

Adari Praveen Kumar

Software Engineer

Results-driven Software Engineer with hands-on experience in AI-powered chatbot and voice bot development. Proficient in full-stack development with expertise in multiple programming languages and frameworks. Adept at integrating bots across various digital platforms and enhancing user-agent interactions. Passionate about optimizing chatbot functionalities for superior user experience.

🌐 praveen-portfolio-rho.vercel.app

✉ praveen8642kumar@gmail.com

SKILLS

C, C++, PYTHON, JS

HTML, CSS, SASS, TAILWIND

REACT.JS, NEXT.JS

FASTAPI, NODE.JS, EXPRESS JS

SQL, MONGODB

KORE.AI CHATBOT DEV

WEBSDK, BOTKIT

REST APIs

GITHUB, GIT

AWARDS

4 Montly Spotlight Award

2 Quaterly Award

INTERESTS

Web Dev, Coding

Sports & Games

Listening To Music

Work Experience

Kore.AI - ChatBot Developer

May 2023 - Present

- Developed AI-powered conversational chatbots from scratch using NLP technology.
- Utilized version control systems (Git, GitHub) to manage code changes and collaborate effectively with teams.
- Designed and conducted training workshops on chatbot development best practices, with a focus on voice bot implementation.
- Integrated chatbots with various digital channels, including MS Teams, WhatsApp, Email, Google Hangouts, and Telegram.
- Developed multilingual voice bots using Contact Center AI (SmartAssist) in languages such as English, Spanish, Arabic, French, Italian, Japanese, and Dutch.
- Implemented voice bots by integrating them with different ASR (Automatic Speech Recognition) and TTS (Text-to-Speech) systems based on use case requirements.
- Enabled seamless agent transfer functionality, enhancing user-agent interactions.
- Worked extensively with the Agent AI product to improve agent responses and conversation efficiency.
- Integrated chatbots into Web SDKs and botkit for enhanced customization and deployment on customer websites.
- Gained knowledge on SIP flow and also helped the team to analyse the voice calls behavior using Graphana & Homer.

EDUCATION HISTORY

B.Tech

8.41 CGPA

Aug 2019 - Jun 2023

- From Vignan's Institute of Information Technology

Intermediate

9.73 CGPA

Jun 2017 - Mar 2019

- From Sri Chaitanya Junior College with 9.73 aggregate.

High School

9.7 CGPA

Jun 2005 - May 2017

- From Sri Saraswathi Vidya Vihar with 9.7 aggregate.

PROJECTS

Potato Disease Classification System

- This website predicts whether the potato plant prone to any disease by just simply uploading a picture of the potato plant in our website which helps the farmers to follow certain steps to minimize the effect of the disease on the plant.

Face Recognition with Mask

- This website predicts the face in the image which is uploaded by the user where the face in the image is covered by the mask
- developed this project using the Neural Networks - Deep Learning.

Scheduled Calls Notifer App

- This Node + Express App (microservices Architecture), which will pulls the calls that are scheduled for each Zendesk tickets and added to the Google Calendar and post those to a Google Space 4 times a day using the node cron Jobs for Support team.