
Preet Panchal

[Portfolio](#)

GitHub: [Academic](#)

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Profile

I am a full-stack web developer. I have experience in HTML, CSS, Javascript, PHP, MySQL, and more. I am looking for a position in a team that will be able to work with individuals and teams to build and maintain web applications.

Skills

1. **Software** : Visual Studio Code, Replit, Wordpress, Atom, Adobe Experience.
2. **Programming** : Javascript, PHP, Laraval, HTML/CSS.
3. **Design** - Design-Thinking, Wire-Framing, Creating Customer Journey.
4. **Other**: Creating User Experience, User Research.
5. **Soft**: Empathy, Communication, Approachability and Helpfulness, Problem solving, Accountability.

Education

Algonquin College, Woodroffe Avenue - *Diploma in Interactive Media Design*

JANUARY 2021 - PRESENT (Expected graduation : SEPTEMBER 2022)

First Year GPA: 3.3

The Maharaja Sayajirao University- *B.Sc in Communication (Honors)*

JULY 2016 - JUNE 2019

Percentage: 74.6%

Certifications

1. [Design Thinking and Innovation by Harvard Business School](#)
2. [Certified in Mailchimp Foundations by MailChimp](#)
3. [Certified in Digital Marketing by Accenture](#)
4. IBM Certified in [Enterprise Design Thinking](#), [Co-Creator](#) and [Practitioner](#).
5. [Google Certified in the Fundamentals of Digital Marketing](#)
6. [Certified in Introduction to Business Management by King's College London](#)

Experience

Canadian Tire, Carling Avenue - Sales Associate

SEPTEMBER 2021 - PRESENT

- Responds to and resolves many client enquiries, requests, and concerns in a timely way, both over the phone and in person.
- Deals with difficult issues and dispute resolution in a professional manner.
- Professionally delivers announcements using a public-address system.
- Returns and rain checks are handled in accordance with established standards and procedures.
- Maintaining product inventories near the client service area and ensuring that retail fundamentals are carried out efficiently.
- Verifying product numbers, descriptions, and prices accurately.

Bombay Spices, West Hunt Club Road - Sales Associate

JANUARY 2021 - SEPTEMBER 2021

- For around 40 consumers each day, I responded to their demands by giving product information, aisle locations, back stock checks, and pricing verifications.
- Unloaded trucks for grocery, dairy, frozen, bakery, and other pertinent sectors, as well as more regular trucks throughout the summer.
- Managed the flow of about 13,000 products, including sorting back stock locations, prepping products for shelf stocking, and cycling it through by date.
- Create customized sales displays while maintaining current shelves.
- Implemented workplace and food safety policies and practices.

Circle K, Walkley Road - Cashier

DECEMBER 2020 - MARCH 2021

- Engages consumers in a courteous, helpful, and respectful way; swiftly and politely replies to customer enquiries and assistance needs.
- Customer transactions are processed through the register and the customer service desk.

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- Customer money was collected and processed, and it was entered into the register (includes applying coupons, providing change and receipts).
 - Ensured that all products intended for purchase are properly recognised and scanned.
 - Implemented shop efforts to provide consumers with new products and services (i.e. special sale items, credit card applications).
 - Misplaced merchandise, customer returns, and other items gathered in the front-end were returned to the proper placement in the shop.
 - Price and sign modifications were carried out when needed.
 - Additional responsibilities included, but were not limited to, stocking, freight processing, pricing adjustments, and cart retrieval.