



PRAVIN KUMAR M

DESKTOP SUPPORT ENGINEER



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ADDRESS

25, Wimco Nagar, TH Road,
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SKILLS

Linux

Windows

AWS

Networking

Devops

Hardware

AWARDS



2022 - 2023

Star Perfomer of the
Year

Given by CEO

PROFILE

Desktop Support Engineer with experience in installing, upgrading, and configuring innovative programs on Windows operating systems, as well as offering technical support to enhance processes and minimize business interruptions. Currently Pursuing Devops in GUVI (

EDUCATION HISTORY

2017 - 2020

Bachelor of Computer Science

KCS Kasi Nadar College of Arts
and Science, Chennai

2023-Present

Devops(Pursuing)

GUVI Geeks Network Pvt.
Ltd.,Chennai

WORK EXPERIENCE

Desktop Support Engineer

IOPEX Technologies | Chennai | 2022 - Present

- Expertly install, upgrade, support, and troubleshoot Windows operating systems, authorized desktop applications, as well as hardware and peripherals.
- Efficiently manage defective equipment returns, meticulously document client repairs, and sustain parts inventory to ensure optimal spare parts availability.
- Proficient in Ubuntu operations with a strong emphasis on troubleshooting and problem resolution.
- Lead team efforts in coordinating scrap material disposal, LAN setups, and WLAN modifications for seamless operational transitions.

Hardware and Networking Intern

SBL IT Solution | Chennai | 2022

- Installation and Troubleshooting in Hardware and Operating System.