



SHIV PATEL

NEW ZEALAND CITIZEN
DESIGN STUDENT



PROFILE

I am seeking an entry level customer service opportunity. My key attributes include my communication skills, a willingness to learn and my ability to work in teams. I have work experience in the customer service environment.

PERSONAL SKILLS

Communication skills



Team Oriented



Cash register



CONTACT

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Gordon Hall (Programming Teacher)
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Jules Nicholas (Design Teacher)
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SECOND YEAR DESIGN & MARKETING
STUDENT @ VICTORIA UNIVERSITY



WORK EXPERIENCE

IGNITE CONSULTANT / AUG 1 - PRESENT

UI / UX Design: Designing a fresh website for Wellington Rape Crisis

GRAND TRAINING / JUL 20 - PRESENT

Coding Tutor: Tutoring Coding to Kids at a holiday programme in Lambton Quay. Coding languages that I taught were python, javascript & scratch. This gave me experience to work with a younger demographic.

TAWA CENTRAL DAIRY / DEC 18 - JUL 20

Cash Register Attendant: Work casual hours to help the family business. Main roles include attending to the cash register and to stock inventory items when goods are running out.

Duties include:

- Greeting customers and offer them quality service
- Perform cash register operations by cash and EFTPOS
- Generate top-ups for cell phones and calling cards
- Assisting customers by providing information
- Other related duties as assigned by the owner



EDUCATION

- NCEA Level 3 - Merit Endorsed
- NCEA Level 2 - Merit Endorsed
- NCEA Level 1 - Merit Endorsed

Design Information Technology Level 3 - E Endorsed

Design Information Technology Level 2 - M Endorsed

Recipient of the Dean's Merit Award - 2014 - 18

TECHNICAL SKILLS

User Experience Design



Adobe Suite



User Interface Prototype



Front-end Development

