**BEFORE THE DISTRICT CONSUMER DISPUTES REDRESSAL COMMISSION, MUMBAI**

**MEMO OF PARTIES**

**Complainants:**  
Pratik Shah

**Permanent Residential Address**:

G-28, 2nd Floor, Sarvodaya Nagar, 1st Panjarapole Road, C.P. Tank, Mumbai 400004

**Delivery and Service Address (In-laws' residence):**

Jigisha Shah, 614 Indraprastha 1D, Jitendra Road, Opp Ashoka Hospital, Raheja Township, Malad East, Mumbai 400097  
Mobile: 9930203893 / 9969028110  
Email: [pratikshah83@gmail.com](mailto:pratikshah83@gmail.com)

**Opposite Parties:**

1. **Hisense India Pvt. Ltd.**  
   21st Floor, Windsor Grand, Plot No. 1C, Sector 126, Noida, Uttar Pradesh 201313  
   Phone: 1800 123 960 960  
   Email: [tvindia@toshiba-visual.com](mailto:tvindia@toshiba-visual.com) / [in.servicehead@hisense.com](mailto:in.servicehead@hisense.com) / [india@hisense.com](mailto:india@hisense.com)
2. **Toshiba India Pvt. Ltd.**  
   5th Floor, Tower D, DLF Cyber Greens, DLF Cyber City, Gurgaon – 122002 Haryana, India  
   Phone: +91-124-499-6600  
   Email: [contact@toshiba-india.com](mailto:contact@toshiba-india.com)  
   (Note: Added with caveat – to determine exact liability given transfer of brand and manufacturing responsibilities to Hisense India Pvt. Ltd.)
3. A close-up of a signature

   AI-generated content may be incorrect.**Toshiba Authorized Service Center (Reliance ResQ – Synergy Electronics)**  
   Shop No. 22 & 23, Building No. D-1, Satellite Garden, General Arun Kumar Vaidya Marg, Phase-II, Azad Nagar, Goregaon, Mumbai, Maharashtra 400063  
   Phone: 08080992233
4. **Amazon Seller Services Pvt. Ltd.** *(Party included for completeness, though they are cooperating)*  
   Registered Office: 8th Floor, Brigade Gateway, 26/1 Dr. Rajkumar Road, Bangalore – 560055  
   Email: grievance-officer@amazon.in

That the addresses of the Complainant and Opponent mentioned above are true and correct for the services of summons/notice by this Hon’ble Commission.

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**Mumbai**

**Date - 16 April 2025 Pratik Shah - Complainant**