

**BEFORE THE DISTRICT CONSUMER DISPUTES REDRESSAL
COMMISSION, MUMBAI**

MEMO OF PARTIES

Complainants:

Pratik Shah

Permanent Residential Address:

G-28, 2nd Floor, Sarvodaya Nagar, 1st Panjarapole Road, C.P. Tank,
Mumbai 400004

Delivery and Service Address (In-laws' residence):

Jigisha Shah, 614 Indraprastha 1D, Jitendra Road, Opp Ashoka
Hospital, Raheja Township, Malad East, Mumbai 400097

Mobile: 9930203893 / 9969028110

Email: pratikshah83@gmail.com

Opposite Parties:

1. Hisense India Pvt. Ltd.

21st Floor, Windsor Grand, Plot No. 1C, Sector 126, Noida, Uttar
Pradesh 201313

Phone: 1800 123 960 960

Email: tvindia@toshiba-visual.com /

in.servicehead@hisense.com / india@hisense.com

2. Toshiba India Pvt. Ltd.

5th Floor, Tower D, DLF Cyber Greens, DLF Cyber City, Gurgaon
– 122002 Haryana, India

Phone: +91-124-499-6600

Email: contact@toshiba-india.com

(Note: Added with caveat – to determine exact liability given
transfer of brand and manufacturing responsibilities to Hisense
India Pvt. Ltd.)

**3. Toshiba Authorized Service Center (Reliance ResQ – Synergy
Electronics)**

Shop No. 22 & 23, Building No. D-1, Satellite Garden, General
Arun Kumar Vaidya Marg, Phase-II, Azad Nagar, Goregaon,
Mumbai, Maharashtra 400063

Phone: 08080992233

**4. Amazon Seller Services Pvt. Ltd. (Party included for
completeness, though they are cooperating)**

Registered Office: 8th Floor, Brigade Gateway, 26/1 Dr.

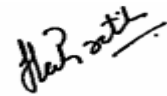


Rajkumar Road, Bangalore – 560055
Email: grievance-officer@amazon.in

That the addresses of the Complainant and Opponent mentioned above are true and correct for the services of summons/notice by this Hon'ble Commission.

Mumbai

Date - 16 April 2025



Pratik Shah - Complainant