



Epicor

# Supply Chain Management

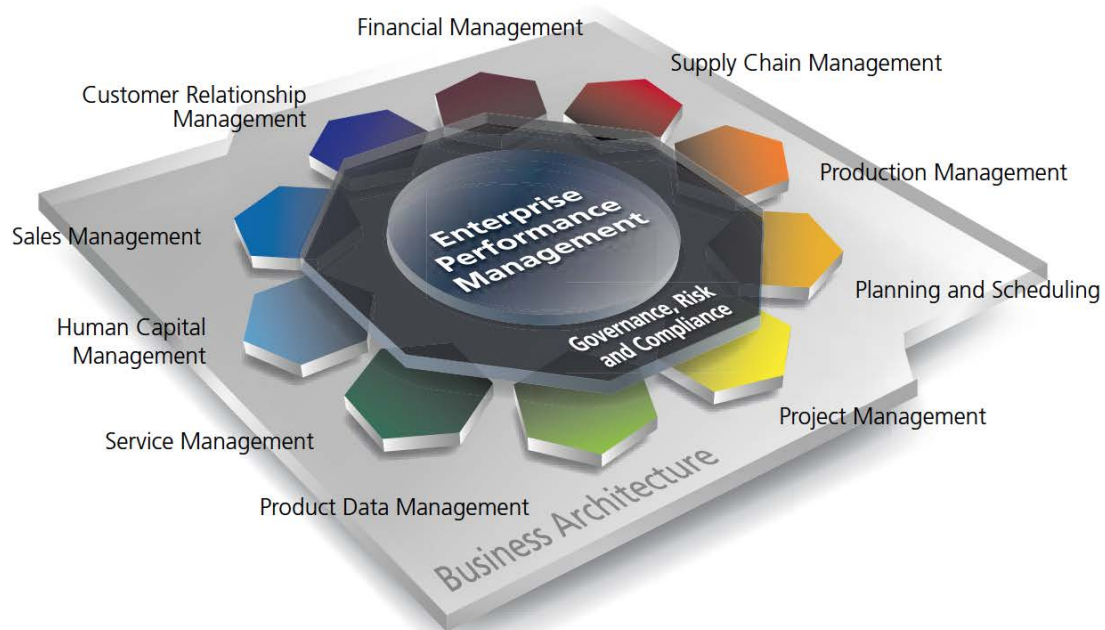
Inspiring business means effectively connecting your supply chain, enabling productive customer and supplier collaboration, and perfectly fulfilling demand.



# Supply Chain Management

Linking the trading partners, processes, and systems that make up your supply chain has become the differentiation you need to achieve industry-leading performance. Removing processes that do not add value and synchronizing processes within and outside a company enable you to meet customer demands for lower cost and faster delivery. Epicor provides the most effective coordination from initial raw materials to the ultimate consumption of the finished product by providing the visibility you need throughout your value chain.

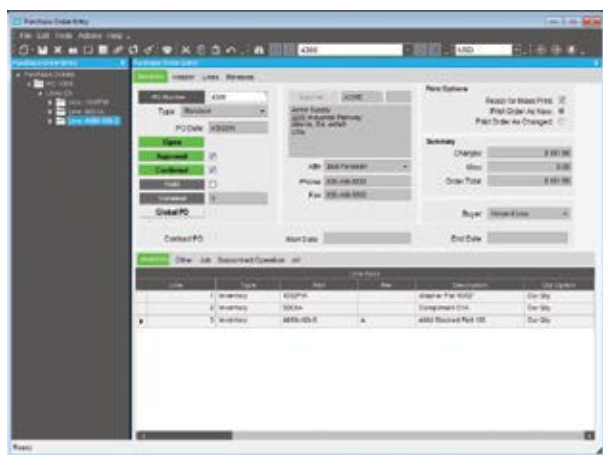
Epicor offers you a full range of Supply Chain Management (SCM) capabilities, built within a single business platform, based on industry leading service-oriented architecture (SOA). Epicor SCM is a full suite of enterprise application capabilities including purchase management, sourcing and procurement, inventory management, advanced material management, and warehouse management, and is complemented by order and demand management capabilities of Epicor Sales Management. Combined, you have the solution needed to satisfy customers and customer demand in today's increasingly global market place.



- ▶ Purchase Management
- ▶ Distribution Requirements Planning
- ▶ Inventory Management
- ▶ Shipping and Receiving
- ▶ Warehouse Management
- ▶ Advanced Material Management
- ▶ Supplier Relationship Management
- ▶ Supplier Connect

## Purchase Management

Purchase Management handles purchase order writing and the tracking of supplier performance. Detailed line items indicate planned receipts to inventory or a job, although their destination may be changed at the time of actual receipt entry. Purchase order receipt processing updates suggested supplier and detailed purchase history files, which provides continual reference to aid in making purchasing decisions. With Purchase Management, you can reduce inventory levels, improve on-time deliveries, enhance your cash flow, and increase your profit levels.



*Enter, approve, and confirm purchase orders with multiple line items and releases.*

### Approved Suppliers

Approve suppliers before anything can be ordered from them. To accommodate customers that insist upon using specific suppliers, Epicor allows you to define those relationships, and prevents ordering from the wrong supplier for those jobs.

### Automated Purchasing Tools

Automate part suggestions, quantities, and suppliers to buy from in order to meet material requirements and on-time delivery schedules. Optionally create new POs automatically.

### Cross-Referencing

When a supplier's part number differs from the stocking part number, link the cross-reference in the suggested supplier file for printing on purchase orders.

### Mass Purchase Order Receipt

Quickly create receipt details for all lines, all releases for a specific line, or individual lines and releases.

### Multiple Location Receipts

Receive individual lines or line releases to different locations for multi-site organizations with centralized buyers.

### Part Master Price Breaks

Create price breaks, including effectivity date per inventory part or supplier.

### Purchase Requisition

Request purchases from anywhere in the plant. A formal requisition system tracks the status of the requisition, from initial request to final approval and actual purchase order. The requestor is notified each step of the way.

### Advanced Requisition Management

Every well-balanced supply chain maintains a budget and control over items requisitioned for each stocking location. Epicor Advanced Requisition Management (ARM) enables organizations to gain visibility and control of procurement spending by providing an online workflow and purchase requisition tool. It gains information on their spending which supports negotiation of bulk purchase discounts from suppliers, assigns preferred suppliers for particular products, sets the right spend limits for individuals and assigns the chain of authority for approving purchase orders. Epicor ARM is fully automated and improves communication and efficiency across the supply chain.

### Purchase History

Access detailed information on purchase orders and receipts over extended periods of time from purchase history.

### Purchase Order Printing

Print purchase orders directly from PO entry by date, user or purchase order number range. Purchase orders also may be faxed directly from your computer to your supplier.

## Purchase Order Tracker

Immediately access all purchase order information via screen inquiry, with multiple search capabilities.

## Supplier Tracker

Quickly display information about any supplier, including open and historical purchasing transactions.

## Supplier Connect

It's not just your customers who can use Epicor Commerce Connect, your suppliers can too. By providing the means for self service on a whole range of enquiries (such as open orders, part information and access to old invoices), Epicor Commerce Connect eliminates the need for inquiries to come in via either e-mail, phone or fax—significantly reducing the amount of time staff need to spend on answering them.

Supplier Connect also allows for suppliers to update their information via their own supplier portal, answer requests for information and confirm changes to purchasing orders. It also provides for delivering metrics on performance. This not only provides for a more seamless relationship between you and your suppliers, it allows for your business to react much more quickly and accurately to any change of circumstances with supply.

## Purchase Contracts

Epicor Purchase Contracts is useful for purchasing inventory items on a recurring basis. You can establish delivery schedules that are regularly re-issued, against which recurring deliveries are made.

The advantage of this functionality is ease and accuracy. For example, if you need a quantity of Part ABC to be purchased monthly, you need not enter a discrete purchase order each month. Rather, you can set up a contract PO schedule and maintain this record.

Contract line items can be assigned to purchase orders. These line items automate delivery schedules, with delivery dates, prices, and corresponding quantities.

Requirements determined by Generate PO Suggestions are calculated and realized into delivery schedules. The schedules

can be adjusted manually in order to conform to supplier requirements, inventory control, production efficiency, and business expediency.

## Part Schedule

Use Part Schedule Maintenance to establish the combination of part, plant, and calendar that makes up the part schedule. This program is useful for assigning a period of frequency and minimum quantity for a part schedule.

## Periodicity Code

Use Periodicity Code Maintenance to establish the rules and terms under which orders periodically arrive from suppliers.

## Distribution Requirements Planning

Today's businesses are looking for every opportunity to reduce inventory carrying costs while still striving to maintain high service levels—by having the right quantities where and when items are demanded by customers. Beyond streamlining business processes to drive new efficiencies, businesses are using improved analytics to provide a higher level of visibility and greater control of inventory. Through careful supply chain orchestration, best-in-class organizations are able to lower costs while optimizing inventory. Distribution Requirements Planning (DRP) capability is a key enabler of success for any business that resells items sourced through channels with long or variable lead times.

Pack Light Inventory Management for Epicor includes a suite of capabilities designed to work in tandem with your Epicor ERP data for optimum efficiency. It goes well beyond the capabilities of typical forecasting software and provides applications that assist with economic decision making, long term replenishment planning, and purchase order execution. Therefore, buyers become more productive while increasing fiscal stewardship. Additional productivity is gained through supplier performance tracking and alerts that allow for management by exception.

## Demand Manager

Demand Manager delivers the tools you need to make better stocking decisions. Integrated demand forecasting and inventory planning software helps you effectively manage

on-hand inventory levels with advanced statistical forecasting that provides the ability to collaborate, consolidate, aggregate forecasts, and adjust according to planned events. Demand Manager leads to less inventory on the shelf, higher fill rates, and better customer service. It is visually based and easy to use so you don't waste time searching through tables.

## Requirements Planner

Requirements Planner is an active Purchase Order planner that suggests replenishment quantities by product at the warehouse level. It provides inventory requirements planning beyond 12 months in advance that accounts for carrying costs, freight incentives, order discounts, and required ordering quantities when planning and executing transfer or purchase orders and can be further optimized for days' coverage, shipping container size and more.

## Supply Base Manager

Supply Base Manager monitors supplier's lead-time and delivery performance. A supplier's performance history can be viewed and exported by detailed receipt and graph (PARETO) by: item, stocking location and in summary. "Planned" and "Expected" lead times are calculated by item and supplier for planning purchase orders. Furthermore, supply assurance can be increased by incorporating "safety time" into purchasing lead times and safety stock. Additional supplier performance monitoring serves as a tactical tool for ensuring that the business' supply needs are met through the tracking and reporting of supplier delivery performance. The Supply Base Manager automatically buffers lead times used for replenishment planning.

## Economic Order Manager

Economic Order Manager is a decision support tool for management and purchasing agents that performs inventory simulation, including ABC analysis, customer service level assignments and performance monitoring. Automated economic order management capabilities provide computational efficiency while allowing the user to adjust the variables that determine business-appropriate inventory levels and service levels.

## Exception Signals

Exception Signals offers customizable alerts when statistically significant variations from the plan occur, helping you manage by exception. Exception Signals monitors exceptions and captures messages from each of the modules and presents them to buyers and planners in a prioritized order. Customizable alerts allow the user to be proactive in avoiding potential service failures by identifying when sales, supplier delivery performance, forecasts, or lead times deviate from plan.

## Supplier Relationship Management

Supplier Relationship Management (SRM) provides tools for buyers, procurement staff and purchasing agents, or those providing quotes, to request quotes for raw materials or subcontract services from one or multiple suppliers. RFQs are generated with one or more lines, each line having the ability to request pricing from one or more suppliers.

Supplier RFQ responses automatically build or add to existing part price-break tables, with current effectivity dates to be used in other Epicor applications.

## Buyer's Workbench

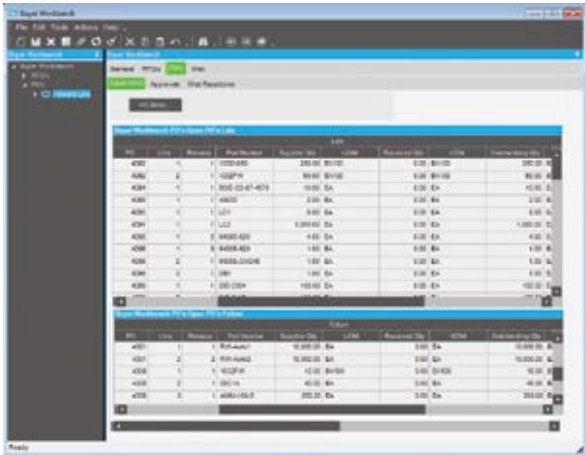
Manage all associated purchasing transactions including request for quote, order expediting, purchase order management, and supplier account management, as well as drill down to all associated information.

## Part Price-Break Tables

Supplier RFQ responses automatically build part price-break tables for use with other applications.

## RFQ Decision Wizard

Filter and sort RFQ criteria based on your specific needs to find the best match for the needed materials. Sort criteria include lead-time, price, quality rating, ISO certification, and on-hand inventory.



*Evaluate vendors based on historical performance from the buyer's workbench.*

## Inventory Management

Inventory Management provides the key functions necessary to update and maintain raw materials, WIP, and finished goods inventory quantities and costs. MRP creates inventory allocations for jobs entered through Job Management or generated from Order Management. These allocations are relieved as inventory items are issued to the job, or as purchase order receipts are posted.

Issued inventory reduces quantities on hand, which are continually replenished through the processing of purchased or manufactured item receipts into inventory. Receipt processing provides a continual update of inventory average, FIFO, lot or last costs for every item. A variety of screen inquiries provide management analysis of MRP, shortage monitoring, reorder analysis, stock status, valuation, and critical items.

## Alternate Parts

Setup in part maintenance as alternate parts you have the ability to define these alternates as either complimentary or as substitutes and these are made available in the various order entry processes. Complimentary indicates other items that "go with" the part being ordered as a suggestion of other items they might consider. With substitutes (where you don't have stock of the requested part) there are three types; Comparable, Downgrade or Upgrade and as the naming indicates these

are alternatives which may be similar or slightly less or more appropriate.

## Costing

Maintain FIFO, Average, Lot, Last, and Standard costs for each individual part master. The application retains transactional cost and quantity granularity; therefore the oldest cost can be determined for the cost of sales.

## Cost Tracking

Separately track material cost, material burden, subcontracting, labor, and burden costing.

## Country of Origin

Country of Origin offers the ability to track the country of origin at a part level, to define and then report on the composition, by percent, the specific countries of origin for that part. Composition is made available to EDI, manifest, packing slips, and label print.

## Cycle Counting and Physical Inventory

Management and control of inventory is critical. Furthermore, in some regions such as Europe, the control and counting of inventory on a regular and scheduled basis helps significantly reduce annual audit costs. The cycle counting module contains the breath of functionality and features needed for users to provide:

- ▶ Detailed audit control over the selection of items to be counted
- ▶ The frequency over the number of times these items are counted
- ▶ The tracking, recording, and review of variances for the items counted

The system will allow for the definition of the number of cycles required, counting of zero quantity on-hand, etc., and the assignment/designation of the items with an appropriate ABC code. In addition, Physical Count processes allows control over Slow Moving, Obsolete and Excess Inventory.





through to full serial traceability when each move of a part is recorded, and a record is maintained of the lower level serial tracked components that were used in the manufacture of part. A further option with serial tracking is the ability to record serial numbers at the outbound stage only. This option is aimed specifically valuable for supply chain users that need to record what serial numbers have been shipped to which customers and when, but they do not want the overhead of having to record the serial numbers as the inventory moves around the warehouse or between the manufacturing plant and distribution warehouse where the products are produced in-house.

## Serial Documentation

Print serial numbers on all outgoing communication with the customer such as the packing slip and invoice.

## Serial Number Tracker

Serial Number Tracker provides an online view into the movement of the product after the serial number was assigned.

## Serial Number Assignment to Parts

Assign serial numbers to finished parts and raw materials processed throughout the system.

## Serial Number Formatting

Format serial numbers as either numeric or alphanumeric and assign the number of characters for the field as well as a prefix.

## Voided Serial

Allows for the voiding of serial numbers to ensure they are no longer available in the assignment/selection browser

## Time-Phased Material Inquiry/Report

Provide analysis within a user-defined time period on those parts where projected requirements exceed available quantities.

## Unit of Measure

Base level UOM definitions with UOM Classes and conversions are just a few of the features found in Epicor as well as the ability to allow the user to select the unit of measure in which they wish to hold their inventory. When a part is defined to be tracked in multiple UOMs, then the user will have visibility of how many items they have in the different units of measure. A

distributor can stock items, for example, as each, in boxes of 10, in cases of 20 or in pallets of 40 boxes. A user will be able to see exactly how many of each UOM they have inventory and where they are located. This feature is also invaluable to businesses that use raw materials that they purchase in different sizes (i.e., 6x3 sheets or 8x4 sheets, etc.).

## Advanced Material Management

Advanced Material Management (AMM) enables businesses to produce electronic requests for materials, dispatch those materials, and track inventory movements of all inventory including raw materials and work in process. Using wireless terminals and bar coding technology you are able to track inventory in real-time with complete control and visibility of raw materials and work in process as it travels throughout the enterprise.

## Bar Coding on Demand

Print tags on demand enabling employees to properly label containers or to create custom labels (via Seagull Scientific, Inc. BarTender®) to meet customer requirements.

## Handheld

Allows for the transaction of work either on a graphical touch screen station or via mobile Radio Frequency (RF) enabled device.

## Material Handler Interface

Use an online queue of raw material and WIP parts to manage requests to locate and deliver the right parts to the correct resource at the appropriate time.

## Material Movement

Different movement transactions are available for you to move a job to stock, move stocked material, or perform different returns to a job or stock.

## Prioritizing Orders

Lets you treat your best customers with the highest priority by automatically allocating inventory to the highest priority orders first. Reserve or allocate materials from stock or directly from a



linked job to make certain that you ensure your highest priority customers the greatest care.

## Reserving Inventory

Reserve specific parts in inventory for designated orders.

## Sales Order Allocation

Manage sales order allocations with greater efficiency and create more effective picking and shipping.

## Scanning

Eliminate data entry mistakes and increase transaction speed by simply scanning a bar code tag to complete an entire transaction.

## Shipping and Receiving

Shipping and Receiving provides a central application within Epicor to monitor incoming and outgoing items, whether they are shipments against an order, subcontract parts being sent to a supplier, raw material being received from a purchase order to a job or into inventory, or filling an order from stock. All activity relating to shipments and receipts can be performed and tracked. Online transaction processing promotes efficiency and ease of use, while online editing promotes accuracy. With Shipping/Receiving, a consistent interface processes all shipments and receipts in an efficient, accurate and cost-effective manner.

## Auto-Invoice

Optionally create an invoice in Accounts Receivable following shipment to a customer.

## Bill of Lading

Print customizable bill of lading forms for your shipments.

## Container Tracking

Container Tracking provides the ability to track container shipments as well as update the status and due dates of all purchase orders along the way.

- ▶ Container Shipment - When a container is shipped from the supplier, a notification is received with the

actual shipment date, the estimated arrival date, as well as the volume specification of the shipped goods. Based on this information the related purchase order releases can be updated with new due dates and quantities.

- ▶ Container Receipt - When a container is received, a PO receipt is automatically generated based on the information of the container entered at shipment. With the volume information the expected transport cost can be calculated, which can be used to populate the landed cost information.
- ▶ Container Class - A container class defines the characteristics of common containers including volume and default cost information.

## Customer Shipment Tracker

Track shipments that have been sent to customers.

## Landed Cost

Allows businesses to track those costs accurately against the parts to which they apply, ensuring that the selling or assembly price then reflects the true cost of the materials, parts or finished goods. The cost of freight, insurance and import duties can have a big impact on margins, so landed cost processing offers significant benefits for those customers who import materials on a regular basis.

This functionality includes: uplift percentage of cost you put above your costs, duties, defines tariff rates in Import tariff table (rate, percent, fixed amount, min/max), indirect cost, split container shipments (some containers are delayed), and transfer indirect costs from one shipment to another.

## Manifesting and Freight Management

Provides the freight cost calculations and compliant package labeling for the majority of commercial carriers such as UPS®, FedEx®, DHL, USPS® as well as Less-Than-Truckload (LTL) and ad hoc carriers.

## Mass Ship

Optionally mass release shipping lines from orders with same ship-to addresses.

## Subcontract Parts

Track shipments and receipts of subcontract items online.

## Receipt Tracker

Track receipts for goods that you have received.

## Miscellaneous Shipment Tracker

View information about miscellaneous shipments.

## Miscellaneous Receipts

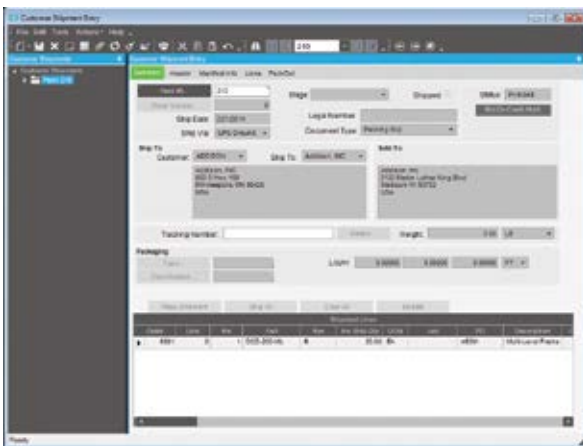
Enter online any miscellaneous receipts to a job or into inventory.

## Pack and Ship/Pack Out Processing

The Pack Out functionality adds greater flexibility and control to the shipping process by allowing carton level packing and grouping. Carton specific details such as carton weight and exact carton contents are captured with interfaces to allow manifesting (UPS, FedEx, etc.). The Pack Out screen allows for more of a “grocery store” packing system which requires very little mouse usage for distribution customers who require a very fast and accurate system of tracking carton contents.

## Pack IDs

Pack IDs could be a single package, carton, or the contents for an order. Pack IDs could also be pack records for the contents of multiple orders. Allows the printing of pack records to fill orders to customers or ship parts to subcontractors with general or detailed line comments. And Master Packs can hold more than one Pack ID.



*Customer Shipment Entry is a robust tool for managing the shipping process.*

## Master Pack

Master pack gives you the ability to track the precise contents of each individual pack ID. It provides the option of one carrier label for the entire master pack or a carrier label for each pack ID. This is useful for when users want to assign a Master Pack ID to a pallet of packages, so they can better track those individual packages on a single pallet that is going to the same customer or same ship-to address. The concept of a master pack is important for international shipments as it greatly reduces the complexity in shipping product over international borders.

## Phantom Pack

Phantom Pack provides the ability to ship all items on an order under a single Pack ID. You determine the number of cartons needed, manifest the cartons with the tracking numbers, size and weight and freighted costs, and then generate the required shipping labels.

## Label Forms

Epicor leverages Seagull Scientific, Inc. BarTender software to enable you to create your label or form format in a WYSIWYG interface. These formats are placed in a directory that is available to Epicor. Labels and Forms consist of fixed data or database variable data and can be human readable or barcode format or both.

## Auto-Print Integration

This functionality provides for automatically printing barcode labels upon the completion of defined transactions in the Business Activity Manager program.

- ▶ Label Design: Integrated label and form printing.
- ▶ Label Printing: Integrated label and form printing.

## Shipping Labels

Optionally print customized shipping labels for each order. Labels include the customer's name and address. They can also include the purchase order number, sales order number, and ship via, number of packages, shipping comment and weight fields.

## Shipping Performance

Generate executive summary of company trends regarding delivery performance, including number of shipments made,

percentage of on-time delivery, and average daily variance between customer promise and delivery.

## Warehouse Management

Management of the supply chain requires robust logistics capabilities as part of the overall system. Epicor's Warehouse Management System (WMS) leverages Epicor, mobile ID data collection, and wireless communications to seamlessly link your warehouse with your order processing and manufacturing operations to optimize your pick, pack, ship, and receiving processes. With Epicor, your warehouse becomes a key part of the supply chain.

### Bin Tracking

Enables the tracking of bins based on various attributes (size, location, whether the bin requires a forklifts to access, etc.).

### Bin Wizard

Enables the quick creation of large batches of bins—all at the same time.

### Warehouse Teams

Create teams of employees with attributes assigned to them such as warehouse, bins, bin zones and items, to enable better resource scheduling.

### Customer Managed Inventory

Gives you visibility into inventory owned by your customer and allows you to assign that inventory to a job or sales order for that customer or that customer's customer. In both cases the values of these inventory items never appear in your ledgers.

### Supplier Managed Inventory

Gives you visibility into inventory owned by your supplier in your warehouse. However, the inventory does not appear in your ledger until you consume those items, either in production or by receiving them to your warehouse.

### Fulfillment Workbench

Use the Fulfillment Workbench for allocation or reservation and distribution processing, and plan for sales, transfers and job order types. Various fulfillment techniques, such as pick and

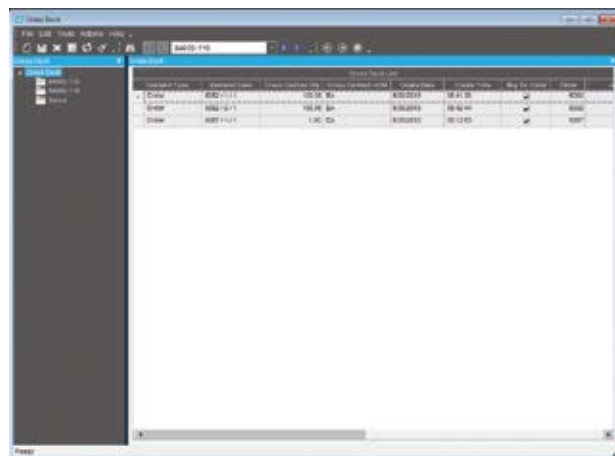
pack, console-driven, and pre-pack processes may be performed through the use of templates to automate the fulfillment process for each. Hard allocation to finite level, versus reservations processing, may be launched directly from the order, line, and release areas as well. This feature also includes cross-docking capability.

### Allocation Templates

Automates the allocation of inventory for picking, with pre-defined criteria such as bin, zone, lot, serial number.

### Wave Picking

Provides the ability to group orders by warehouse area or zone, allowing the fulfillment worker to pick items in one fell swoop for multiple orders. This reduces the number of times a fulfillment worker must return to the same area to pick items.



*View all cross dock orders waiting to be fulfilled by incoming receipts.*

### Cross Dock Tracker

Ability to view all cross dock orders waiting to be fulfilled by incoming receipts.

### Paperless Picking

Use the handheld to automatically pick orders.

### Queue Handling

Ability to put transactions on hold and enable cross docking of sales orders, jobs and transfers. You can also assign users or

team resource groups, assign the priority in which transactions should be executed, and assign the pack station.

## Queue Manager

Ability to put transactions on hold and enable cross docking of sales orders, jobs and transfers. You can also release transactions, assign users or teams to transactions, and alter the priority of transactions.

## Queue Tracker

Use the Queue Tracker to view the status of Put, Pick, and Pack transaction types, and set the data to automatically refresh. Managers can view warehouse floor activity without having to filter on the various queue transaction types, which have unique identifiers. Warehouses and Bins use attributes to identify what specific transactions need special equipment, and the Queue Tracker assigns only those resources or groups with the ability to operate the specialized machinery.

## Handheld

Whether doing physical inventory, material moves, or looking up serialized part information, the Epicor Handheld application offers an easy to use interface that is designed for plant and distribution employees.

Offering, comprehensive inventory visibility and control, the Epicor Handheld module allows you to track your inventory as it moves throughout your enterprise. Through the use of barcode scanning using stationary, portable, wired or wireless (radio frequency) equipment, users can quickly complete inventory transactions as they happen on the floor. Real-time data capture eliminates the need for data entry as a second step which will aide in improving inventory accuracy and speeding up the order-to-ship cycle.

Epicor Handheld transactions provide your users with event-based directing and routing of all managed tasks in real-time. Additionally, you can maintain complete transaction event history for analysis and reporting purposes.

Flexible to deploy, Epicor handheld technology uses industry standard Microsoft Terminal Services for handheld devices to enable virtually any device to be used. Just like any screen in Epicor, it is highly customizable so users can change workflow,

add or remove options, and even resize a bit if their devices don't fit the 240x320 screen size requirements.

Including support for Advanced Material Management transactions, the Epicor Handheld better manages material handling capabilities by putting the update and review functionality in the hand of the material handler or forklift operator. Coupled with Handheld transactions for real time processing, Advanced Material Management offers detailed tracking of material requirements and work in process information through mobile access to the material and picked orders queue.

Eliminating manual entry of data, Epicor supports auto print control functionality which handles the automatic printing of forms and barcode labels upon the completion of a pre-determined list of Epicor transactions. Auto print control lets you define the events that trigger the printing, rules that define the conditions, and the action to take on a form-by-form basis.

Epicor is an Honors Partner and reseller of Intermec Technologies Corporation and the Epicor handheld transactions are tested on Intermec equipment. This does not preclude you from using other vendor's equipment. If you choose to use another hardware vendor you must adhere to the above requirements.

Epicor is a Software Partner of Seagull Scientific, Inc. and the Epicor Handheld solution is compatible with their Seagull Scientific, Inc. BarTender labeling technology.



*See improved inventory accuracy with wireless device management of inventory functions such as on the fly adjustments.*

---

RheinBrücke focuses on offering consulting technology, outsourcing solutions and services that enable clients to stay competitive and achieve quick growth and profitability. With operational headquarters in Cologne, Germany, the company has a strong focus on the SME Market, with a deep understanding of what it takes for SMEs to succeed. RheinBrücke helps clients adapt to a changing marketplace by ensuring their IT ecosystems are relevant, efficient and perfectly tuned.

Contact us for more information on Epicor Products and Services



+971506508854



marketing@rheincs.com



<https://www.rheincs.com>

**EPICOR**

Authorized Partner

This document is for informational purposes only and is subject to change without notice. This document and its contents, including the viewpoints, dates and functional content expressed herein are believed to be accurate as of its date of publication, April 2014. However, Epicor Software Corporation makes no guarantee, representations or warranties with regard to the enclosed information and specifically disclaims any applicable implied warranties, such as for fitness for a particular purpose, merchantability, satisfactory quality, and reasonable skill and care. As each user of Epicor software is likely to be unique in their requirements in the use of such software and their business processes, users of this document are always advised to discuss the content of this document with their Epicor account manager. All information contained herein is subject to change without notice and changes to this document since printing and other important information about the software product are made or published in release notes, and you are urged to obtain the current release notes for the software product. We welcome user comments and reserve the right to revise this publication and/or make improvements or changes to the products or programs described in this publication at any time, without notice. The usage of any Epicor Software shall be pursuant to an Epicor end user license agreement and the performance of any consulting services by Epicor personnel shall be pursuant to the standard services terms and conditions of Epicor Software Corporation. Epicor and the Epicor logo are trademarks of Epicor Software Corporation, registered in the United States, certain other countries and/or the EU. All other trademarks mentioned are the property of their respective owners. Copyright © 2014 Epicor Software Corporation. All rights reserved.