# PRAJUL N A S

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B-Tech from Christ College of Engineering with specialization in Electrical and Electronics Engineering with basic knowledge in programing and in learning stage. I can utilize and apply my knowledge, skills which would enable me as a fresh graduate to grow while fulfilling organizational goals.

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## WORK EXPERIENCE

### WIPRO TECHNOLOGIES                                                      Jan 2022 – Aug 2022
**Phone Banking Associate, Kochi**

- Working as phone banking representative at RAK Bank, UAE (The National Bank of Ras Al Khaimah)
- Handling 80+ customers a day; dealing general queries, bank product information and transaction related details and problems at banking level.

### AMAZON DEVELOPMENT CENTRE INDIA                                         Sep 2020 – Mar 2021
**Customer Service Associate, Coimbatore**

- Working with 50+ customers a day; solving product and purchase related problems at an enterprise level.
- Awarded Top performer of month for helping valuable customers with appropriate solutions in December.

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## EDUCATION

### B-Tech, Electrical and Electronics Engineering– Christ College Of Engineering, Irinjalakuda          2015 – 2019
- Aggregate CGPA of 6.82.
- Served as College Union Chairman in 2016-2017

### 12$^{th}$ State Board – G.F HSS, Nattika                                 2013 – 2015
- Science with Computer. Scored 80% in total.

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## PROJECTS & INTERNSHIPS

- **Project Work:**
  - **ETO STERLIZER**: Designed and assembled Ethylene oxide sterilizer which is used to sterilize medical and pharmaceutical products that cannot support conventional high temperature steam sterilization. Submitted to APJ Abdul Kalam Technological University.
- **Internships**: Transform Electricals, Bangalore
  - Participated in assembling of power transformers, servo stabilizers and earthing transformers.
  - Gained knowledge on aspects such as Electrical circuits, Components and Estimation of product cost.

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## TRAINING & WORKSHOPS

- **Certification Courses:**
  - C Programing and Computational Thinking                                 **2021**
  - AutoCAD, Proteus8 and Revit Professional (Truebit Technologies)         **2018**

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## TECHNICAL SKILLS

- **Coding:** C, C++ - Intermediate level
- **AutoCAD:** 2D Drawings - Beginner level
- **MS Office:** Word, Excel, Power Point - Intermediate level