

ACER EMAIL ID Inbox x



noreply@aceremail.com

to me

Fri, 21 Jul, 21:57



Dear SYTAM KUMAR SINGH

acersupport@in.aegisglobal.com, display picture in pdf, invoice copy pdf, s/n, full address, area pin code, contact no/alternate no., contact person name

With Regards,
Acer Service Corp.

Reply

Forward

My laptop screen yellow line problem



Satyam Kumar Singh <satyamkumarsinghqq@gmail.com>

to acersupport

Fri, 21 Jul, 22:49



I made a big mistake when I chose your company and trusted your company. I bought a laptop 18 days ago, today, for the last 2-3 days, a yellow line has started appearing on it, suddenly I am very sad that I did not make any mistake in choosing your company, this is the situation in 18 days, what problems I will face in the future.

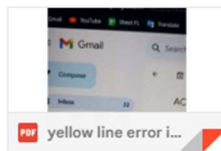
S/N ID: 31808303107

Contact no - +919472592480

full address - H 144, CHILLA VILLAGE MAYUR VIHAR PHASE 1, NEW DELHI, Delhi-07, 110091

contact person name - Satyam Kumar Singh

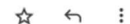
2 attachments • Scanned by Gmail



acersupport@in.aegisglobal.com

to aditya.debbarna, mohammediliyas.m, abhishek.ranjan2, imran.sharief, Acer_madhu.r, mohammed.hakeem, me

Sat, 22 Jul, 15:34



Dear Satyam,

Thank you for contacting Acer India Helpdesk.

We regret the inconvenience caused to you.

According to your concern mentioned in the mail, we have logged a case against your asset Serial No: - UNQFHSI006318144570700.
Your case ID is :- 5204117I.

Acer Service Engineer from Service center Name: - QUEST INFOTECH- New Delhi will get in touch with you shortly.

Service center contact Number :- 9910949504

If you have any further queries you can contact us on below mentioned toll-free number

1800 116677 – Consumer

1800 114100 – Commercial

Help Desk No:

Standalone Monitor , Commercial PC & Servers #1-800-11-4100 (Toll Free)

Notebook, Projector, Smart Phone & TAB products via toll free #1-800-11-6677(toll Free)

Chat: <https://account.acer.com/sso/signin>

Please visit us @ <https://www.acer.com/in-en> for further help.

Thank you for choosing Acer. Looking forward for an everlasting and valued relationship.

Regards,



Acersupport <acersupport@in.aegisglobal.com>
to me ▾

Thu, 12 Oct, 21:27 ☆ ↶ ⋮

Hi Sir/Madam,

Greetings from **Acer** India Technical Support !!!

We have received your request, and our e-mail support team will review your query and provide an update within next 24 Hrs. We appreciate your patience during this waiting time.

To know the status of an existing case ID, please visit the below link :

<https://customercare.acer-apac.com/CustomerSelfService/CaseBooking.aspx?CID=IN&LID=ENG>

To know your **Acer** product warranty information, please visit the link below.

https://apn.acer.co.in/Rpt/EC_CustomerView.aspx



4 of 19



Ref- ACR3222124: Request for Full Refund Due to Persistent Laptop Issues Inbox x



acersupport@in.aegisglobal.com
to me, mohammediliyas.m, abhishek.ranjan2, imran.sharief, suhail.s ▾

Mon, 16 Oct, 16:12 ☆ ↶ ⋮

Dear Mr Satyam,

Thank you for contacting **Acer** India Helpdesk.

We regret for the inconvenience caused to you.

As per the update from backend team the wifi card found burnt. So we cannot replace the required part under warranty.

If you have any further queries you can contact us on below mentioned toll-free number

Help Desk No:

Standalone Monitor , Commercial PC & Servers #1-800-11-4100 (Toll Free)

Notebook, Projector, Smart Phone & TAB products via toll free #1-800-11-6677

Looking forward for an everlasting and valued relationship.

Regards,

Sadique.

Acer Customer Support

Ref- ACR3286543: Urgent: Request for Refund Due to Persistent Laptop Issues Inbox x



acersupport@in.aegisglobal.com
to me ▾

Sat, 11 Nov, 18:21 ☆ ↶ ⋮

Dear Customer,

Thank you for contacting **Acer** India Helpdesk.

Our team is working on your case and sorry for the delay in getting update.

We regret for the inconvenience caused to you.

If you have any further queries you can contact us on below mentioned toll-free number
Help Desk No:

Standalone Monitor , Commercial PC & Servers #1-800-11-4100 (Toll Free)

Notebook, Projector, Smart Phone & TAB products via toll free #1-800-11-6677(toll Free)

Email: acersupport@in.aegisglobal.com

Please visit us @ <https://www.acer.com/in-en> & <http://apn.acer.co.in> for further support information.

Thank you for choosing **Acer**. Looking forward for an everlasting and valued relationship.

Regards,

Imran Sharief

Acer Customer Support
