

Date: 27 Nov 2025

To: Department of Home Affairs / Immigration Department

Regarding: Visa Application ID: EGP672PXJD / 390662501

Applicant Name: Ina Singh

Date of Birth: 25 Aug 1989

Subject: Response to Request for Information – Update on Indian Police Clearance Certificate

Dear Case Officer,

I am writing in response to the request for information received on 24th Oct 2025 regarding the requirement to provide my Indian Police Clearance Certificate (PCC) within 28 days.

I would like to inform you that I have successfully initiated the PCC application process. However, I am currently facing an administrative delay in India. While my application has been processed and approved by the Regional office in **Delhi**, the file is currently pending physical verification with the local police jurisdiction in **Agra**.

Due to the coordination required between the Delhi and Agra offices, the processing time is taking longer than the standard timeframe. I have been advised that this may take an additional 5-10 weeks to finalize, which will exceed the current 28-day deadline.

I have attached the following documents for your reference:

- 1. Australian Federal Police (AFP) Check:** This has been uploaded and is ready for your review.
- 2. Proof of Indian PCC Application:** A copy of the confirmation email from the Delhi office showing that the process has been initiated and approved at the regional level.

I respectfully request that you proceed with reviewing my Australian police check and other submitted documents. I kindly ask for an extension of time to allow the Indian authorities to complete the verification process between Delhi and Agra so that I may upload the final certificate.

Thank you for your understanding and patience regarding this matter.

Sincerely,

Ina Singh
+91-8077646862

