

# Integrated Inventory Management & Online Customer Order Processing System

MIS 686: Enterprise Data Management

**Semester Project** 

San Diego State University

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#### a) Team Member Names

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#### b) Problem-owner Names

Director

## c) Organization Name

WS Bakers

## d) Project Proposal

The project proposes to increase the revenue of WS Bakers by 18% and reduce the manual data entry errors by 15% by creating the database to track, maintain and analyze the inventory.

## e) Problem Statement

WS Bakers is a bakery shop which is currently expanding its operations by opening 5 branches and its inventory is currently managed manually, which is not very efficient as it will lead to stockout and overstock situations which can harm the business adversely. WS Bakers have no data for sales projections which will lead to a situation of overstocks which will increase the carrying cost and spoilage which will result in fewer profits. It can also lead to a situation of

stockouts and theft which will result in fewer sales, fewer profits, and lower customer satisfaction and loyalty. Another problem which WS Bakers is facing is that they are currently having manual inventory management which requires more time and labor which will result in more costs and thereby fewer profits. Therefore, WS Bakers needs a database system to manage the inventory of their stores and warehouse.

#### f) Business Needs

- BN1. Expansion of a business to five new branches and absence of a database will increase the
  need of manual data processing and which will result in high hiring and training cost leading to
  high investment cost.
- **BN2.** Lower production quality is caused due to high material waste and high manufacturing time, which is turning into degraded customer satisfaction, customer loyalty and high customer churn rate which results into lower profits and market share.
- **BN3.** Lack of historical data has led to inefficient stock management which prevents WS Bakers from analyzing stockouts and overstocks beforehand. Lack of real time data analytics leads to failures in predicting market demand failing to scale their inventory up or down on time.
- BN4. Increase in shoplifting caused less tracking of inventory will lead to inventory losses and increase in cost and lower profits.
- BN5. Increase in stock outs can lead to lower sales which in turn will reduce customer satisfaction.
- BN6. Inaccurate inventory counts can lead to overstocking or under stocking which will result in higher spoilage and lower profits.

## g) Business Requirements

- **BR1. Ref. BN1,3,5,6.** The customer orders the product from the bakery in order to fulfil their needs.
- **BR2. Ref. BN2,3,5,6.** The salesperson processes an order received from the customer in order to add up to sales.
- **BR3. Ref. BN2,4,5,6.** The product manager places product order to warehouse in order to avoid stock-outs in the local branch.
- **BR4. Ref. BN1,2,3.** The production manager places the ingredient order to the supplier to ensure that products are being manufactured without any interruption.
- BR5. Ref. BN2. The quality control tech returns defective ingredients to the suppliers to improve
  the quality and taste of the product.
- BR6. Ref. BN5,6. The accountant clerk audits the local branch inventory to track and identify shoplifting
- **BR7. Ref. BN5,6.** The accountant admin audits the warehouse inventory to maintain a balance between the actual stock and the stock value in the database, in order to identify the missing products and ingredients.
- **BR8. Ref. BN2,4.** The shipping clerk ships the products to the local branch from the warehouse to ensure product availability at the local branch.

#### h) Business Values

#### i. Tangible:

BV1. Ref. BN5. Better management of stock shall help in reducing overstocks and stockouts by
 20%

- **BV2. Ref. BN1,6.** Increase the revenue by 20% and inflation of stock market share by 10%
- **BV3. Ref. BN3.** Reduce the manual errors by 15%
- **BV4. Ref. BN3**. Reduced employee hiring and training costs by 15%

#### ii. Intangible:

 BV5. Ref. BN1,2. Increase customer loyalty and customer satisfaction leading to improved customer retention rate.

#### i) Constraints

- Annual maintenance cost of hardware must not go greater than \$10,000
- Must preserve PII (Personal Identifiable Information) data as per state and federal compliance regulations
- Maintenance downtime of the server should not be greater than 30 minutes
- New migrated system must be up and running before 30<sup>th</sup> October 2018

## j) System Requirements Specified in Use Cases

**SR1. Ref BR1**: While placing an order by the Customer, the Customer records,

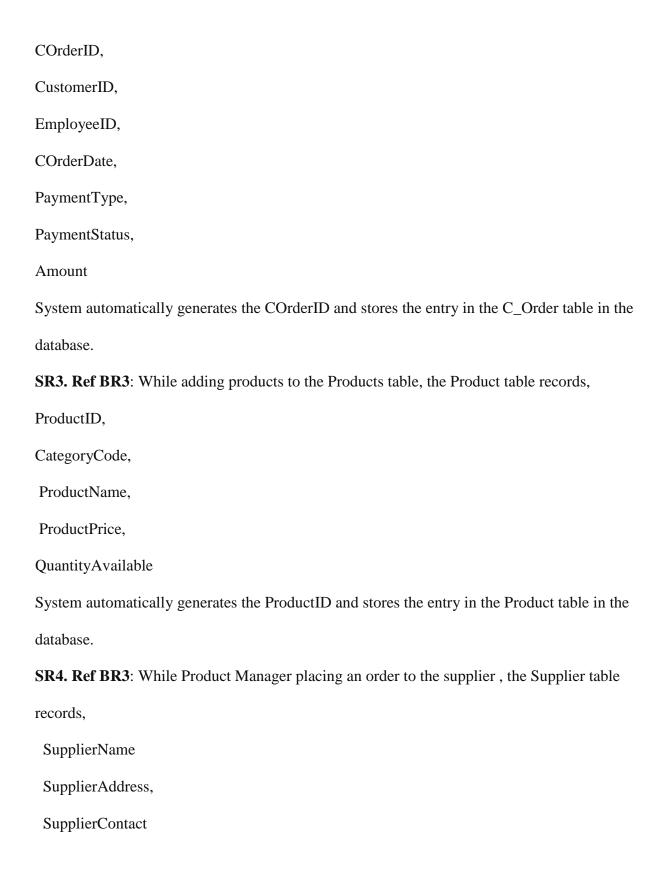
CustomerName

CustomerAddress,

CustomerContact

System automatically generates the CustomerID and stores the entry in the Customer table in the database.

**SR2. Ref BR1**: While Customer placing an order, the Order records,



System automatically generates the SupplierID and stores the entry in the Supplier table in the database.

SR5. Ref BR3: While adding the different category products, the Category table records,

CategoryCode,

CategoryName

System automatically creates CategoryID and stores the entry in the Category table in the database.

**SR6. Ref BR6:** While adding the different branch inventory in the database, the Branch Inventory table records,

BranchID,

ProductID,

Quantity

System automatically displays the total quantity of products and stores the new entry in the Branch Inventory table in the database

## k) Data Requirements Analysis

#### Use Case 1

#### A. IDENTITY SECTION

**Project:** WS Bakers Database

**ID:** UC 1-1

Use Case Name: Customer Places the order

**Priority**: ☑ Critical

□ Important

□ Nice-to-have

**Actor(s):** Customer, Clearing House

Trigger Event: Customer has a desire to eat

**Trigger Type:** ☑ External ☐ Internal

#### **Description:**

In Place-the-order aspect, Customer visits WS Bakers' website and chooses the food product from the menu displayed by the system to place an order. The order is updated in the customer order table and the sales person is notified.

#### **B. PROCEDURAL SECTION**

#### **Preconditions:**

- 1. The customer logged in.
- 2. The system must display the current menu.

#### **Normal Course:**

Procedure NC 1: Place an order		
Major Steps for This Process	Inputs and outputs for each step	
1. System displays the menu	> Menu	
2. System prompts the login page to the customer	> Login page	
3.Customer logs in to the system	< Credentials	
4. Customer adds food items to the cart	< Cart	
5. Customer makes the payment	< Type of payment	
	<amount< td=""></amount<>	
	< Credit/Debit card Information	
	Authorization status	
	> Receipt	
6. Use case ends		

#### **Alternate Course:**

Decision Branch AC 1:(From NC step 1.5) Customer selects cash on delivery option	
Major Steps	Inputs and outputs for each step
Customer offers cash	< Amount
System updates records of cash-on-hand	> Receipt
System provides receipt to customer	
Use case ends.	

#### **Exceptions:**

## Exception E 1: (From NC step 1.5) Credit Card Declined

Major Steps	Inputs and outputs for each
	step
System notifies customer that card was declined	> Card Declined Message
Return to NC Step 5.	> Order Slip

#### **Post Conditions:**

- 1. Customer has a receipt
- 2. Cash drawer balances
- 3. Salesperson has an order slip

#### C. DATA SECTION

#### **Summary of Inputs**

Inputs	Sources
< Credentials	System
< Type of payment	System, Clearing House
< Amount	
< Credit/Debit card Information	
< Authorization status	

## **Summary of Outputs**

Outputs	Destinations
> Login page	Customer
> Cart	Customer
> Receipt	Customer
> Card Declined Message	Customer
>Order Slip	Sales Person

## Use Case 2

#### A. IDENTITY SECTION

**Project:** WS Bakers Database

**ID:** UC 1-2

Use Case Name: Salesperson Processes the order

**Priority**: ☑ Critical

□ Important

□ Nice-to-have

**Actor(s):** Salesperson

**Trigger Event:** Customer has placed an order

**Trigger Type:** ☑ External ☐ Internal

#### **Description:**

In process-the-order aspect, Salesperson checks the availability of the product. If the product is available, salesperson processes the order received from the customer in the system. If it is not available, then Salesperson reports to the product manager. The completed order detailed are updated in the customer order table and the customer receives the products.

#### **B. PROCEDURAL SECTION**

#### **Preconditions:**

- 1. The salesperson must be logged in to the system to process the order.
- 2. The order must be placed by the customer.

#### **Normal Course:**

Procedure NC 1: Salesperson processes the order		
Major Steps for This Process	Inputs and outputs for each step	
1. Salesperson checks the availability of the product	> Available Product List	
in the system		
2. The order is handled by the salesperson if the		
product is available.		
3. Use case ends		

#### **Alternate Course:**

<b>Decision Branch AC 1:</b> (From NC step 1.2) Product is	
not available	
Major Steps	Inputs and outputs for each
	step
Salesperson reports to the Product Manager if the product	>Stockout Notice
is not available.	
2. Use case ends.	

#### **Exceptions:**

<b>Exception E 1:</b> (From NC step 1.2) Wrong product ID is entered by the salesperson	
Major Steps Inputs and outputs for each	
	step
System prompts an error of invalid entry	> Invalid Data Notification

#### **Post Conditions:**

1. Product availability is recorded in the database

#### C. DATA SECTION

#### **Summary of Inputs**

Inputs	Sources
< Order Details	System

## **Summary of Outputs**

Outputs	Destinations
> Available Product List	System

#### **Use Case 3**

#### A. IDENTITY SECTION

Project:	WS Bakers Database
ID:	UC 1-3
Use Case Name	: Production manager placing the ingredient order to the supplier
	☑ Critical portant e-to-have
Actor(s):	Salesperson
<b>Trigger Event:</b>	Salesperson informs the production manager about the non-availal

**Trigger Event:** Salesperson informs the production manager about the non-availability of a product.

**Trigger Type:** 

☐ External
☐ Internal

#### **Description:**

In place-the-order aspect, Production manager places the ingredient order to the Supplier in the case of non-availability of product. Supplier receives the order. Supplier sends the ordered ingredients to the warehouse after which it is received by the local branch. The order details are updated in the supplier order table.

#### **B. PROCEDURAL SECTION**

#### **Preconditions:**

- 1. The ingredient is not available in the local branch.
- 2. Salesperson informs supplier about lack of a particular ingredient.

#### **Normal Course:**

Procedure NC 1: Production manager places the ingredient order to the supplier		
<b>Major Steps for This Process</b>	Inputs and outputs for each step	
1. Production manager receives the ingredient order from the Salesperson	< Order Details	
2. Production manager places the ingredient order to the supplier	> Ingredient list	
3. The supplier receives the order and processes it		
4. Supplier send the ingredient order to the warehouse	<ingredient list="" td="" updated<=""></ingredient>	
5. The order is received by the local branch through	>System updated	
the shipping clerk.		
6.Use Case ends		

#### **Alternate Course:**

<b>Decision Branch AC 1:</b> (From NC step 1.5)The order is received by some other local branch	
Major Steps	Inputs and outputs for each step
1.Return to NC2	< Available Ingredient List
2. Follow all the steps and Use case ends.	

## **Exceptions:**

Exception E 1: (From NC step 1.2) Wrong product ID is entered by the production manager			
Major Steps Inputs and outputs for each			
	step		
System prompts an error of invalid entry	> Invalid Data Notification		

#### **Post Conditions:**

1. Product availability of the branch and warehouse is recorded in the database

## C. DATA SECTION

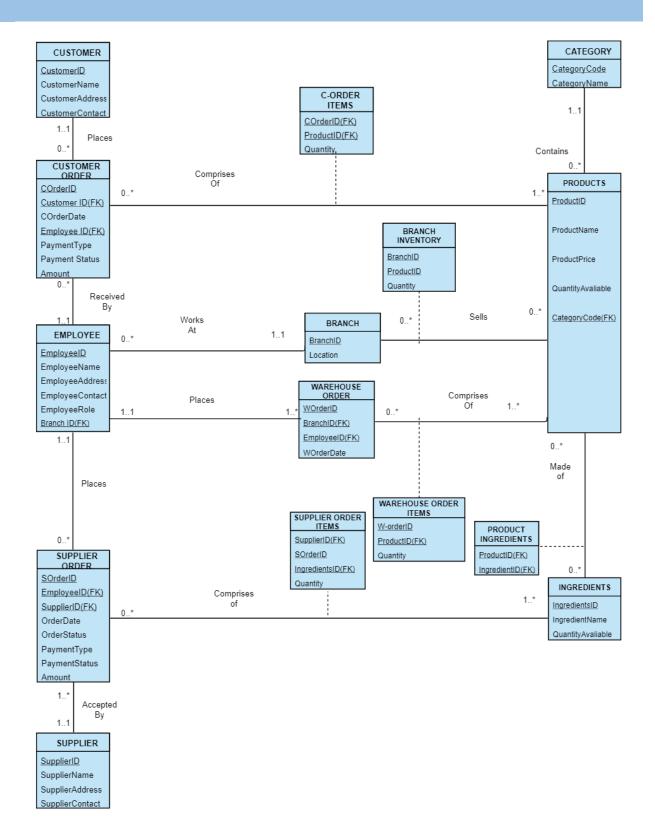
## **Summary of Inputs**

Inputs	Sources
> Order Details	System
>Ingredient List	System

## **Summary of Outputs**

Outputs	Destinations
> Available Product List	System

## l) Data model



### m) Logical Database Design

#### TBLCUSTOMER (CustomerID,

CustomerName not null,

CustomerAddress, CustomerContact)

#### TBLBRANCH (BranchID,

BranchLocation not null)

#### TBLEMPLOYEE (EmployeeID,

Branch ID not null,

EmployeeName not null,

EmployeeAddress, EmployeeContact, EmployeeRole)

foreign key BranchID references TBLBRANCH

#### TBLC\_ORDER (COrderID,

CustomerID not null.

EmployeeID not null,

COrderDate, PaymentType, PaymentStatus,

Amount not null)

foreign key CustomerID references TBLCUSTOMER

foreign key EmployeeID references TBLEMPLOYEE

#### TBLCATEGORY (CategoryCode,

CategoryName not null)

#### TBLPRODUCTS (ProductID,

CategoryCode not null,

ProductName not null,

ProductPrice not null,

QuantityAvailable)

foreign key CategoryCode references TBLCATEGORY

TBLINGREDIENTS (IngredientID,

IngredientName not null,

QuantityAvailable)

TBLBRANCHINVENTORY (BranchID, ProductID, Quantity)

foreign key BranchID references TBLBRANCH not null

foreign key ProductID references TBLPRODUCTS not null

TBLW\_ORDER (WOrderID,

EmployeeID not null,

WOrderData not null)

foreign key EmployeeID references TBLEMPLOYEE

TBLW\_ORDERITEMS (WOrderID, ProductID, Quantity)

foreign key WOrderID references TBLW\_ORDER not null

foreign key ProductID references TBLPRODUCTS not null

TBLSUPPLIER (SupplierID,

SupplierName not null,

SupplierAddress,

SupplierContact not null)

TBLS\_ORDER (SOrderID,

EmployeeID not null,

SupplierID not null,

OrderDate not null,

OrderStatus not null,

PaymentType not null,

PaymentStatus not null,

AmountBilled)

foreign key SupplierID references TBLSUPPLIER

foreign key EmployeeID references TBLEMPLOYEE

TBLS\_ORDERITEMS (SOrderID, IngredientID, Quantity)

foreign key SOrderID references TBLS\_ORDER not null

foreign key IngredientID references TBLINGREDIENT not null

TBLPRODUCTINGREDIENTS (ProductID, IngredientID)

foreign key ProductID references TBLPRODUCTS not null

foreign key IngredientID references TBLINGREDIENT not null

TBLC\_ORDERITEMS (COrderID, ProductID, Quantity)

foreign key ProductID references TBLPRODUCTS not null

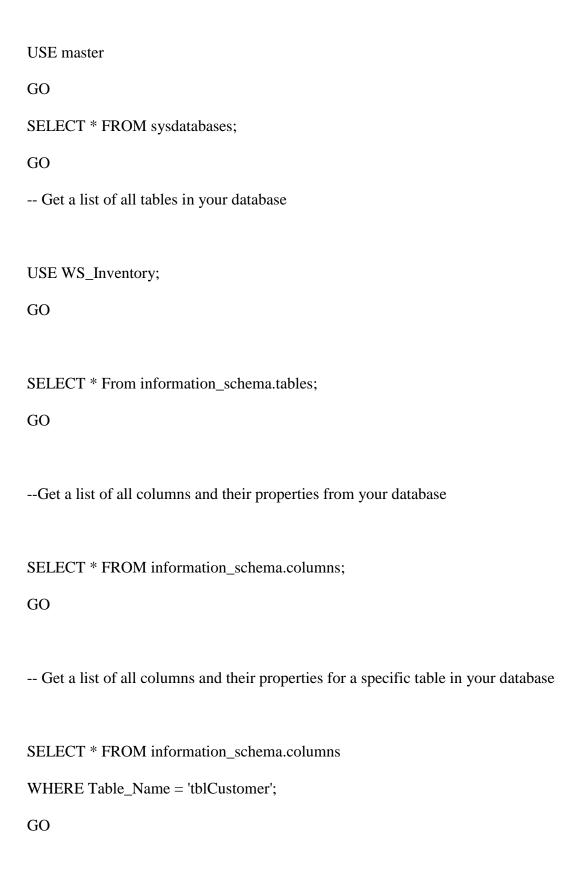
foreign key COrderID references TBLC\_ORDER not null

## n) Data Dictionary

**Data Dictionary** 

/\* This script demonstrates viewing metadata for a database \*/

-- Get a list of all databases on your SQL Server



```
SELECT * FROM information_schema.columns
WHERE Table_Name = 'tblBranch';
GO
SELECT * FROM information_schema.columns
WHERE Table_Name = 'tblSuppliers';
GO
SELECT * FROM information_schema.columns
WHERE Table_Name = 'tblEmployee';
GO
SELECT * FROM information_schema.columns
WHERE Table_Name = 'tblC_Order';
GO
SELECT * FROM information_schema.columns
WHERE Table_Name = 'tblCategory';
GO
SELECT * FROM information_schema.columns
WHERE Table_Name = 'tblProducts';
GO
SELECT * FROM information_schema.columns
WHERE Table_Name = 'tblIngredients';
```

GO

SELECT \* FROM information\_schema.columns

WHERE Table\_Name = 'tblBranchIngredients';

GO

SELECT \* FROM information\_schema.columns

WHERE Table\_Name = 'tblWarehouse';

GO

	TABLE_SCHEM		TABLE_TYP
TABLE_CATALOG	A	TABLE_NAME	Е
WS_Inventory	dbo	TblCustomer	BASE TABLE
WS_Inventory	dbo	TblEmployee	BASE TABLE
WS_Inventory	dbo	TblSupplier	BASE TABLE
WS_Inventory	dbo	TblBranch	BASE TABLE
WS_Inventory	dbo	TblProducts	BASE TABLE
WS_Inventory	dbo	TblIngredients	BASE TABLE
WS_Inventory	dbo	TblCategory	BASE TABLE
WS_Inventory	dbo	TblW_Order	BASE TABLE
WS_Inventory	dbo	TblS_Order	BASE TABLE
WS_Inventory	dbo	TblC_Order	BASE TABLE
		TblBranchInventor	
WS_Inventory	dbo	у	BASE TABLE
WS_Inventory	dbo	TblW_OrderItems	BASE TABLE
WS_Inventory	dbo	TblC_OrderItems	BASE TABLE
	L	1	1

WS_Inventory	dbo	TblS_OrderItems	BASE TABLE
WS_Inventory	dbo	TblWarehouse	BASE TABLE

TABLE_NA	COLUMN	ORDINAL_P	IS_NULL	DATA_	CHARACTER_MAXIM
ME	_NAME	OSITION	ABLE	TYPE	UM_LENGTH
	CustomerI				
TblCustomer	D	1	NO	varchar	20
	CustomerN				
TblCustomer	ame	2	NO	varchar	64
	CustomerA				
TblCustomer	ddress	3	YES	varchar	128
	CustomerC				
TblCustomer	ontact	4	YES	varchar	32
TblBranch	BranchID	1	NO	varchar	20
	BranchLoc				
TblBranch	ation	2	NO	varchar	64
	EmployeeI				
TblEmployee	D	1	NO	varchar	20
TblEmployee	BranchID	2	YES	varchar	20
	EmployeeN				
TblEmployee	ame	3	NO	varchar	64
	EmployeeA				
TblEmployee	ddress	4	YES	varchar	128
	EmployeeC				
TblEmployee	ontact	5	YES	varchar	32
	EmployeeR				
TblEmployee	ole	6	YES	char	20

TblC_Order	COrderID	1	NO	varchar		20
	CustomerI					
TblC_Order	D	2	NO	varchar		20
	EmployeeI					
TblC_Order	D	3	NO	varchar		20
	COrderDat					
TblC_Order	e	4	YES	date	NULL	
	PaymentTy					
TblC_Order	pe	5	YES	varchar		10
	PaymentSta					
TblC_Order	tus	6	YES	varchar		10
TblC_Order	Amount	7	NO	float	NULL	
	CategoryC					
TblCategory	ode	1	NO	varchar		20
	CategoryN					
TblCategory	ame	2	NO	varchar		64
TblProducts	ProductID	1	NO	varchar		20
	CategoryC					
TblProducts	ode	2	NO	varchar		20
	ProductNa					
TblProducts	me	3	NO	varchar		128
	ProductPric					
TblProducts	e	4	NO	int	NULL	
	QuantityAv					
TblProducts	ailable	5	YES	int	NULL	
TblIngredient	IngredientI					
s	D	1	NO	varchar		20
TblIngredient	Ingredient					
s	Name	2	NO	varchar		60
TblIngredient	QuantityAv	3	YES	int	NULL	

S	ailable				
TblBranchIn					
ventory	BranchID	1	NO	varchar	20
TblBranchIn					
ventory	ProductID	2	NO	varchar	20
TblBranchIn					
ventory	Quantity	3	YES	int	NULL
TblW_Order	WOrderID	1	NO	varchar	20
	EmployeeI				
TblW_Order	D	2	NO	varchar	20
	WOrderDat				
TblW_Order	a	3	NO	date	NULL
TblW_OrderI					
tems	WOrderID	1	NO	varchar	20
TblW_OrderI					
tems	ProductID	2	NO	varchar	20
TblW_OrderI					
tems	Quantity	3	YES	int	NULL
TblSupplier	SupplierID	1	NO	varchar	20
	SupplierNa				
TblSupplier	me	2	NO	varchar	50
	SupplierAd				
TblSupplier	dress	3	YES	varchar	128
	SupplierCo				
TblSupplier	ntact	4	NO	varchar	68
TblS_Order	SOrderID	1	NO	varchar	20
	EmployeeI				
TblS_Order	D	2	NO	varchar	20
TblS_Order	SupplierID	3	NO	varchar	20
TblS_Order	OrderDate	4	NO	date	NULL

TblS_Order	OrderStatus	5	NO	varchar	20
	PaymentTy				
TblS_Order	pe	6	NO	varchar	30
	PaymentSta				
TblS_Order	tus	7	NO	varchar	30
	AmountBill				
TblS_Order	ed	8	YES	float	NULL
TblS_OrderIt					
ems	SOrderID	1	NO	varchar	20
TblS_OrderIt	IngredientI				
ems	D	2	NO	varchar	20
TblS_OrderIt					
ems	Quantity	3	YES	int	NULL
TblProductIn					
gredients	ProductID	1	NO	varchar	20
TblProductIn	IngredientI				
gredients	D	2	NO	varchar	20
TblC_OrderIt					
ems	COrderID	1	NO	varchar	20
TblC_OrderIt					
ems	ProductID	2	NO	varchar	20
TblC_OrderIt					
ems	Quantity	3	YES	int	NULL

## o) Query Dictionary

Query #	Referenc	<b>Query Description</b>	SQL
	<u>e</u>		
Q1	SR01	LIST OF ALL CUSTOMERS	SELECT a.CustomerID, c.CustomerName
		WHO HAVE BOUGHT	FROM TblC_Order AS a
		PRODUCTS FOR MORE THAN	JOIN TblCustomer AS c ON a.CustomerID = c.CustomerID WHERE a.COrderDate > '2017-01-01'
		\$100 OF VALUE IN 2017 BUT	AND a.COrderDate < '2017-01-01' AND a.CustomerID
		NOT BOUGHT AT ALL IN 2018	NOT IN(SELECT
			TblC_Order.CustomerID FROM TblC_Order
			WHERE TblC_Order.COrderDate > '2018-01-01')
			GROUP BY a.CustomerID, c.CustomerName
			HAVING SUM(a.Amount) > =100;
Q2	SR01	WHICH CUSTOMERS HAVE	SELECT o.CustomerID,
		PLACED AN ORDER IN MAY	c.CustomerName
		2018?	FROM TblC_Order AS o
			JOIN TblCustomer AS c
			ON o.CustomerID =c.CustomerID
			WHERE o.COrderDate >= '2018-05-01'
			AND o.COrderDate <= '2018-05-30';
Q3	SR03	PRODUCT MANAGER CHECKS	SELECT bi.BranchID, bi.ProductID,
		FOR THE PRODUCTS'	p.ProductName, bi.Quantity
		AVAILABILITY AT DIFFERENT	FROM tblBranchInventory AS bi
		BRANCHES TO PLACE THE	JOIN tblProducts AS p
		WAREHOUSE ORDERS	ON bi.ProductID = p.ProductID
		SORTED PRIORITY-WISE	WHERE bi. Quantity < 10

Q4 SR05, CHECK FOR THE MOST SR03 POPULAR CATEGORY BEING SUM(oi.Quantity) AS SOLD AMONGST THE CUSTOMERS  FROM TblCategory AS ct JOIN TblProducts AS pr ON pr.CategoryCode JOIN TblC_OrderItems AS oi ON pr.ProductID = oi.ProductI GROUP BY ct.CategoryName ORDER BY TotalQuantitySold  Q5 SR01 DISPLAY THE CUSTOMERS WHOSE AVERAGE AMOUNT SPENT IS MORE THAN THE TOTAL AVERAGE AMOUNT FROM TblC_Order AS ic	
SOLD AMONGST THE  CUSTOMERS  FROM TblCategory AS ct  JOIN TblProducts AS pr  ON pr.CategoryCode =  ct.CategoryCode  JOIN TblC_OrderItems AS oi  ON pr.ProductID = oi.ProductI  GROUP BY ct.CategoryName  ORDER BY TotalQuantitySole  Q5  SR01  DISPLAY THE CUSTOMERS  WHOSE AVERAGE AMOUNT  SPENT IS MORE THAN THE  (AVG(ic.Amount), 2) AS avga	
CUSTOMERS  FROM TblCategory AS ct  JOIN TblProducts AS pr  ON pr.CategoryCode =  ct.CategoryCode  JOIN TblC_OrderItems AS oi  ON pr.ProductID = oi.ProductI  GROUP BY ct.CategoryName  ORDER BY TotalQuantitySole  ORDER BY TotalQuantitySole  WHOSE AVERAGE AMOUNT  SPENT IS MORE THAN THE  CVG(ic.Amount), 2) AS avga	
JOIN TblProducts AS pr ON pr.CategoryCode = ct.CategoryCode JOIN TblC_OrderItems AS oi ON pr.ProductID = oi.ProductI GROUP BY ct.CategoryName ORDER BY TotalQuantitySole Q5 SR01 DISPLAY THE CUSTOMERS WHOSE AVERAGE AMOUNT SPENT IS MORE THAN THE (AVG(ic.Amount), 2) AS avga	
ON pr.CategoryCode = ct.CategoryCode  JOIN TblC_OrderItems AS oi ON pr.ProductID = oi.ProductI GROUP BY ct.CategoryName ORDER BY TotalQuantitySole ORDER BY TotalQuantitySole VEROUP SELECT oc.CustomerID, C.CustomerName, (SELECT R SPENT IS MORE THAN THE (AVG(ic.Amount), 2) AS avga	
ct.CategoryCode  JOIN TblC_OrderItems AS oi  ON pr.ProductID = oi.ProductI  GROUP BY ct.CategoryName  ORDER BY TotalQuantitySole  Q5 SR01 DISPLAY THE CUSTOMERS  SELECT oc.CustomerID,  WHOSE AVERAGE AMOUNT  c.CustomerName, (SELECT R  SPENT IS MORE THAN THE  (AVG(ic.Amount), 2) AS avga	
JOIN TblC_OrderItems AS oi  ON pr.ProductID = oi.ProductI  GROUP BY ct.CategoryName  ORDER BY TotalQuantitySole  Q5 SR01 DISPLAY THE CUSTOMERS SELECT oc.CustomerID,  WHOSE AVERAGE AMOUNT c.CustomerName, (SELECT R  SPENT IS MORE THAN THE (AVG(ic.Amount), 2) AS avga	
ON pr.ProductID = oi.ProductI GROUP BY ct.CategoryName ORDER BY TotalQuantitySolo Q5 SR01 DISPLAY THE CUSTOMERS SELECT oc.CustomerID, WHOSE AVERAGE AMOUNT c.CustomerName, (SELECT R SPENT IS MORE THAN THE (AVG(ic.Amount), 2) AS avga	
Q5 SR01 DISPLAY THE CUSTOMERS SELECT oc.CustomerID, WHOSE AVERAGE AMOUNT c.CustomerName, (SELECT R SPENT IS MORE THAN THE (AVG(ic.Amount), 2) AS avga	
Q5 SR01 DISPLAY THE CUSTOMERS SELECT oc.CustomerID, WHOSE AVERAGE AMOUNT c.CustomerName, (SELECT R SPENT IS MORE THAN THE (AVG(ic.Amount), 2) AS avga	D
Q5 SR01 DISPLAY THE CUSTOMERS SELECT oc.CustomerID,  WHOSE AVERAGE AMOUNT c.CustomerName, (SELECT R  SPENT IS MORE THAN THE (AVG(ic.Amount), 2) AS avga	
WHOSE AVERAGE AMOUNT c.CustomerName, (SELECT R SPENT IS MORE THAN THE (AVG(ic.Amount), 2) AS avga	l DESC;
SPENT IS MORE THAN THE (AVG(ic.Amount), 2) AS avga	
	OUND
TOTAL AVERAGE AMOUNT FROM TblC_Order AS ic	mt
SPENT WHERE ic.CustomerID =	
oc.CustomerID	
) AS CustAvgAmt	
FROM TblC_Order AS oc	
JOIN TblCustomer AS c ON	
c.CustomerID = oc.CustomerII	)
WHERE oc. Amount > (SELEC	CT
AVG(amount)	
FROM TblC_Order)	

		GROUP BY oc.CustomerID,
		c.CustomerName;
SR06,	DISPLAY THE MOST POPULAR	SELECT tab1.BranchID,
SR03	PRODUCT SOLD AT EVERY	tab1.TotalQtySold, tab2.ProductName
	BRANCH WITH THE TOTAL	FROM (SELECT BranchID,
	QUANTITIES SOLD	MAX(TotalQuantitySold) AS
		TotalQtySold
		FROM ( SELECT b.BranchID,
		coi.ProductID, t.ProductName,
		SUM(coi.Quantity) AS
		TotalQuantitySold
		FROM TblC_OrderItems AS coi
		JOIN TblProducts AS t ON t.ProductID
		= coi.ProductID
		JOIN TblC_Order AS o ON
		o.COrderID = coi.COrderID
		JOIN TblEmployee AS e ON
		e. Employee ID = o. Employee ID
		JOIN TblBranch AS b ON b.BranchID
		= e.BranchID
		GROUP BY coi.ProductID,
		t.ProductName, b.BranchID
		) TempT1
		GROUP BY BranchID
		) tab1
		SR03 PRODUCT SOLD AT EVERY BRANCH WITH THE TOTAL

			INNER JOIN (SELECT b.BranchID,
			coi.ProductID, t.ProductName,
			SUM(coi.Quantity) AS
			TotalQuantitySold
			FROM TblC_OrderItems AS coi
			JOIN TblProducts AS t ON t.ProductID
			= coi.ProductID
			JOIN TblC_Order AS o ON
			o.COrderID = coi.COrderID
			JOIN TblEmployee AS e ON
			e. Employee ID = o. Employee ID
			JOIN TblBranch AS b ON b.BranchID
			= e.BranchID
			GROUP BY coi.ProductID,
			t.ProductName, b.BranchID
			)tab2
			ON tab1.BranchID = tab2.BranchID
			AND tab1.TotalQtySold =
			tab2.TotalQuantitySold;
Q7	SR02	DISPLAY THE CART ITEMS	SELECT p.ProductID, p.ProductName,
		FOR A PARTICULAR ORDER -	o.Quantity, p.ProductPrice,
		FOR EXAMPLE ORDER ID =	(o.Quantity*p.ProductPrice) AS
		C007	TotalPrice
			FROM TblProducts AS p
			JOIN TblC_OrderItems AS o ON

			o.ProductID = p.ProductID
			JOIN TblC_Order AS co ON
			co.COrderID = o.COrderID
			WHERE o.COrderID = 'C007';
Q8	SR03,	DISPLAY THE MENU ITEMS	SELECT p.ProductName,
	SR05	BASED ON THE FILTERS	p.ProductPrice
		APPLIED BY THE CUSTOMERS	FROM TblProducts AS p
			WHERE p.CategoryCode = 'C01' AND
			p.ProductPrice < 20
			ORDER BY ProductName ASC;
Q9	SR03,SR0	DISPLAY THE QUANTITY OF	SELECT bi.BranchID, bi.ProductID,
	6	AVAILABLE PRODUCTS AT A	FROM TblBranchInventory AS bi
		PARTICULAR BRANCH	ON bi.ProductID = $p.ProductID$
Q10	SR04	IDENTIFY THE SUPPLIER ID	SELECT TblS_Order.SupplierID,
		FOR THE INGREDIENTS	TblS_Order.SOrderID,
		WHICH ARE FALLING BELOW	TblS_OrderItems.IngredientID
		QUANTITY 60	FROM TblS_Order
			JOIN (SELECT i.IngredientID,
			TblS_OrderItems.SOrderID
			FROM TblIngredients AS i
			INNER JOIN TblS_OrderItems ON
			i.IngredientID =
			TblS_OrderItems.IngredientID
			SWHERE i.QuantityAvailable < 60)
			AS tab ON tab.SOrderID =
	6	AVAILABLE PRODUCTS AT A  PARTICULAR BRANCH  IDENTIFY THE SUPPLIER ID  FOR THE INGREDIENTS  WHICH ARE FALLING BELOW	ORDER BY ProductName ASC;  SELECT bi.BranchID, bi.ProductID, p.ProductName, bi.Quantity FROM TblBranchInventory AS bi JOIN TblProducts AS p ON bi.ProductID = p.ProductID WHERE bi.Quantity > 0; SELECT TblS_Order.SupplierID,  TblS_Order.SOrderID,  TblS_OrderItems.IngredientID  FROM TblS_Order  JOIN (SELECT i.IngredientID,  TblS_OrderItems.SOrderID  FROM TblIngredients AS i  INNER JOIN TblS_OrderItems ON  i.IngredientID =  TblS_OrderItems.IngredientID  SWHERE i.QuantityAvailable < 60)

TblS_Order.SOrderID	
JOIN TblS_OrderItems ON	
TblS_OrderItems.IngredientID =	
tab.IngredientID;	

# p) SQL

SQL script file is zipped along with this report.