**Error 1**

***Concurrent Manager showing status “System Hold, Fix Manager before resetting counters”.***

Recently after EBS upgrade to 12.1.3 CM were not functional and was showing status “System Hold, Fix Manager before resetting counters”.  
Issue:  
Concurrent Manager showing status “System Hold, Fix Manager before resetting counters”.  
  
Solution:  
   
To implement the solution, please execute the following steps:  
  
1. Stop all middle tier services including the concurrent managers.  
Please make sure that no FNDLIBR, FNDSM, or any dead process is  
running.  
  
2. Go to cd $FND\_TOP/bin  
$ adrelink.sh force=y link\_debug=y “fnd FNDLIBR”  
$ adrelink.sh force=y link\_debug=y “fnd FNDFS”  
$ adrelink.sh force=y link\_debug=y “fnd FNDCRM”  
$ adrelink.sh force=y link\_debug=y “fnd FNDSM”  
  
3. Run the CMCLEAN.SQL script from the referenced note below (don’t forget to commit).  
Note 134007.1 CMCLEAN.SQL – Non Destructive Script to Clean Concurrent Manager Tables  
  
4. Start the concurrent manager.  
  
5. Retest the issue.  
  
Reference :  
SCHEDULE/PRERELEASER MANAGER STATUS : SYSTEM HOLD, FIX MANAGER BEFORE RESETTING [ID 985835.1]  
  
  
**\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\***  
**Error  2**  
  
  
**The Concurrent requests are in Pending status appears / No Concurrent Manager defined to execute the request**  
  
**Problem Description :** 

The Concurrent request are in Pending status appears / No Concurrent Manager defines to execute the request

The submitted concurrent request are in pending state. The logs states, No Concurrent Manager is running to attend the job. When checked the Admin console for concurrent manager, we found that Internal Concurrent Manager and standard manager were not active.

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**Error from $APPLCSF -**

Shutting down Internal Concurrent Manager : 10-JUL-2012 06:14:04  
The visr12\_0709@visr12 internal concurrent manager has terminated successfully - exiting.

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When I checked the app node for FNDLIBR  process, the process was running but OAM console was showing it as terminated. So, obviously something was not right. So I decided to bounce the concurrent manager

**Possible cause for Inactive OR No Manager**

i) No manager is defined to run the request

or

ii) All managers are locked by run-alone requests

or

iii) Concurrent Manager Service is down

or

iv) No concurrent manager process because of workshift

To check Work Shift for any Concurrent Manager From System Administrator responsibility > Concurrent > Manager > Define > Work Shifts > Processes

**Solution :**

**=======**

[oracle@appsnode log]$ adcmctl.sh  stop apps/apps

You are running adcmctl.sh version 120.17.12010000.5

Shutting down concurrent managers for visr12 ...

ORACLE Password:

Submitted request 400227 for CONCURRENT FND SHUTDOWN

adcmctl.sh: exiting with status 0

adcmctl.sh: check the logfile /u01/app/oracle/visr12/inst/apps/visr12\_appsnode/logs/appl/admin/log/adcmctl.txt for more information ...

-- starting the Concurrent Manager with diag=Y for detailed info [oracle@appsnode log]$ adcmctl.sh  start apps/apps diag=Y

You are running adcmctl.sh version 120.17.12010000.5

Starting concurrent manager for visr12 ...

Starting visr12\_0710@visr12 Internal Concurrent Manager

Default printer is noprint

adcmctl.sh: exiting with status 0

adcmctl.sh: check the logfile /u01/app/oracle/visr12/inst/apps/visr12\_appsnode/logs/appl/admin/log/adcmctl.txt for more information ...

[oracle@appsnode log]$ adcmctl.sh  status apps/apps

You are running adcmctl.sh version 120.17.12010000.5

Internal Concurrent Manager is Active.

adcmctl.sh: exiting with status 0

[oracle@appsnode log]$ ps -ef | grep FNDLIBR

oracle    7650  7644  0 06:39 pts/1    00:00:03 FNDLIBR

oracle    7924  7759  0 06:55 ?        00:00:02 FNDLIBR

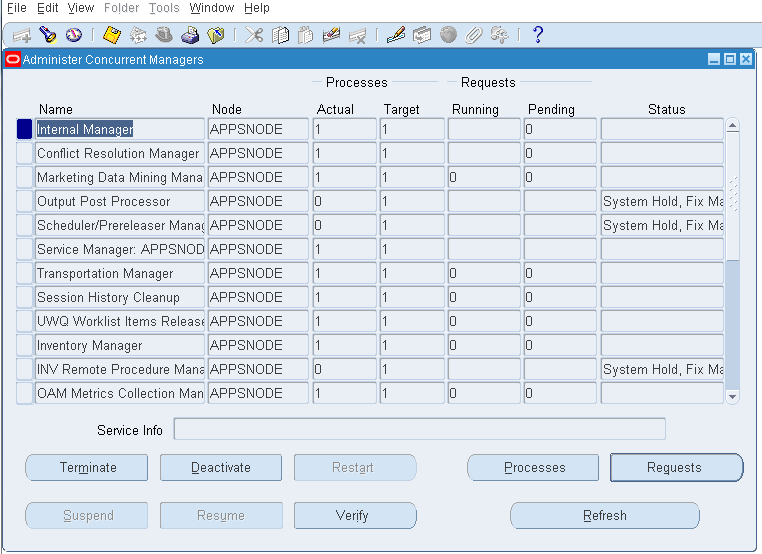
oracle    7925  7759  0 06:55 ?        00:00:02 FNDLIBR

oracle    7926  7759  0 06:55 ?        00:00:02 FNDLIBR

oracle    7931  7759  0 06:55 ?        00:00:00 FNDLIBR

Once started I opened Concurrent Request form, from OAM > system administrator responsibility > concurrent > request option.

Once the form is opened Navigate to +Concurrent > Manager > Administrator and double click on it to open another form. Here you will see Administer Concurrent Manager screen, from which you can identify running or pending requests.

[](https://1.bp.blogspot.com/-k69XSGu2yIA/T_vsbCUYPNI/AAAAAAAADKI/HPq_mWcmpZA/s1600/temp.png)

**for more detailed logs, pls check $LOG\_HOME/appl/conc OR $APPLCSF**

**\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\***

**Error  3**

**Cannot View Concurrent Manager Log And Out Files in R12**

***Error Message:***

'APP-FND-1634-The log file &FILENAME does not exist or this program is restricted from reading it'

If the concurrent request has completed then please contact your system administrator. APP-FND-1636 NO REPORT AVAILABLE FOR THIS CONCURRENT PROCESS.

***Cause:***

Profile Option 'RRA:enabled' setting is not correct.

***Solution:***

To implement the solution, please execute the following steps:  
1. Shut down managers and verify no FNDLIBR processes are running.  
2. Go into the responsibility: System Administrator  
3. Navigate to profile/system  
4. Search for profile 'RRA:enabled' and set the value to Yes.  
5. Save  
6. Restart the managers  
7. Retest the issue.

**\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\***

**Error  4**

**Cleaning Concurrent Manager Tables**

**Non Destructive Script to Clean Concurrent Manager Tables**

**cmclean.sql**

**The Document Id to get the script from metalink is 134007.1**

Ensure that No **FNDLIBR** processes are running as detailed within the Troubleshooting

[Note 104541.1](http://metalink/plsql/showdoc?db=NOT&id=104541.1&blackframe=1) and that the Concurrent Manageris down.

You need to issue a commit once the script is run for the changes

to take effect.

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**Error   6**

**Gather Schema Statistics fails with Ora-20001 errors after 11G database upgrade :**

Gather Schema Statistics” program reported following errors in request log files :  
 +—————————————————————————+  
Start of log messages from FND\_FILE  
+—————————————————————————+  
In GATHER\_SCHEMA\_STATS , schema\_name= ALL percent= 10 degree = 8 internal\_flag= NOBACKUP  
stats on table FND\_CP\_GSM\_IPC\_AQTBL is locked  
stats on table FND\_SOA\_JMS\_IN is locked  
stats on table FND\_SOA\_JMS\_OUT is locked  
Error #1: ERROR: While GATHER\_TABLE\_STATS:  
object\_name=GL.JE\_BE\_LINE\_TYPE\_MAP\*\*\*ORA-20001: invalid column name or duplicate columns/column groups/expressions in method\_opt\*\*\*  
Error #2: ERROR: While GATHER\_TABLE\_STATS:  
object\_name=GL.JE\_BE\_LOGS\*\*\*ORA-20001: invalid column name or duplicate columns/column groups/expressions in method\_opt\*\*\*  
Error #3: ERROR: While GATHER\_TABLE\_STATS:  
object\_name=GL.JE\_BE\_VAT\_REP\_RULES\*\*\*ORA-20001: invalid column name or duplicate columns/column groups/expressions in method\_opt\*\*\*  
+—————————————————————————+  
End of log messages from FND\_FILE  
+—————————————————————————+  
  
 **Action :**To Check which objects or tables are locked  
 sql > SELECT OWNER,TABLE\_NAME,STATTYPE\_LOCKED  
         FROM DBA\_TAB\_STATISTICS  
         WHERE STATTYPE\_LOCKED IS NOT NULL;  
  
**TO Unlock all the tables in a schema at once :**sql> exec dbms\_stats.unlock\_schema\_stats(‘schema\_owner’);  
e.g : sql> exec dbms\_stats.unlock\_schema\_stats(‘apps’);  
  
**TO Unlock all Individual  tables in a schema at once**  
sql> exec dbms\_stats.unlock\_schema\_stats(‘table\_owner’,'table\_name’);  
e.g : sql > exec dbms\_stats.unlock\_schema\_stats(‘AR’,'AR\_REV\_REC\_QT’);  
  
**There are two reasons for that error message:**  
1 ) There are duplicate rows on FND\_HISTOGRAM\_COLS table for JE\_BE\_LINE\_TYPE\_MAP table.  
Because of this problem, FND\_STATS tries to gather histogram information using wrong command and it fails with ora-20001 errors.  
Following SQL should have returned one row, not two.  
SQL> select a.column\_name, nvl(a.hsize,254) hsize  
from FND\_HISTOGRAM\_COLS a  
where table\_name = ‘JE\_BE\_LINE\_TYPE\_MAP’  
order by column\_name;  
COLUMN\_NAME HSIZE  
—————————— ———-  
SOURCE 254  
SOURCE 254  
 2) Column does not exist on the table but still listed in FND\_HISTOGRAMS\_COL table.  
Solution:  
Find out all duplicates and/or obsolete rows in FND\_HISTOGRAM\_COLS and delete one of them.  
Remember to take backup of the FND\_HISTOGRAM\_COLS table before deleting any data.  
– identify duplicate rows  
select table\_name, column\_name, count(\*)  
from FND\_HISTOGRAM\_COLS  
group by table\_name, column\_name  
having count(\*) > 1;  
  
– Use above results on the following SQL to delete duplicates  
delete from FND\_HISTOGRAM\_COLS  
where table\_name = ‘&TABLE\_NAME’  
and  column\_name = ‘&COLUMN\_NAME’  
and rownum=1;  
  
– Use following SQL to delete obsoleted rows  
delete from FND\_HISTOGRAM\_COLS  
where (table\_name, column\_name) in  
  (  
   select hc.table\_name, hc.column\_name  
   from FND\_HISTOGRAM\_COLS hc , dba\_tab\_columns tc  
   where hc.table\_name  =’&TABLE\_NAME’  
   and hc.table\_name= tc.table\_name (+)  
   and hc.column\_name = tc.column\_name (+)  
   and tc.column\_name is null  
  );

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**Error   7**

**Problem Statement:** Recently I encountered a problem in Oracle Apps 11i (11.5.10.2). When a user login into the application he/she gets error**“There are no active responsibilities available for this user**“and user is not able to see any responsibility in the home page.

The problem is same even for sysadmin user. Now the challenge is that, if the system administrator is also not able to see any responsibility then its very difficult to administer other users facing same problem. So here is the solution that I found out as per metalink note ID **316959.1**

**Solution :**

Part 1: Verification

Execute following queries for verification as per metalink note ID 335487.1

1) Please check if table FND\_USER\_RESP\_GROUPS was backed up to table FND\_USER\_RESP\_GROUPS\_OLD in the APPLSYS schema, and verify that there is a SYNONYM  FND\_USER\_RESP\_GROUPS\_OLD in the APPS schema.

SELECT OWNER, OBJECT\_NAME, OBJECT\_TYPE

FROM ALL\_OBJECTS

WHERE OBJECT\_NAME LIKE ’FND\_USER\_RESP\_GROUPS\_OLD’

AND OBJECT\_TYPE IN (‘VIEW’,’TABLE’, ‘SYNONYM’);

OWNER                           OBJECT\_NAME                                         OBJECT\_TYPE

——————————     ——————————                                       ——————

APPLSYS                        FND\_USER\_RESP\_GROUPS\_OLD       TABLE

APPS                                FND\_USER\_RESP\_GROUPS\_OLD       SYNONYM

2) Check if object FND\_USER\_RESP\_GROUPS is a view or a table

SQL> SELECT OWNER, OBJECT\_NAME, OBJECT\_TYPE

FROM ALL\_OBJECTS WHERE OBJECT\_NAME LIKE ‘FND\_USER\_RESP\_GROUPS’;

OWNER                          OBJECT\_NAME                                  OBJECT\_TYPE

——————————    ——————————                               ——————

APPS                               FND\_USER\_RESP\_GROUPS           VIEW

APPS\_MRC                   FND\_USER\_RESP\_GROUPS           SYNONYM

RTREADONLY            FND\_USER\_RESP\_GROUPS           SYNONYM

FND\_USER\_RESP\_GROUPS should be a view in APPS schema.

If FND\_USER\_RESP\_GROUPS is of type TABLE in the APPLSYS schema

please apply solution from step 3 from metalink note ID 335487.1

Else execute following steps from metalink note ID 316959.1

**Part 2: Fix**

Run following SQLs

**1)**SELECT \*

FROM Fnd\_Responsibility\_vl

WHERE Application\_Id = 1

AND Responsibility\_Name = ‘System Administrator’

AND Start\_Date <= Sysdate

AND ( End\_Date is NULL OR End\_Date > Sysdate );

**2)**SELECT count(\*)

FROM Fnd\_User\_Resp\_Groups;

**3)**Back up the wf\_role\_hierarchies table into a new table you create.

CREATE TABLE wf\_role\_hierarchies\_copy AS

SELECT \* FROM wf\_role\_hierarchies;

Delete the entries in that table (2 rows exist)

TRUNCATE TABLE applsys.wf\_role\_hierarchies;

Run affurgol.sql FORCE

SQL> @$FND\_TOP/patch/115/sql/affurgol.sql FORCE

Then replace those entries back into wf\_role\_hierarchies table

SQL> INSERT INTO wf\_role\_hierarchies

SELECT \* FROM wf\_role\_hierarchies\_copy;

Bounce Apache and try to login as sysadmin. You should be able to see the correct responsibilities.

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**Error   8**

**CM not starting after Cloning ?**

Once after doing Rapid cloning some of concurrent managers were not starting. The issue was that the node was wrongly defined as source node in Administer Manager screen. I then checked the FND\_NODES table which wrongly had the source nodes as well apart from the target nodes.

I performed the following action plan which resolved the issue

•          Shutdown the apps services

•          **EXEC FND\_CONC\_CLONE.SETUP\_CLEAN;**

COMMIT;

EXIT;

•          Ran AutoConfig on all tiers, firstly on the DB tier and then the APPS tiers.

•          Start the apps services

Actually FND\_CONC\_CLONE.SETUP\_CLEAN clears up the tables with nodes information and when we run autoconfig, it repopulates these tables with correct node information.

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**Error   9**

**Concurrent manager trouble shooting :**

1. First check the CM is up or not by using below any one procedure.

      i. ps –ef|grep FNDLIBR

     ii. adcmctl.sh status apps/appsPWD

    iii. Login as system administrator responsibilities go to the below navigation Concurrent -> manager -> Administer -> see the  Actual and target for all the managers

2. If CM in down check the internal manager Logfile in $APPLCSF/APPLLOG location for errors.

3. If any errors related to FNDFS then check the Application listener STATUS , if it is not running start it.

4. If CM is up/running then log file and output file are not able see the user from the front end then check the Application listener is status if it is not running then start it.

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**Error  10**

**If any user is complained some request is running long time then**

   i. First check the CM status and ICM status.

  ii. Check any Locks on DB particularly related to that program.

 iii. Check any INVALID objects related to that program.

 iv. Check any incompatible requests/programs are running for that program.

Login as system administrator responsibility and query the long running request /program. Navigate to concurrent program define query that long running request in the same form select incompatible requests .

If any incompatible request is running then find the user name who is running that program inform them regarding the incompatibilities.

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**Error  11**

**Concurrent Managers issue after clone in 11i**

**Concurrent managers are not coming up after the clone, having the below mentioned error in the manager log :**

Starting STANDARD Concurrent Manager : 28-FEB-2008 08:25:59 **Could not initialize the Service Manager** FNDSM\_MINEDEV\_TESTMINE. Verify that mineDEV has been registered for concurrent processing. Routine A**FPEIM encountered an error while starting concurrent manager STANDARD with library** /d11/app/appltst/mineappl/fnd/11.5.0/bin/FNDLIBR. Check that your system has enough resources to start a concurrent manager process. Contact your system adminis : 28-FEB-2008 08:26:00

**Soultion :**

**Perform the following mentioned steps to resolve the issue:**

1.       Stop the Internal Concurrent Manager.

2.       Connect to the database via SQL\*Plus as the APPS user.

3.       Execute the following to alter the FNDSM trigger on FND\_NODES:

CREATE OR REPLACE TRIGGER fndsm  
  AFTER INSERT OR UPDATE ON FND\_NODES  
  FOR EACH ROW  
  BEGIN  
    if ( :new.NODE\_NAME <> 'AUTHENTICATION' ) then  
      if ( (:new.SUPPORT\_CP='Y')  
        or (:new.SUPPORT\_FORMS='Y')  
        or (:new.SUPPORT\_WEB='Y') ) then  
          fnd\_cp\_fndsm.register\_fndsm\_fcq(:new.NODE\_NAME);  
       end if;  
       if (:new.SUPPORT\_CP = 'Y') then  
         fnd\_cp\_fndsm.register\_fndim\_fcq(:new.NODE\_NAME);  
       end if;  
    end if;       
 END; /

4.       Ensure to commit the changes.

5.       Cleanup the FND\_NODES table by executing the following:

SQL> **exec FND\_CONC\_CLONE.SETUP\_CLEAN;**

6.       Run **AutoConfig** on each node.

**Error  12**

**Concurrent managers are down with status: “System Hold, Fix Manager**

All the concurrent managers are down with a status message: system hold, fix manager.

The administer Concurrent manager screen has Actual: 0 and Target: 1 for all managers.

**Solution:**

Ensure all application services are down.

   Please check the system profile: Concurrent: GSM Enabled. This should be set to ‘Y’

-  Execute: afdcm037.sql Path : $FND\_TOP/patch/115/sql

Description of the script:

PL/SQL script to create libraries for FNDSM and FNDSVC and create Managers for Preexisting Nodes.  Future nodes will be handled by db trigger.

-   Relink the below mentioned executables:

  adrelink.sh force=y “fnd FNDLIBR”

  adrelink.sh force=y “fnd FNDSM”

  adrelink.sh force=y “fnd FNDFS”

  adrelink.sh force=y “fnd FNDCRM”

-     Execute cmclean.sql to clean out the concurrent manager tables.   
-   Start all the application services and restest the issue.

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**Error   13**

**Issue: Concurrent request running from a very long time**

**Application version:**11.5.10.2 multi-node (4 nodes)  
**Database:** 11g RAC  
  
  
**Scenario:**  
  
Business critical concurrent request is running from more than 2 hours which was supposed to complete within 1 hour.  
The standard manager and the manager responsible to execute the critical concurrent request (custom manager) were overloaded with many requests. The server on which these managers run had very high server load and all CPU’s were utilized.  
  
After diagnosis, we had to kill few requests which were running from more than 2 hours and were creating load on the server. These requests were in fact not performing anything and had gone zombie.  
  
The server load came down and CPU’s available were set free to execute new requests/processes.  
  
However the business critical request was still running and wasn’t moving ahead at all. The database session associated was also not executing anything.  
  
**Challenge:**  
  
Since this being a critical business request, we couldn’t terminate the request coz we had already lost few hours running it. At the same time the database session also wasn’t performing any execution and the whole request was not going anywhere even though it showed running normal status.  
  
**Trick:**  
  
**Not recommended**, however can be a life saver at times.  
  
---- Forcibly change the status of the request to pending normal.  
---- Kill the database session of the request.  
  
Use the below scripts:  
  
update applsys.fnd\_concurrent\_requests set phase\_code = 'P',  
                                           status\_code = 'I',  
                                           actual\_start\_date = null,  
                                           crm\_release\_date = null,  
                                           controlling\_manager=null,  
                                           logfile\_name = null,  
                                           logfile\_node\_name = null,  
                                           outfile\_name = null,  
                                           outfile\_node\_name = null,  
                                           crm\_tstmp = null  
where request\_id in ('request-id');  
  
  
             alter system kill session 'sid, serial#, @instance-id';  
  
  
Hence a new database session will get created as soon as the old one is killed and the request starts running. Since the server on which the request is supposed to get processed also had no issues now, the request went through very fast without any issues ;)

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**Error   14**

**1) Running FND\_CONC\_CLONE.SETUP\_CLEAN**

Note : In the case of a clone instance, it is strongly recommended to clean the non – existing nodes

FND\_NODE table contains the node entries of both SOURCE environment and TARGET environment after clone.

If u want to get rid of the source node entries

a. Stop all middle tier services including the concurrent managers.

b. Stop the database.

c. Start the database.

d. Connect SQLPLUS as APPS user and run the following :

EXEC FND\_CONC\_CLONE.SETUP\_CLEAN;

COMMIT;

EXIT;

e. Run AutoConfig on all tiers, firstly on the DB tier and then the APPS tiers and webtiers to repopulate the required system tables.

**Error   16**

**Executing afdcm037.sql – Create The Service Manager “FNDSM”**

NOTE: This script will create libraries for FNDSM and create managers for preexisting nodes.

If Service Manager is not running , To create the Service Manager “FNDSM” Please perform below steps.

a. Log in as applmgr

b. cd to $FND\_TOP/patch/115/sql

c. Run the script: afdcm037.sql

Check again that FNDSM entries now exist: select CONCURRENT\_QUEUE\_NAME from FND\_CONCURRENT\_QUEUES where CONCURRENT\_QUEUE\_NAME like ‘FNDSM%’;

**Error   17**

**Relink the binaries FNDLIBR, FNDSM, FNDFS and FNDCRM**

It is better to relonk the binaries once, If Concurrent Managers do not start for the cloned Instance.

Go to cd $FND\_TOP/bin

$ adrelink.sh force=y “fnd FNDLIBR”

$ adrelink.sh force=y “fnd FNDSM”

$ adrelink.sh force=y “fnd FNDFS”

$ adrelink.sh force=y “fnd FNDCRM”

**Error  18**

**Run CMCLEAN.sql, To Clean Concurrent Manager Tables.**

Cleaning out the Concurrent Manager tables is a useful method of making sure that there are no invalid statuses that can prevent the managers from starting.

a.  Log in as APPS user

b.  Run the script: cmclean.sql

c.  COMMIT;

**Error   19 :**

**How do you start/stop/check Concurrent Managers?**

**Solution:**

**cd $COMMON\_TOP/admin/scripts/context\_name/**

**-> adcmctl.sh start apps/appspwd**

**-> adcmctl.sh stop apps/appspwd**

**-> adcmctl.sh status apps/appspwd**

**-> ps -ef grep FNDLIBR grep applmgr**

**Error   20**

**How do you create custom concurrent manager?**

**Solution:**

**1. Login to System Administrator Responsibility**

**2. Navigate to Concurrent > Manager > Define**

**Manager Field: Custom Manager-**

**Short Name: CUSTOMCM-**

**Type: Concurrent Manager-**

**Program Library: FNDLIBR-**

**Enter desired Cache-**

**Work Shifts: Standard-**

**Enter number of Processes-**

**Provide Specialization Rules- Save**

**3. Navigate to Concurrent > Manager > Administer- Activate the Custom Manager**

**Error  21**

**How to Start the Concurrent Manager from the Operating system?**

**solution:**

**startmgr [parameters]**

**Example:**

**startmgr sysmgr="applsys/fnd" mgrname="std"**

**printer="hqseq1"mailto="jsmith" restart="N" logfile="mgrlog" sleep="90"**

**pmon="5" quesiz="10"**

**Parameters:**

**[sysmgr="fnd\_usernamd/fnd\_password"] [mgrname="mgrname"]**

**[printer=printer]**

**[mailto="userid1 userid2...]**

**[restart="Nminutes"]**

**[logfile="log\_file\_name"]**

**[sleep="new\_check"]**

**[pmon="manager\_check"]**

**[quesiz="number\_check"]**

**[diag="YN"]**

**Error   22 :**

**EachConcurrent Request Phase and Status Meaning?**

**Solution:**

**Phase Status Description**

**PENDING Normal Request is waiting for the next available manager.**

**PENDING Standby Program to run request is incompatible with other program(s) currently running.**

**PENDING Scheduled Request is scheduled to start at a future time or date.**

**PENDING**

**Waiting A child request is waiting for its Parent request to mark it**

**ready to run. For example, a request in a request set that runs**

**sequentially must wait for a prior request to complete.**

**RUNNING Normal Request is running normally.**

**RUNNING**

**Paused Parent request pauses for all its child requests to finish**

**running. For example, a request set pauses for all requests in the set**

**to complete.**

**RUNNING Resuming All requests submitted by the same parent request have completed running. The Parent request resumes running.**

**RUNNING Terminating Request is terminated by choosing the Cancel Request button in Requests window.**

**COMPLETED Normal Request completed successfully.**

**COMPLETED Error Request failed to complete successfully.**

**COMPLETED Warning Request completed with warnings. For example, a request is generated successfully but fails to print.**

**COMPLETED Cancelled Pending or Inactive request is cancelled by choosing the Cancel Request button in the Requests window.**

**COMPLETED Terminated Request is terminated by choosing the Cancel Request button in the Requests window.**

**INACTIVE Disabled Program to run request is not enabled. Contact your system administrator.**

**INACTIVE On Hold Pending request is placed on hold by choosing the Hold Request button in the Requests window.**

**INACTIVE**

**No Manager No manager is defined to run the request. Check with your**

**system administrator. A status of No Manager is also given when all**

**managers are locked by run-alone requests.**

**Error  23 :**

**Oracle CM - Standard Manager not Starting up and giving below issue:**

**Routine AFPESA cannot construct the name of an executable file for REQID**

**Solution:**

**Add Custom Top in the ENV file and restart CM**

**Error   24:**

Cloning issue after adcfgclone perl dbTier  
  
RC-50004: Fatal: Error occurred in ApplyDatabase:  
Control file creation failed  
  
Solution :

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apply dbtechstack option and clone manually

**Error   25:**

RC-20200: Fatal -- Unzip issue - -add unzip to the path

Solution :

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Replaced unzip version with 5.5.2 and it worked

**Error  25:**

 APP-FND-01564 ORACLE error 942 in afpoload   
Cause :

=====  
apps user accnt locked

Solution :

======

unlock the user of "apps"

alter user apps account unlock;

**Error  26:**

Oracle Apps login page is loaded, but the regular sysadmin and front-end user's password is not working(Even though the passwords aren't changed).   
Check if all the background processes are running, particularly "mmon" in case of 10g and 11g: ps -ef | grep mmon   
Check Alert log of the database to see if there was an errror during database shutdown.

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

**Error  :27**

Issue:-Concurrent managers are not starting.

Symptoms :- Below error code in ICM Log.

"Cause: FDUUID failed due to ORA-08004: sequence FND\_CONCURRENT\_PROCESSES\_S.NEXTVAL exceeds MAXVALUE and cannot be instantiated."

Diagnostics:-

SQL> select max(CONCURRENT\_PROCESS\_ID) from FND\_CONCURRENT\_PROCESSES;

MAX(CONCURRENT\_PROCESS\_ID)

--------------------------

                   9999998

SQL> select FND\_CONCURRENT\_PROCESSES\_S.nextval from dual;

select FND\_CONCURRENT\_PROCESSES\_S.nextval

       \*

ERROR at line 1:

ORA-08004: sequence FND\_CONCURRENT\_PROCESSES\_S.NEXTVAL exceeds MAXVALUE and

cannot be instantiated

SQL> select name,user from v$database;

NAME      USER

--------- ------------------------------

THCUCI    APPS

 SQL> select \* from dba\_sequences where SEQUENCE\_NAME like'FND\_CONCURRENT\_PROCESSES\_S';

SEQUENCE\_OWNER    SEQUENCE\_NAME    MIN\_VALUE

----------------------- -------------------     ----------

 MAX\_VALUE INCREMENT\_BY C O CACHE\_SIZE LAST\_NUMBER

---------- ------------ - - ---------- -----------

APPLSYS                        FND\_CONCURRENT\_PROCESSES\_S              1

   9999999            1 N N          0    10000000

**Solution**:-

SQL> ALTER SEQUENCE APPLSYS.fnd\_concurrent\_processes\_s MAXVALUE 99999999;

Sequence altered.

**=============FNDLIBR process going into defunct state============**

**Concurrent Manager Recovery Wizard - Oracle Applications Manager Troubleshooting and Diagnostics (Doc ID 2130545.1)**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| ollow the below steps to use the Concurrent Manager Recovery Wizard:  1. To access the Concurrent Manager Recovery Wizard, use the following navigation path:  Navigation:  System Administrator -> Oracle Applications Manager -> Debug Workbench -> Site Map -> Diagnostics and Repair > Concurrent Manager Recovery (under Troubleshooting Wizards)  2. Click the Run Wizard button to start the recovery process.  (Note: You cannot run this process if the Internal Concurrent Manager is currently running.)  3. Follow the below steps for troubleshooting any Concurrent Manager issues:  Step 1- Active Managers with a Database Session  This screen lists all managers that must be stopped before proceeding with the recovery.  Listed for each manager are:  CP ID - The Concurrent Program ID.  Manager - The manager name.  Node - The node on which the manager is running.  DB Session ID - Drills down to the Database Session Details screen.  Session Status  OS ID  Started At - The time at which the manager was started.  Running Request - Drills down to display the request in the Advanced Search for Requests page.  You may want to wait for any requests that are running to complete before you execute the shutdown. Drill down on the Running Request to view it.  Click Shutdown to shut down all the listed managers, and then click the Refresh icon to verify that they were shut down. If a manager fails to shut down from this page, you can drill down to the Database Session Details page and use the Terminate button to end the session from there. Return to the Concurrent Manager Recovery screen and refresh the page to verify all managers have been shut down before proceeding to the next step.  Step 2 - Managers Deemed Active but Without Database Session  Any processes listed here must be terminated before continuing. Because these processes have lost their database sessions, they must be manually terminated from the command line. Refer to your operating system documentation for instructions on terminating a process from the command line.  After terminating the processes, click Update to mark the processes as no longer active in the database table. Click the Refresh icon to verify that all processes have been terminated.  Listed for each process are:  CP ID  Manager  Node  OS PID  Started At  Step 3 - Reset Conflict Resolution  Click the Reset button to reset the listed requests for conflict resolution. This action changes requests that are in a Pending/Normal phase and status to Pending/Standby. Click the Refresh icon to verify that all requests have been reset.  You can drill down on the Request ID to view the request in the Advanced Search for Requests screen.  Listed for each request are:  Request ID  Program  User  Step 4 - Requests that are Orphaned  This page lists the requests that do not have a manager. If any requests have Active Sessions listed, drill down on the session ID and terminate the session from the Database Session Details screen. Return to the Concurrent Manager Recovery screen and click the Refresh icon to verify that the session is no longer active.  Listed for each request are:  Request ID - Drills down to display the request in the Advanced Search for Requests page.  Parent ID  Program  User  Phase  Status  Active Session  Step 5 - Concurrent Manager Recovery Summary  The summary page lists the information collected from the previous steps. After reaching this page, you should be able to restart your Internal Concurrent Manager.    If you cannot, retry starting the Internal Concurrent Manager with DIAG=Y, refresh the summary page, add it to the Support Cart with the log files, and send them to Oracle Support.  Log Files Collected - Click on the log file name to view it. The following log files can be added to the Support Cart:  Report Summary  Active Managers with a Database Session  Managers Deemed Active but Without a Database Session  Reset Conflict Resolution  Requests that are Orphaned | https://support.oracle.com/epmos/adf/images/t.gif | |  |  |  |  | | --- | --- | --- | --- | |  | |  |  | | --- | --- | |  |  | | |