# Pratyush Sahoo

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## EDUCATION

#### Trident Academy of Technology University

2017 - 2021

Bachelor of Technology in Electrical and Electronic Engineering

#### Nilachal Polytechnic

2013 - 2017

Diploma in Electrical Engineering

EXPERIENCE

#### Dev-Ops Engineer BMW NTTDATA

May 2023 - Present

Technologies: JAVA, REST API, Java, Hibernate, Spring Boot, ITSM, API, Docker, DataDog, Service Now

- Developed and managed API integrations, optimizing authentication methods (API key, OAuth) and JSON payload processing, improving data transmission efficiency by 20%.
- Provided L2 technical support, diagnosing and resolving installation, deployment, networking, and licensing issues, reducing system downtime.
- Collaborated with global automotive clients, overseeing ITSM ticketing, SLA compliance, and queue management, increasing incident resolution efficiency by 30%.
- Created **comprehensive technical documentation and knowledge base articles**, enhancing first-level support processes and reducing ticket resolution time by **25**%.

## Full Stack Developer |BMW | NTTData

June 2022 - May 2023

Technologies: Java, Spring Boot, Hibernate, Kafka, SQL

- Developed and maintained backend applications using Java and Spring Boot.
- Designed and implemented **RESTful APIs**, ensuring efficient data processing.
- Integrated Kafka-based event-driven architecture, enhancing real-time data streaming and system responsiveness.
- Optimized database queries using **Hibernate caching and SQL tuning**, improving data efficiency by **30**% and reducing load times by **25**%.

#### PROJECTS

## Libaray Management System

- Developed a Java-based Library Management System using Maven, SQL, and the MVC pattern.
- DDesigned and implemented book management, user authentication, and borrowing/return functionalities.
- Integrated role-based access control to differentiate between admin and user privileges.
- Optimized SQL queries for efficient data storage, retrieval, and performance enhancement.
- Ensured secure transactions and data integrity through input validation and exception handling.

## Portfolio Personal Web Project

- Developed a responsive personal portfolio website using HTML, CSS, and JavaScript.
- Integrated a resume download feature, allowing visitors to easily access and download the CV.
- Implemented a WhatsApp contact button, enabling direct messaging for quick communication.
- Designed an interactive and user-friendly UI, ensuring seamless device navigation.

## **CERTIFICATIONS**

- NTTDATA Certified Java Developer
- NTTDATA (Database Management System)
- NTTDATA Level 1 DevOps Certification.
- NTTDATA (GenAI: Yellow Belt Level 1)
- NTTDATA Generative AI 101 Certification.
- J-Spider (Full Stack Developer)

#### SKILLS AND INTERESTS

Java, JDBC, HTML, CSS, JavaScript, React.js, MYSQL, Kafka, Docker, DataDog, MongoDB, PostgreSQL, Git, GitHub. Microsoft 360 Tools, Video Editing, Content Creation, Teamwork, ITSM, Jira Board, Linxus, Windows. Relevant Coursework

Data Structures, Algorithms, Database Management Systems, Object Oriented Programming, MySQL, Machine Learning, Artificial Intelligence, Natural Language Processing, UI Design, AWS, Cloud, Power BI POSITIONS OF RESPONSIBILITY

#### DevOps Engineer and Queue SLA Handling

Provided **technical support and troubleshooting** for IT infrastructure, including deployment, networking, and licensing issues.

## OPEN SOURCE CONTRIBUTION

- Contributed over 100+ LeetCode solving on GitHub to share knowledge and insights with the community.
- Designed, developed, and deployed **50**+ **custom web applications** for clients across various industries.