



Shaun Robert Moore

CONTACT



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SKILLS

- Website Development Projects
- Full Life-Cycle Project Management
- Defect & Bug Discovery
- Customer Service Excellence
- Business System Analysis
- Data Structures and Algorithms
- User Authentication and Security
- Rapid Conflict Resolution
- Data Mining and Visualization
- Testing and Quality Assurance
- Requirements Gathering
- Business Processes and Workflows
- Code Conversion
- Project Management
- Technical Solutions

SKILLS

- Top 5% LinkedIn Exams for PHP & CSS
- IT Infrastructure, AWS, DO, CPANEL
- PHP, Laravel, JQUERY, React, SCSS

EDUCATION

- **STEM Degree Specialising in Computer Science & Space** – Open University 2023+
- **Level 3 in IT & Telecoms** – 3aaa Apprenticeship
- **Level 2 in IT** – Develop EBP



PROFILE SUMMARY

Dynamic professional with extensive expertise in managing the full software development lifecycle, including analysis, design, installation, migration, upgrades, performance tuning, and maintenance. Adept at troubleshooting, backup, and restore operations for databases. Proficient in advanced development methodologies, tools, and processes, contributing to the design and deployment of innovative software solutions. Demonstrates a proactive attitude, exceptional stress tolerance, self-discipline, and adaptability. Known for delivering high-quality results in dynamic environments, ensuring optimal performance and reliability in complex systems. Committed to driving continuous improvement and embracing cutting-edge technologies for enhanced operational efficiency.



CORE COMPETENCIES

- Experience in designing algorithms and flowcharts to create new software programs and systems
- Expertise in understanding and translating customer needs into implementable business solutions
- Well-versed in compiling and assessing user feedback to improve software performance
- Ability to analyze, isolate, and interpret business needs and develop appropriate technical solutions
- Resolve project issues to meet productivity, quality, and customer satisfaction expectations
- Outstanding verbal and written communication skills to interact with diverse stakeholders
- Exceptional analytical and problem-solving skills to identify and resolve problems promptly



PROFESSIONAL EXPERIENCE

Kamma

Senior Software Engineer

Oct 2023 – Present

- Design, develop, & implement high-quality software solutions, ensuring scalability, performance, & security requirements are met.
- Collaborate with cross-functional teams to gather and analyze requirements, delivering robust and efficient software solutions.
- Mentor and guide junior engineers, fostering a culture of continuous learning and professional growth.
- Conduct code reviews and provide constructive feedback to maintain code quality and adherence to best practices.
- Troubleshoot and resolve complex software issues, ensuring minimal downtime and optimal system performance.

Racing Stars

Lead Developer/CTO

July 2022 – Oct 2023

- Led the project at Racing Stars, managing a team of 5 developers across different time zones.
- Liaised daily with directors and investors, bridging communication between the development team and C-Level directors.
- Oversaw developers, ensuring efficient workflow and skill development within the team.
- Developed and maintained the entire infrastructure, ensuring system stability, scalability, and performance.
- Managed project timelines, resources, and deliverables, aligning team efforts with organizational goals and objectives.

Creative Hedgehog

Director

Jan 2018 – Oct 2023

- Managed websites such as tech-valley.co.uk and harling-electrical.co.uk, handling contracts with over 8 companies.
- Performed system testing, maintained documentation, and created detailed records for application development and support.
- Developed support tools for designing mathematical functions, optimizing and managing network usage efficiently.
- Supported clients in a cross-functional environment, analyzing requirements and providing technical and functional insights.
- Communicated technical information clearly, both written and verbal, to clients with varying levels of expertise.

Sykes Cottages

Senior Developer

Apr 2021 – July 2022

- Shaped the customer acquisition team, leveraging technical expertise to drive growth and enhance strategies.
- Collaborated with the team to develop custom solutions, improving acquisition strategies and performance.
- Ensured thorough testing and optimization of software systems, achieving efficiency gains and cost savings.
- Identified opportunities for process optimization and automation, streamlining operations and enhancing scalability.
- Built strong relationships with cross-functional teams, fostering collaboration and driving business results.
- Developed and implemented strategies to enhance customer acquisition, significantly boosting team performance.
- Led initiatives to optimize software systems, resulting in improved efficiency and reduced operational costs.
- Drove meaningful results by aligning technical solutions with business objectives and operational needs.

Epos Now

Senior Web Developer

July 2020 – Apr 2021

- Managed project management software, including Jira and Trello, to streamline project tracking and collaboration.
- Maintained and wrote documentation for web builds, ensuring clarity and accuracy for development processes.
- Designed and integrated solutions to address user problems, enhancing user experience and satisfaction.
- Developed new features to improve business operations, increasing efficiency and effectiveness within the organization.

Agave Azul & Rancho Las Cascadas

Lead Software & Web Developer

Aug 2018 – Oct 2019

- Worked on projects including Rancho Las Cascadas, Agave Azul, Resort Las Cascadas, and Mansion San Miguel.
- Built a custom CMS and booking portal to streamline content management and reservation processes.
- Made daily decisions on software selection and development based on cost, time, and project needs.
- Installed and maintained company systems and network, ensuring reliable operation and minimal downtime.
- Recommended products and applications to enhance productivity, optimizing workflow and operational efficiency.
- Demonstrated the ability to work diligently under pressure, consistently meeting project deadlines and goals.

(Moved to Mexico for 2 years!)

TMS Media

Lead Web Developer

Nov 2017 – Feb 2018

- Oversaw the web department, managing daily operations and leading new website projects from inception.
- Met with clients to discuss and review their new or existing website requirements and updates.
- Redesigned website sections to enhance aesthetics and user experience, ensuring a more intuitive interface.
- Enhanced efficiency by reconstructing the official website using modern technologies and frameworks for better performance.

AutoHQ

Web Developer

Mar 2017 – Nov 2017

- Created the foundational project for the company and taught an apprentice for skill development.
- Designed and developed web applications and user interfaces tailored to various clients' needs.
- Oversaw and completed major client onboarding procedures, collaborating with external partners for successful integration.
- Mentored and guided new development team members, facilitating their growth and integration into projects.
- Performed software enhancements and tested newly implemented processes to ensure functionality and performance.

NetMatters

Web Developer

Apr 2016 – Mar 2017

- Led the project for developing and managing the internal admin system for enhanced functionality.
- Met with clients to discuss their new or existing website needs and project updates.
- Redesigned website sections to create a more attractive, user-friendly experience and improve usability.
- Enhanced efficiency by reconstructing the official website using modern technologies and updated frameworks.

Lisa Angel

Junior Web Developer

June 2015 – Apr 2016

- Assisted in developing and maintaining website features, ensuring functionality and performance meet client specifications.
- Collaborated with senior developers to design and implement user interfaces for improved user experiences.
- Conducted website testing and debugging, identifying and resolving issues to enhance site reliability.
- Updated and optimized website content, ensuring accuracy and relevance while adhering to design standards.
- Participated in team meetings and contributed ideas for website improvements and new feature development.