



📍 Delhi , India

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## PROFESSIONAL SUMMARY

Dynamic cabin crew professional with extensive international experience at Vistara, excelling in customer service and passenger safety. Proven ability to lead teams effectively while ensuring compliance with in-flight procedures. Recognized for fostering a welcoming environment and delivering exceptional performance, prioritizing both comfort and security for all passengers.

## SKILLS

- Good communication skills
- Customer service and handling
- Passenger and cabin safety and security
- Good interpersonal skills
- Poise and professionalism
- Teamwork
- As a highly motivated team leader, I am dedicated to delivering exceptional performance, and ensuring the utmost comfort and enjoyment for my passengers .
- I rigorously adhere to in-flight procedures and company

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## EXPERIENCE

July 2018 - Current

**Cabin Crew Vistara / Air India** | Delhi, India

- Company Overview: Tata SIA Airlines, Ltd.
- Experience in business, premium, and economy class serving, and customer service to different nationalities, and international flying experience.
- Fleet - Airbus A320/A321, Boeing 787-8/9 (Dreamliner)

November 2016 - May 2018

**Cabin Crew Trujet** | Hyderabad, India

- Company Overview: Turbo Megha I Pvt. Ltd.
- Experience in a low-cost airline with buy-on-board and merchandise sales.
- Fleet - ATR 72-500/600.

January 2015 - January 2016

**Tour Consultant Kesia Holidays** | Agra, India

- Good knowledge of travel software, ability to sell product and services, Understanding of the different tourism offerings

January 2014 - January 2015

**Prodcut Advisor Shaadi.com** | Agra , India

- Company Overview: People Interactive Pvt. Ltd.
- Worked on cultural sensitivity, understanding the client's requirements, profile creation, finding matches, and connecting with prospects.

January 2012 - January 2014

**Software Engineer Smart4Aviations** | Gurugram, India

- Worked to provide the best web solutions to the airline operation group Which were well tailored as per the business and operation requirements

November 2011

**Counsellor Inspaarc Technologies Pvt Ltd** | Agra, India

- Good communication skills to communicate with the university's students to find the right technical project
- Focused on establishing the assessment activities and project designed

## EDUCATION

January 2011

**B.Tech (IT)** | IT

Anand Engineering College, Agra, U.P.,India

guidelines, which enable me to assist passengers effectively.

- I take pride in leading my team with professionalism and a strong commitment to safety, fostering positive interactions with both team members and passengers alike. By prioritizing these values, I strive to create a welcoming and secure environment for everyone on board .

January 2007

**(10+2)**

S.R.G.M Senior Secondary School, Agra, U.P.,India

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## LANGUAGES

- English, Full Professional Proficiency
- Hindi, Native or Bilingual Proficiency

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## PERSONAL INFORMATION

Date of Birth: 08/25/89

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## AWARDS AND REWARDS

- Best grooming and crew of the month
- Awarded for different sports and games
- Awarded for project representation (solo/team)
- Rewarded for multiple co-curricular activities in school
- Awarded for academic excellence in college