



PatientImpactSM LLC helps retail health clinics, physician practices and outpatient facilities better understand their patients by capturing information cost effectively in real time using web-based survey tools. PatientImpact clients achieve over 100% ROI by pinpointing ways to improve services, differentiate, and increase profits.

<p>Improve and grow your business!</p>	<p>Better understand your strengths and weaknesses:</p> <ul style="list-style-type: none"> ▪ Improve service delivery and scheduling processes ▪ Focus staff training and coaching ▪ Measure improvements over time <p>Focus your marketing efforts:</p> <ul style="list-style-type: none"> ▪ Differentiate yourself from the competition ▪ Understand and promote your strengths ▪ Measure loyalty or repeat business ▪ Increase referrals by better understanding your patient's needs – and their referral physician's <p>Make a minimal investment, reap maximum return:</p> <ul style="list-style-type: none"> ▪ Collect data effortlessly ▪ Enjoy easy access to results ▪ See the immediate impact of putting the information to work
<p>So easy to use!</p>	<p>What You Do:</p> <ul style="list-style-type: none"> ▪ Ask all patients to complete the PatientImpact survey through one or a combination of 3 methods: <ul style="list-style-type: none"> ○ E-mail ○ Kiosk ○ Paper survey mailed back to PatientImpact for data entry <p>What PatientImpact Does:</p> <ul style="list-style-type: none"> ▪ Administers the online patient satisfaction survey via e-mail or kiosk to the patients ▪ Compiles paper version of the survey for patients (those mailed back) ▪ Assembles center profiles and matches results to the patient satisfaction surveys ▪ Summarizes findings, benchmarks results, and delivers solutions you can use in <i>real time</i> <p>PatientImpact is changing the traditional way of capturing patient satisfaction information...using email and kiosk is different, fast, easy and instant!</p>
<p>Start today!</p>	<p>Visit www.patientimpact.com or call Katie Turner(847) 556-2387 to learn more.</p>