

Prenise Whittington

Contacts:

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About Me:

Self-motivated professional with solid experience in Information Technology and design seeking an entry-level User Research.

Skills:

- Adobe Creative Suite: Photoshop, Illustrator.
- Design skills: Sketching, Typography, Prototyping, Wireframe, Interactive design
- Web design: Figma, HMTL, Java, and CSS
- Microsoft Office: Word, PowerPoint, Publisher, Excel, Outlook, Access, Project; Microsoft 365

Education:**Harold Washington College, Chicago, IL**

Associate in Arts - Human Sciences,
May 2017

IDEOU, Online

Foundations in Design Thinking Certificate,
Expected April 2019

Experience:**IT Service Desk-Echo Logistics, Chicago, IL**

November 2018-February 2019

Handle Onboard and Off boarding request via ServiceNow and assist with trouble shooting needs for employees.

Network Operations Technician- Inteliquent, Chicago, IL

October 2017-October 2018

Monitor phone lines and took ownership of each incident and perform escalations where required.

Access Security-Hyatt Hotels Corporate, Chicago, IL

July 2017-September 2017

Assisted with account creations and terminations of Hyatt employees.