



IRCTC

MOBILE APPLICATION

USER'S GUIDE

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1

Getting Started

IRCTC has extended its reservation facility through mobile applications for users for their convenience. IRCTC has launched its application on both [Android](#) and [iOS](#) platforms.

Registration

User should [register](#) in IRCTC before booking their tickets. Further, logins can be done with the username and the password given during the registration.

Registered user can directly login through the application.

2

Login

Login

1. Tap **Login**.
2. The user has to login with the username and the password registered during the registration.
3. Enter the given captcha.
4. Tap the **Login** button.

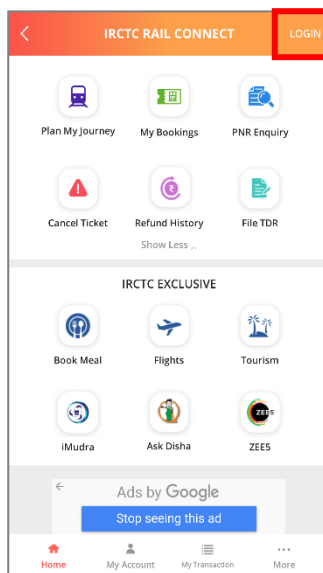


Figure 2. Login

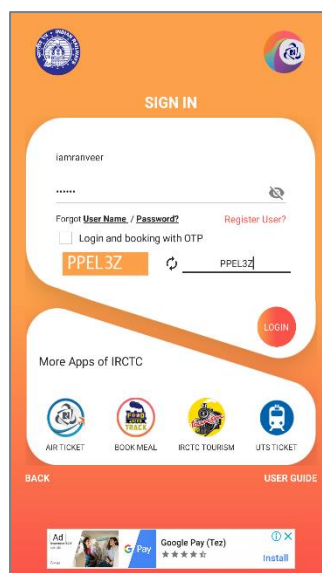


Figure 1. Sign in

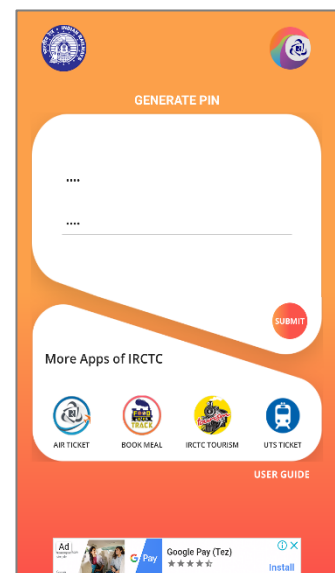


Figure 3. Generate PIN

PIN Setup

1. Enter a four-digit PIN, and re-enter the same PIN.
2. Tap the **Submit** button.

NOTE: The four-digit PIN will be used for future logins.

3

Reservation

General

Plan your Journey

1. Tap the **Plan My Journey** menu.
2. Tap the **From Station Name**, to enter the name of your boarding station.
3. Tap the **To Station Name**, to enter the name of your destination station.
4. Select the date of your journey from the **Departure Date** tab.

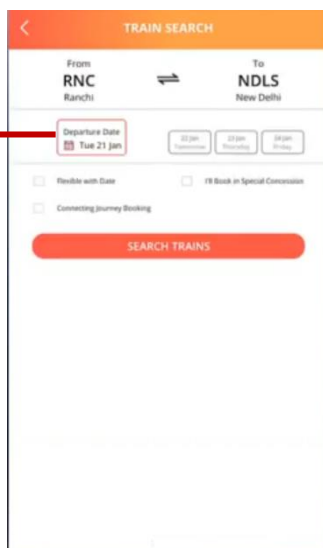


Figure 4. Search Train

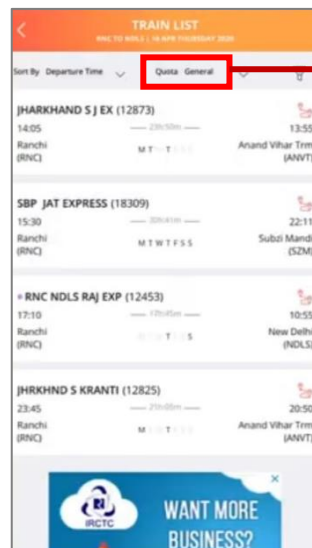


Figure 5. Train List

5. User will receive the list of trains available around the specific date.
6. **General Quota** can be selected under the **Quota** menu.

Class Availabilities

1. Select a train, then select the class, seat availabilities are shown near to the respective trains.
2. Select the train that you want to travel, and then click **Go To Passenger Details** button.

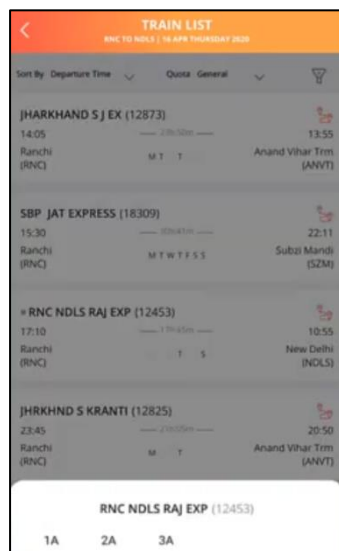


Figure 6. Select a Class

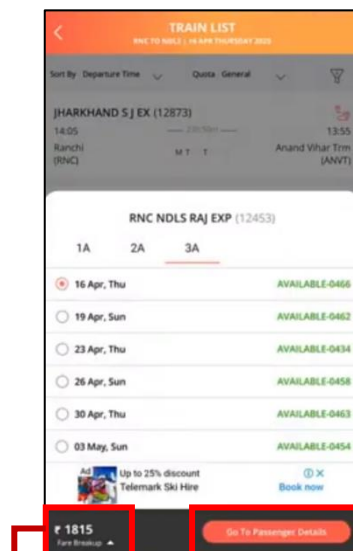


Figure 7. Select a Train

Seat availability

Fare

Add Passengers

1. For adding the new passengers above five years, under **Add New Passenger** group, tap **Add New** button.
2. Enter the necessary details of the passenger, and then tap **Add Passengers**.
3. Tap **Add Infant** button for adding the passenger below five years.
4. Enter the necessary details of the children, and then tap **Add Passengers**.

5. Enter the contact number in the **Passenger Mobile Number** section.

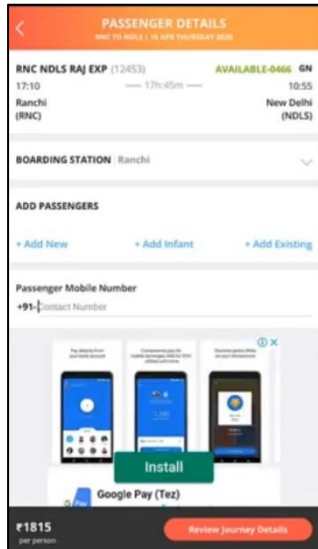


Figure 8. Add Passengers

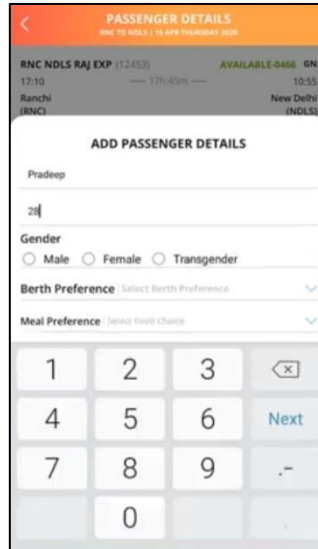


Figure 9. Enter passenger details

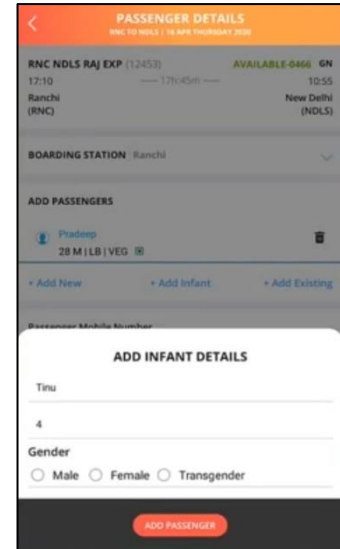


Figure 10. Enter children details

Quota

Quota can be selected from the menu by the following steps:

- On the Quota menu, tap the arrow next to the **General**, a drop-down menu appears, and select **General**.

The booking will be done as per the selected quota.

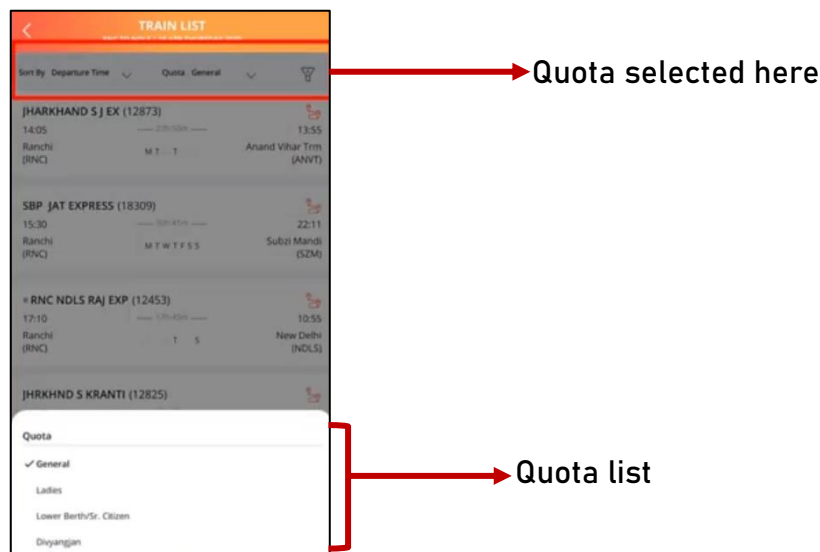


Figure 11. Select General Quota

Review Details

1. User can see the passengers list under **Add Passengers** section.
2. Select **only if confirm berths are allocated** checkbox for confirming the tickets if only the berth is allocated for the passenger.
3. User can also enter their preferred coach in the **Enter Preferred coach number**.
4. Select the mode of payment under the **Please select the payment mode to proceed** section.

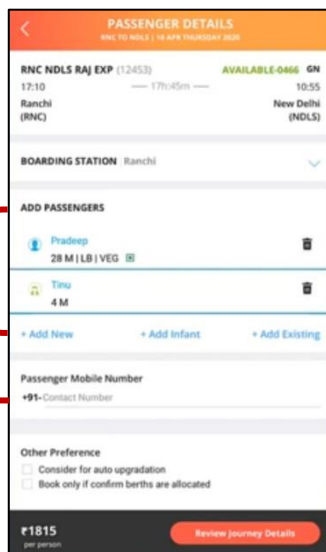


Figure 12. Passenger Details

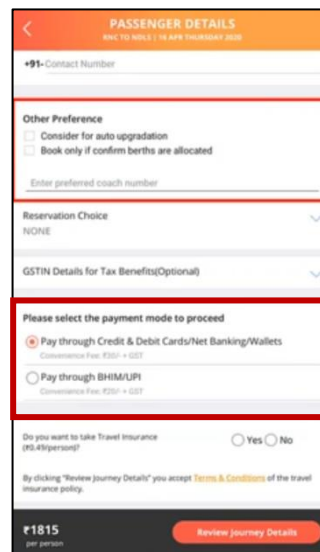


Figure 13. Preferences

Insure your Travel

User can avail travel insurance for the travel they are taking up. To avail the travel insurance, follow the steps below:

1. Select **Yes** to the question **Do you want to avail Travel Insurance?**.
2. Tap **Review Journey Details** button.

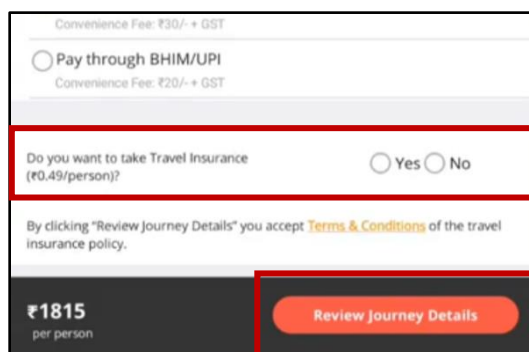


Figure 14. Travel Insurance

Proceed Payment

1. User can review the journey details.
2. Enter the given captcha, and then tap the **Proceed to Pay** button.

Mode of Payment

User can do their payment through credit card, debit card, and BHIM UPI.

- Select one of the payment modes that you would like to do.

After selection, it automatically takes to the payment gateway page for completing the payment process.

At once the payment, the user will get the ticket with all the details with the PNR number.

Tatkal

1. Tatkal booking **opens at 10:00 for AC classes and 11:00 for Non-AC classes** in one day advance of the actual date of the journey.
2. Under Tatkal booking only four passengers can be booked under one PNR number.

Plan your Journey

1. Tap the **Plan My Journey** menu.
2. Tap the **From Station Name**, to enter the name of your boarding station.
3. Tap the **To Station Name**, to enter the name of your destination station.

- Select the date of your journey from the **Departure Date** tab.

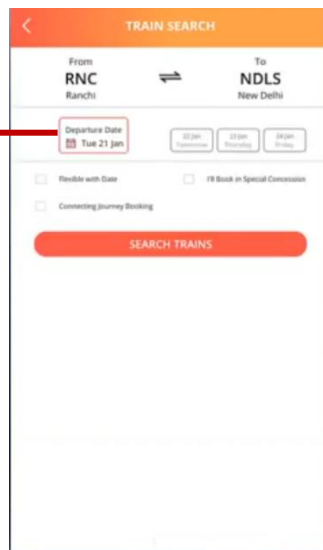


Figure 15. Search Train

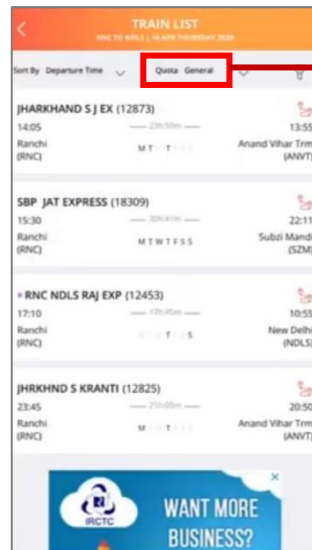


Figure 16. Train List

- User will receive the list of trains available around the specific date.
- Tatkal **Quota** can be selected under the **Quota** menu.

Class Availabilities

- Select a train, then select the class, seat availabilities are shown near to the respective trains.

2. Select the train that you want to travel, and then click **Go To Passenger Details** button.

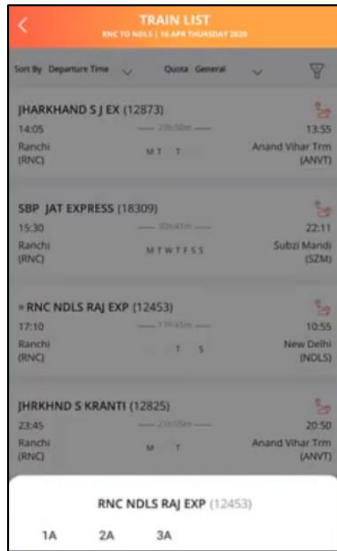


Figure 17. Select a Class

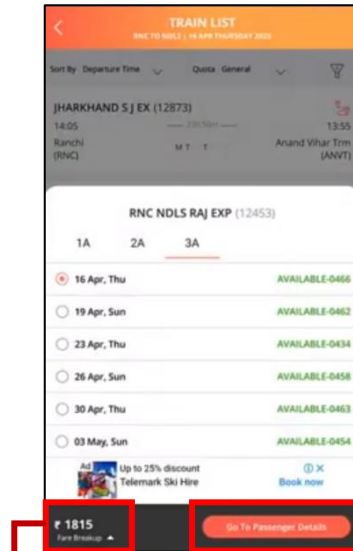


Figure 18. Select a Train

Seat availability

Fare

Add Passengers

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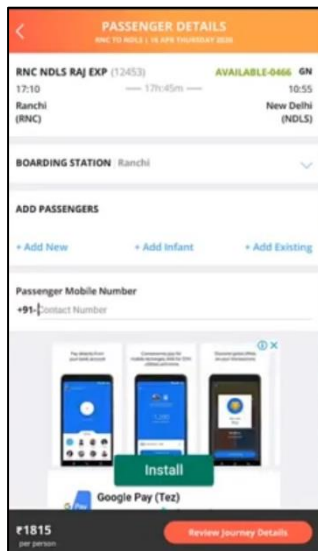


Figure 19. Add Passengers

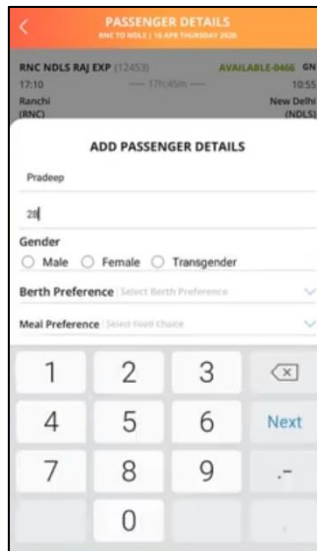


Figure 20. Enter passenger details

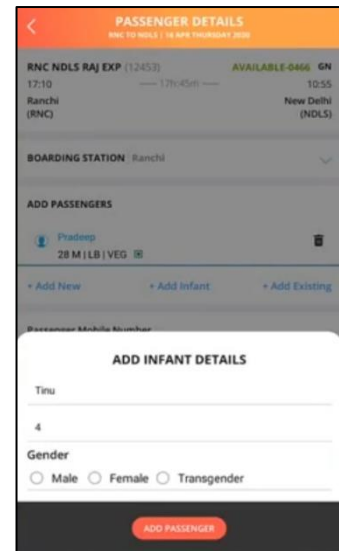


Figure 21. Enter children details

Quota

Quota can be selected from the menu by the following steps:

- On the Quota menu, tap the arrow next to the **General**, a drop-down menu appears, and select **Tatkal**.

The booking will be done as per the selected quota.

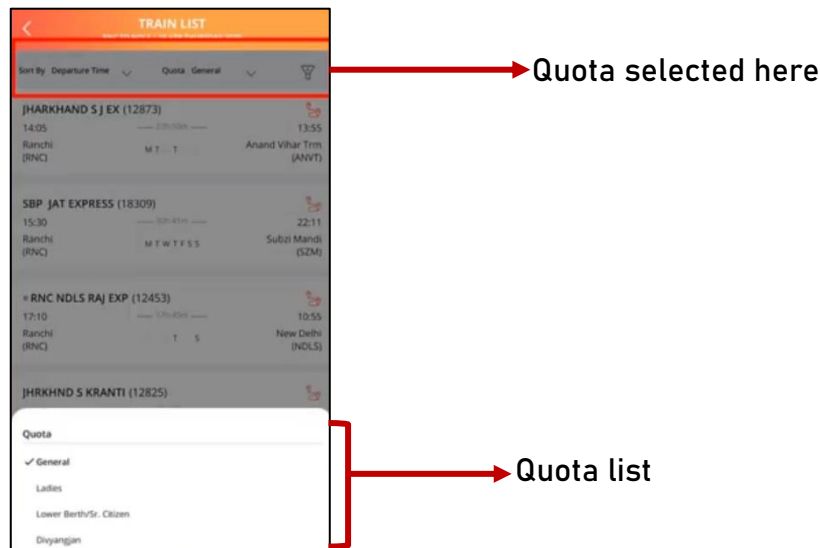


Figure 22. Select Tatkal Quota

Review Details

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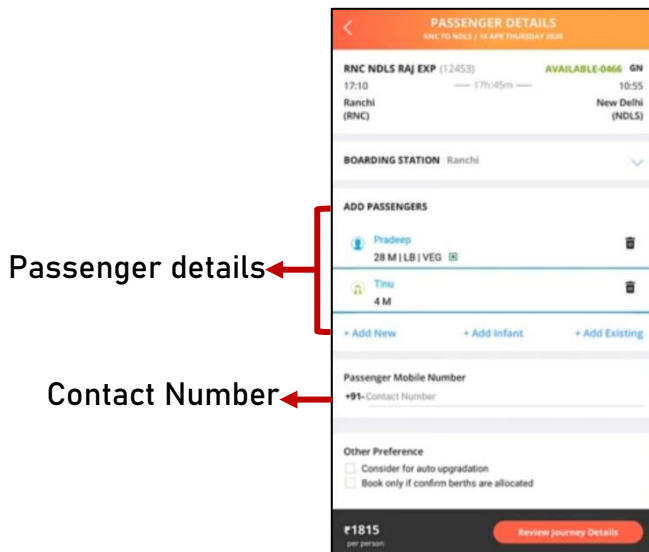


Figure 23. Passenger Details

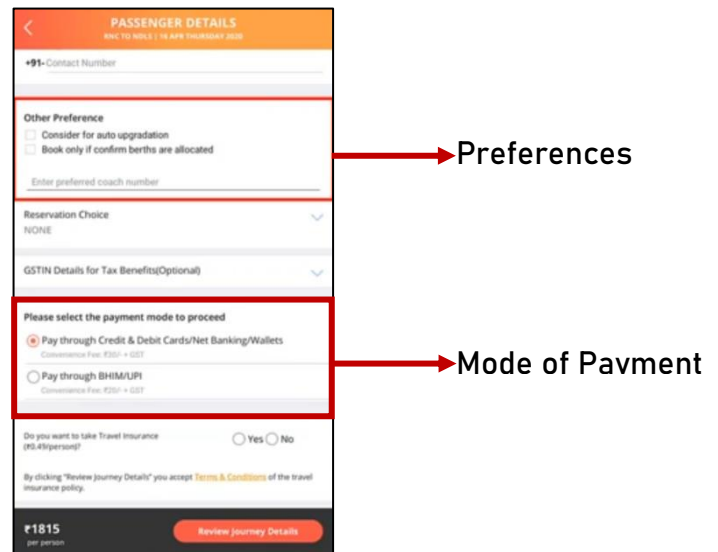


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1. Select **Yes** to the question **Do you want to avail Travel Insurance?**.
2. Tap **Review Journey Details** button.

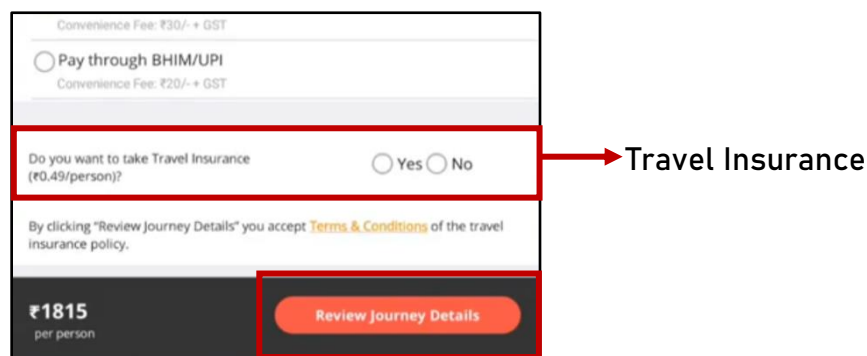


Figure 25. Travel Insurance

Proceed Payment

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2. Enter the given captcha, and then tap the **Proceed to Pay** button.

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