# Praveen Bachoti

## WEB APPLICATION DEVELOPER

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# **EDUCATION**

**Boston University**M.S. in Computer Information Systems

Graduation 2023

GPA 3.91

Concentration in Web Application Development

University of Maryland, Baltimore County

B.S. in Information Systems

Graduation 2016

GPA 3.51

Certificate in Web Development

### **EXPERIENCE**

**ICF**Web Application Developer
Reston, VA
November 2024 - Present

- Developing new features and enhancing existing functionality on the **Appian** platform to meet business requirements
- Participating in **Agile** and **Scrum** ceremonies, including sprint planning, daily stand-ups, and retrospectives, to ensure timely and efficient project delivery
- Interpreting and analyzing business and technical requirements to create robust solutions aligned with project objectives
- Debugging and troubleshooting application issues to ensure optimal system performance and reliability
- Collaborating with cross-functional teams to ensure seamless project execution
- Obtained the Appian Associate Developer Certification

McLean, VA June 2024 – Present

#### **AMERICAN SYSTEMS**

Web Application Developer

- Design and develop web app solutions using ASP.NET Core in C#
- Use Bootstrap for responsive designs and Telerik & Kendo UI for richness and interactivity
- Build web pages with HTML5, CSS3, JavaScript and JQuery, ensuring seamless data interactions
- Introduce front-end features to streamline user productivity and enhance usability
- Translate business needs into technical specifications, that align with user expectations

#### Octo, an IBM Company

Rockville, MD

Web Application Developer

March 2022 - June 2024

- Developed **Appian BizOps** solutions for **HHS**, supporting **1,000+ administrative users** by enhancing platform functionality and user experience
- **Refactored Appian frontend** to resolve usability issues and streamline workflows, resulting in a reduction of average UI support requests to **0**, representing support cost **savings** of **~ \$6,000** per month.
- Created a sub-app in PaaS to track system issues, reducing resolution time by 50% and unresolved issues by over 95%
- Created dashboards for users to view rollup report metadata for high level decision making with SAIL
  framework and Java-based BPMN with data persisted in SQL compatible MariaDB, ensuring data integrity and
  optimized performance
- Successfully integrated Appian PaaS and .NET BizOps systems leveraging AWS S3 with Hibernate in BPMN for transfer of data across systems

- Performed automated package deployments across multiple environments, minimizing downtime and ensuring successful transitions
- Contribute to project analysis, risk assessment and resource procurement processes
- Provide strategic technical leadership to software development and quality assurance teams
- Conduct thorough **code assessments**, fostering quality improvements and adherence to coding standards within collaborative team environments
- Collaborated with multiple software development teams using Agile (Scrum, Kanban) Methodology with daily standups and biweekly sprints, performing task management in Jira and Azure DevOps
- Simultaneously pursued part-time online MS in CIS, focusing on Angular, Node.js, and Android

Octo, an IBM Company

Software QA Tester

Rockville, MD

April 2019 - February 2022

• Developed, managed, and executed manual **test cases** (functional, smoke, and regression) for **BizOps** web applications for the **HHS** for **1000+ administrative users**, ensuring high software quality across deployments, with consistent execution during and outside business hours

- Automated manual tests using Python & JavaScript within SmartBear's TestComplete, reducing daily
  manual work from an average of 4 hours a day to minutes (cutting testing time by 95%), and achieving a
  125% increase in defect discovery per sprint, freeing up over 80 hours per month for more strategic tasks
- Integrated automated tests as a pre-merge check within **GitLab** as part of **CI/CD pipeline**, **reducing** post-release defects by **30%**, representing repair cost **savings** of **~\$1,200/month**
- Generated detailed defect and enhancement reports using **SmartBear Zephyr Scale** and **Azure DevOps**, enabling **data-driven** decision-making and prompt issue resolution
- Collaborated with cross-functional development teams using Agile (Scrum, Kanban) Methodology with daily standups and biweekly sprints, performing task management in Jira and Azure DevOps
- Gained hands-on experience in AWS cloud technologies as part of Certified Cloud Practicioner certification

**Pyramid Systems** 

Merrifield, VA

Front-End Developer & UX Designer

May 2017 - March 2019

- Developed dynamic UI features in C# and XAML for a .NET WPF desktop application for USCIS following the Model-View-ViewModel (MVVM) pattern
- Created 100+ unit and automated tests using Specflow, FluentAssertions, and CodedUI, increasing code coverage by 25%
- Managed application **source control** and versioning using **GitHub** in a collaborative setting
- Documented 300+ user-interface system requirements in Jira, to support technical communication
- Delivered high-fidelity **UI prototypes** and delivered leading-edge **UX solutions** using Quant-UX, Adobe Photoshop, resulting in an **over 300%** increase in stakeholder buy-in
- Worked in an Agile (Scrum, Kanban) team to deliver a high-quality enterprise product on schedule
- Ensured **100%** compliance with **Section 508** standards and performed **testing** with auxiliary **peripheral** devices such as DSLR cameras, signature pads, and fingerprint scanners
- Documented system style requirements and created team Wiki guides in Confluence, improving onboarding efficiency

# **Road Runner Specialty Group**

Silver Spring, MD

Web Development Intern

May 2015 - February 2017

- Undertook design and development of a public-facing official website of a healthcare company
- Developed the front-end using JavaScript, HTML, CSS, and Bootstrap
- Developed services to send user-submitted data to the back-end using PHP, Heroku, XAMPP
- Designed website graphics and logo using Adobe Photoshop and Illustrator
- Applied UX design principles to ensure user-friendliness of the product
- Conducted cross-browser and cross-device manual tests to verify system requirements

**UMBC Department of Information Systems** 

Baltimore, MD June 2014 - August 2014

- Worked in a student research team to develop a clinical Java application that captures, processes, and displays tremor data from Parkinson's Disease patients
- Developed a browser-based **user-interface** in **JavaFX WebView** to display innovative and intuitive **graphics** for **visualization** of gathered system data leveraging **D3.js**
- Utilized Leap motion sensors to map hand movement coordinates in a 3D space, and changes over time
- Conducted integration tests of the system using software and hardware components