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Call Toll Free No. 18002668927 | www.jaleshcruises.com











THAT TIME TO TEST NEW WATERS IS NOW...

THAT TIME TO TEST NEW WATERS IS NOW.

Jalesh Cruises exemplifies our dream to make the world a happy place. Karnika, our maiden ship is set to take you on an unparalleled journey filled with numerous experiences that will leave you breathless and yet wanting for more. The very moment this deluxe cruise moves, cutting through the high seas, you can get high on exhilaration. Shake a leg to pulsating music, dig into tantalizing cuisines, partake in adventures, get spellbound by bespoke performances and a host of other activities. No matter what's your age, you will still feel young at heart as the tornado of excitement hits you and fills your hearts with joy, delight and happiness. Come aboard to experience a euphoria you can never shake off.







When the gods and demons churned the ocean to bring-forth Amrit - the elixir of life, divine beings emerged from the ocean's depth. One among them was Apsara Karnika - the celestial maiden of exquisite beauty and an alluring charm who carried treasures and pleasures to reward and indulge, those engaged in the hard labour.

In the modern context, the journey of our lives is nothing but the churning between 'Karma' & 'Karya' or 'Duty' & 'Labour'. Bringing in the much-needed respite and reward is Karnika - our premium ship curated to indulge and entertain you.

A time aboard this celestial beauty is an experience you truly deserve.







DECK & POOL DINING

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THE BUFFET FOOD STATIONS



ESSENCE OF INDIA

From Kashmir to Kanyakumari, Mumbai to Kolkata, we have explored the length and the breadth of India to bring you the best of the best from every region served on your plate. This food station also doubles up as a cereal & fruit junction at breakfast.

OPEN: Breakfast/Lunch/Dinner
SEATING: Open/Counter Service



THE FAR EASTERN KADHAI

Devour on our selection of stir-fry dishes created for you that breathe energy into a host of Far Eastern delicacies with a strong aroma and concentrated flavours. You can also enjoy hot Indian food for breakfast.

OPEN: Breakfast/Lunch/Dinner SEATING: Open/Counter Service



SUGAR & SPICE

If you have a sweet tooth, rest assured that we will treat you to all things sweet and nice. From classic Indian Sweets to specialty cakes and pastries, find something that satiates your sugar rush. The station also serves pastries for breakfast and tea cakes in the afternoon.

OPEN: Breakfast/Lunch/Dinner SEATING: Open/Counter Service



THE INTERNATIONAL GRILL

Dig into a selection of gourmet chicken & vegetable burgers. Make your very own pizzas. Indulge in the comfort of simple homemade pastas. Served all day long, this station is a must experience.

OPEN: Breakfast/Lunch/Dinner/

SEATING: Open/Self-service



HOT CLAY TANDOOR

The barbecue equivalent of Asia & Middle East, Hot Clay Tandoor takes you through a gastronomical journey like no other with an extensive menu of kebabs and exotic breads The station also doubles up as a breakfast counter for traditional hot Indian dishes.

OPEN: Breakfast/Lunch/Dinner SEATING: Open/Counter Service



KETTLE & BUN

For the times when you seek nothing but simple comfort food that reminds you of home sweet home, make it to Kettle & Bun where we serve a variety of hot soups, delectable sandwiches and rolls. The statior also turns into a counter serving breads, preserves and porridge for breakfast.

*Open for Afternoon Tea OPEN: Breakfast/Lunch/Dinner SEATING: Open/Counter Service



JAIN HAVEN

The dedicated Jain Cuisine service whips up an array of authentic Jain dishes for Breakfast, Lunch & Dinner. Indulge in a spread of cuisines that upholds a spiritually motivated diet.

OPEN: Breakfast/Lunch/Dinner SEATING: Open/Counter Service



VEGETARIAN BANG

Vegetarians can look forward to a wholesome selection of dishes handpicked from around India. Recipes that have been traditionally delighting the palate of the India Vegetarians have been recreated by our expert chefs. The station also serves a variety of fruit & cereal for breakfast.

OPEN: Breakfast/Lunch/Dinner SEATING: Open/Counter Service



STREET FOOD @ KARNIKA

From Khaman & Dhokla from the coast of Gujarat to the fiery Mumbai Vada Pav and Pav Bhaji. From Delhi Chaat to Kolkata Rolls. From Goan Omelette Pav to Chennai Idli & Dosa... everything you crave for from the Indian Street can be enjoyed at the high seas

OPEN: Breakfast/Lunch/Dinner SEATING: Open/Counter Service



THE CAFE

While we know the way to your heart through good food, we also know how you prefer your tea & coffee. The Café is your adda to enjoy a cup of tea or coffee, all made to your discerning taste and preference. This venue also serves a variety of alcoholic and non-alcoholic beverages along with an exciting range of finger food and short eats.

OPEN: Breakfast/Lunch/Dinner SEATING: Open/Counter & Waiter Service All items are individually purchased, including finger food & short eats. Chocolates & confectioneries for sale



FROZEN

Your quintessential ice cream & kulfi station offers a variety of cups, cones, sundaes, traditional kulfis and our Signature Masala Chai Ice Cream.

OPEN: During the day SEATING: Open/Counter Service

All items are individually purchased





THE DOME

reserve your table, The Dome alcohol and your much needed

LOCATION: Deck 14



THE POOL BAR

Sip from a wide selection of freshly made fruit juices and a range of mocktails, cocktails and drinks. Just the perfect place to be in the company of family and friends enjoying your favourite

LOCATION: Deck 12 OPEN: Late Morning/Afternoon/ Evening (sundowner)



THE OASIS BAR

day and for all guests (Adults Only) in the evenings, The Oasis Cigars along with a fine selection of speciality cognacs and single

LOCATION: Deck 10 OPEN: Afternoon/Evenings



THE CASINO BAR

Enjoy all the action at the Casino with your favourite drinks served at the players and spectators table.

LOCATION: Deck 8 OPEN: Evening/Late Night



THE MARQUEE BAR & SHOW LOUNGE

The theatre style bar where you can enjoy your favourite musical, entertainment show or movie along with a wide choice of drinks.

LOCATION: Deck 7 OPEN: Evening/Late Night (During show times)



CONNEXIONS BARS

As the name suggests this is just the place to enjoy with family and new friends made

LOCATION: Deck 7 OPEN: (Sea days open earlier)



THE CHAIRMAN'S CLUB

Reserved for Platinum Chairman's Club, this is an exclusive place to enjoy the best of signature beverages from around the world.

LOCATION: Deck 7 OPEN: During the Day/ Evening/Late Night



MIX BAR

tipples as we serve you the best of Craft Beer, Bottled all over the world.

LOCATION: Deck 6 & 7 OPEN: Evening/Late Night



CHARLIE'S BAR

The speciality Barista serving signature Coffee & Chai along with indulging choice of food.

LOCATION: Deck 5 OPEN: All day and into the evening All items are individually purchased

EXPERIENCES

SPA, SALON, FITNESS, CASINO & MORE

Relaxing your mind, body & soul on a cruise is the best gift you can give yourself. Try our exotic spa therapy from professional therapists to wake-up your senses and refresh your soul. If you are looking out to stay fit even onboard, we have a fully-equipped gym with trainers to supervise your fitness regime. If you choose to transform your look and decide for a makeover, hit straight to our uber salon and we are sure you'll love it. Hit straight to Deck 14 to experience all of these.









With the breeze of the ocean, the rich Zen Aroma and gorgeous natural textures, you are sure to have a tranquil spa experience on the cruise. The Spa opens up early in the morning and closes late at night, so get the privilege to choose your time slot as per your convenience.

- Body Massage

- Body Therapy
 Thermal Suite
 Anti-Ageing Treatment
 Skin Solutions
- Acupuncture SessionMedi-Spa Cosmetic Treatments

SALON

Choose from numerous beauty, hair & body treatments from haircutting, hairstyling, extensions, waxing, massages, hair colouring and lot more. Book our expert stylists in advance if you wish to plan your wedding on the cruise.

- Shave Bar
- Face Bar
- Nail Bar • Hair Bar
- Colour Bar

FITNESS

Power up with the ultimate fitness experience! A mix of fun, exercise & training along with nutrition consultation and specialized classes is what makes us stand apart from the others. Stay fit even on the high sea.

- Personal Training
- Nutritional Consultation
- Specialised Classes
- Yoga Boxing
- Body Composition Analysis

CASINO

Roll the dice and spend your night with the lady luck and enjoy a flutter at Players Bar & Casino. Located on Deck 8, the Royal Casino will spoil you for choices. From most popular games like Blackjack, Poker, Scratch-off, High Roller, and Slot Machine Games to some amazing table games, this place is sure to rise up your excitement. While you are busy praying for your luck, we are here to quench yo thirst with some sparkling spirits. Get ready to experience a slice of Vegas righ at sea - with thousands of square feet of lights, action, slots, and tables.

ENTERTAINMENT

When it comes to entertainment on the high sea, it's full steam ahead. From extravaganza plays, breath-taking magic shows, live music concerts, dance shows, shopping and a host of other entertaining shows will keep you surprised throughout at cruise.







THE BROADWAY EXPERIENCE

We don't want you to simply watch a show, we want you to experience it. With a brand new show, especially designed for the Jalesh Cruise Guests, we will have you singing along and be a part of the action from overture to final bows. World-class, international performers are ready to blow you away and have you hungry for more. This is a spectacle not to be missed!

THE BURLESQUE EXPERIENCE

Looking to add a little spice to your night? Stay up late with our world-class performers and see them in a whole new light. Pushing the boundaries is an understatement in this provocative, adults-only burlesque performance.

Come experience the boldest performance at sea.

THE DOME

If music and a vibrant nightlife is more your scene, we have DJ sets to fit every mood. Our resident DJ will keep parties lively until it's time to go late in The Dome with our premier DJ who will have your dance hits covered nightly. Whatever your preference we have a venue to match your style. Premium bar service, great music, good times.

MOVIES

Don't want to miss out on the latest blockbuster movie? Check out our big screen movie selection. We have daily shows of the latest film releases across a wide variety of genres. Matinee, evening and late-night showings available. Come for the movies, stay for the popcorn.



KIDZ

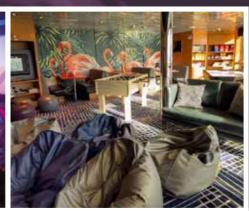
Rest easy knowing that your children are having a blast with up-to-date content, specifically designed for kids. For our slightly older age group, we have a dedicated curriculum that keeps them engaged with games, educational pieces and exploration designed to bring out their creative sides. This isn't your normal kids club. Babysitting options are available as well. Fair warning, your kids may not want to leave!

H

As kids get older we know that they want to be treated differently, which means that they need a little freedom and their own space. We have plenty to keep them occupied, but you might see us at events around the ship, too.



What do teens want?
Independence. But, we know how to draw them in too. With dedicated events specifically for their age group, we will have them engaged with others their age and they might even admit that it was fun, too.



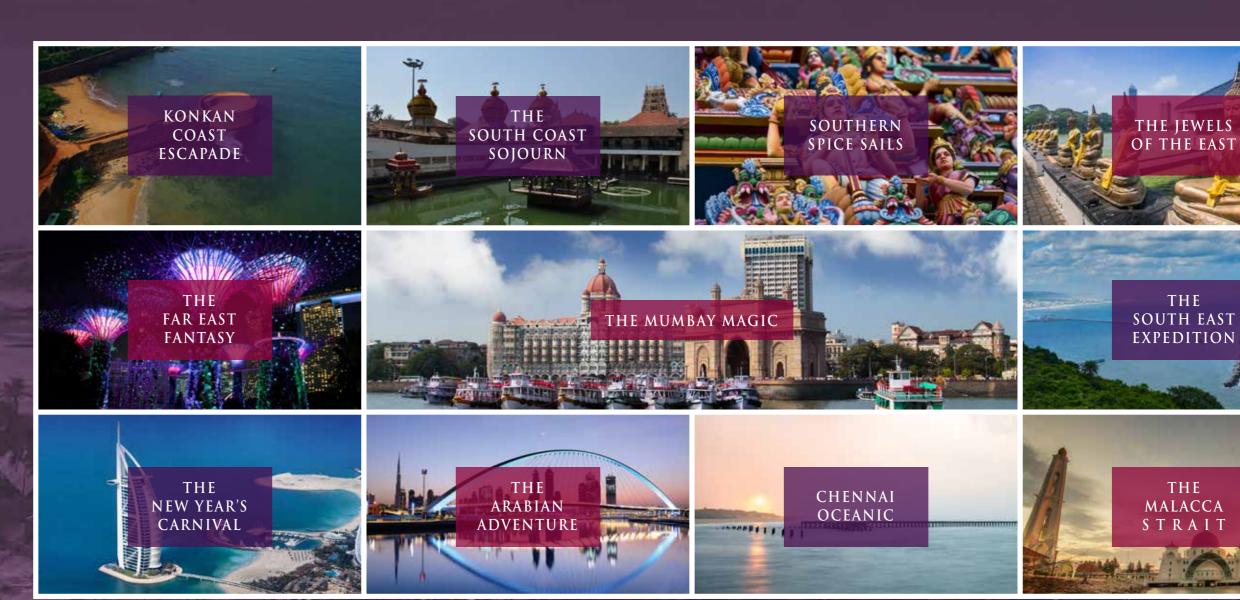
SHARK SHACK & TURTLE COVE

Kids are always energetic, fun & full of life, and that's exactly how this place is designed. We have an amazing range of offerings from LEGO zone, arts & crafts area, scavenger hunts, jewellery making, air hockey, karaoke & lot more. A palace of fun filled with excitement & joy. Our experienced staffs will always be available for any assistance.

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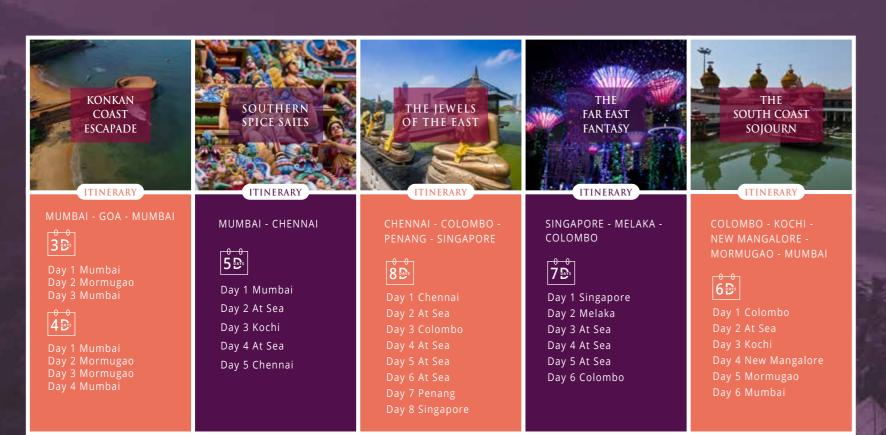
DESTINATIONS & EXCURSIONS

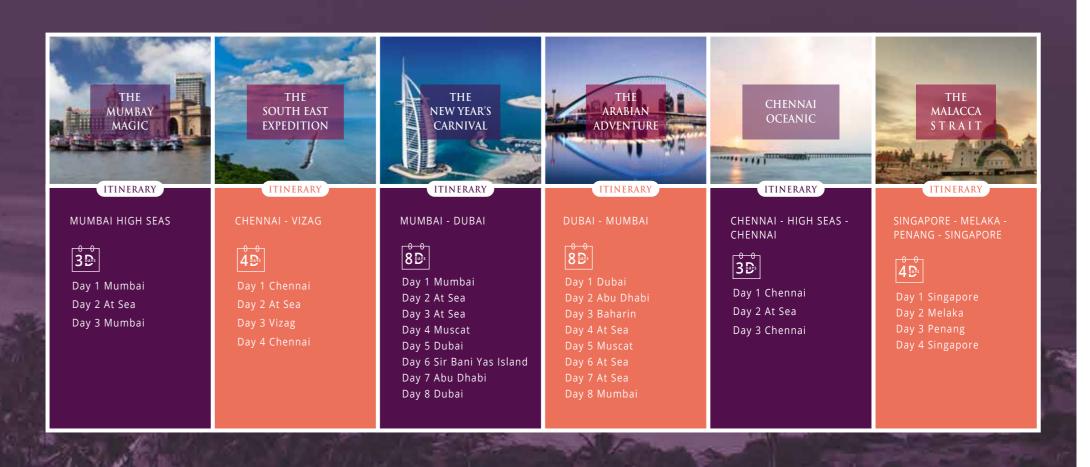
Enjoy an extraordinary cruising experience that's combined with fun, adventure, travelling and a lot more. Come & discover amazing cultural heritages or plunge into a wide ocean of adventure sports or spend an entire day shopping at the most-talked-about Shopping Festival of the World, your shore excursion is sure to fill your vacation with a lot of excitement.



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EXPLORE THE CHOICEST DESTINATIONS

















Ю

Plan your tweenager's birthday on the cruise at the most chill zone that's designed for them so they can have an amazing holiday.

It's a destination to make new friends, play video games together, watch unlimited movies, indulge in some adventure activities, sing along in our karaoke zone and be a part of the rock-and-roll band. We have amazing staffs at HQ who will always be available for any assistance.

Age Group: 10 – 13 years

HQ+

A teenager's party it's a melange of fun, entertainment & loads of adventure activities. HQ+ is designed to cater the young adults. It has a beautiful lounge to spend time with friends and enjoy the party together.

Make this birthday celebration extra special by making your teenager try their hands on filmmaking. Adding to the fun, HQ+ also conducts themed events like White Party and Prom Night. It's a bet; your teenager will not leave this place for sure.

Age Group: 14 – 17 years

SHARK SHACK & TURTLE COVE

Little one's birthdays are always coated with fun, activities, cakes, chocolates & lot more. The two amazing zones 'Shark Shack & Turtle Cove' are designed for the kids between the age group of 7-10 & 2-5 respectively.

We have an amazing range of offerings from LEGO zone, arts & crafts area, scavenger hunts, jewellery making, air hockey, karaoke and lot more. Our experienced staffs will always be available for any assistance.

Shark Shack: 7 – 10 years Turtle Cove: 2 – 5 years

LIDO POOL & BAR

How about celebrating your birthday pesides the pool, around the sea with riends & families? Welcome to Lido tool & Bar and get drenched with fund enjoy cocktails & cuisines ustomised for your birthday. Indulge a some fun activities and have the privilege to witness special performances by amazing artists exclusively on your birthday eve. The test place to organise birthday parties, wedding reception, family pet-together and what not.

Age Group: 18+ years







FOR THE OCCASION CALLED 'MARRIAGE'

arriages are made in the heaven, kecuted on land, and celebrated on sea. Let be sea witness your memorable moment there you take vows to stay together forever.

you countless venue options where you car tie the knot and finally become ONE. Be pampered with choices be it for exotic cuisines, stateroom décors, leisure activities or customised function arrangements. You name it, we have it. To plan your special event, just give us a call.



ADD SOME SPLASH TO YOUR CELEBRATION

Spend some quality time with your friends & close buddies at Casino before you get hitched with your soul mate. Or pamper your better half with amazing tax & duty-free shopping experience or gift your special one from the countless designs of luxury iewellery at Pandora.

Pick from a plethora of venue options for your function, be it Mehendi, Haldi, Bachelors Party, Spinsters Party, Reception, Pre-wedding Celebration or Post-wedding Carnival. You name it; we'll arrange it for you. We are just a call away!



TRADITIONAL FUNCTIONS & MORE

Every function attached to marriage is always special. Those minute details of perfection, those fragrances of Mehendi & Haldi and the joy of celebrating with close friends & families will stay in your heart for life.

Call us to plan your occasion on the cruise as per your tradition and we'll make sure nothing is missed out because your special day is our special day too!



DÉCOR & OTHER SERVICES

Our specialized Wedding Planners on the cruise will make sure everything will be executed the exact same way you desired. Be it decorating the Holy Mandap or garnishing the entire stage with floral decorations or welcoming your guests with authentic Indian hospitality. Book our in-house musicians & singers to make your grand Sangeet even grander. Don't forget to pre-book our wedding photographers, cinematographers, make-up artists, hair stylists, spa and other services because for your every demand, we are at your service.



SOME 'WE' TIME

The beautiful concept of marriage drives you to a beautiful fantasy where you are under the bright blue sky, surrounded by water, cool breeze blowing, dim lighting and just two of you. We make your dream come true the exact same way that you dreamt of.

If you wish to spend some time with your special one, we have all the arrangements to make your date more romantic. Walk into the huge Oasis overlooking the sea and watch the sunset together with no one to disturb you, except the sound of the waves. Call us to plan your special date.



KARNIKA

DECK PLANS

ROOM GRADING

MINI SUITE BD DECK 10 Metal-Fronted Balcony BE DECK 10 Metal-Fronted Balcony BC DECK 11 Metal-Fronted Balcony

OCEAN VIEW



DECK 8 OH# DECK 6

DECK 5

OJ DECK 5

OVI DECK 8
Obstructed view

ID: DECK 10

IES DECK 6.5



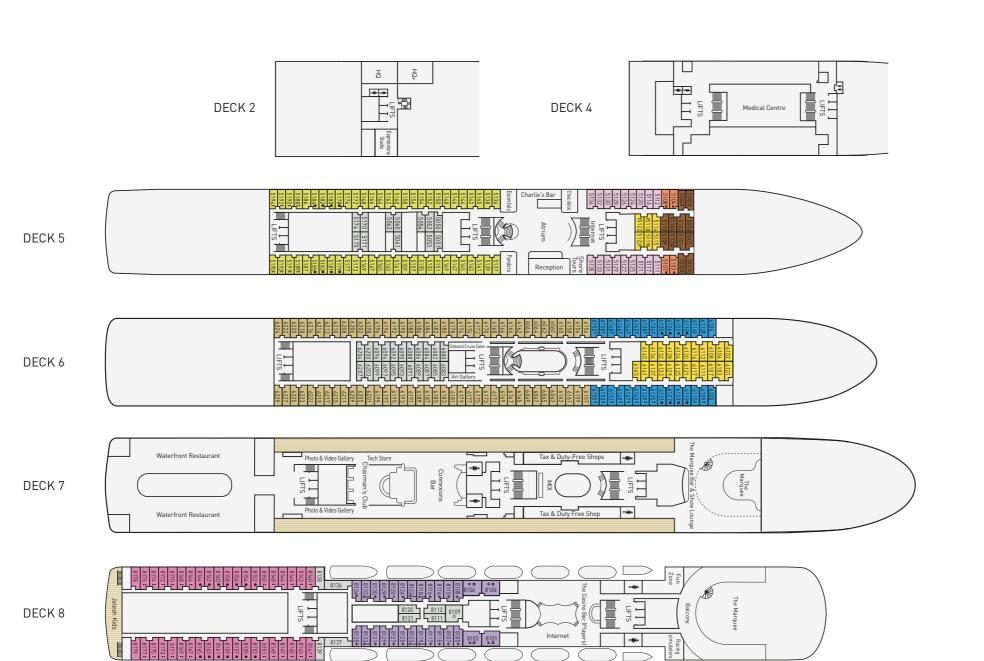
OE DECK 10, 11

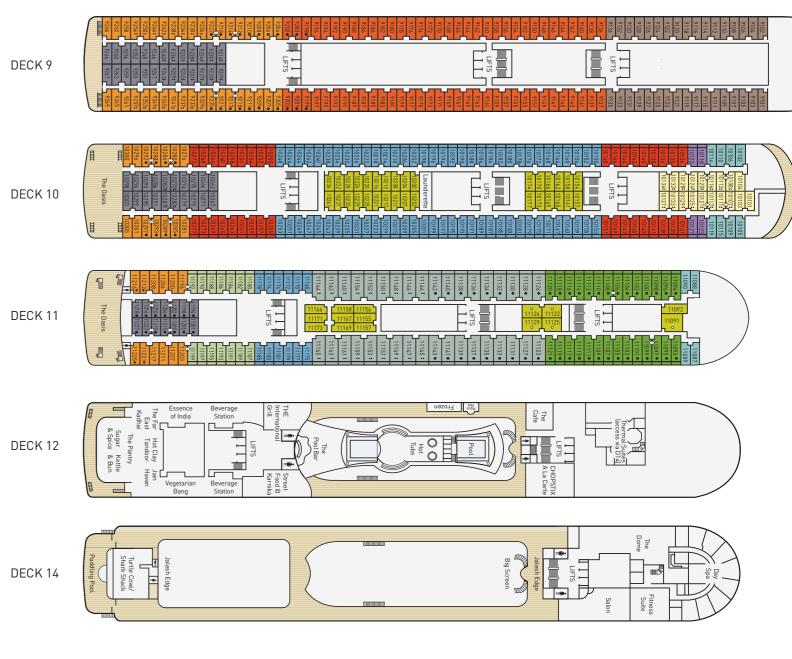


INTERIOR

DECK 11, 10, 9

DECK 5





CLEAN WAVES INITIATIVE





AS MUCH AS WE CARE FOR OUR GUESTS

We at Zen Cruises Pvt. Ltd. take our environmental responsibilities very seriously and are committed to reducing our environmental impact.

We are dedicated to preserving the marine environment in which, we operate. Hence, we believe it is our duty to introduce environmental practices, which set a high standard of excellence and responsibility. To support our claim, we have developed an environmental management system with an aim to get it independently certified to ISO 14001, which is the most widely recognised global standard for improving environmental performance.

We recognise that without appropriate treatment the waste generated onboard our ships, together with the fuel and other products we use to transport, feed, entertain and take care of you could have an impact on the environment. Our waste treatment facilities ensure that all wastewater is appropriately managed to minimise its impact upon the oceans. All general waste is treated onboard to reduce its volume prior to landing ashore, and wherever possible general waste is recycled.

We are reducing our air emissions through the implementation of fuel efficiency measures, including improved hull coatings, low energy lamps, increased recirculation of waste heat and improved efficiency in air conditioning, and we continue to explore new technologies. Through these measures and other initiatives, Zen Cruises will ensure that we help preserve our environment for future generations.

Terms & Conditions

General Information & Booking Conditions

The following information should be read in conjunction with the Passenger Cruise Ticket Contract and other Jalesh Cruise Policies in force.

The following Booking Conditions together with our General Information, Passenger Cruise Ticket Contract and other Jalesh Cruise Policies form the basis of your contract. The parties to that contract are yourself and either Zen Cruises Pvt. Ltd. Or Jalesh Cruises who shall accept legal responsibility for the proper performance of this contract as set out below. You will be advised of the relevant contracting party at the time of booking and/ or on your confirmation invoice. In these booking conditions, 'you', 'your' and 'Guest' means all persons named on the confirmation slip and 'we', 'us', 'ourselves', 'Jalesh Cruises' means Zen Cruises Pvt. Ltd.

How do I book a cruise vacation?

Contact your local travel agent or visit us at www.jaleshcruises.com. In the event, Guests are making arrangements for their cruise related travel like Airfare ticket, Accommodations, lodging or any other related travel through its Travel Agent, then such Travel Agent shall be an agent of the Guest and not Jalesh Cruise. Jalesh is not responsible for any failure by the Guest's travel agent to remit the Guest's deposits or payments to Jalesh Cruises. Guest shall remain liable to Jalesh Cruises for any portion of the cruise or related fares that Jalesh Cruises did not receive. Similarly, Jalesh Cruises is not responsible for any failure by the Guest's travel agency to remit a refund from Jalesh Cruises to the Guest.

How do I make the reservation?

Reservations can be made by Guests only through (i) Jalesh Cruises website www.Jaleshcruises.com ("the website"); or (ii) through any of the Sales Agents; or (iii) through connecting with our customer care on toll free number. Guests will be required to create an account ("Jalesh Guest account") on the website, which would be self-guided and self-explanatory. Once a Jalesh Guest account is created, Guests may choose an itinerary from our various sailing programs as listed therein. Guests who wish to make reservations for events may contact our customer care on the toll free number for further details. Upon successful payment by the Guest, a Confirmation Slip would be generated and shall be considered as a valid and binding contract of carriage with Jalesh Cruises.

How and when do I make the payment?

In order to secure a confirmed reservation, a full Fare needs to be received by Jalesh Cruises well in advance through payment gateways. All major credit cards/ debit cards are accepted. If the Ticket has been purchased through any travel agent, tour company, group, organizer traveling companion, or booking representative ("the Agent"), the Guest authorizes the Company to give any notices and to pay any refund owed to the Guest to the Agent on his behalf. The failure of the Agent to pay the full Fare to the Company is considered a breach of Contract by the Passenger when the Ticket has been purchased through an Agent. Such Agent shall be deemed in all respects to be the Agent of the Passenger and not of the Company.

What does the cruise price include?

The price of your cruise vacation includes accommodations, most dining options, entertainment and most onboard activities except as separately provided for. Prices for the cruise are per person per day based on double occupancy in INR and vary based on a date of reservation, sailing date and stateroom category. Prices are subject to change without notice. The cruise vacation price does not include air transportation (except as noted); transfers (except as noted); optional shore and land excursions; meals and accommodations ashore (except as noted); certain beverages; casino gaming; photography; gratuities; internet, in-room telephone calls; specialty restaurants; purchases from ship stores; or items of a personal nature such as medical services, laundry, spa treatments or salon services. Some of these items may be purchased separately. Cruise Fare does not include Cruise Taxes, Fees, and Port Charges.

Will the price change?

Jalesh Cruises reserves the right to change or amend whether via an increase or decrease, any published rates, including cruise rates and airfare charges, without prior notice. We reserve the right to impose on any existing booking or new bookings (whether paid in full or not) a supplement for fuel or other matters without prior notice as provided in our Passenger Cruise Ticket Contract, which appears at our website. In addition, we reserve the right to pass through any third-party-imposed fuel or other surcharges, also without prior notice. The Guest will remain liable for any applicable taxes, fees or surcharges that may be assessed by any governmental or quasi-governmental agencies. Such assessment is subject to change without notice at any time whether or not you have a confirmed booking under deposit or if you have made the final payment. Service Fees: Any changes or cancellations to your cruise or Air Arrangements (to which a cancellation charge does not apply) may be subject to additional fees such as service fees for documents.

If I have to cancel my cruise will I receive a refund?

Bookings will be held until One (1) Hour prior to scheduled departure time. No refunds will be made in the event of "no shows", unused tickets, lost tickets, interruptions, partially used tickets, cancellations received late or after the start of the cruise. Please refer to the Passenger Cruise Ticket Contract for a full description of the Cancellation Policy. Cancellation rates as below shall apply;

Cruise Length	Days Prior to Sailing	Charges Per Person
1 – 5 night sailings (Non-holiday sailings)	60 days or more prior to sailing	No charges
	59 – 30 days prior to sailing	25% of the total price (taxes/fees excluded)
	29 – 15 days prior to sailing	50% of the total price (taxes/fees
	14 – 8 days prior to sailing	exclded)
	7 days or less prior to sailing	75% of the total price (taxes/fees excluded)
	_	100% of the total price (taxes/fees excluded)
6 night and longer sailings (Non-holiday sailings)	75 days or more prior to	No charges 25% of the total price (taxes/fees excluded)
	sailing 74 – 57 days prior to sailing	
	56 – 29 days prior to sailing	50% of the total price (taxes/fees excluded)
	28 – 15 days prior to sailing 14 days or less prior to sailing	75% of the total price (taxes/fees excluded)
		100% of the total price (taxes/fees excluded)
1 – 5 night sailings (Holiday sailings)	90 days or more prior to sailing	No charges
		25% of the total price (taxes/fees excluded)
	89 – 64 days prior to sailing 63 – 43 days prior to sailing	50% of the total price (taxes/fees excluded)
	42 – 22 days prior to sailing	75% of the total price (taxes/fees excluded)
	21 days or less prior to sailing	100% of the total price (taxes/fees excluded)
6 nights and longer sailings (Holiday sailings)	75 days or more prior to	No charges
	sailing 74 – 57 days prior to sailing	25% of the total price (taxes/fees excluded)
	56 – 29 days prior to sailing	50% of the total price (taxes/fees excluded)
	28 – 15 days prior to sailing 14 days or less prior to sailing	75% of the total price (taxes/fees
		excluded) 100% of the total price (taxes/fees excluded)

Travel agents may impose their own charges in connection with a cruise. For example, the travel agent may charge a flat service fee for assistance with your reservations and a value-added charge for additional amenities or services being provided by the travel agent. In addition, travel agents may impose their own cancellation fees. Any charges or fees of this nature are a matter strictly between the Guest and their travel agent.

Can I join my cruise after it starts or disembark before it ends?

It depends on the specific itinerary of your cruise, your nationality, and various India and foreign laws. Joining the cruise at one of its ports of call or leaving the cruise prior to its scheduled termination point may be prohibited by law. If you need to join late or leave early, or both, submit your request in advance and we will tell you whether your proposed changes will be permitted. For more information, please contact our customer care who would be happy to assist you. Please note that no refunds, prorated or otherwise, are granted to customers who join their cruise late or leave their cruise early. The Guest will be responsible for those charges.

What documents do I need to carry?

Proper travel documentation like personal photo ID and eligibility (in all respects) to travel is required to be arranged by the Guest at the embarkation and throughout the duration of the cruise. For international itineraries, Guests are required to carry relevant travel documents including passport, visas and other immigration documents at their risk and cost. In addition to immigration and customs requirements, the Indian/ other governments and other agencies may place restrictions on the carriage of Guests. It is the Guest's sole responsibility to ensure legal/ medical eligibility to travel and to bring and have available at all times, all required travel documents. Guests are advised to check with their travel agent and with the appropriate government authority to determine the necessary documents and travel eligibility requirements for their particular cruise. Jalesh at its sole discretion may cancel the booking of any Guest who is or becomes ineligible to travel for any reason whatsoever, or who is traveling without proper documentation. Under these circumstances the Guest shall not be entitled to a refund or compensation of any kind whatsoever. Under no circumstances shall Jalesh be liable for any costs, damages or expenses whatsoever incurred by any Guest as a result of such failure, cancellation or denial of boarding. Non-resident Indians/ International Guests are required to carry their relevant passport and other travel documents as prescribed by the government.

Health and fitness to travel by sea

The Guest agrees that he is fit to travel by sea and that his conduct or condition will not impair the safety of the Ship. Any Guest with a condition that may affect his fitness to travel is strongly encouraged to check with their personal physician regarding their ability to travel. It is advised that travel by sea involves certain risks and hazards including motion of the vessel by sea conditions, and the delay and/or impossibility of immediate evacuation from the vessel in the event of a medical emergency depending on the vessel's location and prevailing sea and

weather conditions. The Company shall have no liability and shall owe no full or partial refund in the event the Guest is refused passage or disembarked. Pregnant women are highly recommended to seek medical advice prior to travel at any stage of their pregnancy. Women who are up to 23 weeks pregnant at the end of the cruise are required to produce a medical certificate of fitness to travel. Limited medical services are available onboard the Cruise Ship as a convenience to the Guest.

Infant and minor policy

Infants aged 2 years on the date of sailing or under sail free with their parents and/ or guardians. Guests are required to be 21 years of age or above (on embarkation day) to travel on their own. Guests not conforming to this policy will result in denied boarding and no compensation will be provided at embarkation. For additional minor age restriction guidelines while onboard, please check all other policies. Guests under the age of 21 must be booked in a stateroom with an adult who is 21 years or older. A parent or legal guardian must accompany Guests under the age of 21 and must be booked in the same or adjacent stateroom. The only situations where minors (under 21) can be berthed without an adult (21 or older) in a stateroom are when at least one parent is sailing or when the stateroom Guests are legally married. Acceptable proof will be required. These restrictions may be waived at our discretion, where applicable. All non-family children under the age of 18 must have a notarized letter from one parent or guardian authorizing sailing with the family, plus authorization to allow emergency medical treatment and any other permissions necessary while onboard. Grandparents or any other relatives cannot be a substitute for a parent. All school groups or college groups traveling with a chaperone must have waivers pre-signed. These waivers can be given to the Group Leader or Travel Partner from their Groups Agent at Jalesh Cruises. Please note that an individual's age on the date of departure determines his or her status for the entire cruise vacation.

Travel insurance

The Company strongly recommends that Guests obtain travel insurance to help protect against certain losses. We may offer plans through third party insurance companies that provide coverage for Trip Cancellation, Baggage, Emergency Assistance and Transportation, Medical and Dental coverage and more. However, such third party insurance companies are merely independent parties and Guests are liable to solicit them at their own risk and costs. Guest should be aware that some forms of routine health insurance do not protect Guests when outside of their usual location of residence.

Travel packages and shore excursions

Shore excursions may be booked online prior to sailing up until the Pre-Sail cut-off time as notified on our website. After the online Pre-Sail bookings, the remaining inventory, if available, will be made available on the departure day onboard the ship. It is strongly suggested that Guests take advantage of ordering their shore excursions in advance, online, in order to avoid disappointment once onboard. Hotel accommodation and all transport (other than the Company's

Cruise Ship) included in Package Tours or Shore Excursions, are operated by independent contractors even if sold by Agents or Organizers onboard the cruise ship. The Company shall not be responsible in any way for the conduct, products or services provided by such independent contractors.

Code of conduct

We welcome you aboard and wish you a wonderful vacation on our vessel. We want every Guest to have a truly enjoyable cruise experience. Therefore, please be considerate of your fellow Guests while onboard. Jalesh Cruises will not tolerate any behaviour affecting the comfort, enjoyment, health, safety or well-being of other Guests or our crew. We reserve the right to refuse or discontinue passage to anyone who, in Jalesh Cruises' judgment, is conducting themselves in a manner that adversely affects the cruise experience of others. Guests are strongly advised to read all the Cruise Policies before embarkation.

Guest's luggage policy

Guests are encouraged to limit their checked luggage to two checked suitcases per person (not exceeding 35x29x16 inches in size and 25 kgs. in weight per bag) and two handheld pieces of luggage (not exceeding 22x17x9 inches in size and 25 kgs. in weight per bag). We shall not be responsible for the loss of or damage to electronic devices (including but not limited cellular phones, computers, tablets, music players, or cameras), jewellery, cash, negotiable instruments, fragile or perishable items, or items of unusual value, all of which Guest must carry onboard rather than placing in checked baggage. No live animals or birds are permitted onboard, except specially trained assistance dogs or animals required by Passengers with disabilities and providing the dog or animal has all required licenses and documentation, and provided the Company has been notified of same at the time of booking and has confirmed acceptance of such animal. Although Jalesh Cruises would have the facility for few wheelchairs, however the Company cannot guarantee each Guest wheelchairs or other mobility devices. All luggage must be securely packed and distinctly labelled. The Company shall not be liable for loss, damage or delay in delivery of any luggage.

Additional Information

What are the gratuity guidelines for cruises?

Jalesh Cruises' onboard staff and crew await our Guests with personalized service. Jalesh Cruises may add a daily US\$13 or its equivalent gratuity (US\$16 for suite Guests) to each Guest's onboard account. The gratuities will be shared by the Dining Services Staff (waiter, assistant waiter and head waiter), Stateroom Attendants and Other Housekeeping Services Personnel who work to enhance your cruise experience. Alternatively, Guests may prepay gratuities prior to boarding by calling Jalesh Cruises or your travel agent.

Cancellations, delays and refunds by Jalesh Cruises

The Cruise Ship's operation is subject to weather conditions, mechanical problems, vessel traffic, government intervention, duty to assist other vessels or

persons in distress, availability of berth facilities, and other factors beyond the Company's control. The Company does not guarantee that the Cruise Ship will call at every advertised port or follow any particular route or time schedule. The Master and the Company shall have an absolute right to cancel, change or substitute the advertised schedule, ports, itinerary or route, or substitute other ships, without notice. If a scheduled port of embarkation is substituted, the Company shall determine and arrange transportation to the substituted port at no expense to the Passenger. Jalesh Cruises may be forced by 'Force Majeure' (as Clause 22 of Passenger Cruise Ticket Contract) to cancellation, change or terminate the scheduled Cruise before or after departure time. Such a situation is beyond the control of Jalesh Cruises. If such a situation does occur Jalesh Cruises will not be liable to provide any refunds or pay any compensation or meet any costs or expenses Guest may incur as a result of such cancellation or change or termination.

Liquor and smoking policy

The minimum age for the purchase and/or consumption of alcoholic beverages in the bars, lounges and gift shops is 21 years of age. In the event that Bar/Restaurant/Gift Shop Staff are in question that the guest is less than 21 years old, they shall request photo identification, prior to serving the drink or selling the bottle of liquor. Guests are prohibited from bringing alcoholic beverages and/or non-alcoholic beverages onboard with the following exception - at the beginning of the cruise during embarkation day only, Guests (21 years of age and older) may bring one 750 ml bottle of sealed/unopened alcohol or wine or champagne per person in their carry-on luggage. Liquor purchased onboard and taken home may be subject to Customs Duty and must be declared on the Customs Declaration form. At all times Guests shall be governed by requisite laws of India in respect of smoking and drinking alcohol.

Jalesh Cruises is dedicated to the safety of all Guests and crew. We want all our Guests to have a safe, fun and memorable vacation. Smoking is a fire and safety hazard on a ship. Consequently, it is strictly limited to specific exterior deck areas and designated casino/night club spaces that can be monitored. All staterooms and suite accommodations, including outside balconies, are NON-SMOKING. This policy applies to all forms of smoking, including but not limited to cigarettes, cigars, pipes, vaporizers, electronic cigarettes. Jalesh Cruises follows Indian Laws, which strictly prohibits possession and use of any narcotic and/ or psychotropic substance and other illegal controlled substances. Any violation hereof shall result in punitive actions as prescribed under Indian Laws. Any violation of this policy will result in a \$500 charge (or its equivalent in INR), per violation, posted on the Guest's account and may also result in the disembarkation of all Guests in the stateroom.

What about entertainment activities onboard?

Contrary to the common belief, a modern cruise offers a more stress-free experience, as you don't have to plan. Everything is taken care of by the cruise: food, accommodation, entertainment, planning (as to which port to be visited next) all is taken care of. At the end, it's a very relaxing, convenient and

hassle-free vacation. When it comes to entertainment on the high sea, it's full steam ahead. From extravaganza plays, breath-taking magic shows, live music concerts, dance shows, shopping and host of other entertaining shows to keep you surprised throughout at cruise. We don't want you to simply watch a show, we want you to experience it. With a brand new show, specially designed for the Jalesh Cruise Guest, we will have you singing along and be a part of the action from overture to final bows. World-class, international performers are ready to blow you away and have you hungry for more. This is a spectacle not to be missed! Looking to add a little spice to your night? Stay up late with our world-class performers and see them in a whole new light. Pushing the boundaries is an understatement in this provocative, adults-only burlesque performance. Come experience the boldest performance at sea. If music and a vibrant nightlife is more your scene, we have DJ sets to fit every mood. Our resident DI will keep parties lively until it's time to go late in The Dome with our premier DI who will have your dance hits covered nightly. Whatever your preference we have a venue to match your style. Premium bar service, great music, good times. Please visit our website for an elaborate description of ever updating line-up of onboard activities.

How do I pay for onboard purchases?

For your convenience, we use a cash-less system onboard. This system allows you to charge all onboard purchases by presenting the Access Card that is issued to you upon boarding the ship. The Access Card is used for all expenditures except for those few that require cash. An itemised statement may be provided to each Guest on request. It is extremely difficult to resolve corrections in the statement after you have disembarked, therefore Guests are strongly advised to contact our Guest Service Desk immediately upon realising any error.

Non-use or partial use of the ticket

If the Guest fails to board the Cruise Ship before departure, or joins the Cruise Ship at another port, or leaves the Voyage while in progress, the Guest shall not be entitled to any refund of the Fare unless circumstances in clause 7 and 8 of the Passenger Cruise Ticket Contract apply. The ship's scheduled time of departure and a deadline for all Guests to be onboard is published in the ship's daily program and posted at the gangway for each port (Embarkation Deadline). The Company shall have no liability whatsoever in the event Guest fails to embark the vessel before the Embarkation Deadline and in all such cases Passengers are responsible for their own travel arrangements and costs of transportation home, to the port of embarkation, or to another port to rejoin the Vessel (where allowed by law).

Safety & Security

The Guest shall present himself for boarding at least two (2) hours before scheduled departure to complete any pre-boarding procedures and security inspections. For security reasons, the Guest agrees that agents of the Company may search the Guest, his cabin, his luggage, and any accompanying property. The Company shall have the right to confiscate any articles carried or contained in any luggage which the Company, in its sole discretion, considers dangerous or

pose risk or inconvenience to the security of the Cruise Ship or persons onboard. Guests are prohibited from bringing onboard any article, which poses a fire hazard, or articles such as weapons, knives, sharp tools, dry cell batteries, blades, swords, firearms, contraband, ammunition, explosives, incendiary devices, or their toy replicas or other dangerous items are strictly prohibited aboard the vessel. The Company reserves the right to search any person, cabin, berth or other part of the Cruise Ship for security reasons at any time. Any Guest who refuses any such search or screening, or any Guest traveling with such items, may be denied boarding or disembarked and no refund of the cruise fare will be issued. The Guest will be solely responsible for any and all damage and/or loss caused by his violation of this policy.

Nature of cruise travel

While we bring state-of-art facilities onboard for our Guests comfort, the Guest, without any demur, admits and acknowledges a full understanding of the character of the Vessel and assumes all risks incident to travel and transportation and handling of Guests and cargo. While at sea or in port the availability of medical care may be limited or delayed. Guest acknowledges that all or part of their voyage may be in areas where medical care and evacuation may not be available. Guest agrees to indemnify and reimburse Jalesh immediately in the event Jalesh elects to advance the cost of emergency medical care, including medical care provided ashore as well as transportation and/or lodging and/ or any incidental expenses incurred in connection therewith. Guests who embark in violation of the Ticket or the Contract assume all associated risks and agree to indemnify and reimburse Jalesh immediately for all resulting losses, costs and expenses, including without limitation those related to the Vessel's deviation from its scheduled route, and other expenses attributable to disembarkation of such Guests.

Medical services on-board

Limited medical services are available onboard the Cruise Ship as a convenience to the Passenger. The Cruise Ship's doctor and medical personnel are independent contractors and are entitled to charge Guests for any medical services and medicines provided. The Cruise Ship's doctor and medical personnel are not under the Company's or Master's control in their treating or diagnosis of Guests, and the Company shall not be liable in any way for the medical services or medicines provided or not provided to the Guests. Medical facilities onboard and in the various ports of call may be limited. The Company shall not be liable in any way for referring Guests ashore for medical services or for the actual medical services rendered ashore.

Other independent contractors

The Cruise Ship carries onboard service providers who operate as independent contractors. Their services and products are not included in the Fare, and the Company is not responsible for their performance or products. These contractors may include, hairdresser, manicurist, masseuse, photographer, entertainer, fitness instructors, shopkeepers, auctioneers, winemakers, and others providing services. The limitations referred herein shall apply to all

independent contractors and their employers, all of whom are considered beneficiaries under this contract.

Validity of brochure or other promotional literature

Jalesh Cruises publishes various promotional literature including brochures for marketing, general information, advertising purposes. Such promotional literature is only for indicative purposes and Guests are required to contact Jalesh Cruises for valid and binding terms and conditions or policies with respect to the Cruise. Jalesh Cruises shall not be liable for any mistakes and/or any incorrect/inaccurate information which results from the use of or reliance upon such promotional literature or brochure.

Personal data; video surveillance; right to search or inspect; privacy notice and public wireless services

We may utilize closed-circuit television or other surveillance means onboard the vessel. Calls made to the cruise ship, and calls received from the cruise ship, may be recorded for the purposes of audit, training and the monitoring of services provided by Jalesh. Guest agrees Jalesh has, at all times with or without notice, the right to enter and search Guest's stateroom/cabin, personal safe or storage spaces, or to search or screen any Guest, and/or personal effects, at any location, to ensure compliance with any of the restrictions set forth in this contract or with any rules and regulations implemented by the Governmental Agency. Any Guest who refuses any such search or screening may be denied boarding or disembarked and no refund of the cruise fare will be issued.

Guest's use of photos, videos or recordings prohibited

Guest agrees that he/she will not utilize any tape recording, video, or photograph(s) of himself/herself, any other Guest, crew, or third-party onboard the vessel, or depicting the vessel, its design, equipment, or any part thereof whatsoever, for any commercial purpose or in any media broadcast, or for any other non-private use, without the express written consent of Jalesh Cruises. For the privacy of our Guests and crew, Guest expressly agrees not to record or video interactions with other Guests or our crew without their express permission, and Guest further agrees that any use of such video, photographic or recording equipment, including cell phones, in the medical centre is expressly prohibited. Guest acknowledges that by boarding the vessel, at any time, Guest irrevocably agrees to this provision, which is a condition precedent to being permitted onboard the vessel and can be enforced by any legal means, including, but not limited to, injunctive relief.

Limitation of Jalesh Cruises' liability

Jalesh Cruises shall not be held vicariously liable for the intentional or negligent acts of any persons not employed by us nor for any intentional or negligent acts of our employees committed while off duty or outside the course and scope of their employment. Jalesh Cruises shall have no liability as a consequence of Guest's use of ship's athletic or recreational equipment including swimming pools or as a consequence of Guest's decision to participate in any athletic or recreational activity or event. Jalesh Cruises shall be entitled to any and all liability

limitations and immunities for loss of or damage to luggage, death and/or personal injury as provided under applicable regulations and/ or international conventions on the liability of carriers to passengers in the event of accidents. In addition to all the restrictions and exemptions from liability provided in this Contract, including under Clause 24(c) of Passenger Cruise Ticket Contract for international cruises on all cruises we shall also have the benefit of all Indian Laws and the Flag State Laws providing for limitation and exoneration from liability and the procedures provided thereby. Nothing in this Contract is intended to nor shall it operate to limit or deprive us or any such statutory limitation of or exoneration from liability under any applicable laws.

Applicable laws and jurisdiction

The Passenger Cruise Ticket Contract and other Jalesh Cruises Policies shall be exclusively governed and construed under Indian Laws. Any and all differences and disputes whatsoever, arising out of this Ticket and the Contract, whether brought in personam or in rem or based on contract, tort, statutory, constitutional or other legal rights shall be referred to and resolved exclusively by binding arbitration process in accordance with the Indian Arbitration and Conciliation Act, 1996 or its amendment. Guests expressly consent to the venue of arbitration to be Mumbai, India. Guests hereby consent to the exclusive jurisdiction of competent Mumbai Courts and waives any other venue or other objection that may be available to any such arbitration proceeding in Mumbai. The arbitration proceedings shall be conducted in English language only.

Force Majeure

The Company shall not be liable for any loss, injury, damage, or inability to perform the Voyage arising from any Force Majeure circumstances including, but not limited to: war, terrorism, fire, natural disasters, Acts of God, labour strikes, bankruptcy, inability to procure fuel, Acts of State, failure of subcontractors to perform, or any other events beyond the Company's reasonable control. The Company shall not be liable to Passenger and Passenger shall not be entitled to any refund if Passenger is unable to reach the scheduled port of embarkation due to airline strikes, cancelled flights, volcanic eruptions or other natural conditions of the earth or weather which make it difficult or impossible for Passenger to travel to the vessel's port of embarkation.

No liability for mental trauma or emotional distress

The Company shall not be liable to the Passenger for any emotional distress, mental anguish or harassment or psychological injury of any kind.

*Jalesh Cruises reserves the right to correct any errors, inaccuracies or omissions and to change or amend or update fares, terms & conditions, policies, fees and surcharges at any time without prior notice.

