



# PRAVIN KUMAR M

## DESKTOP SUPPORT ENGINEER

### Profile

Desktop Support Engineer with experience in installing, upgrading, and configuring innovative programs on Windows operating systems, as well as offering technical support to enhance processes and minimize business interruptions. Currently Pursuing Devops in GUVI

### Education

2023 - Present	<b>Devops (Pursuing)</b> GUVI Geeks Network Pvt. Ltd..Chennai
2017 - 2020	<b>Bachelor of Computer Science</b> KCS Kasi Nadar College of Arts and Science, Chennai

### Work Experience

#### Desktop Support Engineer


##### IOPEX Technologies | Chennai | 2022- Present

- Expertly install, upgrade, support, and troubleshoot Windows operating systems, authorized desktop applications, as well as hardware and peripherals.
- Efficiently manage defective equipment returns, meticulously document client repairs, and sustain parts inventory to ensure optimal spare parts availability.
- Proficient in Ubuntu operations with a strong emphasis on troubleshooting and problem resolution.
- Lead team efforts in coordinating scrap material disposal, LAN setups, and WLAN modifications


#### Hardware and Networking Intern

##### SBL IT Solution | Chennai | 2022

- Installation and Troubleshooting in Hardware and Operating System.
- Password breaking, Outlook configuration and PST backup

 +917305387948

 itpravin3@gmail.com

 25, Wimco Nagar, TH Road,  
Chennai-19, Tamilnadu, India

### Skills

Linux	<div><div></div></div>
Windows	<div><div></div></div>
AWS	<div><div></div></div>
Networking	<div><div></div></div>
Devops	<div><div></div></div>
Hardware	<div><div></div></div>

### Awards

2022 - 2023



Star Performer of the year

Awarded by CEO