

It is the policy of Premier Traffic Management Limited that every member of our organisation shall endeavour to ensure that the company's services are of the highest quality; meeting customer, group, legislative and where applicable environmental requirements. The company shall provide its Clients with an experienced and competitive specialist service in the field of:

**"Temporary Traffic Management Measures"**

As a Company, we are totally committed to putting the complementary requirements of the NHSS 12, Environmental Management and Health & Safety as the highest priorities in all aspects of our business. One of our Corporate Objectives is to enhance the overall "Quality of Service" to our customers.

Management recognises that the maintenance of Quality Standards in our work is the keystone to our success, our professional reputation and to the satisfaction of our clients, staff and interested parties. To achieve this aim, we have in place a management system contained in a series of documented procedures. Adherence to this system will aid in the achievement of our Corporate Objectives of "Continual Growth", "Business Improvement" and "Increasing Returns for Stakeholders". The Quality Management System is independently assessed externally, and subject to internal periodic review to ensure continuing suitability.

The company is committed to "Continually Improve" the effectiveness of its Quality Management System and Health & Safety performance based on the full understanding and active participation of all employees in operating the policies and procedures of the system. The intention of the Operating Procedures is to direct the staff concerning their duties and impose strict control on sub-contractors and suppliers to provide sufficient assurance that the work will achieve acceptable standards.

It is the responsibility of Managers to ensure all company staff remain aware, understand, and conform to the requirements of the Corporate Quality Philosophy, and its associated procedures. Management will ensure a framework exists to review, monitor, and set company objectives at periodic intervals.

The company recognises the value of the workforce and as such is committed to continual staff development by evaluating needs and providing training for all personnel. In this way we will fulfil the ever-changing needs and expectations of our Clients, and continually improve the quality of service.

By this signature I commit the organisation to the continuous support of this Policy Statement and defined Objectives.

Signed:

*M. Rogan*

Mick Rogan - Director

Date: Jan 2020

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