**BEFORE THE DISTRICT CONSUMER DISPUTES REDRESSAL COMMISSION, MUMBAI**

**Consumer Complaint No. \_\_\_\_ of 2025**

**IN THE MATTER OF:**

Pratik Shah — Complainant

Versus  
**Opposite Parties:**

1. **Hisense India Pvt. Ltd.**
2. **Toshiba India Pvt. Ltd.**
3. **Toshiba Authorized Service Centre (Reliance ResQ – Synergy Electronics)**
4. **Amazon Seller Services Pvt. Ltd.** *(Party included for completeness, though they are cooperating)*

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