

Prenise Whittington

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Website and social media:

<http://misscellophane.com>

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<https://medium.com/@prenisew>

About Me:

Self-motivated professional with solid experience in Information Technology and design seeking an entry-level User Research/User Interaction.

Skills:

Adobe Creative Suite: Photoshop, Illustrator.

User Experience skills: Sketching, Design Thinking, Prototyping, Wireframe, Interactive design

Web design: Figma, HTML, Java, and CSS

Microsoft Office: Word, PowerPoint, Publisher, Excel, Outlook, Access, Project; Microsoft 365

Education:

Harold Washington College, Chicago, IL

Associate in Arts, May 2017

IDEOU, Online

Foundations in Design Thinking, April 2019

General Assembly Chicago IL

User Experience Design Immersive

Expected Completion June, 2019

Experience:

IT Service Desk-Echo Logistics,

Chicago, IL

November 2018-February 2019

Handled onboard and off boarding request via ServiceNow and assist with trouble shooting needs for employees.

Network Operations Technician- Inteliquent,

Chicago, IL

October 2017-October 2018

Monitored phone lines and took ownership of each incident and perform escalations where required.

Access Security-Hyatt Hotels Corporate,

Chicago, IL

July 2017-September 2017

Assisted with account creations and terminations of Hyatt employees.