

# Hotel Management

## What is Hotel Management ?

---

Hotel Management refers to the management of everything related to the hotel industry that includes administration of hotel, catering management, operation, marketing, promotion, account keeping and housekeeping. It also provides career in cruise management, airline catering management, club management and guest house management. There is tremendous growth in the travel and tourism industry as a result of globalization. With a rise in the number of tourists visiting India, there is considerable growth in the hospitality industry. The hotel industry is the most vital part of the hospitality industry. The demand for professionals in the hotel industry is high and is expected to increase in the coming years. Vacation rentals, digitized management through mobile apps, exploitation of technology and social responsibilities like going for 'go green' practices to decrease global warming are some of the recent trends in hotel management.

### **Hotel Management career opportunities include jobs in:**

- Hotels and resorts
- Airlines
- Hospitality in MNC
- Hospital administration
- Catering management
- Cruise management
- Club management
- Self-employment, etc.

## Various roles in Hotel Management and Job Prospects

---

- **Front office** – You will be expected to deal with booking, making reservations, receiving guests, maintaining accounts and preparing bills. You have to work as a team with receptionist, bell boy, doorman, information assistant and supervisor.
- **Food and Beverage** – There are several roles in this department that include Chef De
- **Cuisine, Captain, restaurant host, Chef De Partie** etc. The main functions of the department are preparation, presentation and service of food and beverages.

- Housekeeping – The main function is to make sure the hotel is clean. You have to work as a team with room attendants, floor supervisors and maids etc.
- General Operations – General management is the main department and has to deal with staff, customer care, quality control, finance and many more. The bigger the hotel, the more the responsibilities and more is the pressure.
- Salaries-An undergraduate can expect to draw a monthly salary of around 20,000 – 30,000 per month depending upon the size of the hotel and nature of the job. With a few years of experience, the salary could be very high for a general manager and can be around 1,00,000 or more. Housekeeping supervisors and front office supervisors can earn about 25,000 to 40,000 after two or more years of experience. Moreover, hotel managers are paid attractive bonuses and commissions too.

## **Training / Educational requirements for professionals pursuing Hotel Management**

---

There are many UG courses in Hotel Management for a candidate to choose from after completing Class XII with a minimum of 50%. They are listed here:

- B.Sc in Hospitality and Hotel Administration
- B.Sc in Hotel Management and Catering
- B.H.M – Bachelor of Hotel Management
- BBA in Hotel Management
- B.A in Tourism and Hotel Management
- B.A in International Hospitality Management
- B.H.M.C.T – Bachelor of Hotel Management and Catering Technology

If a candidate fails to score 50% marks, there are many diploma courses. After completing the UG course, you can go for one of the following PG courses:

- M.SC in Hotel Management and Catering
- M.SC in Hotel Management and Tourism
- M.SC in Hotel Management and Hospitality
- M.H.M – Master of Hotel Management
- M.B.A in Hotel Management

- M.B.A in Hotel Management and Tourism
- M.B.A in Hotel Management, Catering and Tourism
- M.T.H.M – Master in Tourism and Hotel Management

If you want to get into the top institutions, there are many national and state-level entrance exams.

- NCHM JEE to study B.SC in Hotel Management and Catering Technology (3 years) in 21 National levels, 16 State level and 15 private institutions.
- International Institute of Hotel Management Electronic Common Hospitality Admission Test (e-CHAT) to study B.SC in Hotel Management and Catering Technology (3 years) in IIM in Delhi, Kolkata, Bangalore, Pune, Hyderabad, Jaipur and Ahmedabad.
- Undergraduate Aptitude test conducted by All India Management Association to study in YSR NITHM in Hyderabad, Vidya Jyoti Institutions in Raipur, SRM in Chennai, Goa University and CITMS in Durgapur.
- There are also Hotel-specific entrance exams conducted by Oberoi, IHM Aurangabad and Ecole Hoteliere Lavasa.

## What are the Top Colleges in Hotel Management?

Rank of College	Name of College, City	Programme Fees (in Rs)
1	IHM, Delhi	Around Rs 60,000 per semester
2	WGSMA, Manipal	Around Rs 10,00,000 for 4-year course in BHM
3	IHM, Chennai	Around Rs 65,000 per semester
4	IHM, Hyderabad	Around Rs 65,000 per semester
5	IHM, Mumbai	Around Rs 65,000 per semester
6	AICHMT Bangalore	Around 1,85,000 per year
7	BCIHMCT, Delhi	Around 1,00,000 per year