

**BEFORE THE DISTRICT CONSUMER DISPUTES REDRESSAL
COMMISSION, MUMBAI**

Consumer Complaint No. ____ of 2025

IN THE MATTER OF:

Pratik Shah — Complainant

Versus

Opposite Parties:

- 1. Hisense India Pvt. Ltd.**
- 2. Toshiba India Pvt. Ltd.**
- 3. Toshiba Authorized Service Centre (Reliance ResQ – Synergy Electronics)**
- 4. Amazon Seller Services Pvt. Ltd.** *(Party included for completeness, though they are cooperating)*

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Pratik Shah

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