

Grievance Details

Grievance Number: 6959969

Grievance Reg Date: 2025-03-31 12:57:51

Complainant Name :	Pratik Shah	Complainant Contact No :	9930203893
Grievance Expectation :			
Grievance Regd. with company:			
Mode :	By Web	Complaint Type :	Complaint
State :	MAHARASHTRA	Purchase City :	Mumbai
Sector :	Electronics Products	Category :	TV/Smart TV/ LCD/LED
Grievance Company :	Hisense	Company Name :	Hisense
Govt Dept / Regulator :			
Type & Model:	Toshiba 65M550MP	Date of Purchase:	2025-02-21
Under Warranty:	Yes	Amount Paid:	53000
IMEI no or Serial no:	6942147499696	Service Tag no.:	
Name & Address of Service Center:		job sheet / Work order no.:	
Complaint no/ Ref. no(if any):		Home Appliances	Other Accessories/ Appliances

🕒 Last Login Time : PS ▾

Product Value(INR) :	10000-100000	Nature of Complaints :	Delay in Providing Repair services
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Grievance Details :

I had purchased toshiba television which started having issues with display in 15 days, i raised a complain with the toshiba customer care for a replacement, but its been over 20 days they have not addressed the issue, we are without television and there is absolutely no followup from toshiba, their customer care number is unrechable too. Technician visited and confirmed the issue and suggested replacement of the television due to manufacturing defect its been over 3 week since than. I will be filing a case with consumer court soon for the trouble and mental harassment you have given us. This Grievance is just the start of the process, a legal notice and consumer court complaint will be following soon. I am not going to leave you guys so easily for this kind of service and will take this to a logical conclusion. Registered # 9969028110 Complaint # 214554880 contact # 9930203893 email : pratikshah83@gmail.com

Status :

In Process

Uploaded Files:

File1 || NA | NA

Close This Grievance

Print

https://consumerhelpline.gov.in/user/complaint-details.php?cid=6959969&&sid=9&&ctid=260

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