PREMKUMAR J

Full Stack Developer | Actively Seeking Opportunities

62 VADAKASI AMMAN KOVIL 1ST STREET SANKARANKOVIL - 627756
9042230335

PREMKUMAR J |GitHub
|LinkedIn

PROJECTS

CRUD Operation – Demo
Using: React.js

Created a simple CRUD operation using Hook in React.js.

Currency Converter – Demo
Using: HTML, CSS, Javascript

Created a simple Currency converter using currency API.

Personal Portfolio –Demo
Using: HTML, CSS, Javascript

Created a simple and responsive portfolio.

TECHNICAL SKILLS

HTML

CSS

Bootstrap

Javascript

React.js

Node.js

Express.js

MySQL

MongoDB

EXPERIENCE

SHRINTHI CAPITAL FINANCE CO, SANKARANKOVIL – BUSINESS PROCESSING EXECUTIVE

AUG 2022 - PRESENT

- Review and process loan applications, ensuring accuracy and completeness of documentation.
- Maintain and update customer records in the database, ensuring data integrity and confidentiality.
- Validate and verify customer documents as per compliance requirements.
- Respond to customer inquiries and provide support regarding loan products and processing statuses.
- Ensure all processes comply with company policies and regulatory standards.
- Generate and maintain reports on processing activities and performance metrics.
- Work closely with sales, credit, and risk teams to facilitate smooth processing of applications.

TECHNICAL SKILLS

Business administration.

Flexible and Adaptable.

Team building.

Mail handling.

Database Management.

Multitasking Abilities.

Proficient in MS Office.

Customer portfolio management.

Teamwork and collaboration.

Filing and data archiving.

HDB FINANCIAL SERVICES LTD, CHENNAI – JUNIOR OFFICER – RPM

Nov 2020 - Oct 2021

- Conduct telephonic outreach to customers with overdue credit card accounts to remind them of payments due.
- Analyze account details and payment history to effectively communicate with customers.
- Establish a rapport with customers to understand their financial situations and negotiate payment arrangements.
- Address customer queries and disputes professionally, providing accurate information regarding their accounts.
- Maintain accurate records of calls, customer interactions, and payment agreements in the database.
- Adhere to company policies and regulatory requirements related to collections and customer communications.
- Prepare daily and monthly reports on collection activities and outcomes for management review.
- Work closely with the collections team to share insights and strategies for improving recovery rates.

LANGUAGES

English, Tamil

EDUCATION

BHARATHIAR UNIVERSITY SCHOOL OF DISTANCE EDUCATION, COIMBATORE — *MBA (FINANCE) – PURSUING*

JUNE 2021 - PRESENT

KGCAS, COIMBATORE — *Bachelor OF Business Administration*

JUN 2017 - MAY 2020

INTERNSHIP

INTERNSHIP ON 'SRI AVUDAIAMMAL TEXTILES' – Cloth Manufacturer
Apr 2019 – May 2019

A STUDY ON CONSUMER BEHAVIOR IN A DEPARTMENTAL STORES
Dec 2018 – Mar 2019

CERTIFICATIONS

FULL STACK DEVELOPER – May 2024 – Present

ADVANCED EXCEL – Jan 2018 – Apr 2018

PHOTOSHOP ILLUSTRATOR – Jun 2017 – Dec 2017