Praveen M

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Quality-focused, detail-oriented analyst and developer with 6 years of overall experience in the IT industry with 3 plus years of **Business Analysis** work. I have been predominantly working for US Residential Mortgage Solutions

**Functional Expertise**

responsible for

* Requirement Elicitation, Business Requirement Definition and Functional specifications
* AS IS and TO BE Process designs / Process Flowcharting
* UI/UX designing using Low-Fi prototyping tools e.g. Visio, HTML, Balsamiq etc.
* Drafting Use Cases, User Story writing, Acceptance Test Criteria and Business Rules documentations
* Experienced in both Waterfall and Agile methodologies for software development
* Preparing and Presenting Client Demos
* Good Business Analysis acumen

**Technical Skills**

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| **Modeling & Designing Tools** | MS Visio, UML |
| **Application Packages** | Balsamiq, MS Visio, CVS, Clear Case and Share point (Document Repository) |
| **Defect Tracking Tools** | Rational Clear Quest, JIRA, TFS |
| **Version Control Tools** | Rational Clear Case, SVN, GIT |
| **Languages** | JAVA, XML, HTML, SQL |
| **MS Suite** | MS-Office, MS-Visio, MS-Access, MS- Project, Magic Draw |

Work Experience

Stearns Lending Online portal

The project dealt with the development of an online loan application portal for Stearns Lending. The portal enabled potential customers to register as new users and provide major features of creating an online loan application, ordering credit, get the pricing options based on the provided application details, comparing the pricing options, submitting to the AUS and final submission of the full loan application.

Responsibilities

* Interacting with stakeholders to envision and understand the Business Requirements
* Translating the collected business requirements into business functional specification in the form of
  + User Stories creation
  + Drafting Acceptance Test Criteria and
  + Obtaining sign off from Clients
* Prototyping all new features/enhancements using Balsamiq
* Co-ordinate and assist the UI designer in developing the MOCK-Ups for the proposed application
* Acted as a link between the Business Users and the Development Team for requirement clarifications, requirement changes throughout the development lifecycle.
* Bug tracking and bug reporting using TFS.

Freedom Mortgage Corporation

FMC’s service oriented architectural solution to reduce load on their existing Loan Origination System, Lakewood. All the credit pulls and pricing calls in Freedom were routed through Lakewood thus increasing the load on their LOS. This solution helped bypass the dependency on the LOS and made all third-party integrations a pluggable use for all our clients.

Responsibilities

* Interacting with the stakeholders to understand their existing LOS and to understand inefficiencies/pitfalls in it
* Involved in low level designing of the “To Be” system
* Involved in mapping activity for “As-Is” to “To-Be” system
* Ran tests on new system to compare the results with client’s existing system
* Supported clients during integration

Fifth third bank

Collection Web Portal is a customer facing internet application where users could request for financial assistance on their mortgages by filling up details about bankruptcy and upload supporting documents against them.

Responsibilities

* Involved in requirements gathering and Liaise between client stakeholders in analyzing the requirements
* Build customer confidence by acquiring customer’s process knowledge and disseminate the knowledge internally
* Develop process flow charts
* Draft the functional specification document post the concept definition phase
* Co-ordinate and assist the UI designer in developing the MOCK-Ups for the proposed application
* Draft Change Requests and clarify to design, development and QA teams
* Review test cases written by the Quality Assurance team
* Participate in the User acceptance testing

CERTIFICATIONS

* School of Mortgage Banking- I, 2016
* School of Mortgage Banking – II, 2017

Education

Bachelor Of Engineering [Information Science and Engineering], South East Asian Collège of Engineering and Technology.