

# Mashele Amukelani

Junior Integration Engineer



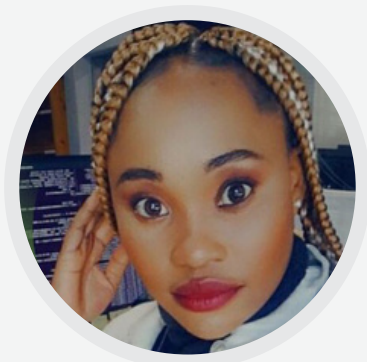
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com



Johannesburg,Gauteng  
,South Africa



## PERSONAL DETAILS

Nationality : South African  
Gender : Female  
LinkedIn : [linkedin.com/in/mashele-amukelani-01207665](https://www.linkedin.com/in/mashele-amukelani-01207665)



## LANGUAGES

- English ●●●●●●●●
- Zulu ●●●●●●●●
- Xitsonga ●●●●●●●●
- Setswana ●●●●●●●●



## EDUCATION

- SOFTWARE AG  
2023  
WEBMETHODS (CERTIFICATE)
- MECER INTER-ED  
2023  
AZURE DEVELOPER ASSOCIATE  
(CERTIFICATE)
- MICROSOFT CERTIFIED  
2022  
SECURITY, COMPLIANCE, & IDENTITY  
FUNDAMENTALS (CERTIFICATE)
- RICHFIELD GRADUATE INSTITUTE OF  
TECHNOLOGY  
2016  
CERTIFICATE, SERVICE TECHNICIAN
- PC TRAINING & BUSINESS COLLEGE  
2013  
DIPLOMA IT



## PERSONAL PROFILE

As a Junior Integration Engineer, I specialize in connecting and harmonizing diverse software systems and applications to ensure seamless data flow and functionality. I work collaboratively to design, implement, and maintain integration solutions, leveraging my technical expertise to troubleshoot and optimize system interactions. With a keen eye for detail and a passion for problem-solving, I contribute to the efficient operation of technology ecosystems, facilitating enhanced communication and productivity across the organization.



## CAREER HISTORY

### INTEGROVE

NOVEMBER 2022 – OCTOBER 2023

#### JUNIOR INTEGRATION ENGINEER

- Assist in integrating various software systems, applications, and databases to ensure they can communicate and share data effectively.
- Collaborate with stakeholders to gather and understand integration requirements, including data exchange formats, protocols, and security considerations.
- Refactor Integration Application Software: Leveraging webMethods Integration Platform Versions 9.x and 10.x
- Harnessing the Power of Azure Cloud Services: DevOps, Event Grid, Functions, Logic App, Batch Processing and Data Integration (including Data Factory and Data Bricks), API Management (APIM), and Logic Apps
- Design and implement data mapping and transformation processes to ensure that data from different sources can be properly understood and utilized by target systems.
- Develop and execute test plans and test cases to validate the correctness and reliability of integrations. This includes both unit testing and integration testing.
- Monitor integrated systems for performance issues, errors, and anomalies. Troubleshoot and resolve integration problems as they arise.
- Implement security measures to protect data and ensure that integration points are secure. This may include authentication, encryption, and access control mechanisms.
- Work closely with other team members, including software developers, database administrators, and project managers, to ensure successful integration projects.
- Keep up-to-date with emerging integration technologies, best practices, and industry trends.
- Contribute to quality assurance processes to ensure that integrated systems meet performance, reliability, and scalability standards.
- Effectively communicate with stakeholders, including non-technical team members, to explain integration processes and address concerns.

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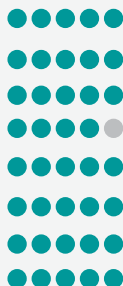
## PROFESSIONAL SKILLS

- Budgeting
- Business Intelligence
- Leadership and Supervision
- Communication skills
- Strong analytical skills
- Negotiation skills
- Problem Solving
- Multitasking
- Report writing skills
- Problem solving skills
- Results-oriented
- Performance Evaluation
- Collaborative



## IT SKILLS

- C#
- JAVA
- PYTHON
- CSS & HTML
- API
- AZURE
- INTERGRATION
- WEBMETHODS
- LOGIC APPS



## ATTRIBUTES

- Strategist
- Technological
- Articulate
- Catalyst
- Organised
- Meticulous
- Procedural
- Innovative



## CAREER HISTORY

### FIGMENT DESIGN LAB

FEBRUARY 2021–SEPTEMBER 2022

#### SUPPORT TECHNICIAN

- Continuously overseeing, extending congratulations, resolving issues with MiniPos and speedpoints, managing databases, and assisting clients in managing their user accounts. Additionally, handling batch uploads.
- Provide assistance and technical guidance to end-users and clients, helping them resolve hardware or software-related issues.
- Diagnose and troubleshoot technical problems, both hardware and software, and implement solutions efficiently.
- Assist users with account setup, configuration, and troubleshooting, ensuring they can effectively use the technology or software.
- Perform regular maintenance tasks, updates, and system checks to ensure the smooth operation of technology systems and equipment.
- Manage and maintain databases, including data entry, data retrieval, and data backup procedures.
- Create and update documentation, including user guides, troubleshooting manuals, and knowledge base articles.

### TERACO DATA ENVIRONMENT

MARCH 2019 – JANUARY 2021

#### SERVER ADMINISTRATOR

- Installing and configuring server hardware and software: we are responsible for setting up new servers and ensuring they are properly configured for their intended use.
- Managing server security: We are responsible for protecting the network and its data by implementing security measures such as firewall, antivirus software, and access control policies.
- Monitoring server performance: We monitor server performance and troubleshoot any issues that arise, such as slow response time or server crashes.
- Managing user accounts and access permissions: We must create and manage user accounts and access permissions, ensuring that users have access to the resources they need while protecting sensitive data.
  - Backing up and restoring data: We perform regular backups of important data and be prepared to restore data in the event of a system failure or other disaster.
- Upgrading and patching software: We are responsible for keeping software up to date and applying security patches and upgrades to prevent vulnerabilities.
- Monitoring network activity: We monitor network activity for security threats, suspicious behavior, or other issues.
- Provide technical support to users and other IT staff members, answering questions and resolving issues.

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## CAREER HISTORY

### TELKOM

*JANUARY 2018 – NOVEMBER 2019*

#### SALES CONSULTANT

- Prospect and identify potential clients through various means, such as cold calling, networking, and lead generation.
- Build and maintain relationships with existing clients to ensure satisfaction and repeat business.
- Understand clients' needs and objectives and offer tailored solutions or recommendations.
- Develop a deep understanding of the company's products or services, including features, benefits, and pricing.
- Stay up-to-date with industry trends and competitors to effectively position the company's offerings.
- Create and deliver compelling sales presentations to potential clients, highlighting the value proposition of the products or services.
- Address client objections and concerns effectively.
- Manage the entire sales process from lead generation to closing deals.
- Negotiate terms and agreements with clients, including pricing and contract terms.
- Follow up with clients and prospects to ensure a smooth sales process.
- Conduct market research to identify potential opportunities and trends.
- Analyze data to determine sales targets and strategies.
- Develop and implement sales strategies to meet or exceed sales targets and goals.
- Collaborate with the sales team and other departments to optimize sales efforts.
- Maintain accurate and up-to-date records of client interactions, sales activities, and pipeline data.
- Prepare sales reports and forecasts for management.
- Provide exceptional customer service by addressing client inquiries, issues, and concerns in a timely and professional manner.
- Ensure post-sale support and follow-up.
- Stay informed about industry best practices and continuously improve sales skills.
- Participate in sales training programs and workshops as required by the organization.



## REFERENCES

● AVAILABLE ON REQUEST