Resource Allocation Optimization and Predictive Analytics for Crime and Accidents based on 911 NYPD Incident Data.

BIA 678 A Professor Venu Guntupalli

Team H

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## Introduction

The New York Police Department (NYPD) faces growing challenges in ensuring timely responses to emergency calls, with response times reaching historic highs. Efficient resource allocation and response time prediction are crucial to address these issues and enhance public safety. By analyzing patterns in 911 call data, such as peak hours, high-demand areas, and incident trends, this project aims to develop data-driven strategies to optimize resource deployment and reduce response delays. Leveraging predictive models and clustering techniques, this analysis provides actionable insights to improve operational efficiency and ensure quicker responses to emergencies.

# **Problem Statement and Objectives**

**Problem Statement** NYPD has been experiencing increasing **response times** to emergency calls, impacting the efficiency of emergency services and public safety. With millions of incidents reported annually, understanding response delays and optimizing resource allocation are critical challenges that need to be addressed using a data-driven approach.

#### **Objectives**

- 1. Analyze Emergency Response Times:
  - Measure and evaluate **dispatch**, **arrival**, and **total response times**.
  - Identify trends in response delays based on time, location, and incident type.
- 2. Predict Response Times:
  - Use machine learning models (Linear Regression, Random Forest, Gradient Boost) to predict based on **total response times**.
- 3. **Identify High-Risk Zones:** 
  - Apply clustering algorithms (K-Means) to locate areas with high incident density for efficient resource allocation.
- 4. Provide Actionable Insights:
  - Highlight key factors influencing delays.
  - Offer recommendations to improve response efficiency and optimize resource deployment.

## **Dataset Overview**

Dataset Link: <a href="https://catalog.data.gov/dataset/nypd-calls-for-service">https://catalog.data.gov/dataset/nypd-calls-for-service</a>

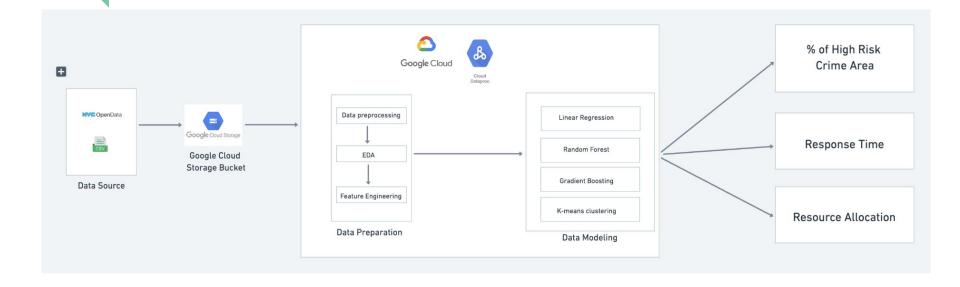
Time Range: Jan 2024 - Oct 2024

Number of rows: 5,430,525

Column features: 18

Feature	Description
CAD_EVNT_ID	Unique identifier for the 911 event.
CREATE_DATE	Date when the event was created in the system.
INCIDENT_DATE	Date of the reported incident.
INCIDENT_TIME	Time when the incident was reported.
NYPD_PCT_CD	NYPD precinct code where the incident occurred.
BORO_NM / PATRL_BORO_NM	Borough name (e.g., Bronx, Brooklyn, Manhattan).
GEO_CD_X / GEO_CD_Y	Geographic coordinates (X, Y) for the incident location.
RADIO_CODE	Code used for radio communications regarding the event.
TYP_DESC	Description of the type of incident (e.g., dispute, alarm).
CIP_JOBS	Classification of job priority (e.g., Critical, Serious).
ADD_TS / DISP_TS	Timestamps for when the call was added and dispatched.
ARRIVD_TS	Timestamp for when units arrived on the scene.
CLOSNG_TS	Timestamp for when the incident was closed.
Latitude / Longitude	Geographic latitude and longitude of the incident.

# Flow for Project



## **Data Cleaning**

- Checked for Duplicate Records:
- Verified that the dataset contained no duplicate rows.
- Ensured data integrity for accurate analysis.
- Handled Missing Values
- 2. Identified and filtered out rows with missing values in critical fields:
- ARRIVD\_TS (Arrival Time): Ensured only valid response times are analyzed.
- CLOSNG\_TS (Closing Time): Removed incomplete incident data.
- Replaced missing values in NYPD\_PCT\_CD (Precinct Code) with "UNKNOWN" to retain useful records.

```
Number of rows with NULL values in ARRIVD_TS: 1138027
Number of rows with NULL values in CLOSNG_TS: 33
Number of rows with NULL values in NYPD_PCT_CD: 1
```

Total rows after	r dropping NULL	values	in	ARRIVD_TS	and	CLOSNG_TS:	4292472
ARRIVD_TS_NULL	CLOSNG_TS_NULL						
false	false	r. E					
i false	false						
false	false						
false	false						
false	false	ie					
÷	++	+					
only showing top	5 rows						

#### 3. Dropped Irrelevant Columns:

- Removed columns like CAD\_EVNT\_ID, PATRL\_BORO\_NM, and CREATE\_DATE that did not contribute to the analysis.
- 4. Converted Timestamps to Standard Format:
  - Transformed columns (ADD\_TS, DISP\_TS, ARRIVD\_TS, CLOSNG\_TS) into timestamp format to enable

accurate time-based calculations.

```
df.printSchema()
root
  -- CAD EVNT ID: integer (nullable = true)
  -- CREATE DATE: string (nullable = true)
  -- INCIDENT DATE: string (nullable = true)
  -- INCIDENT TIME: timestamp (nullable = true)
  -- NYPD PCT CD: integer (nullable = true)
  -- BORO NM: string (nullable = true)
  -- PATRL_BORO_NM: string (nullable = true)
  -- GEO CD X: integer (nullable = true)
  -- GEO CD Y: integer (nullable = true)
  -- RADIO CODE: string (nullable = true)
  -- TYP_DESC: string (nullable = true)
  -- CIP JOBS: string (nullable = true)
  -- ADD TS: string (nullable = true)
  -- DISP TS: string (nullable = true)
  -- ARRIVD_TS: string (nullable = true)
  -- CLOSNG TS: string (nullable = true)
  -- Latitude: double (nullable = true)
    Longitude: double (nullable = true)
```

```
df cleaned = df cleaned.withColumn("ADD TS", F.to timestamp("ADD TS", "MM/dd/yyyy hh:mm:ss a")) \
                       .withColumn("DISP_TS", F.to_timestamp("DISP_TS", "MM/dd/yyyy hh:mm:ss a")) \
                       .withColumn("ARRIVD_TS", F.to_timestamp("ARRIVD_TS", "MM/dd/yyyy hh:mm:ss a")) \
                        .withColumn("CLOSNG_TS", F.to_timestamp("CLOSNG_TS", "MM/dd/yyyy hh:mm:ss a"))
print("Schema after converting to timestamp:")
df cleaned.printSchema()
df cleaned.select("ADD TS", "DISP TS", "ARRIVD TS", "CLOSNG TS").show(5, truncate=False)
Schema after converting to timestamp:
 I-- INCIDENT DATE: string (nullable = true)
  -- INCIDENT_TIME: timestamp (nullable = true)
  -- NYPD PCT CD: integer (nullable = true)
  -- BORO_NM: string (nullable = true)
  -- GEO_CD_X: integer (nullable = true)
  -- GEO CD Y: integer (nullable = true)
  -- RADIO CODE: string (nullable = true)
  -- TYP DESC: string (nullable = true)
  -- CIP_JOBS: string (nullable = true)
  -- ADD TS: timestamp (nullable = true)
  -- DISP TS: timestamp (nullable = true)
  -- ARRIVD_TS: timestamp (nullable = true)
  -- CLOSNG TS: timestamp (nullable = true)
  -- Latitude: double (nullable = true)
  -- Longitude: double (nullable = true)
                    IDISP TS
IADD TS
                                         IARRIVD TS
                                                             ICLOSNG TS
|2024-01-01 00:01:21|2024-01-01 00:02:19|2024-01-01 01:19:58|2024-01-01 01:20:02
2024-01-01 00:06:11 2024-01-01 00:07:19 2024-01-01 00:19:27 2024-01-01 01:03:22
|2024-01-01 00:04:51|2024-01-01 00:09:21|2024-01-01 00:15:11|2024-01-01 00:56:56
|2024-01-01 00:04:57|2024-01-01 00:12:08|2024-01-01 00:29:16|2024-01-01 00:29:53
2024-01-01 00:00:07 2024-01-01 00:00:07 2024-01-01 00:00:07 2024-01-01 00:30:23
```

# **Feature Engineering**

Outliers filtered using the 95th percentile.

**Created New Features to Measure Response Times:** 

- dispatch\_time: Time taken between the incident being added (ADD\_TS) and dispatched (DISP\_TS).
  - o Formula: (DISP TS ADD TS) / 60 (in minutes).
- arrival\_time: Time taken for units to arrive after dispatch.
  - o Formula: (ARRIVD TS DISP TS) / 60 (in minutes).
- total\_response\_time: Total time taken from incident addition to unit arrival.
  - o Formula: (ARRIVD TS ADD TS) / 60 (in minutes).

ADD_TS	DISP_TS	ARRIVD_TS	dispatch_time	arrival_time	total_response_time
2024-01-01 00:01:21   2024-01-01 00:06:11					
2024-01-01 00:04:51   2024-01-01 00:04:57   2024-01-01 00:04:57	2024-01-01 00:09:21	2024-01-01 00:15:11	4.5	5.83	10.33
2024-01-01 00:00:07   2024-01-01 00:00:14   2024-01-01 00:00:14	2024-01-01 00:00:07	2024-01-01 00:00:07	0.0	0.0	0.0
2024-01-01 00:00:14   2024-01-01 00:00:25   2024-01-01 00:00:35	2024-01-01 00:00:25	2024-01-01 00:00:25	0.0	0.0	0.0
2024-01-01 00:05:03	2024-01-01 00:15:06		10.05		

only showing top 10 rows

# **Feature Engineering**

#### **Standardized the Data for Modeling:**

 Scaled features (dispatch\_time and arrival\_time) using StandardScaler to ensure consistent scaling for machine learning models.

#### **Rounded Spatial Coordinates:**

• **Latitude and Longitude** were rounded to 3 decimal places to group incidents in specific areas for clustering analysis.

#### Scaled Features:

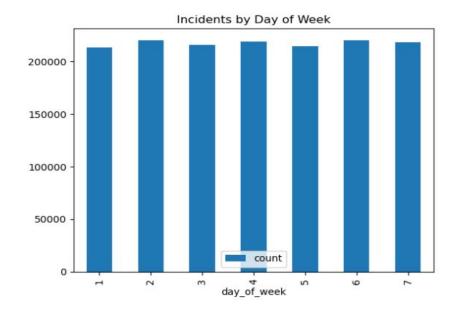
features	total_response_time
[-0.5321306579097865,2.7423513497455883]	78.62
[-0.4942177402296219,-0.21748906672196322]	13.27
[0.3043230884088464,-0.5020891067669201]	10.33
[0.9393644595516045,0.008383980932764353]	24.32
[1.1739506376976234,0.5053046857731651]	36.3

only showing top 5 rows

# **Exploratory Data Analysis - Temporal Analysis**

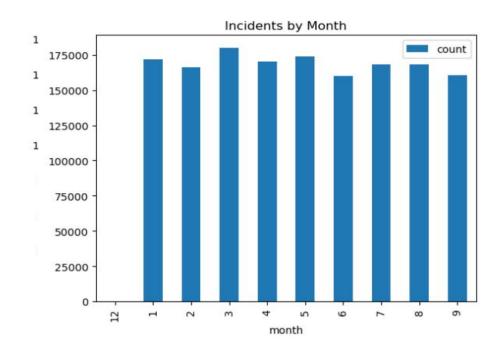
#### **Incidents by Day of Week Analysis:**

- Incident volume remains relatively consistent across the week, with a slight increase on weekends.
- Higher calls on weekends may be related to recreational activities and reduced traffic enforcement.



#### **Incident by Month**

- March and April show higher incident counts, peaking close to 180,000.
- Incident counts slightly decrease in June and September but remain above 160,000.
- March and April may align with increased outdoor activities as spring begins, leading to higher emergency calls.
- **Summer months (June–August)** maintain relatively high volumes, possibly due to outdoor events, travel, and increased public activity.



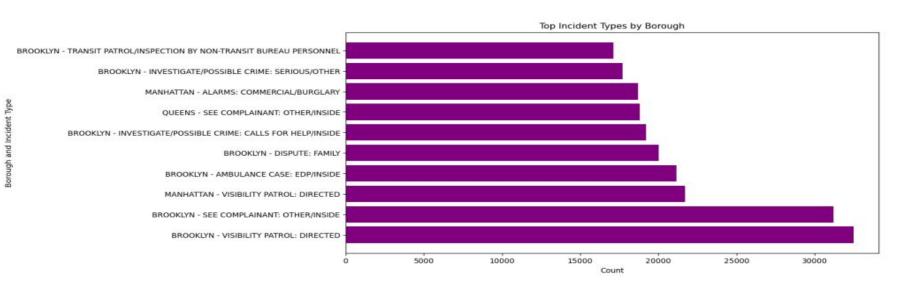
# **Exploratory Data Analysis - Spatial Analysis**

- Hotspots were observed in central Brooklyn, lower Manhattan, and northwest Queens.
- **Insight:** These regions consistently experience a high volume of emergency calls and require optimized resource allocation.

Out[27]: Westwood + Harrison Glen Rock Paterson New Rochelle Fort Salonga Hackensack East Northpor Oyster Bay Huntington Troy Hills Manorhaven West Caldwell Port Washington South Huntington Hanover Township North Berg Great Neck Livingston Bloomfield Brentwood Deer Park Madison Salisbury Garden City Levittown West Babylon mont Hempstead North Bellmore Lindenhurst ley Heights Bayonne Elizabeth Freeport Oceanside runswick Sayreville ast Brunswick ■ Leaflet | © OpenStreetMap contributors

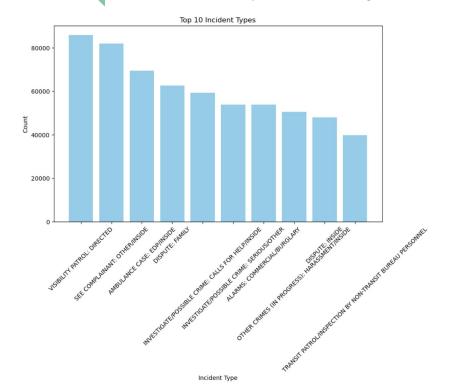
# **Spatial Analysis**

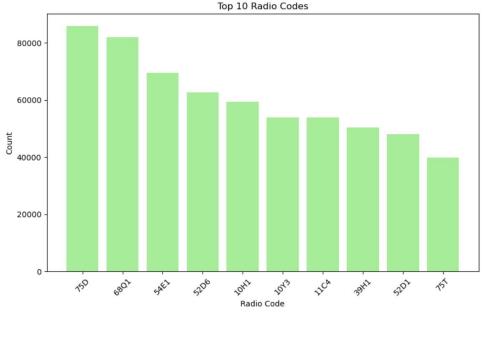
- **Brooklyn** reported the **highest number of incidents**, followed by **Manhattan**.
- Staten Island had the lowest incident volume.
- Higher population density and activity in Brooklyn contribute to increased emergency calls.



## **Incident Classification**

- The NYPD handles a significant volume of **routine patrols**, **complaints**, and **medical emergencies**, highlighting areas where resources are most needed.
- Radio codes provide further insights into call frequency, helping prioritize and allocate resources effectively.





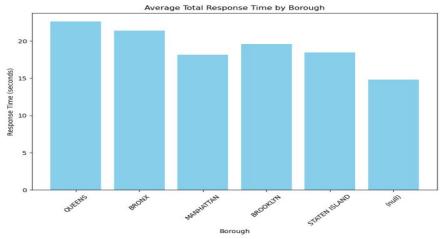
# **Response Time Analysis**

- Response times tend to be lower at late night and early morning (e.g., between 2 AM and 6 AM) with average times around 15–17 minutes.
- Response times peak during evening hours (e.g., 5 PM-8 PM) with average times exceeding 20 minutes, likely due to high call volumes and traffic congestion.
- Evening hours pose operational challenges, indicating a need for better resource allocation during peak times.

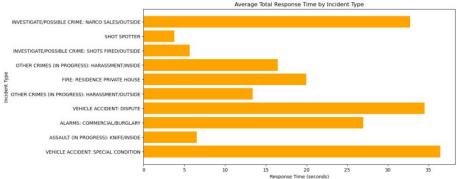
```
avg(dispatch_time)|avg(arrival_time)|avg(total_response_time)
     |4.341739894208651 | 18.10833291043063 | 22.450261354985987
     12.7815602304781795 | 14.271719284559152 | 17.05347188043951
     12.467993675038265 112.777316433127371115.245506922132085
12
     2.396803643130056612.54619371266437814.94316325531275
13
     2.4486705376843902 12.623134130764058 15.07200092904415
     12.4914846488502476 13.001222871349647 15.492924549409468
     2.507468121395905 | 13.641176868723159 | 16.148846684895787
     12.6962617963524047114.082330018061256116.77873069976859
17
     4.150677509717355 | 23.767868667348697 | 27.918648237823497
     13.125105299245533 | 18.78806711165481 | 121.913313322979636
     |3.2958690285840233|19.24268983702451 |22.538693511740846
112
     3.4051720113375272 19.536395959542755 22.94173150669866
113
     13.3526879459464434 | 18.077859876364244 | 21.43069893603734
     13.3539938284241235 | 15.20779753722193 | 18.561966129457435
     4.8294797123040105 20.968853380750698 25.798443622151325
     |3.327067386970393 | 17.853575964168037 | 21.180765302356836
```

only showing top 20 rows

# **Response Time by Borough**



- Queens has the highest total response time (~22.6 minutes), followed closely by Bronx (~21.3 minutes).
- Manhattan has the lowest total response time (~18.1 minutes), indicating faster emergency responses in this borough.
- **Staten Island** (~18.5 minutes) and **Brooklyn** (~19.6 minutes) fall in the mid-range for response times.
- **Insight:** Higher response times in Queens and Bronx may be due to larger geographic areas, traffic conditions, or resource distribution challenges.



## **Classification Models**

**Linear Regression**: Used to **predict incident volumes**, enabling the estimation of resources required in different areas. This helps in identifying peak demand periods and optimizing resource allocation.

**Random Forest**: Applied for **classifying incident types**, facilitating the decision-making process for allocating the **appropriate resources** based on the nature of incidents.

**Gradient Boosting**: Highlights the model's ability to accurately predict the type and frequency of incidents. This is critical for ensuring timely deployment of the **right resources** to the **right place** at the **right time**, improving operational efficiency.

**K-Means Clustering**: Used to **identify clusters of high-risk zones**, allowing for strategic resource placement and optimization. By pinpointing geographical hotspots, it ensures effective coverage and reduces incident response times.

# **Performance Metrics - Linear Regression**

#### Linear Regression Predictions:

features	total_response_time	prediction
[0.02,0.02]	0.03	0.04026762592356276
[0.02,0.02]	0.03	0.04026762592356276
[0.02,0.02]	0.03	0.04026762592356276
[0.02,0.02]	0.03	0.04026762592356276
[0.02,0.02]	0.03	0.04026762592356276
[0.02,0.02]	0.03	0.04026762592356276
[0.02,0.02]	0.03	0.04026762592356276
[0.02,0.02]	0.03	0.04026762592356276
[0.02,0.02]	0.03	0.04026762592356276
[0.02,0.02]	0.03	0.04026762592356276

only showing top 10 rows

Root Mean Squared Error (RMSE): 0.004880453984611745

[Stage 84:>

R2 Score: 0.999999572697764

**RMSE (Root Mean Squared Error)**: Measures the model's accuracy by quantifying the difference between the predicted values and the actual values.

**R-squared**: Indicates the percentage of the response variable variation that is explained by the linear model.

- Used to predict total response time
- R<sup>2</sup> Score: ~0.99, indicating that the model explains 99% of the variance in the response time.
- RMSE (Root Mean Square Error): ~0.0048 (as per the notebook), showing very low prediction errors.

## **Random Forest**

features	total_response_time	prediction
[0.02,0.02]	+  0.03	0.7888153334353398
[0.02,0.02]	0.03	0.7888153334353398
[0.02,0.02]	0.03	0.7888153334353398
[0.02,0.02]	0.03	0.7888153334353398
[0.02,0.02]	0.03	0.7888153334353398
[0.02,0.02]	0.03	0.7888153334353398
[0.02,0.02]	0.03	0.7888153334353398
[0.02,0.02]	0.03	0.7888153334353398
[0.02,0.02]	0.03	0.7888153334353398
[0.02,0.02]	0.03	0.7888153334353398

Random Forest captures complex, non-linear relationships between features like dispatch time, arrival time, and total response time.

Feature importance highlights **dispatch time** and **arrival time** as dominant contributors to the prediction.

**R<sup>2</sup> Score:** ~**0.976**, showing that the model explains 97.6% of the variance in total response time.

RMSE (Root Mean Square Error): ~3.64, which is slightly higher compared to Gradient Boosting and Linear Regression.

Root Mean Squared Error (RMSE): 3.678746451618793

R2 Score: 0.9757219146809109

# **Gradient Boosting**

features	total_response_time	prediction
[0.02,0.02]	+  0.03	  0.032046177496824646
[0.02,0.02]	0.03	0.032046177496824646
[0.02,0.02]	0.03	0.032046177496824646
[0.02,0.02]	0.03	0.032046177496824646
[0.02,0.02]	0.03	0.032046177496824646
[0.02,0.02]	0.03	0.032046177496824646
[0.02,0.02]	0.03	0.032046177496824646
[0.02,0.02]	0.03	0.032046177496824646
[0.02,0.02]	0.03	0.032046177496824646
[0.02,0.02]	0.03	0.032046177496824646

**Gradient Boosting** was employed to improve prediction accuracy over simple regression and classification models. It was evaluated using the above metrics, particularly focusing on how incremental improvements (boosting) can minimize prediction errors.

R<sup>2</sup> Score: ~0.995, the highest among all models, indicating that the model explains 99.5% of the variance in total response time.

**RMSE (Root Mean Square Error):** ~1.61, showcasing minimal prediction errors compared to Random Forest (~3.64) and Linear Regression (~0.0048).

**Gradient Boosting** delivers the **highest accuracy** and lowest error among all models, making it the best choice for predicting total response time.

Root Mean Squared Error (RMSE): 1.5631399430441817

R2 Score: 0.9956166066697358

# **K-Means Clustering**

- Applied K-Means Clustering to identify high-incident zones using latitude and longitude data.
- This helps map incident-prone areas, facilitating optimized resource allocation to regions with high incident density.
- Used latitude, longitude, and total response time to create features for clustering.
- Evaluation was done using the Davies-Bouldin Index (DBI) and Silhouette Score to measure clustering quality.

### 

# **K-Means Clustering**

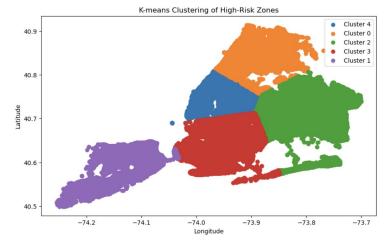
```
Cluster Centers (High-Risk Zones):
Cluster 0: [ 40.83743223 -73.90282894]
Cluster 1: [ 40.60199467 -74.12495999]
Cluster 2: [ 40.70022946 -73.81260808]
Cluster 3: [ 40.65558713 -73.95103755]
Cluster 4: [ 40.74828972 -73.96746351]
```

#### **High-Response-Time Zones:**

 Cluster 4 (highlighted yellow) shows higher total response times, indicating areas that need prioritized attention.

#### **Low-Response-Time Zones:**

• Clusters **0** and **1** have **lower response times**, reflecting efficient resource allocation.



Model	Silhouette Score	Davies-Bouldin Index
K- Means Cluster	0.5913598921815876	0.7477194917382969

# **Model Comparison**

Model	RSME	R-squared
Random Forest	3.678746451618793	0.9757219146809109
<b>Gradient Boost</b>	1.5631399430441817	0.9956166066697358

Model	Silhouette Score	Davies-Bouldin Index
K- Means Cluster	0.5913598921815876	0.7477194917382969

Latitude  Longitude	total_response_time	prediction	features	cluster
40.743037 -73.916826  40.776057 -73.934906  40.86433 -73.867393	13.27 10.33	21.236297410076237 21.236297410076237	[40.743037,-73.91] [40.776057,-73.93] [40.86433,-73.867]	4 j 0 j
40.862274 -73.929562  40.764566 -73.971757			[40.862274,-73.92    [40.764566,-73.97	

only showing top 5 rows

prediction	total_response_time	Longitude	   Latitude
21.236297410076237 21.236297410076237 21.236297410076237 21.236297410076237 21.236297410076237	13.27 10.33 24.32	-73.916826  -73.934906  -73.867393  -73.929562  -73.971757	40.776057   40.86433  40.862274

only showing top 5 rows

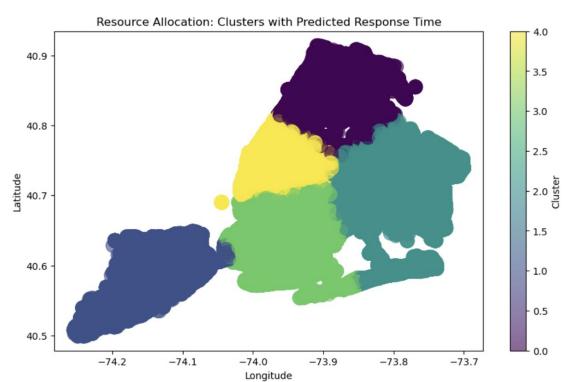
#### **Predicted Response Times Across Clusters:**

Response times vary significantly across different clusters, with some regions showing higher total response times.

Cluster 4 (highlighted yellow) has incidents with **higher predicted response times** ( ~78.62 minutes).

Cluster 0 (purple regions) shows **lower response times**, such as **10.33–24.32 minutes**.

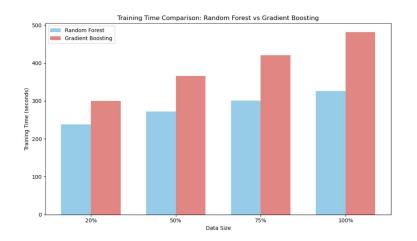
High response times in clusters like **4** suggest areas where emergency response resources may need to be prioritized to reduce delays.



## Scale In

#### **Training Time Increases with Data Size:**

- As the data size increases from 20% to 100%, both models show a linear increase in training time.
- Random Forest (RF): Increases from 237s to 325s.
- Gradient Boosting (GBT): Increases from 299s to 481s.



Data Size	RF Training Time	RF RMSE	RF R <sup>2</sup>	<b>GBT Training Time</b>	GBT RMSE	GBT R <sup>2</sup>
20%	237.972965	3.643566	0.976288	299.883065	1.616928	0.995330
50%	271.645378	3.570368	0.977129	365.595535	1.642350	0.995161
75%	300.540333	3.567099	0.977091	420.709476	1.632526	0.995202
100%	325.801209	3.649114	0.976130	481.002217	1.616351	0.995317

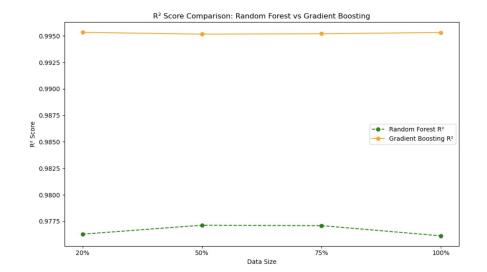
## Scale In

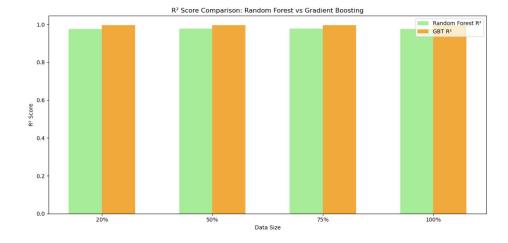
# 1. Gradient Boosting Consistently Outperforms Random Forest:

- Across all data sizes (20%, 50%, 75%, and 100%), Gradient Boosting (GBT) achieves higher R<sup>2</sup> scores (~0.995) compared to Random Forest.
- This indicates that GBT explains a larger proportion of variance in the response variable, making it the more accurate model.

#### 2. Random Forest Shows Slight Fluctuations:

- Random Forest R<sup>2</sup> remains stable around
   0.976–0.977 but shows minor variations as the data size increases.
- For instance:
  - o **50% Data Size:** R<sup>2</sup> improves slightly.
  - 100% Data Size: R<sup>2</sup> drops slightly, indicating a potential limitation in capturing complex patterns at larger scales.



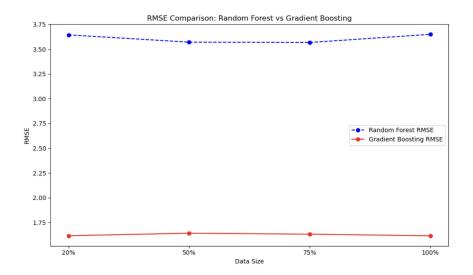


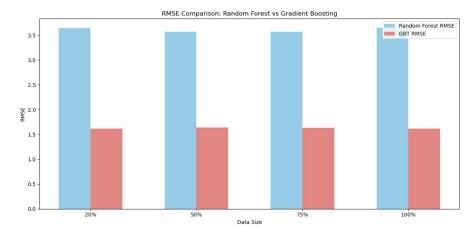
#### **Gradient Boosting Shows Lower RMSE:**

- Gradient Boosting Trees (GBT)
   consistently achieves a lower RMSE
   (~1.6) compared to Random Forest
   (~3.5).
- This demonstrates that GBT provides more accurate predictions with lower errors across all data sizes.

#### 2. Random Forest RMSE is Higher and Stable:

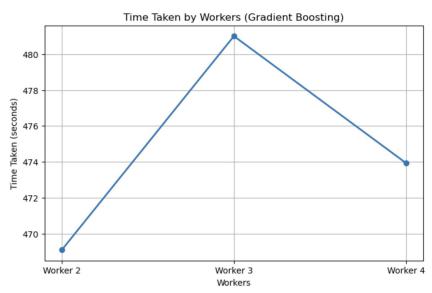
- Random Forest RMSE hovers around 3.5, showing minimal variation as data size increases.
- While stable, the higher RMSE indicates that RF struggles to match the accuracy of GBT.





## **Scale out**





## Scale out

- Worker 2 shows the lowest execution time due to lower communication overhead and optimal resource utilization.
- Adding more workers (3 and 4) introduces task coordination delays and data shuffling overhead, slowing execution.
- Uneven task distribution across workers can cause some nodes to finish early while others lag.
- Scaling out beyond Worker 2 does not linearly improve performance, highlighting the need for **load balancing** and cluster-level optimization.

<b>Worker Nodes</b>	RF RMSE	RF R^2	RF Time (s)	GB RMSE	GB R^2	GB Time (s)
2	3.6491	0.9761	315.848	1.616	0.9953	469.107
3	3.6491	0.9761	325.000	1.616	0.9900	481.000
4	3.6491	0.9761	327.450	1.616	0.9953	473.940

# Thanh You!