

Smart Canteen Ordering – User Research Survey

Questions:

1. Who are you?
2. How do you currently order food at the canteen?
3. How long do you typically wait during peak hours?
4. What frustrates you the most about the current ordering process?
5. If an app could solve one problem for you, what should it be?
6. How likely are you to use an app for ordering & payment? (Scale 1–5)