimes (Rating value 2.00), 5=Never exhibits expected behaviors (Rating value 1.00)

SR.	COMPETENCY	EMP SCORE	EMP REMARK
1	Accountability & Ownership=3;	3-Exhibits behaviors most of the times	Trying to provide accountability and ownership all the times
2	Customer Centricity=3;	3-Exhibits behaviors most of the times	Providing at the time assistance to the customer and customer ...
3	Situational Agility & Comfort with ambiguity=3;	3-Exhibits behaviors most of the times	I have good capability to handle situational agility.
4	Rules & Dispositions=3;	3-Exhibits behaviors most of the times	I always try to execute proper plans also follows all plans organized by ...

Section: Major Activity Performance/ Achievements

SR.	MAJOR ACTIVITY/ACHIEVEMENTS	SELF RATING	QUANTITY
1	Achieved maximum MSME, top Officer and floor manager and EPC head always appreciate my performance.	5.00	
2	Doing extra work of (Insert sheet/Bypass/Delivered)	5.00	
3	Monthly workout	5.00	

Section: Areas of Improvement

SR.	IMPROVEMENT AREAS	MGR COMMENTS
1	Master of excel sheet	

Section: Training/ Learning

Note: In the below table please enter a list of Training topics 'Attended' in performance review period and list of Training topics 'Needed' in the coming performance review period.
Select status against each topic as appropriate.

SR.	TRAINING / LEARNING AREA	CATEGORY	STATUS	MANAGER RECOMMENDATION	MANAGER REMARKS
1	Time Management & Productivity (Soft Skills)	Skills	Attended		
2	Critical Thinking & Problem Solving (Soft Skills)	Skills	Attended		
3	Technical Training (Hard Skills)	Skills	Attended		
4	Financial Analysis & Accounting (Hard Skills)	Skills	Attended		
5	Data Analysis (Hard Skills)	Skills	Attended		
6	Emotional Intelligence (Soft Skills)	Skills	Attended		
7	Presentation Skills (Soft Skills)	Skills	Attended		
8	Teamwork & Collaboration (Soft Skills)	Skills	Attended		
9	Conflict Resolution & Negotiation (Soft Skills)	Skills	Attended		
10	Strategic Thinking (Leadership Skills)	Skills	Attended		

Section: Overall Rating & Comments

Employee Comments*

I have achieved all the milestones and also learned many new things also always helped customers and getting appreciations from customers and managers as well.

Overall Rating *

3

Performance Category:

Supporting Documents

Submitted On :
05-Mar-25 22:54

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