



RheinBrücke
IT Consulting

Epicor iScala solutions for the Hospitality industry

Ingredients

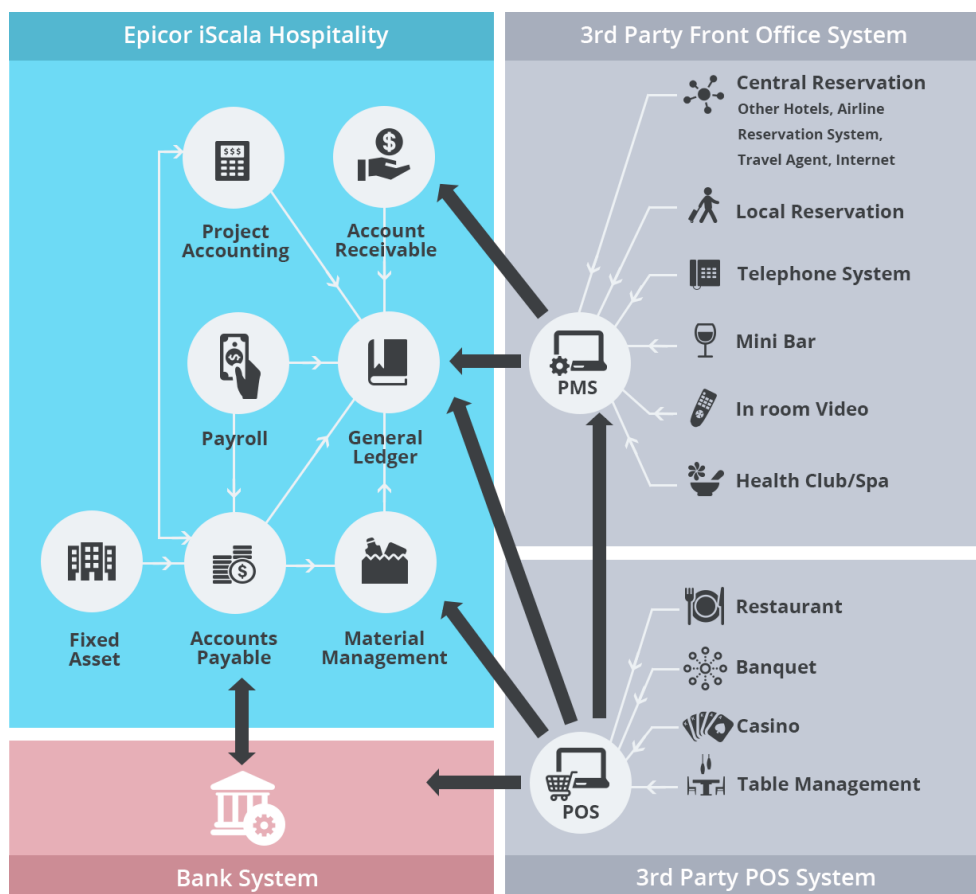


RheinBrücke Epicor iScala Hospitality solutions

Hotels face intense competition. Travel and tourism keeps growing and innovating every year. Moreover, chains need to expand to newer markets and independent hotels need to keep pace with the big brands. Travellers always look for hotels that provide the best accommodation. Hotels can maintain the competitive edge by acing their marketing efforts. Hotels ought to utilize digital technology and social media promotion to reach their potential guests. Meanwhile, existing guests of hotels demand the best experience and more perks for the money they spend in terms of offers, discounts and faster response.

We are aware of the challenges that the hospitality industry faces. RheinBrücke Epicor iScala solution for hospitality can handle all this by delivering globally innovative solutions that can streamline your operations.

Epicor iScala delivers the simplest and fastest way to provide a fully functional integrated back-office solution that helps drive efficiency and cost saving across all key focus areas of the business. It is designed to meet unique hospitality requirements for a single location hotel or multi-site operation with mixed shared service centres and local facilities dispersed around the globe. iScala is available on premise, as a hosted solution and meets the needs of hotels and resorts by simplifying cost management, streamlining key activities, helping meet statutory requirements on the global stage with multi-language and country specific capabilities, plus robust financial management, business intelligence, and more. iScala lets the business:



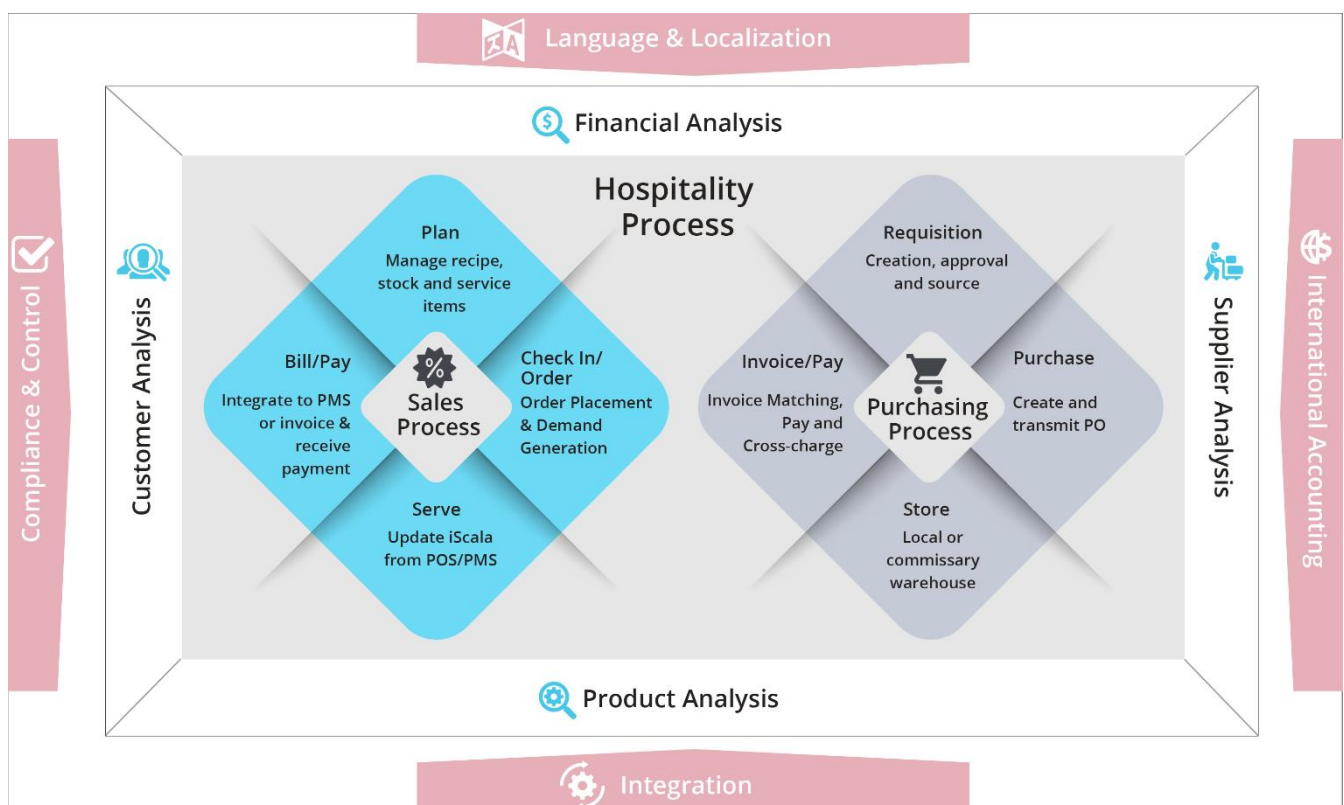
- Streamline and standardize back-office processes
- Manage costs and drive bottom line profits
- Capture and manage key finance information
- Simplify operations and reduce overheads
- Integrate front and back office systems
- Analyse financial reports in real-time
- Eliminate duplicate processes
- Operate in nearly paperless environments

RheinBrücke Hospitality Template

RheinBrücke has taken hospitality best practice processes from our experience of earlier ERP implementations, and built them into a readymade solution. The template is a pre-configured business solution designed by RheinBrücke to help you extract more value from your ERP implementation.

As the needs of every hotel is specific, we mould our solution to the specific needs of your business by our hospitality template. Our holistic template includes all the capabilities to manage the hospitality process, be it a smaller chain, group of global chains or an independent hotel.

Our template accelerates your business by improving security and control, lowering the cost of ownership, faster deployments, being locally compliant with worldwide availability that gives a fast return on investment.



Integrated Solution

Efficient handling of cash and the integration of ERP and Point of Sale (POS) systems can make the difference between profit and loss. Epicor iScala uses Service Connect to integrate with Property Management Systems (PMS) and POS. Epicor iScala Hospitality's PMS interface provides the integration needed to directly capture data from the front desk and other integrated systems (e.g. mini-bar and telephone usage). Double entry of data is no longer required, reducing cost and the risk of human error while increasing accuracy and the speed of information. Epicor iScala Hospitality has a flexible integration to POS systems that can support most POS solutions including Micros, InfoGenesis and Maxial which help maintain most complex of details such as changes to recipes or even the actual consumption trends, which can be updated into Epicor iScala Hospitality's Material Management module.

RheinBrücke Extended Enterprise Solutions for Hospitality



Financial Suite

Epicor iScala delivers financial capabilities that you can easily tailor to your specific business. The iScala solution provides a fully integrated set of Sales, purchase, and general ledgers. These ledgers are the key components in building a real-time enterprise—providing an integrated transaction management system that systematically ensures the integrity of all data flowing into the prime accounting ledgers. iScala can easily be integrated to your bank to support advanced bank reconciliations. **iScala can easily be integrated to your bank to support advanced bank reconciliations. iScala financial suite also helps with reporting and analytics such as customer analytics, supplier analytics, product analytics and daily analytics.**



Supply Chain Management Suite

With iScala you can streamline the entire process from requisitioning through purchasing and receiving, to payment—saving you time and maximizing internal efficiency. Integrated approval processes are designed so that only approved staff can release requisitions, and only assigned staff who know where items can best be sourced are allowed to modify the fulfilment. This helps to keep costs low without sacrificing speed, customer service, or quality. With the ability to maintain and track budgets by department you can control expenditure at the point of requisition. The iScala solution supports the entire materials management lifecycle and helps to quickly identify delivery or invoicing errors and record all material movements orders and invoices received.



Human Capital Management Suite

Epicor iScala can be integrated with Epicor HCM. An integrated HCM solution helps hotels to manage a diverse workforce. The ability to track multiple shifts and jobs becomes easy. Gives a centralised application that can be accessed 24/7. Right from recruiting and hiring to on boarding, Epicor HCM helps hotels to efficiently manage the entire lifecycle of their employees. Leveraging iScala payroll, the HR personnel of the hospitality industry can easily process payroll, generate reports and execute changes on the go which simplifies and automates the entire process, improving efficiency of the HR department.



Services Suite

Epicor iScala turns after-sales support into a profit centre by providing the tools you need to manage service delivery successfully while generating additional revenue and controlling your costs. The iScala Service Suite for hospitality helps to ensure that you understand, in real-time, which contracts apply to which customers, which products have been returned, and whether those products correspond to a maintenance agreement or are covered by warranty support. Whether you need preventive maintenance for your own equipment or for your service centre, you need solutions that enable control, efficiency, and profitability.

RheinBrücke Epicor iScala solutions – Seize the solution to manage growth

Whether your hotel is big or small, you need to have a solution that gives you the advantage to cut costs, maximize your profits, enable your business to grow and make your customers come back for more. Seize the opportunities of our holistic hospitality solution that will help you to manage your online reputation and guest experience. Integrating Epicor HCM with iScala helps your employees to improve their guest service and enhance your bottom line. Here are the benefits of this integrated solution that covers all your back and front office needs:



Exploit our scalable and modular solution that fits your business needs



Get the information you need to accurately analyse results property-wide and make better decisions.



See trends as they develop, so you can respond with speed and stay ahead of your competition



Spend more time focusing on what matters for your growth



Ready to grow?

Know more about our solutions



Epicor iScala

Epicor iScala is a comprehensive end-to-end suite of proven industry-specific solutions for the global midmarket enterprise. Epicor iScala supports financials, supply chain management, light manufacturing, sales, service, rental, and lease management. Epicor iScala provides adaptable and agile solutions that help companies address their important business challenges—today and in the future.

[Know more about Epicor iScala](#)

Epicor HCM

Epicor HCM is designed by HR industry professionals. Epicor HCM provides the businesses with the tools they need to track data systematically rather than manually thus giving businesses more time to pursue their strategic objectives.

[Know more about Epicor HCM](#)



About RheinBrücke IT Consulting

RheinBrücke focuses on offering consulting technology and outsourcing solutions and services that enable clients to stay competitive and achieve quick growth and profitability. With operational headquarters in Cologne, Germany, the company has a strong focus on the SME Market, with a deep understanding of what it takes for SMEs to succeed. RheinBrücke helps clients adapt to a changing marketplace by ensuring their IT ecosystems are relevant, efficient and perfectly tuned, thus playing an active role in their overall development and helping them evolve as a lucrative business.

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