



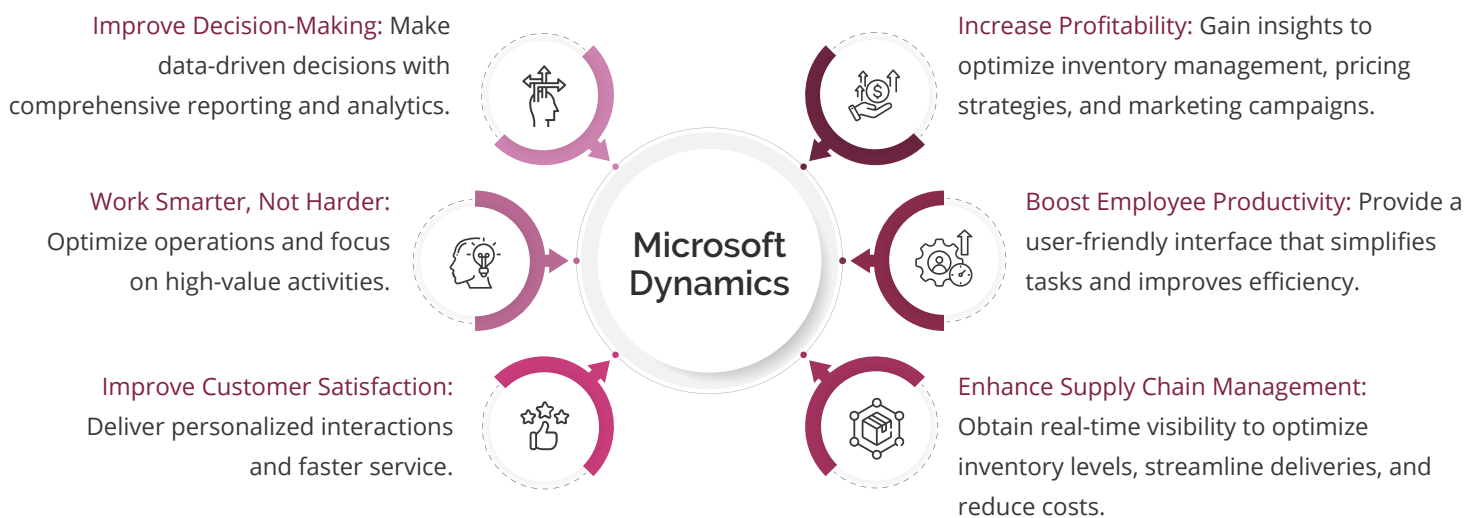
# Unleash Your Business Potential with Microsoft Dynamics

## Why Microsoft Dynamics?

In today's fast-paced business environment, staying ahead requires an ERP solution that is both robust, adaptable and scalable as per your business needs. Microsoft Dynamics stands out with its suite of ERP applications designed to simplify operations, enhance workflows, and support informed decision-making.

Microsoft Dynamics offers flexible and scalable ERP and CRM solutions tailored to diverse enterprise needs. Whether it is managing inventory and finances or nurturing customer relationships and boosting sales, Dynamics provides a comprehensive solution to digitize your business processes.

## Key Benefits



## Microsoft Dynamics Solutions

For decades, Microsoft Dynamics has been a trusted name in business management software. While the technology landscape evolves, there's a reason established solutions like Dynamics NAV and LS Central remain powerhouses for many businesses. With Dynamics 365 and Business Central as new offerings, the MS suite now enables unified business management, integrating finance, operations, sales, and service. Coupled with other tools like Power Platform facilitates and Office 365, Microsoft Dynamics solutions offer seamless collaboration, data sharing, and process automation.



A cloud-based suite that integrates CRM and ERP functionalities, offering scalable solutions for sales, marketing, finance, operations, and customer service to streamline processes and deliver personalized experiences.



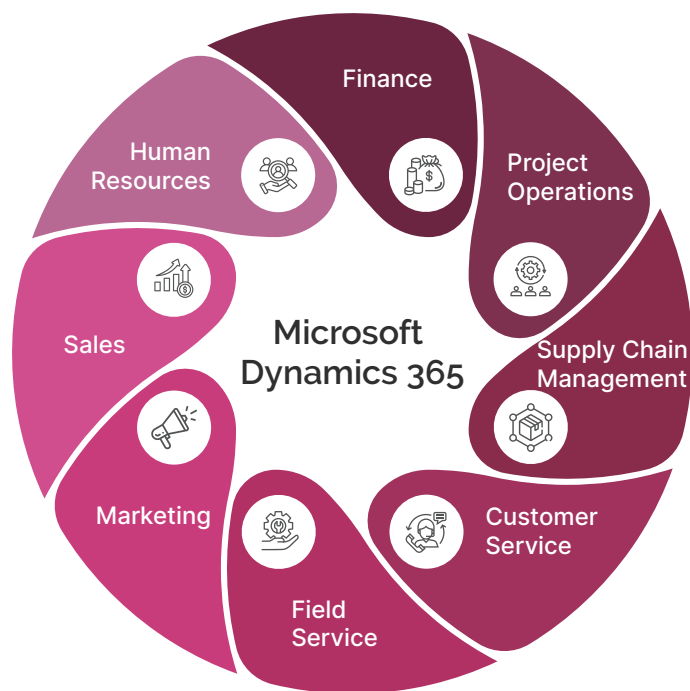
A cloud-based management solution for SMBs featuring financial, supply chain, sales, service, and project management tools, integrated with Office 365 and Power BI for enhanced productivity and collaboration.



An ERP solution designed for large enterprises, AX includes finance, supply chain, manufacturing, and CRM capabilities, offering high scalability and customization to meet complex business needs.



Tailored for SMBs and local branches, Dynamics NAV provides comprehensive features for finance, manufacturing, CRM, and supply chain optimization, with robust customization options.



## Microsoft Power Platform



Power BI

Microsoft Power BI: Create advanced data analytics and visualizations



Power Automate

Microsoft Power Automate: Automate workflows to increase efficiency.



Power Apps

Microsoft Power Apps: Rapidly build applications to meet your unique needs.

## Industry Verticals

Microsoft Dynamics solutions cater to various industries, including:



Manufacturing



Automotive



Finance



Agriculture and Livestock



Retail and E-Commerce

# Comprehensive Support Offerings from RheinBrücke

We believe in a proactive approach to support. Our comprehensive maintenance and support services go beyond reactive problem-solving. We offer:

## 1. Ongoing Technical Support

- 24/7 helpdesk for urgent issues
- Remote and on-site support options
- Regular system health checks
- Performance optimization



## 2. Update and Upgrade Assistance

- Guidance on when to update or upgrade your system
- Thorough testing of updates in a sandbox environment
- Smooth rollout of upgrades with minimal disruption



## 3. User Training and Education

- Customized training programs for new and existing users
- Regular workshops on new features and best practices
- Access to online learning resources and documentation



## 4. Data Management and Security Support

- Regular data backups and recovery testing
- Security audits and patch management
- Compliance checks and reporting



## 5. Custom Development Support

- Maintenance of custom modules and extensions
- Bug fixes and performance tuning for custom code
- Compatibility checks with system updates



## 6. Business Process Consulting

- Ongoing analysis of your business processes
- Recommendations for leveraging new Dynamics features
- Change management support



## 7. Proactive Monitoring

- Continuous system monitoring to prevent issues
- Early detection and resolution of potential problems
- Regular performance reports and improvement suggestions



## Success Story

The recent upgrade of a European sports retail giant's Order Management System (OMS) and Dynamics NAV was a significant step toward enhancing operational efficiency. The upgrade aimed to improve data consistency, synchronize product information, and integrate e-commerce functionalities. Using microservices and APIs, the integration bridged technological gaps, optimizing e-commerce capabilities and improving operational agility.

[Click here to read more](#)



## Why RheinBrücke?

At RheinBrücke, we are committed to your long-term success with Microsoft Dynamics. Our support services are designed to maximize your investment and ensure seamless operations.

Here's what sets us apart:

**Microsoft Partner**  
Microsoft

Gold Application Development  
Gold Application Integration  
Gold Data Analytics  
Silver Collaboration and Content  
Silver Datacenter



### Get Your Free Consultation!

*Connect with us today to discover how you can get the best out of your Microsoft Dynamics investment.*



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