

# **Reproductive Health Commodities Logistics Management Information System (RHCLMIS)**

## **Reference Mobile SMS Manual For The Users**

**Supported by: United Nations Population Fund *UNFPA***

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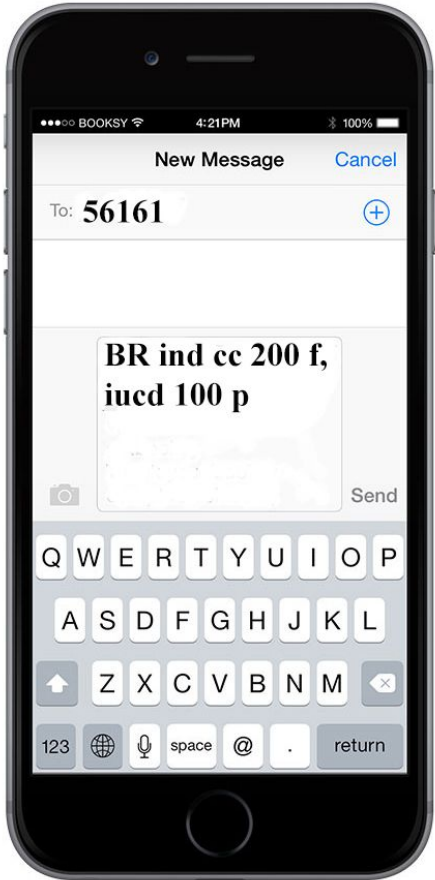
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## Code Of RHC :

Description	Alphabetical Code	Numerical Code	Unit
<b>Mala-N</b>	OCP	1	Cycle
<b>Nirodh</b>	CC	2	Piece
<b>Emergency Contraceptive Pills</b>	ECP	3	Tab.
<b>Tubal Ring</b>	TR	4	Pair
<b>Cu-T-380A</b>	IUCD	5	Piece.
<b>Nischaya Pregnancy Testing Kit</b>	NKit	6	Piece
<b>Injectables (Antara)</b>	Ant	7	Tab
<b>Progestrone Only Pills</b>	POP	8	Piece
<b>Centrochroman (Chhaya)</b>	Chh	9	Piece
<b>Copper-T 375 (CuT 375)</b>	Cut	10	Piece

## How To Use:-

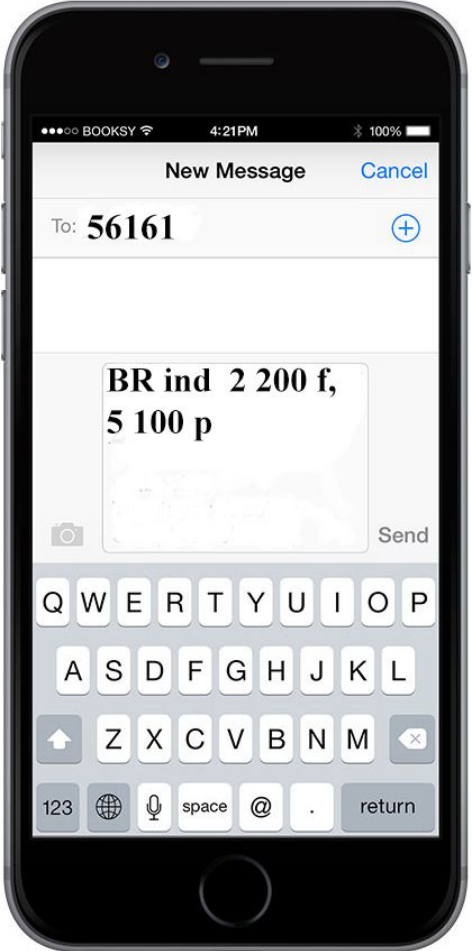
**Indent:** (Block To District) , please follow the process as below:-

Open SMS	
Click on “create message”	
Type <b>BR</b> [space] <b>ind</b> [space] <b>i1</b> [space] <b>q1</b> [space] <b>t1</b> [comma] <b>i2</b> [space] <b>q2</b> [space] <b>t2</b>	
Where as <b>i1</b> -Item 1 <b>i2</b> -Item 2 <b>q1</b> -Quantity of Item 1 <b>q2</b> -Quantity of Item 2 <b>t1</b> -Free Type (f) <b>t2</b> -Paid Type (p)	
<b>Example: “BR ind cc 200 f, iucd 100 p”</b>	
Send to <b>56161</b>	
<b>Reply Message:</b>	
I. “ <b>Indent Id dhh0004321 generated Successfully</b> ” . This message shall be sent to the representative who raised indent.	
II. “ <b>Indent from Maner (Block) with cc 200 f,iucd 100 p has been raised on 16-Feb-2017, 2.30 p.m. with indent id dhh0004321( indent id)” (to Patna District).</b> This message will be sent to the patna district as well as to all the higher levels in the hierarchy.	

Explanation :-

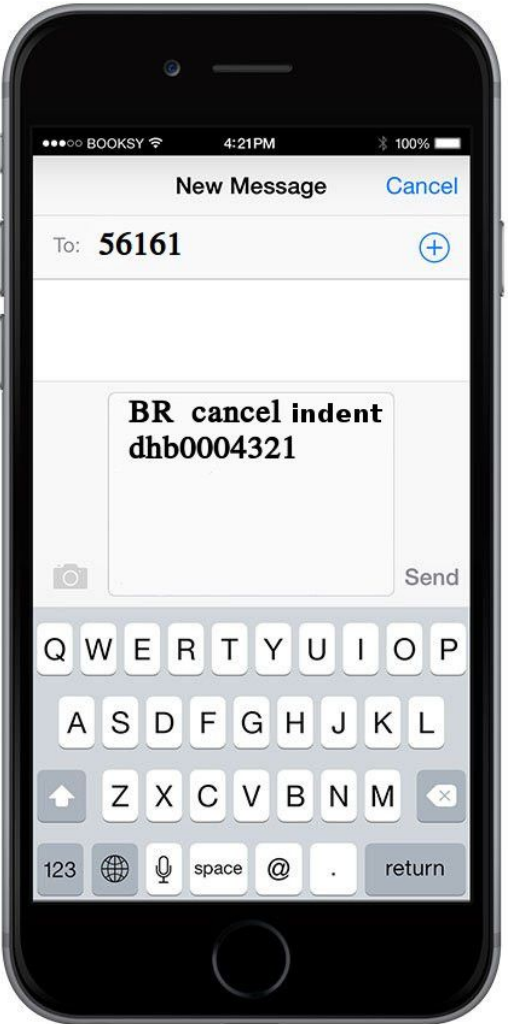
Block (**Maner**) has raised Indent to District (**Patna**) for RH commodities. The indented items are ‘**cc,iucd**’ of quantity ‘**200,100**’ respectively where ( **cc** is ‘free’(f) , **iucd** is ‘paid’(p) . when user sends SMS to **56161**, the system will recognize the mobile no and the block associated with the mobile no. Raised indent shall be stored against the **Maner** block and shall be escalated to the upper level for issuance of commodities . Raised indent will have an unique Indent ID which shall be referred to track indent status at upper level.

OR


Open SMS	
Click on “create message”	
Type	
<b>BR</b> [space] <b>ind</b> [space] <b>i1</b> [space] <b>q1</b> [space] <b>t1</b> [comma] <b>i2</b> [space] <b>q2</b> [space] <b>t2</b>	
Where as	
<b>i1</b> - (Item 1)	
<b>i2</b> - (Item 2)	
<b>q1</b> -Quantity of Item 1	
<b>q2</b> -Quantity of Item 2	
<b>t1</b> -Free Type (f) <b>t2</b> -Paid Type (p)	
<b>Example:</b> “BR ind 2(cc) 200 f, 5(iucd) 100 p”	
Send to <b>56161</b>	
<b>Reply Message:</b> III. “ <b>Indent Generated Successfully</b> ” . This message shall be sent to the representative who raised indent.  IV. “ <b>Indent from Maner (Block) with cc 200 f,iucd 100 p has been raised on 16-Feb-2017, 2.30 p.m. with indent id dhb0004321</b> ” (to Patna District). This message will be sent to the patna district as well as to all the higher levels in the hierarchy.	

Explanation :- Block (**Maner**) has raised Indent to District (**Patna**) for RH commodities. The indented items are ‘**cc (2),iucd (5)**’ of quantity ‘**200,100**’ respectively where ( **cc** is ‘free’(f) , **iucd** is ‘paid’(p) . when user sends SMS to **56161**, the system will recognize the mobile no and the block associated with the mobile no. Raised indent shall be stored against the **Maner** block and shall be escalated to the upper level for issuance of commodities . Raised indent will have an unique Indent ID which shall be referred to track indent status at upper level.

**Cancellation of Indent : (District To Block) , please follow the process as below:-**

Open SMS	
Click on “create message”	
Type <b>BR</b> [space]cancel[space]indent[space]indent id [space]	
<b>Example: “BR cancel indent dhb0004321”</b>	
Send to <b>56161</b>	
<b>Reply Message:</b> I. <b>“Indent Id dhb0004321 has been cancelled Successfully” . This message shall be sent to the representative who has raised the indent (maner block) as well as to the issuer (Patna district) and to the higher level in the hierarchy.</b>	


**Issue: (District To Block)** , please follow the process as below:-

Open SMS	
Click on “create message”	
Type <b>BR</b> [space]indent id [space] <b>i1</b> [space] <b>q1</b> [space] <b>t1</b> [comma] <b>i2</b> [space] <b>q2</b> [space] <b>t2</b>	
Where as <b>i1</b> -Item 1 <b>i2</b> -Item 2 <b>q1</b> -Quantity of Item 1 <b>q2</b> -Quantity of Item 2 <b>t1</b> -Free Type (f) <b>t2</b> -Paid Type (p)	
Example: “BR dhb0004321 cc 200 f, iucd 100 p”	
Send to <b>56161</b>	
<b>Reply Message:</b> II. <b>“Stock issued Successfully”</b> . This message shall be sent to the representative who issues commodities (i.e patna district issuer) . III. <b>“Items cc 200 f, iucd 100 p has been issued on 18-Feb-2017, 3.30 p.m.with challan no chal596214 (challan id)”</b> . This message will be sent to the receiver to whom the items has been issued i.e ( <b>maner</b> ) as well as to all the higher levels in the hierarchy.	

Explanation :-

District (**Patna**) issues RH commodities to Block(**Maner**) against the latest indent. When District user sends SMS to **56161** the system will recognize the place from which the sms has been sent and to the place to which it has been sent and this place hierarchy will imply it is an information on issuance of RH commodities and against patna district issuance record, the information such as to which the block commodities has been issued, the unique indent id is generated during raising of the indent against which the items are issued, the items issued against that unique indent id, under the category the items are falling and the quantity of the items issued against mentioned indent id gets updated to the higher level and to the block level as well. Each issue record shall carry an unique transaction id.

OR

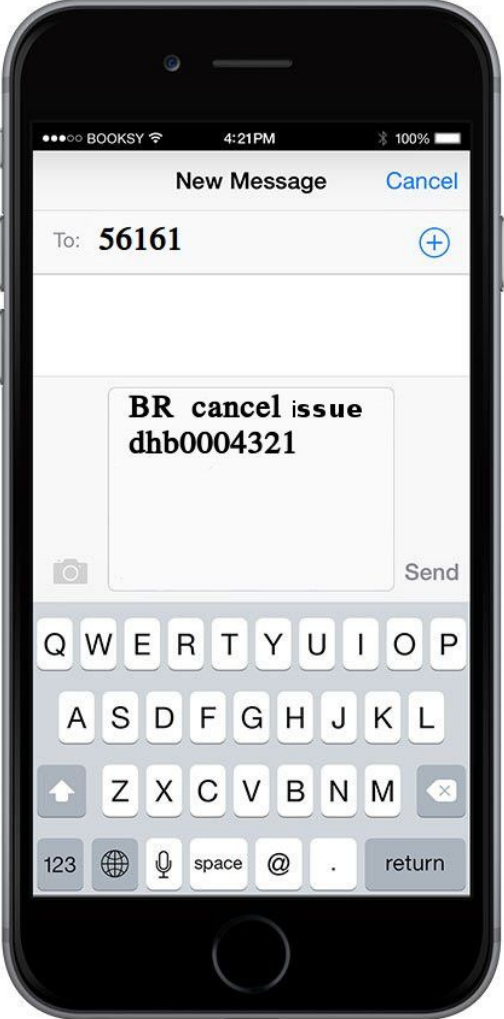
Open SMS	
Click on “create message”	
Type BR[space] place name i.e., block/DH name [space]i1[space]q1[space]t1[comma]i2[space]q2[space]t2	
Where as i1-Item 1 i2-Item 2 q1-Quantity of Item 1 q2-Quantity of Item 2 t1-Free Type (f) t2-Paid Type (p)	
Example: “BR dhb000 2(cc) 200 f, 5(iucd) 100 p”	
Send to 56161	
<b>Reply Message:</b> IV. “Stock issued Successfully” . This message shall be sent to the representative who issues commodities (i.e patna district issuer) .  V. “Items cc 200 f, iucd 100 p has been issued on 18-Feb-2017, 3.30 p.m.with challan no chal596214 (challan id)”. This message will be sent to the receiver to whom the items has been issued i.e (maner) as well as to all the higher levels in the hierarchy.	

Explanation :-


District (**Patna**) issues RH commodities to Block(**Maner**) against the latest indent. When District user sends SMS to **56161** the system will recognize the place from which the sms has been sent and to the place to which it has been sent and this place hierarchy will imply it is an information on issuance of RH commodities and against patna district issuance record, the information such as to which the block commodities has been issued, the unique indent id is generated during raising of the indent against which the items are issued, the items issued against that unique indent id, under the category the items are falling and the quantity of the items issued against mentioned indent id gets updated to the higher level and to the block level as well. Each issue record shall carry an unique transaction id.



**Cancellation of Issued : (District To Block) , please follow the process as below:-**

Open SMS	
Click on “create message”	
Type BR[space]cancel[space]issue[space]indent id [space]	
Example: “BR cancel issue dhb0004321”	
Send to 56161	
Reply Message:	
<p>VI. “Stock Issued cancelled Successfully” . This message shall be sent to the representative who issues commodities (i.e patna district issuer) .</p> <p>VII. “challan no chal596214 (challan id) has been cancelled on 18-Feb-2017, 3.30 p.m ”. This message will be sent to the receiver to whom the items has been issued i.e (maner) as well as to all the higher levels in the hierarchy.</p>	

**Receipt: (By Block)** When material is received, please follow the process as below:


Open SMS	
Click on "create message"	
Type <b>BR</b> [space] <b>transaction id (challan no)</b> [space] <b>i1</b> [space] <b>q1</b> [space] <b>t1</b> [comma] <b>i2</b> [space] <b>q2</b> [space] <b>t2</b>	
Where as <b>i1</b> -Item 1 <b>i2</b> -Item 2 <b>q1</b> -Quantity of Item 1 <b>q2</b> -Quantity of Item 2 <b>t1</b> -Free Type (f) <b>t2</b> -Paid Type (p)	
<b>Example: "BR chal596214 (challan no) cc 200 f, iucd 100 p"</b>	
Send to <b>56161</b>	
<b>Reply Message:</b> I. "Cc 200 f, iucd 100 p with challan no chal596214 (challan no) on 19-Feb-2017, 2.30 p.m. received Successfully". This message shall be sent to the issuer as well as to all the higher levels in the hierarchy.  II. "Receipt Confirmation sent successfully". This message shall be sent to the sender who confirms receipt of the rh commodities	

Explanation :-

Upon receipt of RH commodities issued with challan no (chal 596214)at Block(**Maner**), block representative shall send SMS to **56161** to confirm receipt of the commodities which shall carry information on items received, quantity received, type of items received, is there any short supply etc. against aforesaid issue no (transaction id/challan no).

OR


**Receipt: (By Block)** When material is received, please follow the process as below:

<p>Open SMS</p> <p>Click on “create message”</p> <p>Type <b>BR</b> [space] <b>transaction id (challan no)</b> [space] <b>i1</b>[space]<b>q1</b>[space]<b>t1</b> [comma] <b>i2</b>[space]<b>q2</b>[space]<b>t2</b></p> <p>Where as <b>i1</b>-Item 1 <b>i2</b>-Item 2 <b>q1</b>-Quantity of Item 1 <b>q2</b>-Quantity of Item 2 <b>t1</b>-Free Type (f) <b>t2</b>-Paid Type (p)</p> <p><b>Example: “BR chal596214 (challan no) 2(cc) 200 f, 2(iucd) 100 p”</b></p> <p>Send to <b>56161</b></p> <p><b>Reply Message:</b></p> <p>III. “cc 200 f, iucd 100 p with challan no chal596214 (challan no) on 19-Feb-2017, 2.30 p.m. received Successfully”. This message shall be sent to the issuer as well as to all the higher levels in the hierarchy.</p> <p>IV. “Receipt Confirmation sent successfully”. This message shall be sent to the sender who confirms receipt of the rh commodities.</p>	
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Explanation :-

Upon receipt of RH commodities issued with challan no (chal 596214) at Block(**Maner**), block representative shall send SMS to **56161** to confirm receipt of the commodities which shall carry information on items received, quantity received, type of items received, is there any short supply etc. against aforesaid issue no (transaction id/challan no).

**Stock updating :**To update stock, please follow the process as below:

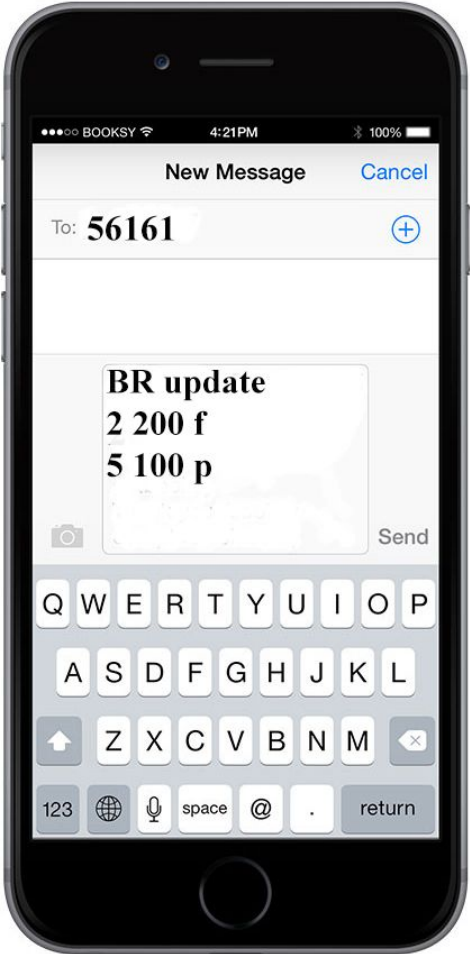
Open SMS	
Click on “create message”	
Type <b>BR</b> [space] <b>i1</b> [space] <b>q2</b> [space] <b>t1</b> [comma] <b>i2</b> [space] <b>q2</b> [space] <b>t2</b>	
Whereas <b>i1</b> -Item 1 <b>i2</b> -Item 2 <b>q1</b> -Quantity of Item 1 <b>q2</b> -Quantity of Item 2 <b>t1</b> -Free Type (f) <b>t2</b> -Paid Type (p)	
<b>Example:”BR update cc 200 f, iucd 100 p”</b>	
Send to <b>56161</b>	
<b>Reply Message:</b> I. <b>“Stock Updated Successfully”.</b> This message shall be sent to the person who updates stock.  II. <b>“Stocks of cc 200 f, iucd 100 p on 20-Feb-2017,4.15 p.m. updated successfully”.</b> This message shall be sent to the all the upper level in the hierarchy.	

Explanation :-

Upon receipt of stocks store In-charge at Block(**Maner**) updates stocks by sending an SMS to **56161** with name of the items available, type of items available along with quantity available.

OR

**Stock updating :**To update stock, please follow the process as below:

Open SMS	
Click on “create message”	
Type <b>BR</b> [space] <b>i1</b> [space] <b>q2</b> [space] <b>t1</b> [comma] <b>i2</b> [space] <b>q2</b> [space] <b>t2</b>	
Whereas <b>i1</b> -Item 1 <b>i2</b> -Item 2 <b>q1</b> -Quantity of Item 1 <b>q2</b> -Quantity of Item 2 <b>t1</b> -Free Type (f) <b>t2</b> -Paid Type (p)	
<b>Example:”BR update 2(cc) 200 f, 5(iucd) 100 p”</b>	
Send to <b>56161</b>	
<b>Reply Message:</b> III. <b>“Stock Updated Successfully”</b> . This message shall be sent to the person who updates stock.  IV. <b>“Stocks of cc 200 f, iucd 100 p on 20-Feb-2017 updated successfully”</b> . This message shall be sent to the all the upper levels in the hierarchy.	

Explanation :-

Upon receipt of stocks store In-charge at Block(**Maner**) updates stocks by sending an SMS to **56161** with name of the items available, type of items available along with quantity available.

### **Abbreviations:**

CC	Conventional Contraceptive
BR	Bihar
ECP	Emergency Contraceptive Pills
F	Free
IUCD	Intra-Uterine Contraceptive Device
LMIS	Logistics Management Information System
OCp	Oral Contraceptive Pills
P	Paid
HC	Health Centre
PHC	Primary Health Center
DH	District Hospital
RH	Reproductive Health
RHCLMIS	Reproductive Health Commodities Logistics Management Information System
SC	Sub Center
SS	Short Supply
TR	Tubal Ring

## **Definition of Terms:-**

**Indent-** Any request or demand placed/raised for RH commodities from any level to its immediate upper level is defined as indent.

**Issue:** Supply or Transfer of commodities from any level to its immediate lower level against any indent placed or raised shall be defined as issue.

**Receipt:** When representative at any level accepts RH commodities issued by the immediate higher level against any indent raised shall be defined as receipt.

**Stock:** The RH commodities stored on the premises of a warehouse at any level for distribution to the down level is defined as Stock.

**Stock Updation:** Adding new information or correcting the existing information with respect to stock of any RH commodities.

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