



Preeti Gopalan &lt;sparkleden@gmail.com&gt;

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**Fwd: Fw: Help Needed. (Do nt fool others by lying )**

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**Laxmi Narayan** <sparkyden@gmail.com>  
To: Preeti Gopalan <sparkleden@gmail.com>

Mon, Aug 6, 2012 at 1:50 PM

----- Forwarded message -----

From: **Vijay Singh** <[vijay.singh@janaadhar.com](mailto:vijay.singh@janaadhar.com)>  
Date: Sat, Jul 28, 2012 at 12:34 PM  
Subject: Fw: Help Needed. (Do nt fool others by lying )  
To: [sparkyden@gmail.com](mailto:sparkyden@gmail.com)

Dear Ms Vasumati / Mr Lakshmi Narayan,

Thanks for the below mail, would like to highlight you on your below comment.

- I have never seen liers like you people as after supporting you and showing a right way, you are lying here by telling I said you that my job is over after payment collection. This is to inform you that from last 2 years in Janaadhar I always got appreciation from my genuine customers because they are clear cut and **GENUINE**
- At the time of application - you people requested me give some more time for payment and I have given you the same, even for the next payment you have delayed but I requested my boss and given you some more time but you have not at all responded as a courtesy to call back.
- Must be you people forgot that so many times me and Mr Hari has cald you for payment reminder but maximum time your phone was switchd off or not reachable.
- At the time of Loan disbursement also you people told lie (as wasim from HDFC knows this very well ) as Mr Lakshmi narayan told that he is in Mumbai as he met with an accident and Ms Vasumathi told he is in chennai (just to delay disbursement from HDFC),,, time to time you told lies to delay your disbursement from Bank as I got angry that specific time because of your this behaviour and I have given commitment to my superior that your dis amount will come to that particular month. I don not know what is a value of commitment in you peoples life but for me that is my life.
- Even related to parking you people told lies to Ms. Manjunath (Legal) that I have confirmed you parking # 2 in tower 3, If this issue was there then why you people ddnt spoked to me at the time of your registration??? you people does not have a guts to stand front and talk as you are lieng - This is to inform you that as a sales team we are not allotting parking number to any customers as its project team is doing...
- Kindly find out facts and figures and then come up with some new ideas of fooling others as if you people would have really got some serious issues - you would have spoked to me or would have marked a mail copy to me as for that some guts require...

Anyway, Congratulations for your flat in "Janaadhar Shubha"

Kindly do not lie or fool anybody else in future, If you wanna talk something - Be on face as a Genuine personality

Thanks

Warm Regards

**Vijay Singh MG.**

Manager - Marketing &amp; Sales

**Janaadhar Constructions Pvt. Ltd.**

Rajashree Saroja Plaza, 34/1, Andree Road, Shanthi Nagar, Bangalore - 560 027

**Mobile: +91- 9538912584 / +91- 80 42595700 - extn. 215**Email ID: [vijay.singh@janaadhar.com](mailto:vijay.singh@janaadhar.com) / [www.janaadhar.com](http://www.janaadhar.com)

**Now, everyone can own a home!**

--- On Sat, 7/21/12, Online Enquiries Janaadhar <[info@janaadhar.com](mailto:info@janaadhar.com)> wrote:

----- Forwarded Message -----

**From:** Preeti Gopalan <[sparkleden@gmail.com](mailto:sparkleden@gmail.com)>

**To:** [info@janaadhar.com](mailto:info@janaadhar.com)

**Sent:** Friday, 20 July 2012 8:18 PM

**Subject:** Help Needed.

----- Forwarded message -----

**From:** Preeti Gopalan <[sparkleden@gmail.com](mailto:sparkleden@gmail.com)>

**Date:** Fri, Jul 20, 2012 at 8:16 PM

**Subject:** Help Needed.

**To:** [arvind.r@janaadhar.com](mailto:arvind.r@janaadhar.com)

Hello Sir,

I have a flat in Janaadhar Shuba tower 3 - B 303 and my customer number is 480. I want to convey many of the issue which we incurred since the day we purchased a flat. In Sept 2011 , I paid my first installment to Mr.Vijay Singh (Marketing) later he went on leave for his marriage. Since then we faced a lot of trouble, like it was a huge communication gap. Even I had some issues for the payment of the rest amount as we were unemployed all of a sudden and myself and my husband both of us moved to chennai for good but, we some how managed and paid for it.

After Vijay went on leave Divin(Marketing) helped us for the rest of the formalities. Although Divin helped us, we were more familiar with Vijay as he was the person whom we met at first at our site. The way Vijay responded to us if we had any qurrey it was absolutely ridiculous. He says I have received money and my part of job is done and I dont know anything about your flat. Is this the way to answer a customer? or this the company's policy to answer the customer? Till today I have not received received the receipts for the amount paid to Janaadhar. I brought this to the knowledge of Hari Rajagopalan still he didnt replied to us on to the extent of satisfaction. Hari sent me the screen shot of the tally software of our account.

Next, I enquired about the covered car park allotted to us since last 6 months, we didnt got any information. Today when I contacted Manjunath (Marketing) he also took long time and then gave me the information. We were kept in dark no information from janaadhar's office. If we gave a call some one should pass to others, by saying this is not my part of job please contact this and this person. If contacted that person he used to say I will pull up your records please call me tomorrow, when we give a call back the person would reply I have no idea about your flat details. I really dont understand what kind of service do janaadhar provide for their customers.

Later, my house registration was about to happen today (i.e., 20-07-2012) as informed to us by Vijay Ram (Law team), we came to b'lore. After we gave him a ring on 19-07-2012 he

says your registration is postponed to 21-07-2012. He must have informed us in prior at least. There is no proper channel of information been provided to us till date.

One last suggestion or feedback if janaadhar cant guide their customers properly, there is no use in purchasing a flat because myself and my wife belong to service industry and we never provide such customer service. It was really a very bad experience with janaadhar, we would never suggest any of our group to purchase to property with janaadhar. If you need any help for setting up a customer service team, feel free to contact us, the way we have been treated I dont want any other person to suffer in a similar manner.

Thank you,  
With Regards,  
Laxmi Narayan / Vasumati Gopalan .  
Ph: [9043066124](tel:9043066124) / 09962457991

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With Regards  
Laxmi Narayan K  
9962457991