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| **Praveen M**  **Lead Business Analyst** | | |
| Skills Summary | | |
|  | Quality-focused, detail-oriented analyst, developer and liaison with 6 years of experience in the IT industry. Experienced in **Business** **Requirement Gathering & Analysis, GAP Analysis, and User profiling**. Skilled in liaising with business users to discover and validate the business requirements.  **Professional Profile: -**   * Experience in International Residential Mortgage Banking, Insurance and Retail market. * Well experienced and skilled in Business Process Modeling, Use Case Modeling, UAT, Operation Optimization, Market Research and GAP Analysis. * Proficient in working with Business Analysis and Modeling tools such as MS Visio and Balsamiq. * Sound understanding of SDLC, methodologies such as Waterfall, Agile, Scrum, and UML. * Skilled in documenting the Business Requirements, Software Requirement Specification, Test Cases and Test Report for UAT. * Extensive knowledge and experience in Requirements Gathering and Data Analysis, Producing High Level Documentation, Creating Functional Specification and Use Case documents, Preparing Business Functional Process workflow models. * Experience in Test case preparation, Functional Test execution and User Acceptance Testing. * Well versed in mapping the As-Is System and proposing the To-Be System there by enabling the organization to be more efficient, more effective and more capable of change. * Successfully engage in multiple initiatives simultaneously. * Strong analytical and problem-solving skills with the ability to work individually as well as be a team player. * Excellent written and oral communication skills to analyze customer strategy and business needs. | |
| Experience | | |
|  | Current Company Name: Tavant Technologies India Pvt. Ltd | **04/11-Till Date** |
| Current designation: Lead Business Analyst **Stearns Lending Online Loan Application Portal**  Duration**:** 9 Months  Description**:** The project deals with the development of an online loan application portal for Stearns Lending. The Online Loan Application portal will enable potential customers to register as new users and provides major features of creating an online loan application, ordering the credit report, get the pricing options based on the provided application details, comparing the pricing options, submitting to the AUS and final submission of the full loan applications. The portal was integrated with the existing Caliber services.  Responsibilities**: -**   * Collect the requirements, understand them, and document the business requirements for the project. * Translating the collected business requirements into business functional specification and detailed test plans. * Prepare the Use story and ATC and Field Matrices documents and design the Business Process Workflow Models. * Analyze and document business processes and ensures that all requirements are delivered to the project plan. * Creating efficient documents for client facing information and assist the Project Manager in managing the project deliverables and meeting the deadlines. * Document workflows and results of business analysis and obtain sign-off from client on the specifications. * To provide the link between the customer, development team and any third party regarding software functionality, throughout the development lifecycle. * Bug tracking and bug reporting using TFS.   Tools & Applications Used: MS Word, MS Excel, MS Power Point, TFS, SVN, Balsamiq.  **Collection Web Portal [Fifth Third Bank]**  Description: CWP is a customer facing internet application. Users can create a profile and use the application online, over the internet. Users can apply for financial assistance online for 1st Mortgage, 2nd Mortgage and Auto loans using CWP. Users can also upload documents for their accounts through CWP Portal.  Duration: 1.5 years  Responsibilities:   * Designing UI and corresponding API services. * Release Management to Dev, Test and UAT environments. * Solely responsible for Code Repository. * Redesign the code to fix bugs and track them using HP Quality Center.   Technology/Software: Java, Spring, Hibernate, Flex, Cairngorm  **Consumer Lending Business to Consumer [Fifth Third Bank]**  Description: CLB2C is a customer-facing web based system that enables effective interaction with potential borrowers while simultaneously capturing valuable customer lead information. It is intended to be a multi-function self-  service channel whereby customers can initiate contact with Fifth Third Bank, identify immediate home equity and vehicle loan fit, find and apply for appropriate home equity products and be able to track the application process.  Duration: 12 Months  Responsibilities:   * Enhance the web app by adding an application summary flow. * Design and develop the newly added feature, which included the front end and the API. * Improve performance of existing application by changing the design of existing API’s.   Technology/Software: Java, Spring, Hibernate, Flex, Cairngorm  **Mortgage Lending Officer [Fifth Third Bank]**  Description: To increase the tangible presence of the Fifth Third retail as well as Direct mortgage channel’s loan officers in the market place, Fifth Third implemented a dedicated web channel improving the web based storefront capabilities for the MLO, allowing the MLOs to create a direct link to their book of business via the web and enable prospective borrowers to self-initiate the sales relationship via application data submission.  Duration: 10 Months  Responsibilities:   * Designed the MLO Finder feature using Apache Wicket. * Integrated Google Maps into the application to help users know the exact location of the MLO they are looking for.   Technology/Software: Java, Spring, Hibernate, Wicket  **Mortgage Business to Consumer [Fifth Third Bank]**  Role: Software Engineer  Description: An internet based portal, allowing the borrowers to apply for a mortgage loan, provide their contact information, look at their credit data, look for available pricing products, and use a quick-benefit calculator that will allow them to determine, without the burden of a full workflow, if Fifth-third can match their general financial situation to potential products. The Fifth Third’s existing Loan Origination System will be used to complete the application processing. The system is aimed at being simple enough for the general population to understand and fill in data, yet astute enough to gather as much data Fifth Third needs for successful application processing.  Duration: 8 Months  Responsibilities:   * Migrate the front end of the whole application from Flex to Apache Wicket. * Redesign the back end API’s based on changes in newly design UI, * Instrumental in conducting technical discussions during the design phase. * Conducted training on Wicket framework. * Fixed UI issues and functional bugs that were reported due to migration. * Release management to Dev and Test Environments.   Technology/Software: Java, Spring, Hibernate, Wicket, JQuery  **Secure Document Exchange [Fifth Third Bank]**  Role: Senior Software Engineer  Description: Fifth third bank had designed a windows based application that securely transfers documents to a remote location without any manual intervention. It dealt with delivering documents to the borrower for digital signatures and hence required a few documents to be reviewed by the Loan officers before sending it to the borrower.  Duration: 3 Months  Responsibilities:   * Designed the architecture to securely copy documents from one location to another and implemented TRID compliance changes. * Lead the team of two and successfully delivered the changes on the said time. * Involved in requirement gathering and communication with the Line of business and the QA.   **Delinquency and Credit Management [National Mortgage Insurance]**  Description: A web based application to track borrower’s delinquency and manage credit of a borrower. It captured the reason for delinquency and helps plan borrower’s repayment schedule.  Duration: 4 Months  Responsibilities:   * Design and develop the delinquency module of the project * Interact with the Business Analyst to understand the requirements and suggest * Responsibility of clearing the acceptance test cases before moving the code to testing cycle.   Technology/Software: Java, Spring, SQL, Hibernate, Wicket  **Service Oriented Architecture [Freedom Mortgage Corporation]**  Description: FMC’s architectural design to reduce load on their existing Loan Origination System, Lakewood. All the credit pulls and pricing calls in Freedom were routed through Lakewood and increasing the load on their LOS, with SOA we have bypassed the dependency on the LOS and instead invoke all third-party integrations thus making it more like a plug-in for all third party clients.  Duration: 3 Months  Responsibilities:   * Involved in low level and high level architectural design. * List all the dependencies on existing LOS and figure out how to decouple the dependency. * Develop and unit test the new API. * Involved in integrating third party client with the new SOA. * Migrate the front end of the whole application from Flex to Apache Wicket. * Redesign the back-end API’s based on changes in newly design UI, * Instrumental in conducting technical discussions during the design phase. * Conducted training on Wicket framework. * Fixed UI issues and functional bugs that were reported due to migration. * Release management to Dev and Test Environments.   Technology/Software: Java, Spring | |
| Systems Proficiency | | |
|  | **Operating Systems:** Windows 9x/NT/2000/XP/Windows 7.  **Methodologies:** RUP, Scrum, GAP Analysis.  **Wire Framing Tools:** Pencil Project, Balsamiq Mockups,  **Project Mgmt. & Tracking:** JIRA and TFS (Team Foundation Server).  **Web Application Development:** HTML, JavaScript, JSP, Servlets, Flex, Wicket.  **RDBMS :** MySQL, SQLite | |
| Education | | |
|  | Bachelor Of Engineering [Information Science and Engineering], South East Asian Collège of Engineering and Technology. | 2011 |
| DoMAIN eXPERTISE | | |
|  | * US Residential Mortgage Banking. * Collections and Defaults Management & Loss mitigations * Document/Content Management. |  |
| CERTIFICATION/ TRAINING/ ACHIEVEMENT/ | | |
|  | School of Mortgage Banking- I  School of Mortgage Banking - II | 2016  2017 |
| Visa Details | | |
|  | Visa Type : **B1/B2**  Visa Validity : 2026 |  |