## **Current Crowd Version 2.7.1**

#### **Pre-requisites (Create IS tickets to complete)**

- Get access to server on which crowd is installed for your local machine (Enter VLAN access).
- Get LDAP port connection between crowd server and LDAP server (Enter VLAN access).

#### This documents contains following sections

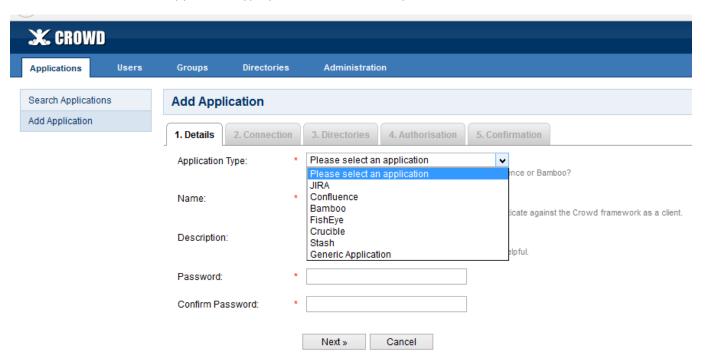
- 1. Adding Application
  - a. Configure Crowd to talk to your application
  - b. Configure the application to talk to Crowd
- 2. Adding user
- 3. Creating Group
- 4. Adding user in a group
- 5. Remove user from group
- 6. Creating internal Directory
- 7. Add Microsoft Active Directory

## **Adding Application**

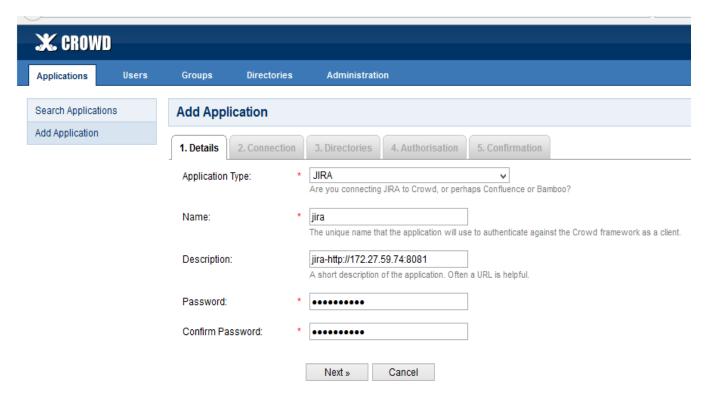
There are two main steps to integrating an application with Crowd:

Step 1: Configure Crowd to talk to your application — that is, set up a directory in Crowd containing your users and groups, and then add the application to Crowd using the 'Add Application' wizard, as described below. The application will now be allowed to authenticate against Crowd.

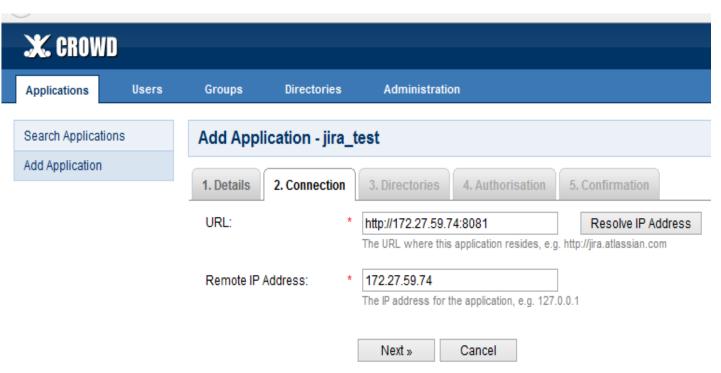
- 1. Login in Crowd
- 2. Go to Applications → Add Application
- 3. Select the desired application type you want to add(example taken here is JIRA)



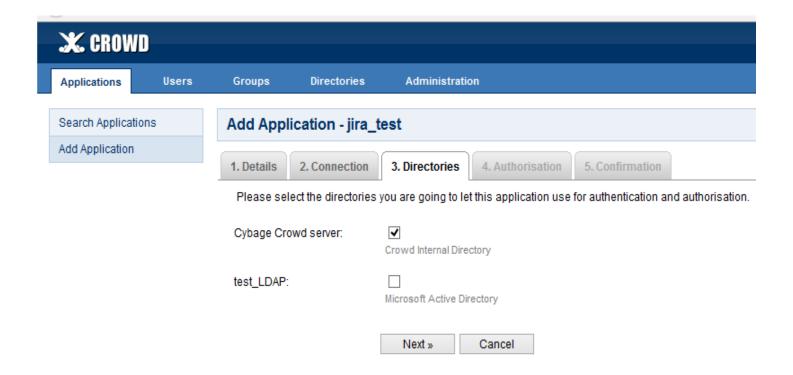
4. Add the unique name and password that the application will use to authenticate against the Crowd framework as a client.



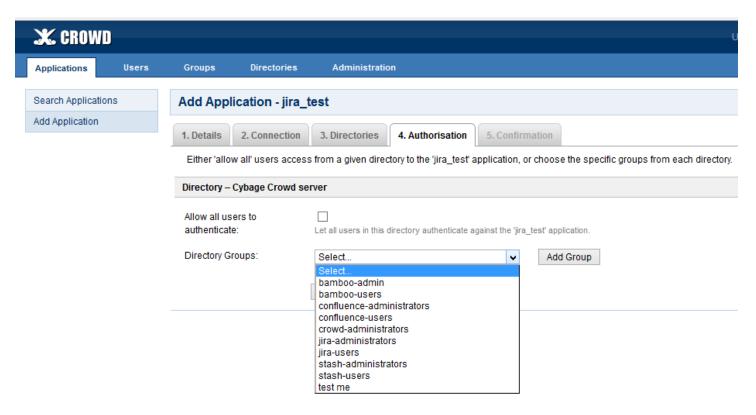
5. Give URL of your application. Then click Resolve IP Address.



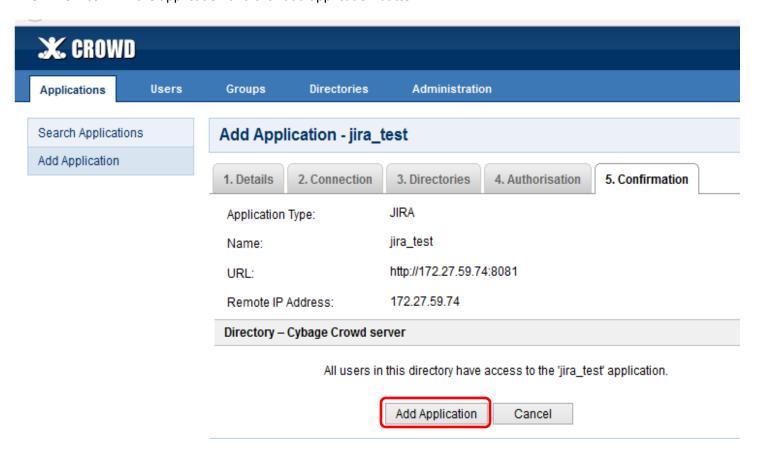
6. Select Directory from which users can access that application(like Jira) according to their access rights.



7. Select group of users who can access application. There are mainly two groups needed one group is admin and other is normal users group for application (in case of Jira we have one more group i.e. jira-developers group).

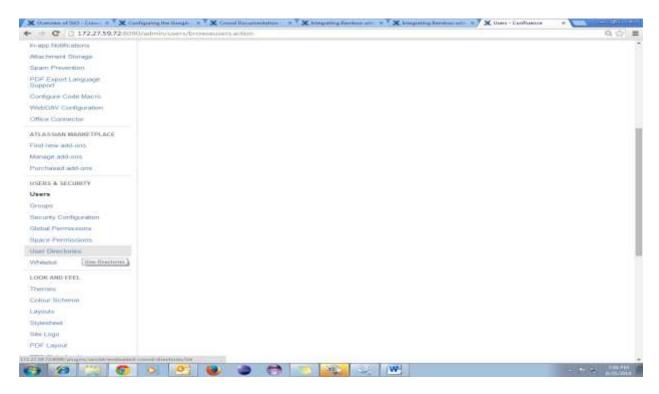


8. Now confirm the application and click add application button.

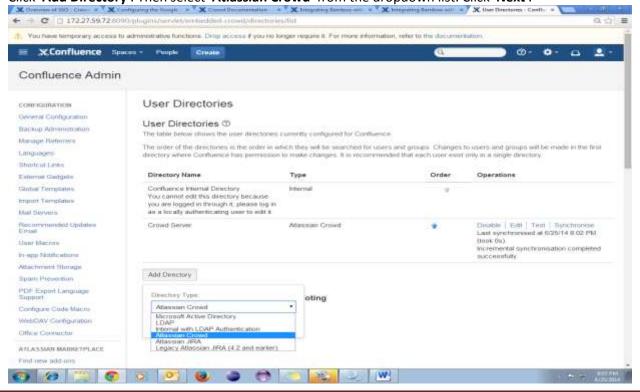


Step 2 Configure the application to talk to Crowd — that is, install the Crowd client into the application(in new versions of atlassian tools crowd is already installed) and configure the application to forward users' authentication and security requests to Crowd.

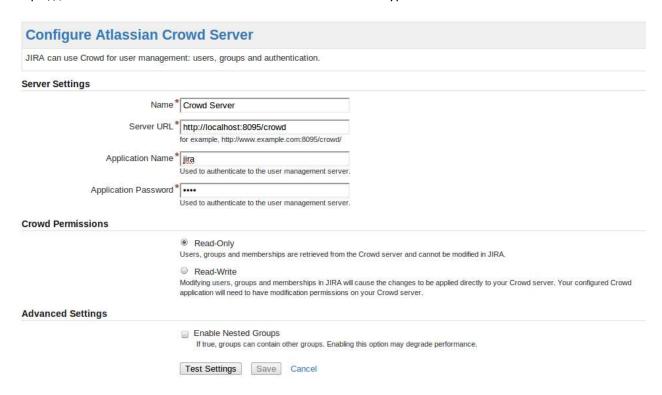
- 1. Add a Crowd Directory in JIRA(or other atlassian tools).
- 2. Click on the 'User Directories' label of the left bar under the 'Users, Groups & Roles 'tab (varies in different atlassian tools but present mostly at administrators setting page).



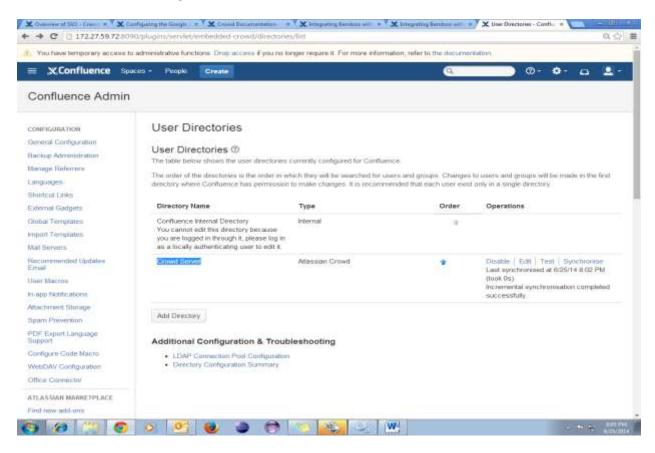
3. Click 'Add Directory'. Then select 'Atlassian Crowd' from the dropdown list. Click 'Next'.



4. Enter connection parameters and save. If you configure Server URL to use HTTPS, by replacing http://with https://, communications between JIRA and Crowd will be encrypted.

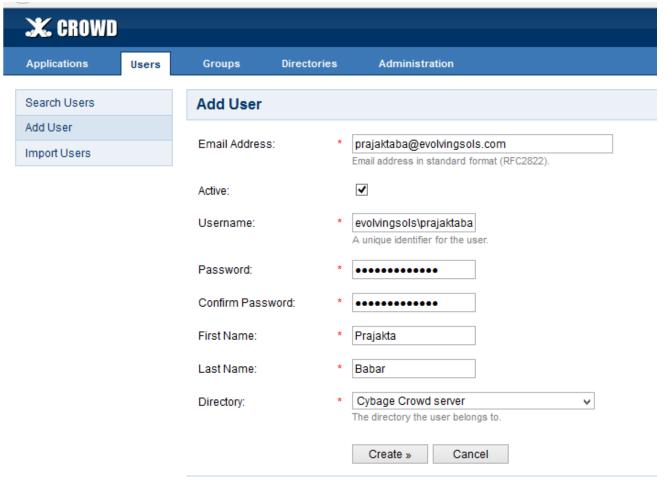


- 5. Now a new Crowd directory should appear on the user directory list.
- 6. Test connection after configuration.

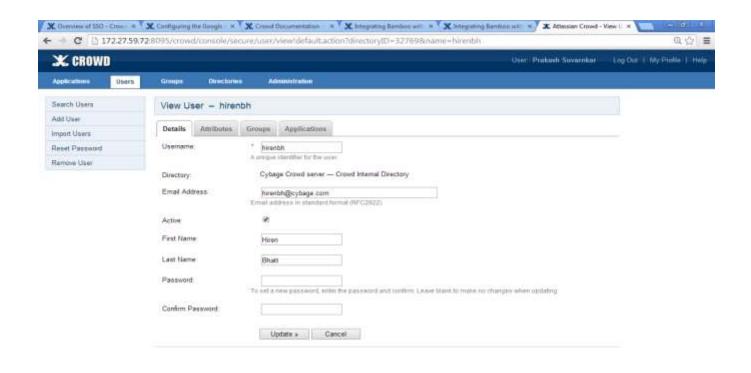


## **Adding user**

- 1. Log in to the Crowd Administration Console.
- 2. Click the 'Users' tab in the top navigation bar.
- 3. This will display the User Browser. Click 'Add User' in the left-hand menu.
- 4. Complete the following fields:
  - a. Email the email address of the user. Email addresses must follow the RFC2822 format.
  - b. Active only deselect this if you wish to deny the user access to the Crowd-integrated applications.
  - c. Username the user's login name. Within a given directory, the username must be unique. Note that you cannot change the username once the user has been created.
  - d. Password the user's password. If you have configured an email server and a notification template, Crowd will send the user an email notification about their new password.
  - e. Confirm Password enter the same password again, to ensure that you have typed it correctly.
  - f. First Name the user's first name.
  - g. Last Name the user's last name.
  - h. Directory the directory to which the user will be added. Note that the user cannot be moved to a different directory once the user has been created.
- 5. Click the 'Create' button to add the user.



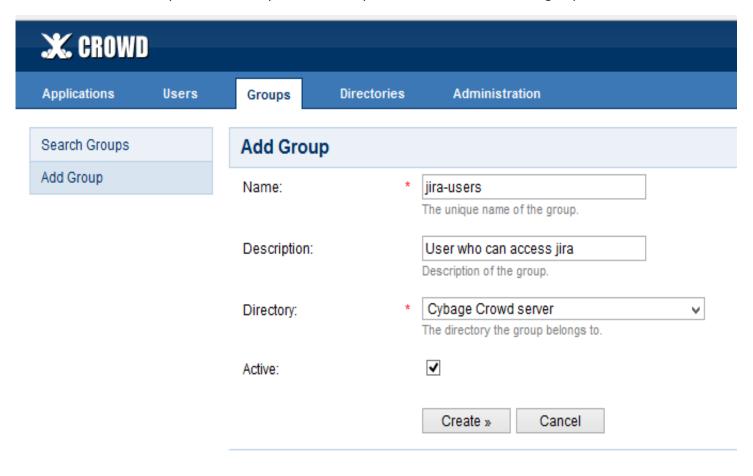
6. After creating the user, you will be able to specify the user's attributes and group membership. If you wish, you can also verify that the user can log in to appropriate applications.





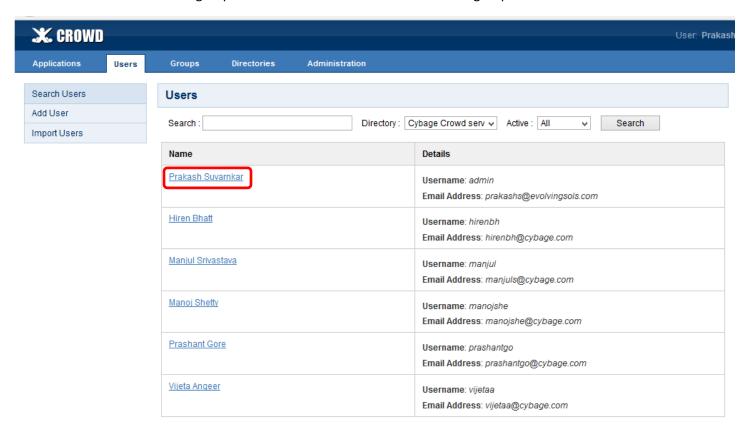
#### **Creating Group**

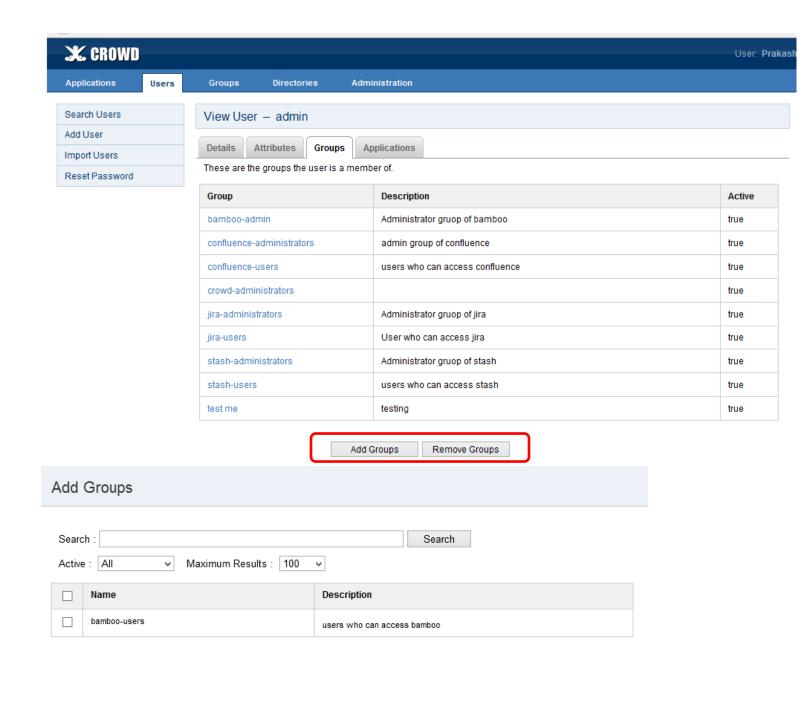
- 1. Log in to the Crowd Administration Console.
- 2. Click the 'Groups' link in the top navigation bar.
- 3. This will display the Group Browser. Click 'Add Group' in the left-hand menu.
- 4. Complete the fields as described
  - a. Name: The unique name of the group. Within a given directory, the Name must be unique. Note that the Name cannot be changed once the group is created.
  - b. Description: A short description of the group.
  - c. Directory: The directory to which the group will be added. Note that the group cannot be moved to a different directory after it is created.
  - d. Active: Only deselect this if you wish to deny access to all members of the group.



## Adding user in a group

- 1. Log in to the Crowd Administration Console.
- 2. Click the 'Users' link in the top navigation bar.
- 3. The User Browser will appear. Select the relevant directory, locate the user you wish to add, and click the link on the user's name.
- 4. The 'User Details' screen will appear. Click the 'Groups' tab.
- 5. A list of the user's current groups (if any) will appear, , as shown below. Click the 'Add Groups' button.
- 6. The 'Add Groups' popup screen will appear, as shown below. Enter all or part of the group name in the 'Search' textbox. Leave the search box empty to match all groups.
- 7. You can refine your search by choosing 'Active' or 'Inactive' groups.
- 8. You can also set the 'Maximum Results', i.e. the number of groups to be retrieved. Click the 'Search' button. Crowd will list the groups in the selected directory that match your search criteria, but excluding groups that the user already belongs to.
- 9. Select the groups by putting a tick in the checkbox next to one or more groups. To select all groups, you can put a tick in the checkbox at the top of the table.
- 10. Click the 'Add Selected groups' button to add the user to the selected groups.



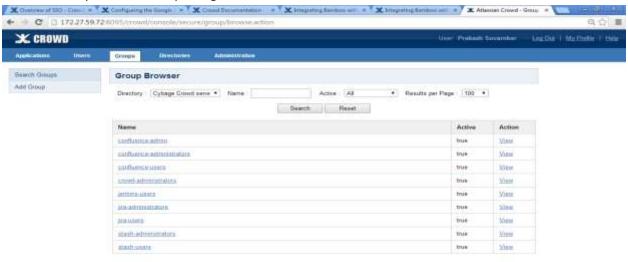


Add Selected Groups

Cancel

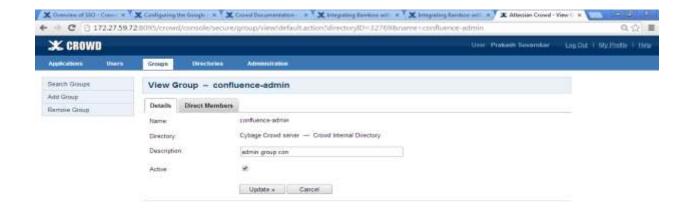
# Add user to group in bulk

- 1. Log in to the Crowd Administration Console.
- 2. Click on 'Group' link in the top navigator bar.



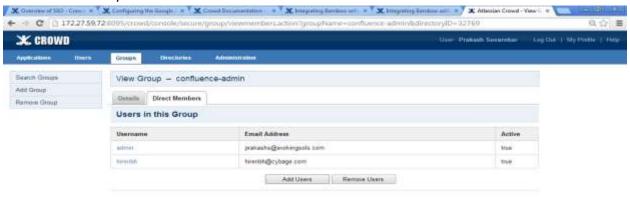


3. Select group in which you want to add members



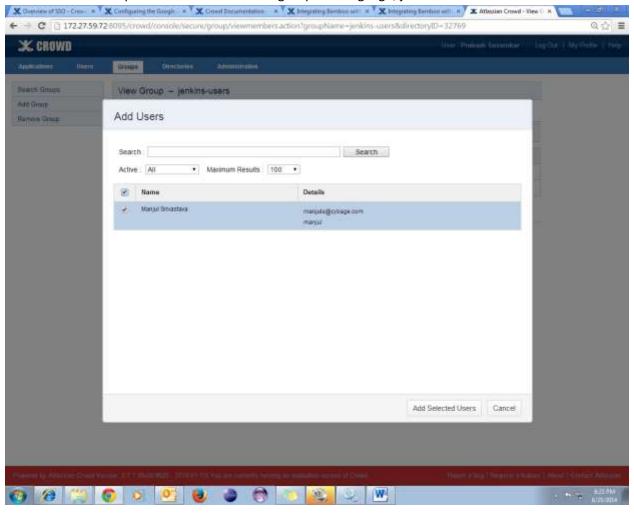


4. Go to the 'Directory Members' section and click on 'Add users' button.



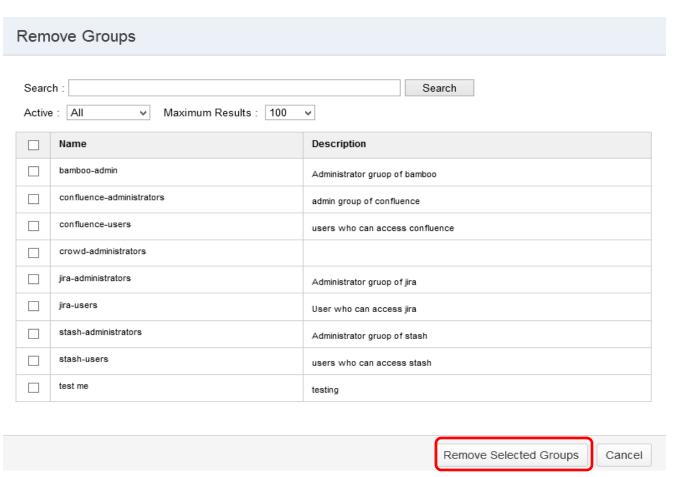


- 5. Now a window pop-up and in this window click on 'search' button. You will get all users list who are not members of that group.
- 6. You can select multiple users and add then in group in a single go, just click on 'Add Selected Users' button.



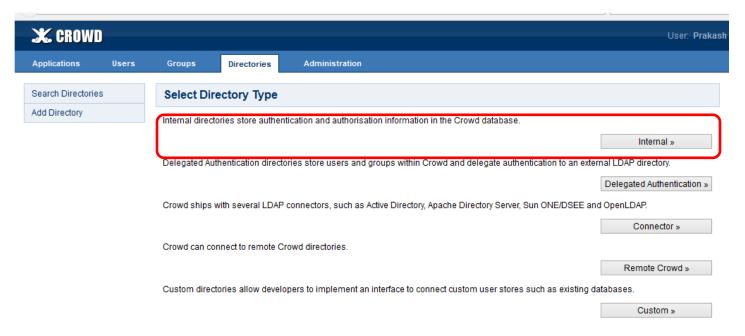
## Remove user from group

- 1. Log in to the Crowd Administration Console.
- 2. Click the 'Users' link in the top navigation bar.
- 3. This will display the User Browser. Select the relevant directory, locate the user you wish to remove, and click the link on the user's name.
- 4. This will display the 'User Details' screen. Click the 'Groups' tab.
- 5. A list of the user's current groups (if any) will appear, as shown below. Click the 'Remove Groups' button.
- 6. The 'Remove Groups' popup screen will appear, as shown below. Enter all or part of the group name in the 'Search' textbox. Leave the search box empty to match all groups. You can refine your search by choosing 'Active' or 'Inactive' groups.
- 7. Click the 'Search' button. Crowd will list the groups that the user belongs to, matching your search criteria in the selected directory.
- 8. Select the groups by putting a tick in the checkbox next to one or more groups. To select all groups, you can put a tick in the checkbox at the top of the table.
- 9. Click the 'Remove Selected groups' button to remove the user from the selected groups.

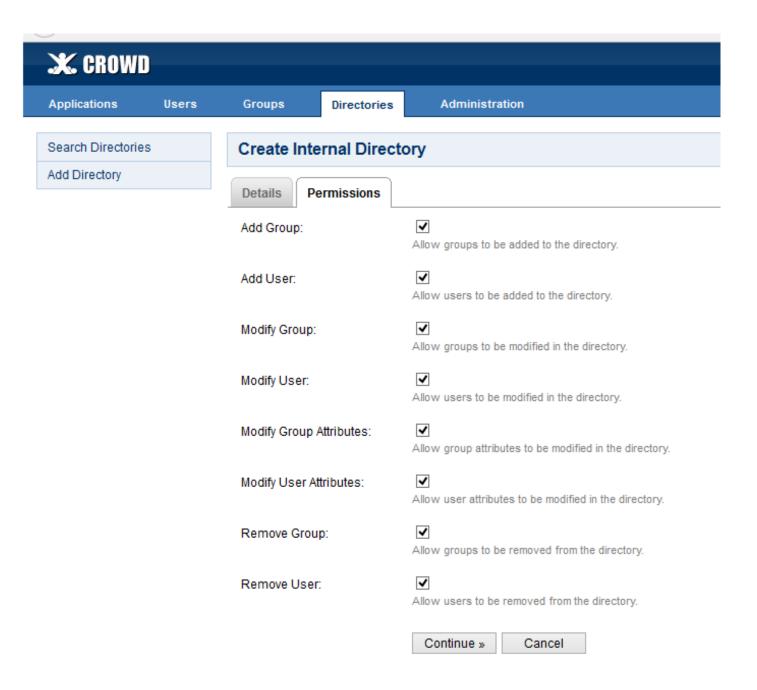


## **Creating internal Directory**

- 1. Log in to the Crowd Administration Console.
- 2. Click the 'Directories' tab in the top navigation bar.
- 3. This will display the Directory Browser. Click 'Add Directory' in the left-hand menu.
- 4. Click the 'Internal' button.
- 5. Complete the fields as described
  - a. Name: The name used to identify the directory within Crowd. This is useful when there are multiple directories configured, e.g. Chicago Employees or Web Customers.
  - b. Description: Details about this specific directory.
  - c. Active: Only deselect this if you wish to prevent all users within the directory from accessing all mapped applications. If a directory is not marked as 'Active', it is inactive. Inactive directories: are not included when searching for users, groups or memberships. are still displayed in the Crowd Administration Console screens.
  - d. Password Regex: Regex pattern which new passwords will be validated against. Leave blank to disable this feature.
  - e. Password Complexity Message: A message shown when a user is resetting a password to explain custom complexity requirements set with Password Regex (since Crowd 2.5.2).
  - f. Maximum Invalid Password Attempts: The maximum number of invalid password attempts before the authenticating account will be disabled. Enter 0 to disable this feature.
  - g. Maximum Unchanged Password Days: The number of days until the password must be changed. This value is in days, enter 0 to disable this feature.
  - h. Password History Count: The number of previous passwords to prevent the user from using. Enter 0 to disable this feature.
  - i. Password Encryption: If you wish to import users into this directory from another Atlassian product, specify 'ATLASSIAN-SECURITY' in order to ensure password compatibility.
  - j. Use Nested Groups: Enable or disable support for nested groups on the internal user directory.
- 6. Click the 'Continue' button to configure the directory's permissions.



<b>≭.</b> CROWD		User: <b>Prakas</b>
Applications Users	Groups Directories	Administration
Search Directories Add Directory	Create Internal Director	ory
	Name: *	test_internal_directory  A short, recognisable name that characterises this user directory. For example: "Chicago Employees" or "Web Customers".
	Description:	for testing purpose  More information about this directory.
	Active:	✓ If the directory is marked inactive, users in that directory will be unable to access Crowd or any Crowd-connected applications
	Password Regex:	Regular expression pattern which new passwords will be validated against. Leave blank to disable this feature.
	Password Complexity Requirement Message:	Message explaining the password complexity requirements for the directory.
	Maximum Invalid Password Attempts:	The maximum number of invalid password attempts before the authenticating account will be disabled. Enter 0 to disable this feature.
	Maximum Unchanged Password Days:	The number of days until the password must be changed. Enter 0 to disable password expiry.
	Password History Count:	0 The number of previous passwords to check when disallowing repeated passwords on password change. Enter 0 to allow assword repeats.
	Password Encryption: *	ATLASSIAN-SECURITY For compatibility between Atlassian products you must use ATLASSIAN-SECURITY.
	Use Nested Groups:	This will enable nested group support for the directory.
		Continue » Cancel



## **Add Microsoft Active Directory**

- 1. Log in to the Crowd Administration Console.
- 2. Click the 'Directories' link in the top navigation bar.
- 3. The Directory Browser will appear. Click the 'Add Directory' link.
- 4. The 'Select Directory Type' screen will appear. Click the 'Connector' button.
- 5. The 'Details' tab will appear. Enter the 'Name' and 'Description' and click 'Continue>>'.
- 6. Click the 'Connector' tab.
- 7. Select the relevant connector type and fill in the basic connection information for your directory server. (in our example we are using Microsoft Active Directory).
- 8. Give URL for your external directory(in our case we are using LDAP).
- 9. Provide base DN (domain) . And give username and password to test the connection.
- 10. Click the 'Test Connection' button to verify that Crowd can successfully connect to the directory.
- 11. Click the 'Configuration' tab.
- 12. Fill in the configuration details for your groups and users.
- 13. In configuration tab we can specify user DN(like ou, cn etc). And search filter query to filter users(restrict users).
- 14. Click the 'Test Search' button to verify that Crowd can successfully locate groups and users within the LDAP active directory.
- 15. After test search(if successful) go back to connector tab and click 'Continue>>' . Only in this way the search filter will restrict number of users get imported in directory.
- 16. Click the 'Permissions' tab to configure the directory's permissions.

