

AFFIDAVIT

BEFORE THE HON'BLE DISTRICT CONSUMER DISPUTES
REDRESSAL COMMISSION, MUMBAI

IN THE MATTER OF:

Pratik Shah, Complainant

Versus

Hisense India Pvt. Ltd. & Others, Opposite Parties

AFFIDAVIT OF PRATIK SHAH

I, **Pratik Shah**, S/o Mahendra Shah, aged about 41 years, residing at G28, 2nd Floor, Sarvodaya Nagar, 1st Panjarapole Road, CPTank, Mumbai 400004, do hereby solemnly affirm and state as under:

1. That I am the Complainant in the above-mentioned case and am fully conversant with the facts and circumstances of the matter and am competent to swear this affidavit.
2. That the accompanying Consumer Complaint has been drafted by me or under my instructions, and the contents therein are true and correct to the best of my knowledge, belief, and understanding.
3. That the cause of action arose on **10 March 2025**, when I raised a complaint regarding a defective Toshiba television (Amazon Order ID: 403-9686796-6977111), and the Opposite Parties have failed to take appropriate corrective action despite multiple reminders, thereby causing deficiency in service and mental agony.
4. That I have not suppressed or concealed any material facts in this complaint and have provided a true and fair account of all events supported by documentary evidence.



5. That I am filing this Complaint seeking appropriate reliefs as mentioned, including replacement/refund, compensation for mental harassment, and reimbursement of follow-up expenses.
6. That the documents annexed along with the complaint are true and correct copies of their respective originals.

I solemnly affirm that the above statements are true and correct to the best of my knowledge and belief.

DEPONENT

Pratik Shah

Pratik Shah

VERIFICATION

Verified at **Mumbai** on this 16 day of April 2025, that the contents of this affidavit are true and correct to my knowledge and belief, and nothing material has been concealed therefrom.

DEPONENT

Pratik Shah

Pratik Shah



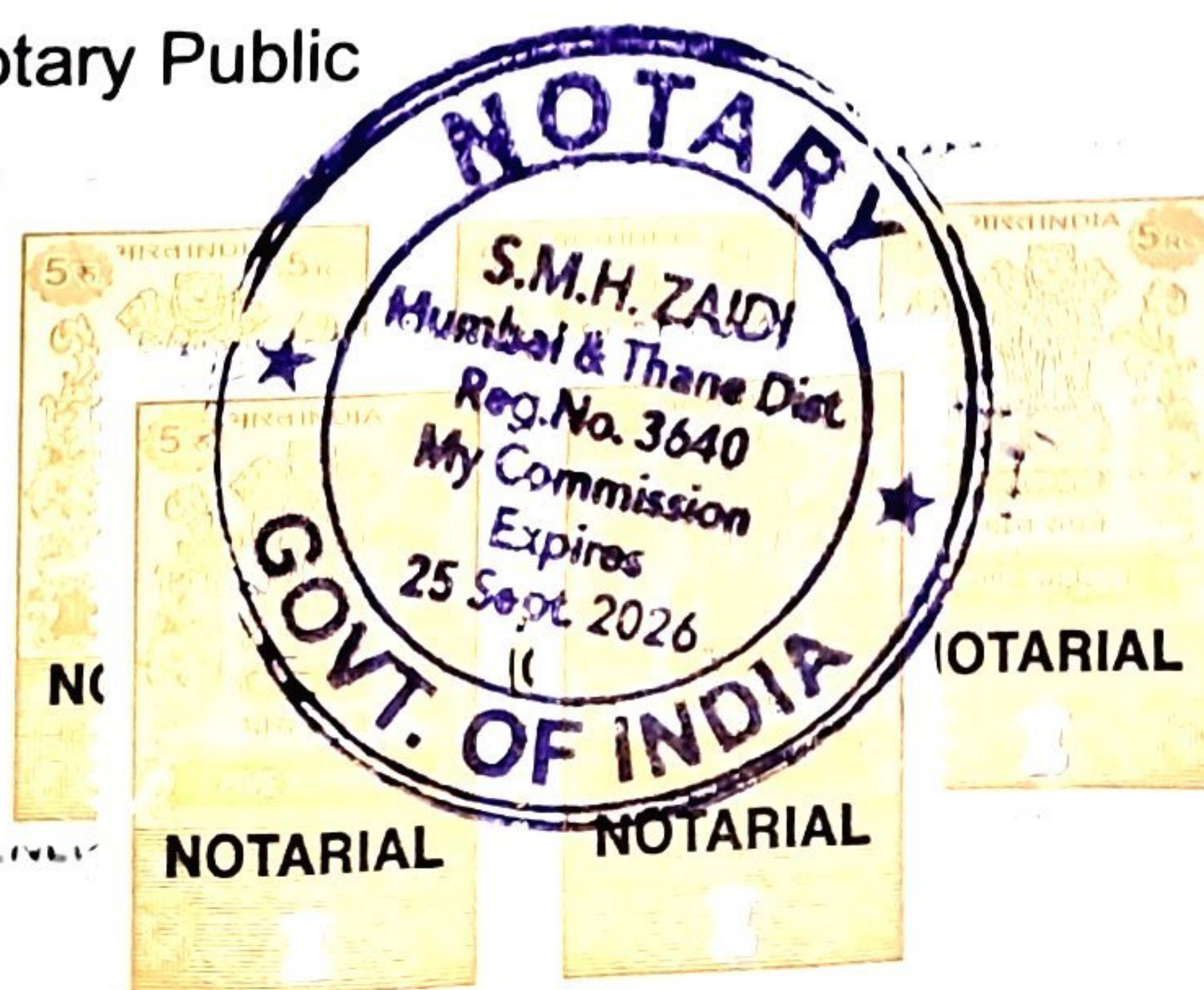
Notary Stamp & Seal

Signature of Notary Public

BEFORE ME

S.M.H. ZAIDI
S.M.H. ZAIDI
NOTARY
Government of India
Mumbai & Thane Dist

16 APR 2025



NOTED & REGISTERED
Sr. No. 1568
Book No. 14
Date 16 APR 2025